

P.O. Box 1474
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www.towersystems.com



January 6, 2015

Darrell Nitschke, Executive Secretary
C/O Victor Schock, Compliance and Competitive Markets Division
North Dakota Public Service Commission
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0480

Re: One-Call Excavation Notice System: Case Number PU-14-845

Dear Mr. Nitschke,

This letter is in response to the enclosed copy of a ND One-Call Complaint filed by Bruce Carlson, the General Manager at Verendrye Electric Cooperative, Inc. of Velva, ND (Case Number PU-14-845) against Tower Systems, Inc.

Written Account of the Event:

On September 5, 2014, Dawn Voelsch with Tower Systems, Inc. submitted locate request #14153501 to the North Dakota One-Call. She requested that the underground utility lines be marked so that underground work could be performed for Verizon Wireless. She was issued ticket #14153501.

On December 16, 2014, Breon Lake, the TSI Crew Foreman returned to the site to complete the installation of three Bollard's (per Verizon's specifications).

At approximately 1:45pm, Mr. Lake hit a 7200 volt underground power cable serving the VEC owned transformer while trying to dig a hole to install the third Bollard. The hole was positioned four feet outside of the area that was marked by the visible locate.

At approximately 1:45pm, Breon called the TSI Operations department to report the incident. He spoke to Dawn Voelsch and confirmed that the locate TSI requested was in fact expired. He determined that the visible markings were in place from another contractor.

At approximately 1:50pm, Breon called the power company to report the outage.

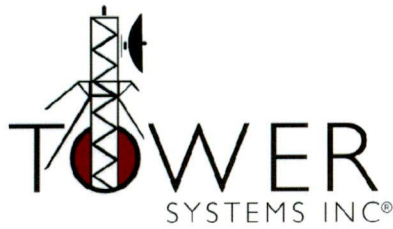
At approximately 2:30pm, the Power Company arrived at the site to repair the power line.

4 PU-14-845 Filed: 1/9/2015 Pages: 2
Response to North Dakota one-call complaint

INTEGRITY SERV

Tower Systems, Inc.

Eric Anderson, Director of Safety



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At approximately 3:30 power was fully restored.

On December 23, 2014, the Tower Systems, Inc. management team held a safety meeting with the on-site crew members and operational staff. Proper locate procedures were addressed per the North Dakota Century Code.

In addition to reviewing TSI's standard operating procedures, our team will utilize a Hydrovac when deemed necessary. Our analysis of the incident revealed that the power line that was hit was excess cable that was buried approximately four feet from the tracer wire.

Tower Systems, Inc. sincerely apologizes for inconvenience that was placed on VEC and its customers. Please contact me directly if you need any additional information to support your review of this case.

Sincerely,

Eric Anderson
Director of Safety & Health
Tower Systems, Inc.

CC: Dawn Voelsch – Personnel File
Breon Lake – Personnel File
Officers of Tower Systems, Inc.

