



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person ONE CALL CONCEPTS, INC.	Street Address 7223 PARKWAY DRIVE	City HANOVER	State and Zip Code MARYLAND 21076
Telephone and Cell Phone Number 410-712-0082	Email Address JENNIEJAMISON2OCCINC.COM		Date 5/11/15
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person LAN-TEL COMMUNICATIONS	Street Address 520 NORTH MO 7 HWY	City INDEPENDENCE	State and Zip Code MO 64056
Telephone and Cell Phone Number 816-650-5038 / 816-668-8983	Email Address HRADLEY@LANTELKC.COM		

PART C – ALLEGED VIOLATION

Operator failed to provide or update the information provided to the notification center on a timely basis

Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation

Excavator failed to provide required information in excavation or location notice

Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation

Notification center failed to inform the excavator of the names of operators of underground facilities in the area

Operator failed to locate and mark underground facility within 48 hours

Excavation started prior to underground facility locate

Operator failed to mark underground facility within 24 inches horizontally

Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period

Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities

Excavator failed to maintain the markings during excavation

Other (identify the specific section of NDCC Chapter 49-23) SECTION 49-23-03

Location of Violation:

Date and Time of Violation:

Description (summarize the observations on which you rely to allege the violation) *If more space is required, please provide the description on a separate page.*

AN EXCAVATOR LICENSED UNDER THIS CHAPTER SHALL PARTICIPATE IN AND SHARE THE COSTS OF A STATWIDE NOTICATION CENTER ON A PER CALL BASIS.

PART D – DAMAGE

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$		Number of Customers Affected
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 5/11/15
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Send Completed, Original Complaint To:
 Public Service Commission
 600 E Boulevard Ave Dept 408
 Bismarck ND 58505-0480
 Telephone: (701) 328-2400

Statement

ONE CALL CONCEPTS, INC.
 7223 PARKWAY DR.
 SUITE 210
 HANOVER MD. 21076
 (410) 712-0082

Statement Date: 4/24/2015

Customer 17-0021913

LAN-TEL COMMUNICATIONS
 HOPE RADLEY
 520 N MO 7 HWY
 Independence, MO 64056

Date	Reference	Description	Charge	Credit	Balance
9/30/2013	3031612-IN		347.60		347.60

Total: 347.60

Current	30 Days	60 Days	90 Days	120 Days	Balance Due
0.00	0.00	0.00	0.00	347.60	347.60

WE NOW ACCEPT E-CHECKS AND MASTERCARD/ DISCOVER PAYMENTS.
 GO TO WWW.OCCINC.COM FOR MORE INFORMATION.

North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210

Hanover, MD 21076

877-879-0711

INVOICE

INVOICE NO: 3-03-1612

DATE: October 11, 2013

LAN-TEL COMMUNICATIONS
ATTN: HOPE RADLEY
520 N MO 7 HWY
INDEPENDENCE MO 64056

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
316	Locate requests filed for caller ID number 21913 filed between July 1 and September 30, 2013.	\$1.10	\$347.60
SUBTOTAL			\$347.60
TOTAL DUE			\$347.60

Make all checks payable to: North Dakota One Call and remit to the address above.
If you have any questions concerning this invoice, call: Chad Olson, 701-475-2942.

THANK YOU FOR YOUR BUSINESS!

This invoice is sent under the authority of the North Dakota Century Code Chapter 49-23 regarding one-call and damage prevention in North Dakota. The charges are due and payable per Section 49-23-03 which specifies that, "An excavator licensed under this chapter shall participate in and share in the costs of a statewide notification center on a per call basis."

PLEASE ENCLOSE THIS PORTION WITH YOUR REMITTANCE

Please remit payment to:

COMPANY: LAN-TEL COMMUNICATIONS

CALLER ID: 21913



*We are now accepting E-Checks and MasterCard / Discover payments.
Please go to www.occinc.com for more information.*

INVOICE #: 3-03-1612

TOTAL: \$347.60

North Dakota One Call
c/o One Call Concepts, Inc.
7223 Parkway Dr, Ste 210
Hanover, MD 21076