

315 Second Street Southeast
PO Box 2220
Jamestown, North Dakota 58402-2220
701 252-0540
800 257-4044
www.otpc.com



December 7, 2015

Public Service Commission
Consumer Affairs-John Hamre
600 E Blvd
Bismarck ND 58505

Enclosed is our monthly disconnect report for November 2015. The total for the month is 30.

Sincerely,

A handwritten signature in black ink that reads "Rachael Smaage".

Rachael Smaage
Customer Service Representative

CC: Jessica Fyhrie

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: R.SMAAGE
 701-253-4744

2

| | | | | |
|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/30/2015 | 1021 | \$544.20 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

2

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/05/2015 | 1013 | \$614.65 |
| DATE AND TIME OF RECONNECT | | 11/05/2015 | 1133 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/30/2015 | 1130 | \$707.90 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/30/2015 | 1110 | \$680.14 |
| DATE AND TIME OF RECONNECT | | 12/01/2015 | 0934 | |

2

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|-----------------------------|------------|------------|------|----------|
| | COMMERCIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/24/2015 | 1020 | \$660.04 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/24/2015 | 1050 | \$896.98 |
| DATE AND TIME OF RECONNECT | | 12/04/2015 | 1530 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/23/2015 | 0836 | \$686.18 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

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|-----------------------------|------------|------------|------|-----------|
| | COMMERCIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/23/2015 | 1030 | \$1715.57 |
| DATE AND TIME OF RECONNECT | | 11/30/2015 | 1315 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/12/2015 | 1145 | \$781.63 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

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|-----------------------------|-------------|------------|------|----------|
| | RESIDENTIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/24/2015 | 0956 | \$670.63 |
| DATE AND TIME OF RECONNECT | | 00/00/0000 | 0000 | |

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|-----------------------------|------------|------------|------|-----------|
| | COMMERCIAL | | | |
| DATE AND TIME OF DISCONNECT | | 11/03/2015 | 1054 | \$4972.37 |

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: R.SMAAGE
 701-253-4744

DATE AND TIME OF RECONNECT 00/00/0000 0000

6

COMMERCIAL

DATE AND TIME OF DISCONNECT 11/24/2015 0808 \$560.28
 DATE AND TIME OF RECONNECT 11/24/2015 1550

6

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/16/2015 1000 \$662.58
 DATE AND TIME OF RECONNECT 00/00/0000 0000

| | | |
|----------|----|----|
| DIVISION | 1 | 0 |
| DIVISION | 2 | 6 |
| DIVISION | 3 | 4 |
| DIVISION | 4 | 0 |
| DIVISION | 5 | 1 |
| DIVISION | 6 | 2 |
| DIVISION | 7 | 0 |
| DIVISION | 8 | 0 |
| DIVISION | 9 | 0 |
| DIVISION | 10 | 0 |
| DIVISION | 11 | 0 |
| DIVISION | 12 | 0 |
| DIVISION | 13 | 0 |
| DIVISION | 14 | 0 |
| TOTAL | | 13 |

*** END OF REPORT - CIS813 *** FOR R.SMAAGE ***

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: R.SMAAGE
 701-253-4744

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| COMMERCIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1018 | | \$696.34 |
| DATE AND TIME OF RECONNECT | 11/04/2015 | 1130 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1025 | | \$842.31 |
| DATE AND TIME OF RECONNECT | 11/20/2015 | 1510 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1010 | | \$594.46 |
| DATE AND TIME OF RECONNECT | 11/13/2015 | 1545 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1035 | | \$827.80 |
| DATE AND TIME OF RECONNECT | 11/09/2015 | 1533 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1040 | | \$672.63 |
| DATE AND TIME OF RECONNECT | 11/06/2015 | 1220 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 0857 | | \$740.22 |
| DATE AND TIME OF RECONNECT | 11/04/2015 | 1120 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/18/2015 | 1145 | | \$740.22 |
| DATE AND TIME OF RECONNECT | 11/20/2015 | 1515 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1055 | | \$594.96 |
| DATE AND TIME OF RECONNECT | 11/19/2015 | 1510 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/17/2015 | 0810 | | \$117.97 |
| DATE AND TIME OF RECONNECT | 00/00/0000 | 0000 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/04/2015 | 1018 | | \$610.63 |
| DATE AND TIME OF RECONNECT | 11/12/2015 | 1800 | | |

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| RESIDENTIAL | | | | |
|-----------------------------|------------|------|--|----------|
| DATE AND TIME OF DISCONNECT | 11/16/2015 | 1030 | | \$338.96 |

OTTER TAIL POWER COMPANY
FERGUS FALLS, MN 56537
ATTN: R.SMAAGE
701-253-4744

DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/16/2015 1030 \$294.55
DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/16/2015 1030 \$471.34
DATE AND TIME OF RECONNECT 00/00/0000 0000

8

COMMERCIAL

DATE AND TIME OF DISCONNECT 11/16/2015 1030 \$433.79
DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/16/2015 1030 \$151.62
DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/04/2015 1043 \$746.82
DATE AND TIME OF RECONNECT 11/05/2015 1530

13

RESIDENTIAL

DATE AND TIME OF DISCONNECT 11/04/2015 1110 \$537.76
DATE AND TIME OF RECONNECT 00/00/0000 0000

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|----------|----|----|
| DIVISION | 1 | 0 |
| DIVISION | 2 | 0 |
| DIVISION | 3 | 0 |
| DIVISION | 4 | 0 |
| DIVISION | 5 | 0 |
| DIVISION | 6 | 0 |
| DIVISION | 7 | 0 |
| DIVISION | 8 | 16 |
| DIVISION | 9 | 0 |
| DIVISION | 10 | 0 |
| DIVISION | 11 | 0 |
| DIVISION | 12 | 0 |
| DIVISION | 13 | 1 |
| DIVISION | 14 | 0 |
| TOTAL | | 17 |

*** END OF REPORT - CIS813 *** FOR R.SMAAGE ***