



9260 E. Stockton Blvd.  
Elk Grove, CA 95624



July 22, 2015

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Ave, Department 408  
Bismarck, ND 58505-0480

**RE: Eligible Telecommunications Carrier 2014 Annual Report – Rule 69-09-05-12.1**

Dear Mr. Nitschke:

Citizens Telecommunications Company of Minnesota, LLC hereby files the attached Eligible Telecommunications Carrier 2014 Annual Report, pursuant to Rule 69-09-05-12.1.

If you have any questions, please contact Mr. Scott Bohler at 952-491-5534, or by email at [scott.bohler@ftr.com](mailto:scott.bohler@ftr.com) or me at (916) 686-3588, or by email at [joe.chicoine@ftr.com](mailto:joe.chicoine@ftr.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Joe Chicoine".

Joseph D. Chicoine  
Sr. Manager, Regulatory Affairs

Enclosures

cc: Scott Bohler, Frontier

**Citizens Telecommunications Company of Minnesota, LLC – Oslo**  
**Exchange Annual Report**

**1. a) Amount of High-Cost Universal Service Support received in 2014.**

Citizens Telecommunications Company of Minnesota, LLC (CTC MN) serves 46 North Dakota residents. The North Dakota residents are served from the Oslo central office that is located in Minnesota and is in Study Area Code (SAC) 361123, which includes geographic areas in both Minnesota and North Dakota and includes about 83,000 total customers. In 2014 for SAC 361123, CTC MN received \$803,040 in High-Cost Universal Service Support (\$505,164 from Frozen High-Cost Support and \$297,876 from Connect America Fund Intercarrier Compensation).

**b) How was the support used in 2014 for provision, maintenance, or upgrading?**

Use of funds included the on-going maintenance of distribution and inter-office facilities in rural, high-cost areas. There were no capital projects specifically for the 46 North Dakota customers.

**c) Any changes for reports previously filed?**

Yes, the report filed in July 2014 stated in item 1. d): “It is estimated that CTC MN will receive approximately \$1,100,916 in Universal Service Support in 2015. (\$505,164 Frozen High-Cost Support and \$595, 752 Connect America Fund Intercarrier Compensation.)” CTC-MN has elected to participate in the Federal Communications Commission’s CAF Phase II program, and as a result will no longer receive any Frozen High-Cost Support or Connect America Fund Intercarrier Compensation. Any amounts received in 2015 will be returned to the administrator.

**d) Estimate amount of High-Cost Universal Service Support the carrier expects to receive in 2016.**

None.

**e) How will the support in 2016 be used for provision, maintenance, or upgrading?**

If any support is received in 2016 it will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

**f) Identify specific construction or upgrade projects, how will the service be improved by each project, and what is the start and completion date for each project. Also, what is the amount of investment for each project, the geographic area of each improvement, and the estimated population that will be served?**

There are no specific projects for the 46 North Dakota customers.

**NOTE: This information has to be submitted at the study area level if the carrier is an ILEC. For other eligible carriers the information has to be submitted at the ILEC study area level. If a study area or designated service area includes geographic areas in more than one state, the information must also be submitted at the North Dakota level.**

- 2. Detailed information on any outage, as that term is defined in 47 C.F.R. section 4.5, of at least thirty minutes in duration for each designated service area for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect at least ten percent of the end users served in a designated service area, or a 911 special facility, as defined in 47 C.F.R. section 4.5(e).**

There were no such service outages affecting North Dakota customers in 2014.

- 3. The number of requests for service from potential customers within the designated service area that were unfulfilled during the past year.**

There were no requests for service from potential North Dakota customers within the designated service area (SAC 361123) that were unfulfilled during 2014 by CTC MN.

- 4. The number of complaints per one thousand handsets.**

In SAC 361123, CTC MN did not receive any complaints in year 2014 for North Dakota customers.

- 5. Does the carrier comply with applicable service quality standards and consumer protection rules?**

Yes. CTC MN complies with applicable service quality standards and consumer protection rules.

**6. Is the carrier able to function in emergency situations?**

CTC MN is able to remain functional in an emergency situation in the event of loss of commercial power through the use of battery and back-up power sources. CTC MN has backup battery reserve in its central office, which enables it to provide service for a minimum of eight hours, sufficient time to bring in generator power resources, if needed.

**7. Does your company offer a local usage plan? If so, and if you are a CETC, is this plan comparable to that offered by the incumbent LEC in your designated area?**

CTC MN offers local exchange service on a flat-rate unlimited usage basis but not on a measured usage basis. CTC MN is the incumbent carrier.

**8. Does your company acknowledge that the FCC may require it to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area?**

CTC MN acknowledges that it may be required to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area.