

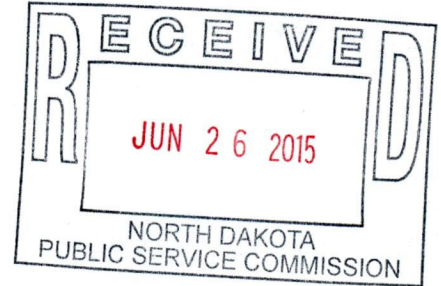


ATTORNEYS AT LAW

314 EAST THAYER AVENUE • P.O. BOX 400 • BISMARCK, ND 58502  
TELEPHONE (701) 223-2890 • FAX (701) 223-7865 • www.pearce-durick.com

**ZACHARY E. PELHAM**  
zep@pearce-durick.com

June 26, 2015



Hand Delivered

Darrel Nitschke  
Executive Director  
ND Public Service Commission  
Capitol  
600 E. Boulevard, Twelfth Floor  
Bismarck, ND 58505

RE: Midcontinent Communications Annual ETC Certification Filing and Submittal  
Pursuant to N.D.A.C. §69-09-05-12.1/FCC Form 481 – Carrier Annual Reporting

Dear Mr. Nitschke:

Enclosed for filing please find an original and seven copies of the following:

1. Midcontinent’s Annual ETC Certification Filing and Submittal Pursuant to N.D.A.C. §69-09-05-12.1;
2. Exhibit D - Lifeline;
3. Exhibit E – Affidavit of Nancy Vogel
4. Exhibit F – FCC Form 481 – Carrier Annual Reporting Data Collection Form and Confirmation receipt for Form 481 being successfully certified online on June 25, 2015.

By separate cover letter, and separately bound and placed in a sealed envelope labeled “TRADE SECRET – PRIVATE,” is one copy of the Confidential Exhibits A, B and C referenced in the document.

Thank you.

Sincerely,

PEARCE & DURICK

ZACHARY E. PELHAM  
Counsel to Midcontinent Communications

ZEP/ak  
Enclosures



4. As required by the provisions of §54.313(a)(3), Midcontinent is committed to providing service throughout its existing service areas to all customers making a reasonable request for service. Midcontinent has, since 2005, served as a competitive eligible telecommunications carrier within its established service areas. Midcontinent already has extended wireline local exchange network facilities throughout its service area as necessary to make all essential local exchange services that are support by federal universal service available to end-user customers within its service area. Consistent with its past practice, Midcontinent hereby certifies that it will provide service on a timely basis to all requesting customers within its designated ETC service area. In certain cases, the provisioning of this service may require a customer in a new location to first meet the requirements of Midcontinent's line extension policies. These line extension policies are, however, consistent with the requirement under both federal and state law to meet all reasonable requests for service. In those areas Midcontinent cannot provide service on its own facilities there are agreements with the ILEC to lease or resell services. In 2014, Midcontinent fulfilled all requests for telephone service in its service area. Midcontinent certifies that it is complying with applicable service standards and consumer protection rules. Midcontinent also certifies that in those exchanges where service is being offered, it offers local usage plans comparable to the incumbent local exchange provider.

5. Midcontinent certifies that it has the ability to remain functional in emergency situations as required by the provisions of §54.313(a)(6). Midcontinent is currently in compliance with this Commission's "auxiliary and battery power requirements" set forth in §54.202(a)(2).

6. In accordance with §54.314, Midcontinent certifies that all federal high-cost support received during 2014 and 2015 was and will be used for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

7. Midcontinent certifies that it does provide equal access to long distance carriers.

8. In addition to the information included in CONFIDENTIAL Exhibit A, the following information is provided to meet the Commission's "Certification requirements" set forth in ND Administrative Code §69-09-05.12.1:

- Midcontinent's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout its service area. As a competitive local exchange carrier, Midcontinent upgrades and replaces facilities and equipment as necessary. In furtherance of its service quality improvement plan, Midcontinent will use any high-cost universal service amounts received by it to offset expenditures incurred as it continues to upgrade and replace facilities and equipment. Midcontinent's Actual Capital Expenditures for 2014 and Estimated 2015 Capital Expenditures are attached as CONFIDENTIAL Exhibit B.

- During calendar year 2014, Midcontinent did experience service outage affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes and is submitted in Confidential Exhibit C.
- Midcontinent was able to provide service to all potential customers that requested service during 2014, and as of December 31, 2014, Midcontinent had no unfulfilled requests for service.
- During 2014, complaints were received by Midcontinent Communications as outlined in Exhibit C

9. An eligible telecommunications carrier, under ND Administrative Code § 69-09-05-12.1, is also required to demonstrate annually of its Lifeline and Link-up assistance program outreach.

Midcontinent's Lifeline outreach program includes information and application form on its website, [www.midcocomm.com](http://www.midcocomm.com).

Midcontinent's telephone service brochures and the handbooks, Exhibit E, provided to new telephone customers provide information on the availability of Lifeline assistance. Also, at least annually Midcontinent advises customers of the program through its statement message, during 2014 messages ran in January, May, July and October. Midcontinent also ran commercial spots on cable TV periodically during July and February, 2014; print copy of ad is in Exhibit E.

As required by the FCC, Midcontinent did conduct a recertification of all its lifeline customers using the services provided by USAC with results filed with USAC and the FCC on January 29, 2015. Midcontinent provided the ND Commission results for North Dakota through its filing on January 28, 2015.

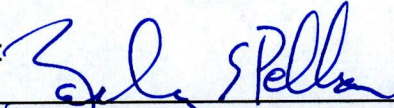
10. Attached is an Affidavit, Exhibit E, containing certification, including those required under the provisions of 60-09-05-12.1 (5), (6), (7), (8) and 47 CFR 54.313.

11. Based on all of the forgoing information including the information provided on Confidential Exhibits A, B, and C, and a copy of FCC Form 481 in Exhibit F, Midcontinent requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Midcontinent Communications is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to Midcontinent in 2016. In order to ensure that certification is issued to the FCC prior to October 1, 2015, Midcontinent would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 15<sup>th</sup> day of June, 2015.

PEARCE & DURICK

BY:

  
\_\_\_\_\_  
ZACHARY E. PELHAM, ND#05904  
PATRICK W. DURICK, ND#03141  
*Individually and as Members of the Firm*  
*Attorneys for Midcontinent Communications*  
314 E. Thayer Avenue  
P.O. Box 400  
Bismarck, ND 58502-0400  
(701) 223-2890

**Exhibits to Midcontinent's 2015 ETC Filing:**

- Exhibit A - Operation Expenses (**CONFIDENTIAL – NOT FOR PUBLIC**)
- Exhibit B - Two Year Capital Expenditures (**CONFIDENTIAL – NOT FOR PUBLIC**)
- Exhibit C - (**CONFIDENTIAL – NOT FOR PUBLIC**)  
Outages  
Customer Complaints
- Exhibit D - Lifeline
- Exhibit E - Affidavit
- Exhibit F - FCC Form 481

**MIDCONTINENT COMMUNICATIONS**

**FCC Form 481 Line 1200**

**Exhibit D - Lifeline**

## Midcontinent® Trio Bundles

- |   |   |
|---|---|
| <p><b>ULTIMATE THEATRE TRIO*</b> . . . . . <b>\$175.85</b> PER MO.</p> <ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD), ON Demand, TV Everywhere, the Sports &amp; Variety Package and all five Premium Movie Packages: HBO® + HBOGO®, Cinemax® + MAXGO®, STARZ®/ENCORE® + STARZ® Play/ENCORE® Play, Showtime® and The Movie Channel™.</li> <li>Midco Xstream™ 2.0 Service (Up to 100Mbps download and up to 10Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul> <p><b>THEATRE TRIO*</b> . . . . . <b>\$153.85</b> PER MO.</p> <ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD), ON Demand, TV Everywhere and choice of one Premium Movie Package.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul> | <p><b>PREFERRED TRIO*</b> . . . . . <b>\$137.85</b> PER MO.</p> <ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul> <p><b>BASIC TRIO</b> . . . . . <b>\$112.90</b> PER MO.</p> <ul style="list-style-type: none"> <li>Basic Cable programming with access to up to 72 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Basic local Digital Phone line.</li> </ul> |
|---|---|

## Midcontinent® Duo Bundles

- |  |  |
|--|--|
| <p><b>THEATRE SUITE* &amp; MIDCO XSTREAM™ 1.0</b> . . . . . <b>\$130.90</b> PER MO.</p> <p><b>THEATRE SUITE* &amp; DIGITAL PHONE PACKAGE</b> . . . . . <b>\$113.90</b> PER MO.</p> <p><b>PREFERRED CABLE* &amp; MIDCO XSTREAM™ 1.0</b> . . . . . <b>\$114.90</b> PER MO.</p> | <p><b>BASIC CABLE &amp; MIDCO XSTREAM™ 1.0</b> . . . . . <b>\$102.90</b> PER MO.</p> <p><b>DIGITAL PHONE PACKAGE &amp; MIDCO XSTREAM™ 1.0</b> . . . . . <b>\$74.90</b> PER MO.</p> |
|--|--|

## Midcontinent® Cable TV Equipment

- TIVO WHOLE HOME SOLUTION<sup>1</sup>**  
All the functions of a normal DVR, plus so much more. Connect multiple TVs together through TiVo® Mini and stream content to your Apple® and Android devices with the TiVo® Stream.
- |                                 |                 |
|---------------------------------|-----------------|
| TiVo DVR <sup>2</sup> . . . . . | \$16.00 per mo. |
| TiVo Mini . . . . .             | \$8.00 per mo.  |
| TiVo Stream . . . . .           | \$5.00 per mo.  |
| TiVo Service Fee . . . . .      | \$4.00 per mo.  |
- DVR/HD RECEIVER LEASE** . . . . . **\$16.00** PER MO.  
Pause, rewind, fast-forward and record all your favorite programs. Includes access to an interactive program guide, ON Demand, HD programming, Pay-Per-View and 50 digital music channels.
- |   |                       |
|---|-----------------------|
| <b>HD DIGITAL RECEIVER<sup>†</sup> LEASE</b> . . . . .  | <b>\$8.00</b> PER MO. |
| Includes access to an interactive program guide, ON Demand, HD programming, Pay-Per-View and 50 digital music channels. |                       |
| <b>STANDARD DIGITAL RECEIVER<sup>†</sup> LEASE</b> . . . . .  | <b>\$4.00</b> PER MO. |
| Includes access to an Interactive Program Guide, ON Demand, Pay-Per-View and 50 Digital Music channels.                 |                       |
| <b>OTHER CABLE EQUIPMENT</b>  |                       |
| CableCARD <sup>†</sup> Lease . . . . .  | \$4.00 per mo.        |
| HD Digital Adapter <sup>†</sup> Lease . . . . .   | \$2.00 per mo.        |
| Digital Adapter <sup>†</sup> Lease . . . . .  | \$2.00 per mo.        |

## Midcontinent® Internet Equipment

- |  |               |                                |                |
|--|---------------|--------------------------------|----------------|
| Wireless Modem Purchase (DOCSIS 3.0) . . . . . | \$109.00 each | Wireless Modem Lease . . . . . | \$5.00 per mo. |
| Standard Modem Purchase (DOCSIS 3.0) . . . . . | \$79.00 each  | Standard Modem Lease . . . . . | \$3.00 per mo. |

Some restrictions apply. <sup>1</sup>Cable TV equipment required to view programming. HDTV and HD equipment are required to view HD channels. ON Demand not available in all areas. Channels and services may vary by area. <sup>2</sup>Actual internet speeds may vary depending on your computer's capacity and Web traffic. Speeds may also be impacted by third party equipment (such as your computer or router). <sup>†††</sup>Unlimited local and long distance calling (up to 5,000 minutes per billing cycle) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator-assisted calls and directory assistance not included. <sup>‡</sup>Caller ID equipment not included. <sup>1</sup> TiVo® services may not be available in all areas and some restrictions may apply. <sup>2</sup> TiVo® DVR requires (at minimum) a Midco Xstream™ 1.0 connection or higher. <sup>†</sup>Equipment does not include Interactive Program Guide, ON Demand or Pay-Per-View capabilities.



## Midcontinent® Cable TV Services

<b>ULTIMATE THEATRE SUITE*</b> . . . . . \$120.95 PER MO. The "Ultimate" in movies and sports. Includes everything in the Basic and Preferred Cable packages, plus the Sports & Variety Packages and all five multi-channel Premium Movie Packages: HBO® + HBOGO®, Cinemax® + MAXGO®, STARZ®/ENCORE® + STARZ® Play/ENCORE® Play, Showtime® and The Movie Channel™	<b>LIMITED HBO® SUITE*</b> . . . . . \$26.95 PER MO. Broadcast TV and Premium movies collide, plus online access to HBOGO®
<b>THEATRE SUITE*</b> . . . . . \$88.95 PER MO. Your ticket to the show! Includes everything from the Basic and Preferred Cable packages, plus your choice of one multi-channel Premium Movie Package!	<b>LIMITED CABLE.</b> . . . . . \$19.95 PER MO. Includes multiple channels of local broadcast programming.
<b>PREFERRED CABLE*</b> . . . . . \$72.95 PER MO. Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere.	<b>PREMIUM MOVIE PACKAGES*</b> . . . . . \$16.00 EACH, PER MO. • HBO® – Includes access to HBOGO® • Cinemax® – Includes access to MAXGO® • STARZ® & ENCORE® – Includes access to STARZ® Play & ENCORE® Play • Showtime® • The Movie Channel™
<b>BASIC CABLE.</b> . . . . . \$60.95 PER MO. Basic Cable programming with access to up to 72 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere.	<b>OTHER CABLE SERVICES</b> Sports & Variety Package* . . . . . \$9.00 per mo. Includes additional family, lifestyle and sports digital networks. Sports & Variety channels may vary by area. Digital Spanish Package* . . . . . \$4.00 per mo.

## Midco Xstream™ Internet Services

<b>MIDCO XSTREAM™ 3.0+</b> . . . . . \$99.95 PER MO. Up to 200Mbps download and 20Mbps upload**	<b>MIDCO XSTREAM™ 1.0+</b> . . . . . \$49.95 PER MO. Up to 60Mbps download and 6Mbps upload**
<b>MIDCO XSTREAM™ 2.0+</b> . . . . . \$69.95 PER MO. Up to 100Mbps download and 10Mbps upload**	<b>MIDCO® LIMITED BROADBAND</b> . . . . . \$35.95 PER MO. Up to 12Mbps download and 1Mbps upload**

\* Midco Xstream™ (or DOCSIS 3.0) modem is required to take full advantage of available speeds. For a full list of approved modems visit [www.Midco.com](http://www.Midco.com).

## Midcontinent® Digital Phone Services

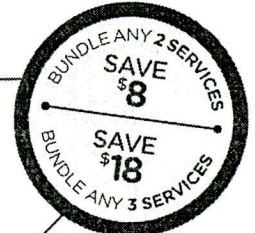
<b>DIGITAL PHONE PACKAGE</b> . . . . . \$32.95 PER MO. Includes eight calling features, voicemail with eVOICE and unlimited*** local and long distance calling.	<b>ADDITIONAL TELEPHONE FEATURES</b> 8 Feature Group Package . . . . . \$9.95 per mo. 3 Feature Group Package . . . . . \$7.95 per mo. Voicemail with eVOICE . . . . . \$5.95 per mo. Standard Phone Features . . . . . \$3.95 each
<b>À LA CARTE</b> Digital Phone Line . . . . . \$20.00 per mo. Unlimited Local/Long Distance Package*** . . . . . \$10.95 per mo. Additional Phone Line . . . . . \$9.95 each, per mo. Long Distance Calling . . . . . \$0.079 per min. For International rates visit Midco.com.	Caller ID‡ name & number with anonymous call rejection, call waiting ID, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial, selective call rejection

## Service Fees (non-monthly)

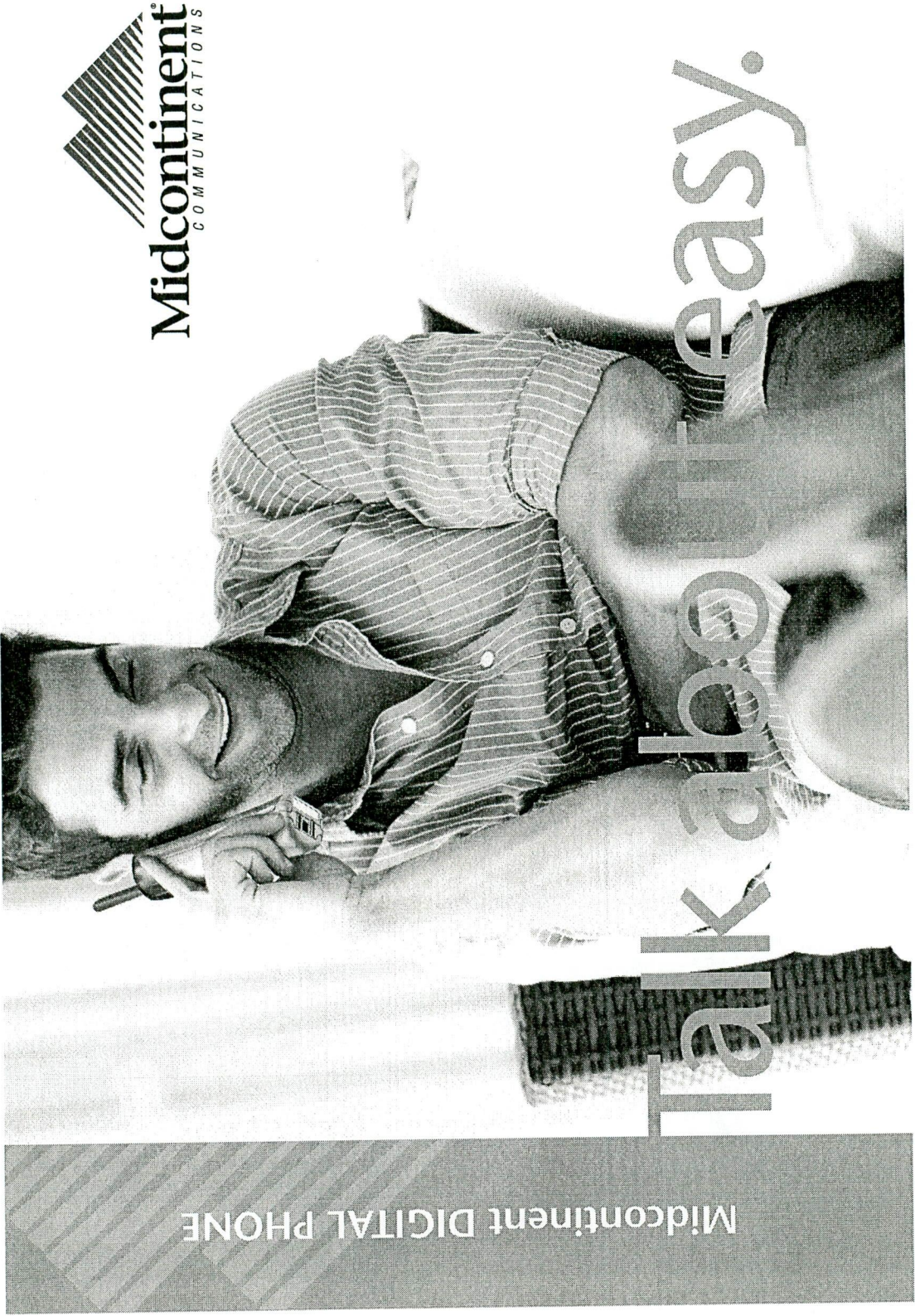
<b>HOME SERVICE CALLS</b> . . . . . \$50.00	<b>EXTRA OUTLETS ADDED</b> . . . . . \$25.00 EACH
<b>INSTALLATION</b> . . . . . \$35.00	<b>LATE CHARGES</b> . . . . . \$5.00 PER MO. Accrued for each late payment.

### Create a Bundle and SAVE!

Multiple Service Discounts are available when you bundle Midco Xstream™ Cable TV and Digital Phone services together. Bundle any two services and get \$8 off; bundle any three services and get \$18 off.



Some restrictions apply. \*Cable TV equipment required to view programming. HDTV and HD equipment are required to view HD channels. ON Demand not available in all areas. Channels and services may vary by area. \*\*Actual Internet speeds may vary depending on your computer's capacity and Web traffic. Speeds may also be impacted by third party equipment (such as your computer or router). \*\*\* Unlimited local and long distance calling (up to 5,000 minutes per billing cycle) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls and directory assistance not included. ‡ Caller ID equipment not included. 1 Tivo® services may not be available in all areas and some restrictions may apply. 2 Tivo® DVR requires (at minimum) a Midco Xstream™ 1.0 connection or higher. †Equipment does not include interactive program guide, ON Demand or Pay-Per-View capabilities.



Midcontinent DIGITAL PHONE



Talk all you want

## Dial it up!

Home phone service doesn't get any easier than this.

Our digital phone service works just like your current phone service. You dial the same way. You use the same phone equipment you always have. But with our crystal clear digital signal, it'll sound like you're standing right next to the person on the other end of the line.

Our Digital Phone Package is packed full of features. We give you unlimited<sup>†</sup> long distance – plus eight of our most requested calling features – all for one great price!

Talk all you want – there's no need to watch the clock. No complicated calling plans. And no dropped calls. Midcontinent Digital Phone service gives you much more, for much less.

It's the new way to talk.

<sup>†</sup> Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at [www.midcocomm.com](http://www.midcocomm.com).

## Five Great Reasons to Switch

### 1. It's Easy!

Seriously. Really easy. Keep your same number, and use your same phone. We provide the equipment that connects it all – free of charge. You don't need to rent or purchase any new hardware.

### 2. It's On Your Terms.

We know you'll love your new Midcontinent Digital Phone service, but we don't want to tie you down. Stay with us as long as you like. There's no annual contract for you to sign.

### 3. It's All-in-One.

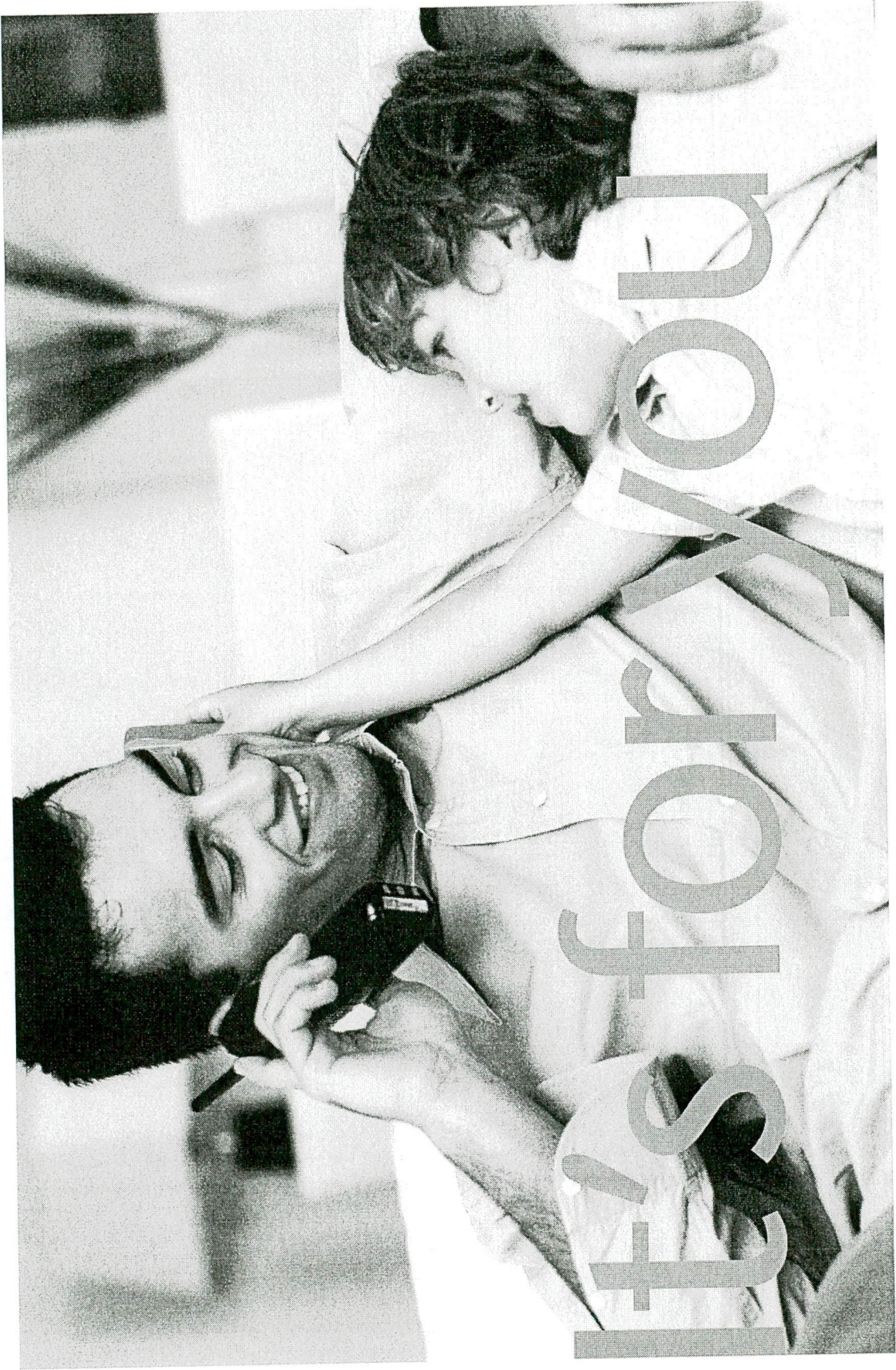
One company for local. One company for long distance. One convenient bill. After all, who wants to be bothered with bills and statements from multiple carriers?

### 4. It's Midcontinent.

We deliver the best technology products to the region – and we do it with pride. We've been serving our customers for more than 80 years running.

### 5. It's Flexible.

Don't need unlimited long distance and calling features? Our "a la carte" Digital Phone service allows you to pick just the features you need. Call us at 1.800.888.1300 for pricing.



## Fabulous FREE Features with our Digital Phone Package:

### Caller ID<sup>†</sup> Name and Number (with Anonymous Call Rejection)

Screen your calls – answer the ones you want.

### Call Waiting ID<sup>†</sup>

Never miss an important call. And screen who's calling before you click over.

### 3-Way Calling

Planning a night out with friends? Need to conference someone in? Talk to two people at the same time with a couple of clicks.

### Speed Call 30

Don't feel like dialing 10 digits all the time? Program up to 30 of your most frequently dialed numbers – and call with just the push of a button.

### Distinctive Ringing

Want to know who's calling just by the sound of their ringtone? Have a unique ring per caller for up to 10 special people.

### Last Call Return

Missed a call while you were in the shower? Hit \*69 to see who it was.

### Call Forwarding Universal

Stuck at home because you're expecting a call? Not anymore! Forward your calls to another number – even your cell phone.

### Continuous Redial

Need to get through to somebody, but still need to make and receive other calls? With Continuous Redial, automatically redial the number – even while you're talking to someone else.

### Voicemail

Check your messages from anywhere day and night with voicemail. Included is eVOICE which allows you to get your voicemails sent to a preferred email address, so you can see when a message comes in and listen to it straight from your email inbox.

† Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at [www.midcocomm.com](http://www.midcocomm.com).

## Hearing & Speech Assistance

Support for everyone.

We provide hearing and speech support assistance to disabled customers throughout our region. With Telecommunications Relay Service (TRS) – commonly known as Relay Calling – operators help facilitate communication between the calling and receiving parties.

For more information, please contact our Customer Care Team at 1.800.888.1300.

## Lifeline Assistance

We're here to help.

For some people, the telephone is their lifeline to the outside world. Low and fixed income telephone subscribers can apply for financial aid to help with their phone bill through Lifeline Assistance.

For questions and information on how to apply, please call 1.800.888.1300.



smart phone

So ... get talking!

And feel free to talk all you want – whenever you want! We give you unlimited local and long distance calling. Crystal clear voice quality. Nine of our most requested calling features. And you won't have to purchase or rent any new equipment.

With Midcontinent Digital Phone Service, you'll have the most advanced phone technology available today – backed by the 24/7 support of our friendly Customer Care Team.

So when you're ready for a new way to talk, talk to us.



Need help? Have a question?  
We're here for you 24/7.  
Call 1.800.888.1300 or visit  
[midcocomm.com](http://midcocomm.com).

Of course, you're always welcome to  
visit us at a Customer Service Center  
near you. Stop by and set up services,  
get a personal demonstration, check  
out our other services, and more!

Ordering service and making  
payments has never been  
easier. Handle it all online at  
[midcocomm.com](http://midcocomm.com).

MT24 0914



  
**Midcontinent**  
COMMUNICATIONS

1.800.888.1300 | [midcocomm.com](http://midcocomm.com)



Midcontinent DIGITAL PHONE

PAY BILL SIGN IN REGISTER  
 📍 SIOUX FALLS, SD 57104 | Change



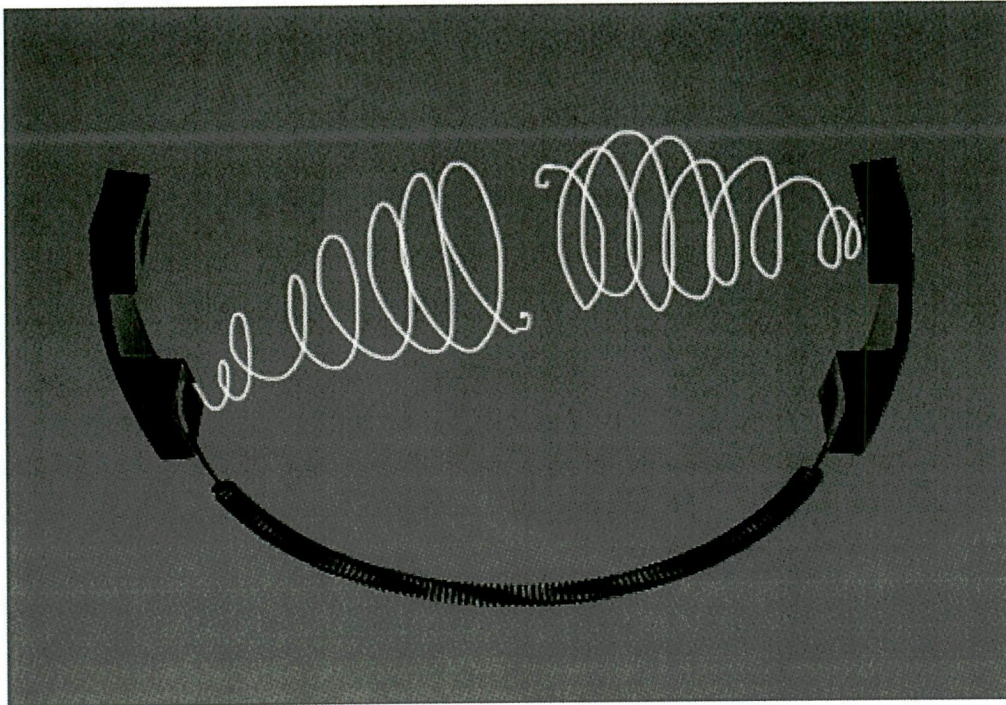
## Hello? This Is Flexibility Calling.

We don't do one-size-fits all at Midcontinent®. Dial up our phone to the level you need. A single line. A line with voicemail. A few select features. Or the package, which allows you to choose all 9 exciting calling features. You make the call.

SHOP

Package	Price
<p><b>Digital Phone Package</b> View More Details</p>	<p><b>\$32<sup>95</sup></b> per mo. <input type="button" value="ORDER"/></p>
<p><b>Basic Digital Phone Line</b></p>	<p><b>\$20<sup>00</sup></b> per mo. <input type="button" value="ORDER"/></p>

[View our Service & Price Guide](#)  
[View our Phone Brochure](#)



## Phone Extras

Midcontinent offers more than a ring tone. You have plenty of options and extras to choose from when it comes to Phone. Add Voicemail with eVOICE, Call Waiting, or any number and combination of eight calling features. See which ones are right for you!

[EXPLORE PHONE EXTRAS](#)



## 5 Reasons To Get Midcontinent Phone

Think your cell phone can do it all? You'll have to rethink that after reading this...

1. 911 service can trace a home phone faster than a cell phone. And smaller children may have trouble operating your cell phone.
2. Midcontinent Phone never needs charging, so you'll never be without phone access because you forgot to plug it in.
3. Midcontinent Phone is always there, so even if all the mobile phone users are out of the house, there's still a phone available for important messages.
4. Adding cell phones to your plan to keep at the house gets expensive. Midcontinent Phone? Just plug in and talk.
5. If you have a home security system, you need to keep a secure landline. It can also be valuable for those who work from home, or who live in rural areas with spotty cell coverage.



## Helping Everyone Communicate.

Everyone should have a constant, secure way to communicate. Learn about Midcontinent Telephone Relay services for the hearing and speech impaired. We also offer financial assistance to low income users, to ensure they have phone access.

[LEARN MORE](#)

Features

International Calling

Telephone Assistance Program

[Shop](#)

[Services](#)

[Support](#)

[Pay Bill](#)

[Contact](#)

[Careers](#)

[About](#)

[Site Map](#)



© 2015 Midcontinent Communications - All Rights Reserved

PAY BILL SIGN IN REGISTER  
📍 SIOUX FALLS, SD 57104 | Change



## Telephone Assistance Program

### Telephone Relay Services - Phone For The Hearing & Speech Impaired

Everyone needs a constant, secure way to communicate. Telephone Relay services provide a vital service to those with hearing and speech difficulties, allowing them to make and receive calls from hearing persons. If you or someone you know could benefit and you want to learn more, simply dial 711.

Amplified telephones are available for free to residents in South Dakota who have hearing loss. This service is provided through the Telecommunication Equipment Distribution Program. Those interested can view our brochure, visit Relay South Dakota or call 1-800-676-3777 for an application

### Lifeline Assistance - Help For Low Income Phone Subscribers

For some people, especially the homebound, the telephone is a lifeline to the outside world. Low-income telephone subscribers can apply for aid to help with their phone bill through the Lifeline Assistance program. Lifeline Assistance provides eligible subscribers a minimum amount per month toward basic home telephone service. Lifeline subscribers may receive long distance blocking on their telephone line at no charge.

To apply for Lifeline Assistance, please download our application [here](#).

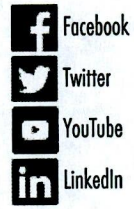
Features

International Calling

Telephone Assistance Program

[Shop](#)  
[Services](#)  
[Support](#)  
[Pay Bill](#)

[Contact](#)  
[Careers](#)  
[About](#)  
[Site Map](#)



© 2015 Midcontinent Communications - All Rights Reserved

# Welcome

to Midcontinent Communications.®

Thank you for choosing us to be your service provider. We know you have options and we're happy to have you as a customer.



<<FullName>>  
<<AddressLine1>>  
<<AddressLine2>>

Dear <<NAME>>:

Thank you for choosing Midcontinent Communications® as your service provider for your home. We appreciate your business.

- Our technician will arrive between XX:XX am/pm – XX:XX am/pm. Upon arrival, our technician will need up to XX hours to complete your installation.
- Your telephone will be installed on (date) and you will not need to be home for this installation.
- It is important to have your computer and TV and access to cable and power outlets available before the technician arrives.
- An adult 18 years of age or older must be present for the duration of installation.

If you have requested that we install new cable outlets at the time of your appointment, please note you will need a licensed electrician to perform any necessary "fishing" of cables through the walls. If the cable is not available within the walls for those outlet(s), we will be unable to complete installation on that particular outlet. NOTE: If you rent your home or apartment and want a cable outlet installed, you must provide written permission from your landlord to our technician at the time of installation. A form can be found in the Resource Center at [midcocomm.com](http://midcocomm.com).

## Tips to help make your installation as easy as possible:

In order for us to ensure your service(s) are working properly to your satisfaction please have at least one device set up so the technician can check the direct connection.

### Data Service Equipment

To ensure optimal speeds our technician will connect a laptop or computer to perform a speed test. If you have your own modem we ask that you please have it available so we can connect it to the electrical and cable outlets and to your computer.

### Video Service Equipment

While on-site our technician will preform a cable outlet check on all televisions you wish to connect to ensure proper connection and a clear picture on your television(s).

### Digital Phone Service

If you are keeping your current telephone number(s), we will contact your current local service provider to transfer your number(s) and terminate existing service. For information on how to use your telephone features and other benefits of your phone service please refer to the Telephone User Guide enclosed with this letter or online at [midcocomm.com](http://midcocomm.com).

If you have any questions or concerns regarding your service installation we would be happy to assist you visit with us online via chat or email at [midcocomm.com/contactus](http://midcocomm.com/contactus), by phone at 1.800.888.1300 or stop by if you live near one of our local Customer Service Center.

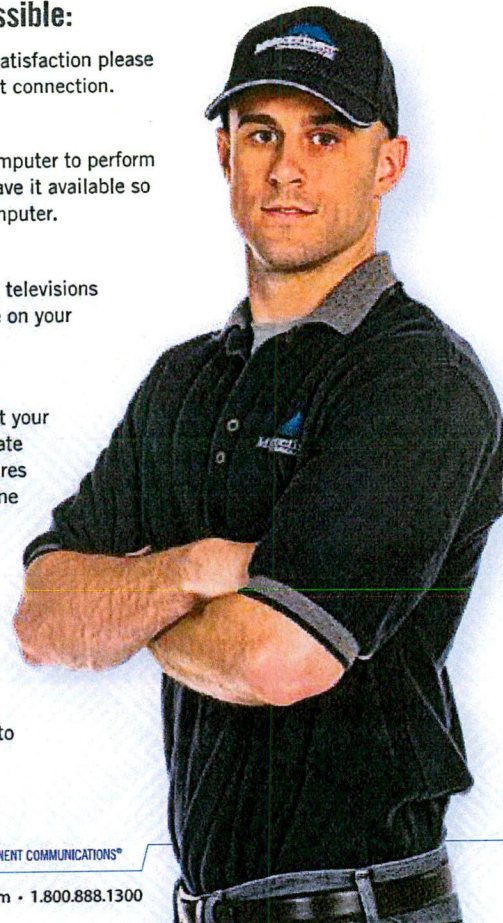
Thank you for choosing us as your service provider. We look forward to serving you for many years to come.

Midcontinent Communications

## Your installation appointment is scheduled between <<Time>> on <<Date>>!

### Visit Checklist:

- An adult 18 years or older will be present during installation.
- Devices are available (TV and Computer).
- Cable and Power Outlets are available and easily accessible.
- Completed permission form from your rental landlord if new cable outlets are being installed.





# STAY CONNECTED

WITH MIDCONTINENT® LIFELINE ASSISTANCE  
FOR INTERNET & PHONE.



## BROADBAND ASSISTANCE

\$9.95 per month  
Rent Free Modem  
Plus No Install Fees  
12Mbps x 1Mbps Internet Speeds

+



## PHONE ASSISTANCE

Reduced Monthly Rate  
No Install Fee  
Free Long Distance Call Blocking

With a clear connection and no worries about battery life or losing service when the power's out, the home phone is still important. And for some people, especially the elderly or housebound, the phone is a lifeline to the outside world.

An Internet connection has also become an important part of our lives. Paying bills, getting news, doing homework and connecting with friends and family — nowadays, it seems like a home Internet connection is becoming a necessity.

For some households, however, a home phone or Internet connection is just not affordable.

We're here to change that. Low-income households can apply for aid through Midcontinent's Lifeline Assistance program to put home phone or Internet service within their reach. Eligible Midcontinent phone subscribers can receive a reduced monthly rate, with no install fee and free long distance call blocking. Eligible Internet subscribers can receive Midcontinent Broadband service (12Mbps x 1Mbps) for \$9.95 per month with no installation or modem fees.

For questions about the Lifeline Assistance program, call 1.800.888.1300 and we will be happy to assist you!

# MIDCONTINENT<sup>®</sup> LIFELINE ASSISTANCE APPLICATION

Please respond completely. **Inaccurate or incomplete responses may cause your application to be rejected.** The information on this application will be kept confidential. Information provided below must be that of the account holder.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Telephone Number: ( \_\_\_ \_\_\_ ) \_\_\_ \_\_\_ - \_\_\_ \_\_\_ Existing Midcontinent Account Number: \_\_\_\_\_

Current Telephone Company: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Last 4 digits of Social Security Number: \_\_\_ \_\_\_ \_\_\_ OR Tribal Identification Number: \_\_\_\_\_

Service Address: \_\_\_\_\_ (no PO Boxes) *If Billing Address is different from Service Address:*

City: \_\_\_\_\_ State: \_\_\_\_\_ Billing Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_  Check here if this is a temporary address City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Please check the program(s) your applying for:  Lifeline Assistance (telephone)  Broadband Lifeline Assistance (Internet)

1. Please check the programs in which you or your household currently participate and attach a copy of eligibility documentation. If qualifying under income, see income guidelines below.

- |   |   |
|---|---|
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) or Section 8                            | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF)                   |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program                               | <input type="checkbox"/> Supplemental Security Income (SSI)                               |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps) | <input type="checkbox"/> Minnesota Family Investment Program (MFIP)                       |
| <input type="checkbox"/> Tribally Administered Head Start (Income qualifying standard)                    | <input type="checkbox"/> Medicaid (e.g. Title XIX, Medical State Supplemental Assistance) |
| <input type="checkbox"/> Tribally Administered Temporary Assistance for Needy Families (TTANF)            | <input type="checkbox"/> Low Income Home Energy Assistance program (LIHEAP)               |
| <input type="checkbox"/> Bureau of Indian Affairs General Assistance                                      |   |

If you are applying for Lifeline assistance because a member of your household besides you participates in one of these programs, provide his/her name and certify that he/she is a member of your household here:

\_\_\_\_\_  
Name of Program Participant (please print)

\_\_\_\_\_  
I certify that this program participant is a member of my household. (please sign)

2. I do not receive benefits from any of the programs listed under part 1. I have marked my household income and attached required income documentation as indicated below.

Check your current household income requirement:

- |  |  |
|--|--|
| <input type="checkbox"/> 1 person household with the yearly income of \$15,890 or less | <input type="checkbox"/> 7 person household with the yearly income of \$49,586 or less                     |
| <input type="checkbox"/> 2 person household with the yearly income of \$21,506 or less | <input type="checkbox"/> 8 person household with the yearly income of \$55,202 or less                     |
| <input type="checkbox"/> 3 person household with the yearly income of \$27,122 or less |  |
| <input type="checkbox"/> 4 person household with the yearly income of \$32,738 or less | For households with over 9 people add \$5,616 for each additional person to the yearly income of \$55,202. |
| <input type="checkbox"/> 5 person household with the yearly income of \$38,354 or less |  |
| <input type="checkbox"/> 6 person household with the yearly income of \$43,970 or less | <input type="checkbox"/> _____ person household with the yearly income of \$_____                          |

For Broadband Internet Assistance, you must attach two of the following forms of income documentation.

For Telephone Assistance, you must attach one form of income documentation.

- |   |   |
|---|---|
| <input type="checkbox"/> Last year's Federal, State, or Tribal tax return                                 | <input type="checkbox"/> Unemployment/Workman's Compensation statement                            |
| <input type="checkbox"/> A Federal or Tribal notice letter of participation in General Assistance Program | <input type="checkbox"/> Child Support document (if proves income)                                |
| <input type="checkbox"/> Current annual income statement from employer                                    | <input type="checkbox"/> Retirement/Pension Benefits statement                                    |
| <input type="checkbox"/> Veterans Administration Benefits statement                                       | <input type="checkbox"/> Divorce decree (if proves income)  |
| <input type="checkbox"/> Social Security Benefits statement   | <input type="checkbox"/> Other official document that proves total household income: (list below) |
| <input type="checkbox"/> Three consecutive months of most recent paycheck stub                            | _____   |

**Please read and initial the following important information about the Lifeline Programs before you sign below.**

- Telephone Lifeline Assistance is a federal benefit. Willfully making false statements to obtain Telephone Lifeline Assistance or Broadband Lifeline Assistance can be punished by fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and landline providers.
- I understand that if I am currently receiving Lifeline benefits from another carrier, by submitting this form I am agreeing to discontinue receiving that other carrier's benefit and instead to receive my one Lifeline benefit from Midcontinent Communications.
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the U.S. government.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- I understand and consent to Midcontinent Communications providing the information provided on this form as well as my service account information to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that by signing this form, I am giving this consent, and that without this consent Midcontinent may deny me Lifeline service.
- I understand I must notify Midcontinent within 30 days if for any reason my household no longer satisfies the criteria for receiving Lifeline assistance. This includes if I no longer meet the income-based or program-based criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, if another member of my household is receiving a Lifeline benefit, or if for any other reason my household no longer satisfies the criteria for receiving Lifeline support. Failure to notify Midcontinent Communications may result in penalties and de-enrollment from the program.
- I must notify Midcontinent Communications within 30 days if I move to a new address.
- If my address is a temporary one, I may have to re-certify my address every 90 days.
- I may be required to re-certify my household's eligibility for Lifeline assistance at any time, and if I fail to re-certify my continued eligibility, it will result in de-enrollment and the termination of my household's Lifeline assistance.
- I have attached all documents required to apply for Lifeline Assistance.

***By signing, I certify under penalty of perjury that I understand and agree to all the requirements of the Lifeline program and have provided documentation of eligibility.***

\_\_\_\_\_  
Lifeline Assistance Applicant Signature (Must be the Midcontinent account holder)

\_\_\_\_\_  
Date

**Mail completed form with required documents to:**

Midcontinent Communications  
P.O. Box 5010, Sioux Falls, SD 57117-9908



Midco.com/Lifeline     1.800.888.1300

*\*Please visit [aspe.hhs.gov/poverty/14poverty.cfm](http://aspe.hhs.gov/poverty/14poverty.cfm) to see Federal Poverty Guidelines. To determine eligibility, multiply the Federal Poverty Guideline rate for your family size by 1.35 — your income must be at or below this number. The percentage is subject to change. Services not available in all areas. Some restrictions may apply.*

**Client:** Midcontinent  
 Spot Number: MC-TELE 812-1sf  
 Title: Telephone Assistance Plan 2012  
 Length: :30



Video	AUDIO
<p>CG:            Animate words of the script on the screen with a telephone graphic.</p> <p>Use flowing typography style throughout.</p> <p>Add Midco logo.</p>	<p>For some people, especially the homebound, the telephone is a lifeline to the outside world.</p> <p>Midcontinent offers assistance programs to help low-income subscribers stay connected. Customers can easily apply for aid to help reduce their monthly phone bill.</p> <p>Qualified applicants are allowed one credit per household and will be asked to re-qualify annually.</p> <p>To find out if you qualify, call 1-800-8-8-8-1300 (thirteen-hundred), or go to our website at midco comm dot com.</p> <p>Midcontinent telephone assistance program, helping you stay connected.</p>

Approved By: \_\_\_\_\_ Date: \_\_\_\_\_

By signing this you are agreeing the script is approved and ready for voice. If revisions are needed afterwards, a \$30 charge will be required.

**MIDCONTINENT COMMUNICATIONS**

**Affidavit**

**Exhibit E**

**Exhibit E**

State of South Dakota     )  
  )ss  
County of Minnehaha     )

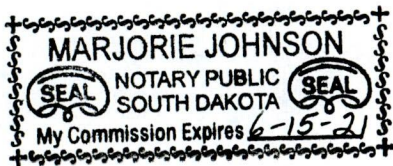
**AFFIDAVIT**

As an authorized representative of Midcontinent Communications, I, Nancy Vogel hereby affirm familiarity with and an understanding of the requirements of the Federal Communications Act of 1934 as amended by the Telecommunications Act of 1996 with respect to the receipt of any federal universal service funds received as high-cost loop support, local switching support, safety net additive support, and/or safety valve support and hereby affirm that any such support amounts received by Midcontinent Communications will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended consistent with 47 U.S.C. §254(e).

Midcontinent further certifies that under N.D.A.C. §69-09-05-12.1 (5), (6), (7), and (8), and 47 CFR 54.313, it provides equal access to long-distance carriers within its service area, it is in compliance with requirements for service quality standards and can perform under emergency situations. Midcontinent further certifies that it provides consumer protection.

*Nancy A. Vogel*  
\_\_\_\_\_  
Nancy Vogel, Director Regulatory Finance

Subscribed and sworn to before me this 25<sup>th</sup> day of June, 2015.



*Marjorie Johnson*  
\_\_\_\_\_  
Notary Public

(SEAL)

Notary Print Name:  
My Commission Expires: 06/15/2021

**MIDCONTINENT COMMUNICATIONS**

**Exhibit F**

**Copy of FCC Form 481**



[USAC Home](#) | [High Cost Program](#) | [Search Tools](#) | [Form 481](#)

## CONFIRMATION

---

**Congratulations. Your filing has been successfully certified.**

Filing 1 was successfully certified on Wed 24 Jun 15 03:27:49 PM EDT by mary\_lohnes@mimi.net .

SAC : 389011

SPIN : 143001179

Carrier Name : MIDCONTINENT COMMUNICATIONS

Program Year : 2016

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at [HCCERTS@USAC.ORG](mailto:HCCERTS@USAC.ORG) if you do not receive this email within 24 hours.

[Return to 481 Search](#) | [Print Confirmation Page](#)

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Mary Lohnes
<035> Contact Telephone Number: Number of the person identified in data line <030>	6053575459 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	mary_lohnes@mimi.net

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313</b>	<b>54.422</b>
	<b>Completion</b>	<b>Completion</b>
	<b>Required</b>	<b>Required</b>

			(check box when complete)	
<100>	Service Quality Improvement Reporting <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<200>	Outage Reporting (voice) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<300>	Unfulfilled Service Requests (voice) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<310>	Detail on Attempts (voice) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<320>	Unfulfilled Service Requests (broadband) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<330>	Detail on Attempts (broadband) <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed <input style="width: 50px;" type="text" value="0.1"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<420>	Mobile <input style="width: 50px;" type="text" value="0.0"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<430>	Number of Complaints per 1,000 customers (broadband)	<input type="checkbox"/>	<input type="checkbox"/>	
<440>	Fixed <input style="width: 50px;" type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<450>	Mobile <input style="width: 50px;" type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<500>	Service Quality Standards & Consumer Protection Rules Compliance <span style="float: right; font-size: small;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510>	<input style="width: 100%; height: 40px;" type="text" value="389011ND510.pdf"/> <span style="float: right; font-size: small;">(attached descriptive document)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600>	Functionality in Emergency Situations <span style="float: right; font-size: small;">(check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<610>	<input style="width: 100%; height: 40px;" type="text" value="389011ND610.pdf"/> <span style="float: right; font-size: small;">(attached descriptive document)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700>	Company Price Offerings (voice) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<710>	Company Price Offerings (broadband) <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<800>	Operating Companies and Affiliates <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/> <span style="float: right; font-size: small;">(if yes, complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000>	Voice Services Rate Comparability Certification <input type="text" value="Yes"/> <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1010>	<input style="width: 100%; height: 40px;" type="text" value="389011ND1010.pdf"/> <span style="float: right; font-size: small;">(attach descriptive document)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) <input checked="" type="radio"/> <input type="radio"/> <span style="float: right; font-size: small;">(if not, check to indicate certification)</span>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1110>	<span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<1200>	Terms and Condition for Lifeline Customers <span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

<2000>	<span style="float: right; font-size: small;">(check to indicate certification)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<2005>	<span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>	

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	<span style="float: right; font-size: small;">(check to indicate certification)</span>	<input type="checkbox"/>	<input type="checkbox"/>	
<3005>	<span style="float: right; font-size: small;">(complete attached worksheet)</span>	<input type="checkbox"/>	<input type="checkbox"/>	

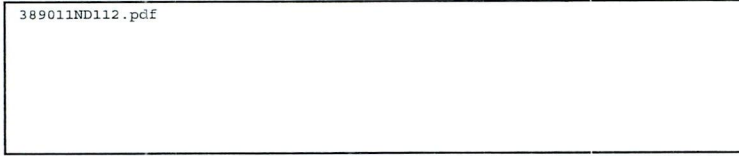
<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	389011
<015>	Study Area Name	MIDCONTINENT COMMUNICATIONS
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035>	Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>		(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Not Applicable
Yes
Yes
Yes
Yes
Yes









<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mmi.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP [www.midcocomm.com](http://www.midcocomm.com)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

<b>(2000) Price Cap Carrier Additional Documentation</b> <b>Data Collection Form</b> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	
<015> Study Area Name	389011
<020> Program Year	MIDCONTINENT COMMUNICATIONS
<030> Contact Name - Person USAC should contact regarding this data	2016
<035> Contact Telephone Number - Number of person identified in data line <030>	Mary Lonnes
<039> Contact Email Address - Email Address of person identified in data line <030>	6053575459 ext.
	mary_lonnes@mm1.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}
- <2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}
- <2011b> Attachment {47 CFR § 54.313(b)(1)iii}

Name of Attached Document(s) Listing Required Information

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

- <2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}
- <2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}
- <2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}
- <2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

- <2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached CAF document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

<b>(3000) Rate Of Return Carrier Additional Documentation</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) **Community Anchor Institutions** (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<b>(3000) Rate Of Return Carrier Additional Documentation (Continued)</b> Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

**Financial Data Summary**

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MIDCONTINENT COMMUNICATIONS
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 06/25/2015</span>
Printed name of Authorized Officer:	Tom Simmons
Title or position of Authorized Officer:	SR VP of Public Policy
Telephone number of Authorized Officer:	6053575491 ext.
Study Area Code of Reporting Carrier:	389011 <span style="float: right;">Filing Due Date for this form: 07/01/2015</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035> Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Service Quality Standards and Consumer Protection Rules**

Midcontinent Communications certifies that it complies with the applicable service quality standards and consumer protection in accordance with 47 § 54.313(a)(5). Midcontinent provides extensive training along with written policies and procedures to all its employees to meet the standards.

**MIDCONTINENT COMMUNICATIONS**  
**Telephony Policies, Procedures, Processes**

**Table of Contents**

Basic Phone Line

- Features/Benefits/How To
- Offers Eligibility
- Order Entry
- Service Codes
- Trouble Call Staging Charts
- Troubleshooting

Additional Phone Line

- Features/Benefits/How To
- Order Entry
- Service Codes
- Trouble Call Staging Charts
- Troubleshooting

Digital Phone Package

- Features/Benefits/Hot To
- Feature Removal
- Offers Eligibility
- Order Entry
- Trouble Call Staging Charts
- Troubleshooting

3PV/LOA

- When to Use
- Preparing 3PV
- Preparing our Customer
- 3PV for Minnesota & North Dakota
- 3PV for South Dakota
- 3PV Error Handling
- LOA/ELOA

CPNI

- Requirements
- Call Records
- Telephone Account Information

- Information Customer CPNI
- Address Change
- CPNI Tutorial

#### Directory / 411

- Listing Options
- Close Schedule
- Directory Assistance Exemption
- Disputes – 411
- Listing Change – One Time Charge
- Online Directory
- Order Entry
- Phonebook requests
- Post Close Date Directory Update Requests
- Publication Locations
- Reference Guide
- Service Codes
- Troubleshooting

#### Telephone Features & Feature Blocks

- Features
- Feature Blocks
- Feature Groups
- X Market Discontinued Features
- Troubleshooting

#### Lifeline

- Features/Benefits/How To
- Customer Information – Application Process
- Options for Receiving Applications
- Order Entry

#### Long Distance

- Features/Benefits/How To
- Calling Cards
- Disputes
- Excessive Long Distance Usage
- International
- Local Calling Areas
- PIC/PLIC/IPIC

- Troubleshooting
- Unbilled Charges

#### Toll-Free Numbers

- Features/Benefits/How To
- Order Entry

### Functionality in Emergency Situations

Midcontinent Communications certifies that it complies with the requirements to be able to remain functional in emergency situations as set in 47 § 54.202(a)(2). Midcontinent utilizes power supplies within its network which converts commercial power to network nodes, amplifiers and customer premise equipment. Each power supply unit shall have battery backup in order to continue to provide network power in the event of a commercial power failure. Portable generators shall be deployed to provide continuous uninterrupted power augmenting the battery power life cycle. Midcontinent is able to reroute traffic around damaged facilities and is capable of managing traffic spikes.



**Voice Services Rate Comparability Certification**

**Midcontinent Communications**

**SAC 389011**

<b>Local Residential Service Rate</b>	<b>Primary Residential Line Federal Access Charge</b>	<b>Total</b>	<b>FCC Reasonable Comparability Benchmark</b>
\$20.00	\$6.50	\$26.50	\$47.98