



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person ONE CALL CONCEPTS, INC.	Street Address 7223 PARKWAY DRIVE	City HANOVER	State and Zip Code MARYLAND 21076
Telephone and Cell Phone Number 410-712-0082	Email Address JENNIEJAMISON2OCCINC.COM		Date 5/11/15
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person MINNESOTA GEOSERVICES	Street Address 1549 MINNEHAHA AVE WEST	City ST PAUL	State and Zip Code MN 55104
Telephone and Cell Phone Number 651-644-1571	Email Address TRISH@MNGEOSERVICES.COM		

## PART C – ALLEGED VIOLATION

Operator failed to provide or update the information provided to the notification center on a timely basis

Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation

Excavator failed to provide required information in excavation or location notice

Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation

Notification center failed to inform the excavator of the names of operators of underground facilities in the area

Operator failed to locate and mark underground facility within 48 hours

Excavation started prior to underground facility locate

Operator failed to mark underground facility within 24 inches horizontally

Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period

Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities

Excavator failed to maintain the markings during excavation

Other (identify the specific section of NDCC Chapter 49-23) SECTION 49-23-03

Location of Violation:

Date and Time of Violation:

Description (summarize the observations on which you rely to allege the violation) *If more space is required, please provide the description on a separate page.*

AN EXCAVATOR LICENSED UNDER THIS CHAPTER SHALL PARTICIPATE IN AND SHARE THE COSTS OF A STATWIDE NOTICATION CENTER ON A PER CALL BASIS.

## PART D – DAMAGE

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$	Number of Customers Affected	
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 5/11/15
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Send Completed, Original Complaint To:  
 Public Service Commission  
 600 E Boulevard Ave Dept 408  
 Bismarck ND 58505-0480  
 Telephone: (701) 328-2400

**Statement**

ONE CALL CONCEPTS, INC.  
 7223 PARKWAY DR.  
 SUITE 210  
 HANOVER MD. 21076  
 (410) 712-0082

**Statement Date:** 4/24/2015

**Customer** 17-0009764

MINNESOTA GEOSERVICES INC  
 ATTN: HERIBERTO GARCIA  
 1549 MINNEHAHA AVE WEST  
 Saint Paul, MN 55104

Date	Reference	Description	Charge	Credit	Balance
6/30/2013	3021526-IN		6.60		6.60
9/30/2013	3031836-IN		12.10		12.10
12/31/2013	3041399-IN		30.80		30.80
3/31/2014	4010864-IN		7.70		7.70

Total: 57.20

Current	30 Days	60 Days	90 Days	120 Days	Balance Due
0.00	0.00	0.00	0.00	57.20	57.20

WE NOW ACCEPT E-CHECKS AND MASTERCARD/ DISCOVER PAYMENTS.  
 GO TO WWW.OCCINC.COM FOR MORE INFORMATION.

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 13-02-1526  
DATE: July 11, 2013

MINNESOTA GEOSERVICES  
ATTN: TRISH GARCIA  
1549 MINNEHAHA AVE W  
ST. PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
6	Locate requests filed for caller ID number 9764 filed between April 1 and June 30, 2013.	\$1.10	\$6.60
SUBTOTAL			\$6.60
TOTAL DUE			\$6.60

**Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Chad Olson, 701-475-2942.**

## THANK YOU FOR YOUR BUSINESS!

This invoice is sent under the authority of the North Dakota Century Code Chapter 49-23 regarding one-call and damage prevention in North Dakota. The charges are due and payable per Section 49-23-03 which specifies that, "An excavator licensed under this chapter shall participate in and share in the costs of a statewide notification center on a per call basis."

PLEASE ENCLOSE THIS PORTION WITH YOUR REMITTANCE

COMPANY: MINNESOTA GEOSERVICES

Please remit payment to:

CALLER ID: 9764



*We are now accepting E-Checks and MasterCard / Discover payments.  
Please go to [www.occinc.com](http://www.occinc.com) for more information.*

INVOICE #: 13-02-1526  
TOTAL: \$6.60

**North Dakota One Call**  
c/o One Call Concepts, Inc.  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 3-03-1836  
DATE: October 11, 2013

MINNESOTA GEOSERVICES INC  
ATTN: TRISH GARCIA  
1549 MINNEHAHA AVE W  
ST. PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
11	Locate requests filed for caller ID number 9764 filed between July 1 and September 30, 2013.	\$1.10	\$12.10
SUBTOTAL			\$12.10
TOTAL DUE			\$12.10

**Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Chad Olson, 701-475-2942.**

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INVOICE #: 3-03-1836  
TOTAL: \$12.10

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Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210

Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 3-04-1399

DATE: January 7, 2014

MINNESOTA GEOSERVICES  
ATTN: TRISH GARCIA  
1549 MINNEHAHA AVE W  
ST. PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
28	Locate requests filed for caller ID number 9764 filed between October 1 and December 31, 2013.	\$1.10	\$30.80
SUBTOTAL			\$30.80
TOTAL DUE			\$30.80

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.

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Please remit payment to:

CALLER ID: 9764



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INVOICE #: 3-04-1399

TOTAL: \$30.80

North Dakota One Call  
c/o One Call Concepts, Inc.  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210

Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4010864

DATE: April 14, 2014

MINNESOTA GEOSERVICES INC  
ATTN: ANDREW  
1549 MINNEHAHA AVE WEST  
ST PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
7	Locate requests filed for caller ID number 9764 filed between January 1 and March 31, 2014.	\$1.10	\$7.70
SUBTOTAL			\$7.70
TOTAL DUE			\$7.70

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.

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CALLER ID: 9764



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INVOICE #: 4010864  
TOTAL: \$7.70

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7223 Parkway Dr, Ste 210  
Hanover, MD 21076

**Statement**

ONE CALL CONCEPTS, INC.  
 7223 PARKWAY DR.  
 SUITE 210  
 HANOVER MD. 21076  
 (410) 712-0082

**Statement Date:** 4/24/2015

**Customer** 17-0023295

MINNESOTA GEOSERVICES INC  
 TRISH GARCIA  
 1549 MINNEHAHA AVE W  
 Saint Paul, MN 55104

<b>Date</b>	<b>Reference</b>	<b>Description</b>	<b>Charge</b>	<b>Credit</b>	<b>Balance</b>
9/30/2013	3031837-IN		40.70		40.70
3/31/2014	4010863-IN		1.10		1.10

Total: 41.80

<b>Current</b>	<b>30 Days</b>	<b>60 Days</b>	<b>90 Days</b>	<b>120 Days</b>	<b>Balance Due</b>
0.00	0.00	0.00	0.00	41.80	41.80

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# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 3-03-1837  
DATE: October 11, 2013

MINNESOTA GEOSERVICES INC  
ATTN: TRISH GARCIA  
1549 MINNEHAHA AVE W  
ST. PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
37	Locate requests filed for caller ID number 23295 filed between July 1 and September 30, 2013.	\$1.10	\$40.70
SUBTOTAL			\$40.70
TOTAL DUE			\$40.70

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Chad Olson, 701-475-2942.

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COMPANY: MINNESOTA GEOSERVICES INC

Please remit payment to:

CALLER ID: 23295



We are now accepting E-Checks and MasterCard / Discover payments.  
Please go to [www.occinc.com](http://www.occinc.com) for more information.

INVOICE #: 3-03-1837  
TOTAL: \$40.70

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7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4010863  
DATE: April 14, 2014

MINNESOTA GEOSERVICES INC  
ATTN: TRISH GARCIA  
1549 MINNEHAHA AVE WEST  
ST PAUL MN 55104

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Locate requests filed for caller ID number 23295 filed between January 1 and March 31, 2014.	\$1.10	\$1.10
SUBTOTAL			\$1.10
TOTAL DUE			\$1.10

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.

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Please remit payment to:

CALLER ID: 23295



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INVOICE #: 4010863  
TOTAL: \$1.10

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