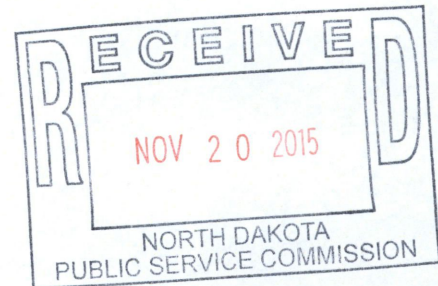


CenturyLink
220 N 5th Street
Bismarck, North Dakota 58501
701 222 7051
701 222 6976 fax

Kent Blickensderfer
State Legislative Affairs Director



November 20, 2015



Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

**Re: In the Matter of Qwest Corporation dba CenturyLink QC's PIDs and PAP Revision
Case No. PU-15-3**

Dear Mr. Nitschke:

Enclosed for filing are the following regarding the modified North Dakota Performance Assurance Plan:

1. Performance Results Report for the months of October 2014 through October 2015; and
2. Payment Report for the month of September 2015.

Sincerely,

A handwritten signature in black ink, appearing to read "Kent Blickensderfer".

Kent Blickensderfer
State Legislative Affairs Director

KB/bardm

Enclosures

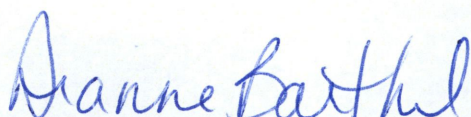
CERTIFICATE OF SERVICE

I hereby certify that on this 20th day of November, 2015, the original the foregoing Performance Results Report for the months of October 2014 through October 2015 and the Payment Report for the month of September 2015 were served upon the following party:

Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

Kent P. Blickensderfer
State Legislative Affairs Director
CenturyLink
220 North 5th Street
Bismarck, ND 58501


Dianne Barthel

Dianne Barthel

NORTH DAKOTA PAP SUMMARY - SEPTEMBER 2015

State	Reporting Period	PID	PID Description	Product	Current Month Payment	Incremental Rerun Payment	Interest Payment	Total Monthly Payment
ND	09/01/2015 Total Payments				155	0	0	155
ND	09/01/2015 MR-8		Trouble Rate	EEL_DS1	155	0	0	155



Qwest Corporation (Qwest or CTL-Q) Performance Results

North Dakota

October 2014 - October 2015

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

November 19, 2015

CenturyLink QC Performance Results – Current 271 PID

Month	PO Category	PO	PO Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z-Score	Purity Score
August 2015	Maintenance and Repair	MR-2	Report Repair Report Rate-2	Unbundled Loop Analog	Perly	N/A	3	37	8.1%	27.20%	62	521	15.74%	36.42%	-1.231813	-1.748761
August 2015	Maintenance and Repair	MR-2	Report Repair Report Rate-2	Unbundled Loop - DSL Capable	Perly	N/A	6	11,540	0.05%	16.11%	6	13,512	0.05%	16.11%	0.688992	0.820211
August 2015	Maintenance and Repair	MR-3	Report Repair Report Rate-3	Sub-Loop UNBUNDLING	Perly	N/A	2	68	2.94%	16.90%	422	20,751	2.03%	14.11%	0.24187	-0.83075
August 2015	Maintenance and Repair	MR-3	Report Repair Report Rate-3	UNBUNDLED LOOP - ADSL COMPATIBLE	Perly	N/A	0	11	0.0%	9.70%	2	239	0.4%	9.11%	-0.29787	-1.181109
August 2015	Maintenance and Repair	MR-3	Report Repair Report Rate-3	Unbundled Loop - 2 Vms Non-Loaded	Perly	N/A	9	947	0.95%	5.41%	0	66	0.00%	0.00%	-0.110466	-1.067158
August 2015	Maintenance and Repair	MR-3	Report Repair Report Rate-3	Unbundled Loop - DSL Capable	Perly	N/A	1	341	0.29%	12.71%	2	245	0.82%	8.00%	-0.88581	-1.992709
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	15	913	1.64%	12.71%	2	32,862	1.58%	4.62%	0.619075	-0.828202
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	37	6,083	0.61%	5.07%	521	52	12.67%	48.92%	-3.588702	-4.259742
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	0	1,416	0.0%	0.00%	197	345	17.00%	47.92%	-2.782042	-3.259742
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	0	888	0.0%	0.00%	0	59	244.43%	506.13%	-0.424228	-1.257911
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	28	1	28.00%	0.00%	14,427	18	30.51%	46.0%	3.719816	1.801001
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop Analog	Perly	N/A	0	8	87.50%	0.00%	0	59	30.51%	46.0%	3.719816	1.801001
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - 2 Vms Non-Loaded	Benchmark	60.00%	7	4	100.00%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	60.00%	4	2	100.00%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	60.00%	22	24	91.67%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	16	5	3.20%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	12	2	2.00%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	103	17	2.82%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	4	2	50.00%	0.00%	1	1	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	4	2	50.00%	0.00%	1	1	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	2	2	100.00%	0.00%	1	1	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	6.00	23	24	91.67%	0.00%	179	189	94.71%	22.39%	-0.231782	-1.146913
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	95.00%	174	174	100.00%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	4,000.40	20,002	0.20%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	13,806.90	15,341	0.90%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,788.27	3,327	0.51%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	21,924.24	3,327	6.62%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	6,646.00	7,025	94.60%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,151.20	7,025	16.4%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,980.39	1,009	1.97%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,068.97	1,009	1.06%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	2,038.38	1,009	2.02%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	13,525.80	1,009	13.41%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	7,975.80	1,009	7.91%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	10,266.60	6,772	151.23%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	3,115.50	953	3.27%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	8,522.80	523	16.29%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,292.80	523	2.47%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	2,097.10	2,814	74.38%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,868.28	2,189	85.38%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	4,492.63	2,189	204.23%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	1,153.96	1,189	96.96%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	9014.39	3,563	253.00%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%
August 2015	Maintenance and Repair	MR-4	Report Repair Report Rate-4	Unbundled Loop - DSL Capable	Benchmark	N/A	48123.79	5,071	948.33%	0.00%	0	0	100.00%	0.00%	0.00%	0.00%

Month	PO Category	PO Item	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Ratio	CLEC Standard Deviator	CT-Q Numerator	CT-Q Denominator	CT-Q Ratio	CT-Q Standard Deviator	Modelled Z Score	P-Way Score
May 2015	Ordering and Provisioning	New Service Installation (Qual)	Unreported Loop Agency	Benchmark	90.0%	0	16	100.0%	0.0%	151	183	82.5%	28.1%	-0.85312	-1.25073
May 2015	Ordering and Provisioning	PO-4C	Unreported Loop Agency	Benchmark	90.0%	151	16	100.0%	0.0%	151	183	82.5%	28.1%	-0.85312	-1.25073
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	238,330	18,410	0.13							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	15	12,850	0.77							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	971,50	18,410	0.67							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1234,80	18,410	0.23							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	741,75	3,225	0.23							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	967,29	3,225	0.30							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	477,00	1,200	0.12							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,110	1,200	0.92							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	469,00	1,300	0.53							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	154,87	3,479	5.45							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	1980,55	3,479	5.98							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	2000,42	6,840	0.32							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	212,40	5,840	1.15							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	648,00	6,840	0.95							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	801,20	6,840	1.20							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,410	6,840	0.21							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	194,12	98	2.14							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	324,12	1,450	2.24							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	1,331,39	5,793	0.23							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	534,23	10,473	0.51							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	677,82	5,793	1.15							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	278,40	870	0.32							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	1,871,0	1,235	0.72							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,871,0	1,235	0.72							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	2,427,82	2,335	1.04							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,381,18	4,057	0.34							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	3,013,86	2,851	1.80							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,002,18	6,523	1.66							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	1,299,50	3,713	3.50							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	4,780	3,713	1.29							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	3,075,72	6,130	0.52							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	2,579,20	1,380	1.87							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	5,517,00	1,290	4.15							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,980,00	5,390	3.75							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	2,028,80	2,346	0.80							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	558,12	1,722	3.48							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	151	20	7.55%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	10	22	45.5%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	14	14	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	151	151	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	14	14	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	104	104	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	5,121	234	21.9%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	14	14	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	99	99	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	90,000	14	6428.57%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	14	14	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	4	4	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	4	4	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	85,000%	2	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	0	10	0.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	154	154	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	206,752	206,753	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	1,088	1,088	100.0%							
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	1,159	408	283.58%	0.00%	4,889	4,877	99.82%	6.17%	-1.20408	-1.23033
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Response	Diagnostic	NA	3,800,333	3,699,279	102.72%	0.00%	4,889	4,877	99.82%	6.17%	-1.20408	-1.23033
May 2015	Ordering and Provisioning	PO-1-1M-GUI	Request	Diagnostic	NA	999,89	5,054	0.20							

Month	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CT-D Numerator	CT-D Denominator	CT-D Result	CT-D Standard Deviator	Weighted Z Score	Parity Score
April 2015	Pre-Ordering	PO-14M GUI	Response	Diagnostic	N/A	1434.60	787	1.80							
April 2015	Pre-Ordering	PO-14M GUI	Request	Diagnostic	N/A	2594.11	1387	1.88							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	4313.82	3393	0.28							
April 2015	Pre-Ordering	PO-14M GUI	ACCEPT	Diagnostic	N/A	5712.90	5373	1.08							
April 2015	Pre-Ordering	PO-14M GUI	REQUEST	Diagnostic	N/A	1920.20	1120	0.16							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	393.12	3.38	0.12							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	1870.40	1120	1.67							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	2448.72	3.38	0.74							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	4288.54	4.07	0.32							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	3927.80	3.38	0.32							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	4100.36	4.03	1.64							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	1756.68	6.287	1.87							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	3448.82	3.82	0.82							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	1465.86	3.813	3.82							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	5097.80	4.780	10.71							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	2247.70	6.778	4.64							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	4691.00	1170	19.21							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	1881.00	5.285	4.20							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	3762.24	2.217	0.82							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	6602.92	1.724	3.83							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	119	219	72.95%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	4	7	67.14%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	204	302	67.55%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	199	182	90.45%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	394	304	77.15%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	233	3	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	1821	20	0.54							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	95.00%	4	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	95.00%	195	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	95.00%	152	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	95.00%	2	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	95.00%	18	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	95.00%	3	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	63.00%	9	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	190	180	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	210.086	210.086	99.99%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	1344	1344	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	1344	1344	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	3371.252	3371.252	1.02							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	853.72	4.688	0.19							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	27.860	27.860	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	30.650	30.650	99.51%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	27.724	27.860	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	42.80	42.80	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	21.980	21.980	100.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	0	0	50.00%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	2	2	0.00%							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	13	17	76.47%							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	2525	2	25.25							
April 2015	Pre-Ordering	PO-14M GUI	RESPONSE	Diagnostic	N/A	1037	1	51.85							
April 2015	Pre-Ordering	PO-14M GUI	TOTAL	Diagnostic	N/A	4526	17	2.40							

Month	PD Category	PD	PD Title	Product Category	Standard	Benchmark	C/EC Numerator	C/EC Denominator	C/EC Result	C/EC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Fairly Score
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	0	1032	0.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Diagnostic	NA	0	868	17.00%	0.00						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	138	1	23.00%	0.00	10,999	36	305.53	598.37	-0.65087	-1.301283
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	25	0	0.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1	8	100.00%	0.00%	12	36	313.3%	471.4%	3.718916	1.851001
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2	2	100.00%	0.00%	6	6	100.00%	0.00%		
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2	2	100.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	11	1	9.0909%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	11	1	9.0909%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	33	33	100.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	10	2	5.00	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	3	1	33.33%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	23	5	5.00	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	14	26	51.5%	0.00%	7	7	100.00%	0.00%		
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2	1	50.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	4	3	75.00%	0.00%	151	114	82.33%	28.23%	-1.46588	-1.59967
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	23	33	100.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	261	261	100.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	3868.34	25,437	0.15	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	10900.69	15,797	0.68	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	14687.02	25,437	0.58	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1331.81	4,683	0.28	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	374.62	1,355	0.28	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	4716.00	1,300	3.68	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	5150.62	1,305	3.80	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2133.14	3,746	0.57	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	10742.00	2,368	4.54	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	12979.14	3,746	3.44	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	5268.08	5,216	0.57	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	11782.08	9,319	1.26	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1273.29	1,651	0.77	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	566.43	794	0.80	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1839.72	1,651	1.11	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	3875.19	11,674	0.33	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	5792.12	6,749	0.86	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1070.69	3,139	0.32	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1238.87	1,001	1.24	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2322.28	3,139	0.74	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1927.75	4,511	0.35	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	6121.50	3,139	1.950	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	6290.25	4,511	1.392	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2164.28	5,202	0.40	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	6882.01	6,238	0.93	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2093.90	6,380	0.36	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	7068.90	1,070	19.57	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	23791.41	1,792	3.94	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	2373.50	6,051	0.39	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1283.30	3,038	0.42	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	1,349	1,349	100.00%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	33	17	87.27%	0.00%						
January 2015	Network Performance	NI-10	Time to Establish a CTI-Q Data Feed to TSPR and NI-10	US Truck	Priority	NA	106	147	72.11%	0.00%						

Month	PID Category	PID	PID Title	WFO Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Weighted Z Score	Penny Score
January 2015	Pre-Ordering	PO-38	All Pre-Ordering Eligible LSRs	Diagnostic	N/A	300	330	100.00%								
January 2015	Pre-Ordering	PO-39	All Pre-Ordering Eligible LSRs	Diagnostic	N/A	10	10	100.00%								
January 2015	Pre-Ordering	PO-3X	Electronic LSRs Requested Manually	Diagnostic	N/A	2134	15	100.00%								
January 2015	Pre-Ordering	PO-4(A)	FOC on Time for Fully Electronic LSRs	Benchmark	95.00%	3	85	100.00%								
January 2015	Pre-Ordering	PO-4(B)	FOC on Time for Fully Electronic LSRs	Benchmark	95.00%	95	323	100.00%								
January 2015	Pre-Ordering	PO-4(C)	FOC on Time for Electronic/Manual LSRs	Benchmark	90.00%	14	14	100.00%								
January 2015	Pre-Ordering	PO-5(A)	FOC on Time for Electronic/Manual LSRs	Benchmark	90.00%	47	47	100.00%								
January 2015	Pre-Ordering	PO-5(B)	FOC on Time for Electronic/Manual LSRs	Benchmark	90.00%	42	42	100.00%								
January 2015	Pre-Ordering	PO-5(C)	FOC on Time for Manual LSRs via Electronic LSR	Benchmark	90.00%	42	42	100.00%								
January 2015	Pre-Ordering	PO-5(D)	FOC provided for ASB's requesting LSRs	Benchmark	90.00%	42	42	100.00%								
January 2015	Pre-Ordering	PO-5(E)	Unbundled loops	Benchmark	85.00%	8	8	100.00%								
January 2015	Pre-Ordering	PO-5(F)	Unbundled loops and Number Portability	Benchmark	85.00%	1	1	100.00%								
December 2014	Billing	BI-2	Invoice Delivered within 10 Days	Diagnostic	N/A	183	163	87.98%								
December 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	Diagnostic	N/A	214,202	218,813	97.89%								
December 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Diagnostic	N/A	326	1272	100.00%								
December 2014	Billing	BI-4	Bill of Material Accuracy	Diagnostic	N/A	386	386	100.00%								
December 2014	Billing	BI-5	Bill of Material Accuracy	Diagnostic	N/A	1272	1272	100.00%								
December 2014	Collection	CF-2C	Non-Forwarded with Late Forwarded Collections	Diagnostic	N/A	1	1	100.00%								
December 2014	Collection	CF-3C	Collections with Interval Longer than 100 Days	Diagnostic	N/A	1	1	100.00%								
December 2014	Database Updates	DB-1C1	All	Diagnostic	N/A	3,854,460	3,453,042	1.04								
December 2014	Database Updates	DB-1C1	All	Diagnostic	N/A	879,833	5,600	0.13								
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	Diagnostic	N/A	30,000	30,000	100.00%								
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	Diagnostic	N/A	30,000	30,000	100.00%								
December 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	Diagnostic	N/A	30,000	30,000	100.00%								
December 2014	Electronic Gateway Availability	GA-2	Gateway Availability - Repair	Diagnostic	N/A	42,180	42,180	100.00%								
December 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	Diagnostic	N/A	22,860	22,860	100.00%								
December 2014	Electronic Gateway Availability	GA-4	System Availability - ASB	Diagnostic	N/A	0	0	100.00%								
December 2014	Electronic Gateway Availability	GA-7	Trunk Change Resolution after Software Releases	Diagnostic	N/A	0	0	100.00%								
December 2014	Maintenance and Repair	MR-3B	All Trunked Circuit w/ 4 Hour Zone 2	Diagnostic	N/A	0	1	0.00%								
December 2014	Maintenance and Repair	MR-3B	All Trunked Circuit w/ 4 Hour Zone 2	Diagnostic	N/A	4	5	80.00%								
December 2014	Maintenance and Repair	MR-3B	All Trunked Circuit w/ 4 Hour Zone 2	Diagnostic	N/A	5	8	62.50%								
December 2014	Maintenance and Repair	MR-3B	All Trunked Circuit w/ 4 Hour Zone 2	Diagnostic	N/A	5	8	62.50%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								
December 2014	Maintenance and Repair	MR-3A	Main Trunk to Restoration w/ 651	Diagnostic	N/A	5	5	100.00%								

Month	MD Category	MD	MD Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Weighted Z Score	Final Score
December 2014	Pre-Ordering	PO-15A	Internal Loop Anny	Diagnostic	N/A	0	868	0.0%	0.00	11,790	48	265.30	432.80	-0.504778	-1.307209	
December 2014	Pre-Ordering	PO-15B	Internal Loop Anny	Diagnostic	N/A	1	1	100.0%	0.00%	13	48	212.0%	43.0%	3.719716	1.251001	
December 2014	Pre-Ordering	PO-15C	Internal Loop Anny	Diagnostic	N/A	4	6	66.67%	0.00%							
December 2014	Pre-Ordering	PO-15D	Internal Loop Anny	Diagnostic	N/A	12	12	100.0%	0.00%							
December 2014	Pre-Ordering	PO-15E	Internal Loop Anny	Diagnostic	N/A	21	23	91.3%	0.00%							
December 2014	Pre-Ordering	PO-15F	Internal Loop Anny	Diagnostic	N/A	21	5	4.20								
December 2014	Pre-Ordering	PO-15G	Internal Loop Anny	Diagnostic	N/A	46	12	3.83								
December 2014	Pre-Ordering	PO-15H	Internal Loop Anny	Diagnostic	N/A	80	19	3.78	0.00%							
December 2014	Pre-Ordering	PO-15I	Internal Loop Anny	Diagnostic	N/A	12	12	100.0%	0.00%							
December 2014	Pre-Ordering	PO-15J	Internal Loop Anny	Diagnostic	N/A	23	23	100.0%	0.00%		167	180	92.7%	25.8%	-1.255986	-1.759017
December 2014	Pre-Ordering	PO-15K	Internal Loop Anny	Diagnostic	N/A	246	246	100.0%	0.00%							
December 2014	Pre-Ordering	PO-15L	Internal Loop Anny	Diagnostic	N/A	9087.64	32,180	0.61								
December 2014	Pre-Ordering	PO-15M	Internal Loop Anny	Diagnostic	N/A	11623.60	18,256	0.63								
December 2014	Pre-Ordering	PO-15N	Internal Loop Anny	Diagnostic	N/A	18811.24	32,180	0.58								
December 2014	Pre-Ordering	PO-15O	Internal Loop Anny	Diagnostic	N/A	19271.71	6,000	0.32								
December 2014	Pre-Ordering	PO-15P	Internal Loop Anny	Diagnostic	N/A	1864.53	2,333	0.28								
December 2014	Pre-Ordering	PO-15Q	Internal Loop Anny	Diagnostic	N/A	4776.00	1,500	3.88								
December 2014	Pre-Ordering	PO-15R	Internal Loop Anny	Diagnostic	N/A	5462.63	2,333	2.32								
December 2014	Pre-Ordering	PO-15S	Internal Loop Anny	Diagnostic	N/A	2718.63	4,627	0.57								
December 2014	Pre-Ordering	PO-15T	Internal Loop Anny	Diagnostic	N/A	12482.16	2,647	4.72								
December 2014	Pre-Ordering	PO-15U	Internal Loop Anny	Diagnostic	N/A	12626.79	4,527	3.10								
December 2014	Pre-Ordering	PO-15V	Internal Loop Anny	Diagnostic	N/A	5561.00	5,660	1.12								
December 2014	Pre-Ordering	PO-15W	Internal Loop Anny	Diagnostic	N/A	1374.37	11,800	1.12								
December 2014	Pre-Ordering	PO-15X	Internal Loop Anny	Diagnostic	N/A	830.13	2,344	0.78								
December 2014	Pre-Ordering	PO-15Y	Internal Loop Anny	Diagnostic	N/A	180.39	800	0.80								
December 2014	Pre-Ordering	PO-15Z	Internal Loop Anny	Diagnostic	N/A	2489.62	2,344	1.05								
December 2014	Pre-Ordering	PO-16A	Internal Loop Anny	Diagnostic	N/A	228.94	7,811	0.29								
December 2014	Pre-Ordering	PO-16B	Internal Loop Anny	Diagnostic	N/A	4527.09	12,244	0.36								
December 2014	Pre-Ordering	PO-16C	Internal Loop Anny	Diagnostic	N/A	827.15	1,111	0.77								
December 2014	Pre-Ordering	PO-16D	Internal Loop Anny	Diagnostic	N/A	137.40	4,289	0.32								
December 2014	Pre-Ordering	PO-16E	Internal Loop Anny	Diagnostic	N/A	1374.01	1,112	1.24								
December 2014	Pre-Ordering	PO-16F	Internal Loop Anny	Diagnostic	N/A	2824.01	4,289	0.66								
December 2014	Pre-Ordering	PO-16G	Internal Loop Anny	Diagnostic	N/A	2077.69	5,756	0.36								
December 2014	Pre-Ordering	PO-16H	Internal Loop Anny	Diagnostic	N/A	6808.80	3,480	1.95								
December 2014	Pre-Ordering	PO-16I	Internal Loop Anny	Diagnostic	N/A	17048.49	5,756	12.19								
December 2014	Pre-Ordering	PO-16J	Internal Loop Anny	Diagnostic	N/A	15033.83	5,022	3.88								
December 2014	Pre-Ordering	PO-16K	Internal Loop Anny	Diagnostic	N/A	8033.59	6,342	9.52								
December 2014	Pre-Ordering	PO-16L	Internal Loop Anny	Diagnostic	N/A	29881.75	8,096	3.69								
December 2014	Pre-Ordering	PO-16M	Internal Loop Anny	Diagnostic	N/A	2017.15	1,945	19.27								
December 2014	Pre-Ordering	PO-16N	Internal Loop Anny	Diagnostic	N/A	7086.12	4.23	4.23								
December 2014	Pre-Ordering	PO-16O	Internal Loop Anny	Diagnostic	N/A	22833.26	1,679	3.90								
December 2014	Pre-Ordering	PO-16P	Internal Loop Anny	Diagnostic	N/A	3179.00	5,756	0.52								
December 2014	Pre-Ordering	PO-16Q	Internal Loop Anny	Diagnostic	N/A	7283.26	3,715	1.96								
December 2014	Pre-Ordering	PO-16R	Internal Loop Anny	Diagnostic	N/A	171	213	80.28%								
December 2014	Pre-Ordering	PO-16S	Internal Loop Anny	Diagnostic	N/A	1	1	100.00%								
December 2014	Pre-Ordering	PO-16T	Internal Loop Anny	Diagnostic	N/A	132	153	79.74%								
December 2014	Pre-Ordering	PO-16U	Internal Loop Anny	Diagnostic	N/A	171	177	96.61%								
December 2014	Pre-Ordering	PO-16V	Internal Loop Anny	Diagnostic	N/A	1	1	100.00%								
December 2014	Pre-Ordering	PO-16W	Internal Loop Anny	Diagnostic	N/A	122	123	99.19%								
December 2014	Pre-Ordering	PO-16X	Internal Loop Anny	Diagnostic	N/A	430	12	99.19%								
December 2014	Pre-Ordering	PO-16Y	Internal Loop Anny	Diagnostic	N/A	113	113	100.00%								
December 2014	Pre-Ordering	PO-16Z	Internal Loop Anny	Diagnostic	N/A	113	113	100.00%								
December 2014	Pre-Ordering	PO-17A	Internal Loop Anny	Diagnostic	N/A	159	159	100.00%								
December 2014	Pre-Ordering	PO-17B	Internal Loop Anny	Diagnostic	N/A	36	36	100.00%								

