



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person ONE CALL CONCEPTS, INC.	Street Address 7223 PARKWAY DRIVE	City HANOVER	State and Zip Code MARYLAND 21076
Telephone and Cell Phone Number 410-712-0082	Email Address JENNIEJAMISON2OCCINC.COM		Date 5/11/15
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person SEPTIC TECH / JEFF HESTER	Street Address 411 3RD ST WEST	City CARPIO	State and Zip Code ND 58725-9509
Telephone and Cell Phone Number 701-389-7090 785-202-0861		Email Address JHESTER82784@HOTMAIL.COM	

## PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input checked="" type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) <u>SECTION 49-23-03</u>
Location of Violation:
Date and Time of Violation:
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i>  AN EXCAVATOR LICENSED UNDER THIS CHAPTER SHALL PARTICIPATE IN AND SHARE THE COSTS OF A STATWIDE NOTICATION CENTER ON A PER CALL BASIS.

## PART D – DAMAGE

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$		Number of Customers Affected
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 5/11/15
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Send Completed, Original Complaint To:  
 Public Service Commission  
 600 E Boulevard Ave Dept 408  
 Bismarck ND 58505-0480  
 Telephone: (701) 328-2400

**Statement**

ONE CALL CONCEPTS, INC.  
 7223 PARKWAY DR.  
 SUITE 210  
 HANOVER MD. 21076  
 (410) 712-0082

**Statement Date:** 4/24/2015

**Customer** 17-0024330

SEPTIC TECH  
 LARRY PATTERSON  
 P.O. BOX 155  
 Carpio, ND 58725

Date	Reference	Description	Charge	Credit	Balance
3/31/2014	4011154-IN		1.10		1.10
6/30/2014	4022784-IN		3.30		3.30
9/30/2014	4032971-IN		2.20		2.20

Total: 6.60

Current	30 Days	60 Days	90 Days	120 Days	Balance Due
0.00	0.00	0.00	0.00	6.60	6.60

WE NOW ACCEPT E-CHECKS AND MASTERCARD/ DISCOVER PAYMENTS.  
 GO TO WWW.OCCINC.COM FOR MORE INFORMATION.

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4011154  
DATE: April 14, 2014

SEPTIC TECH  
ATTN: LARRY  
P.O. BOX 155  
CARPIO ND 58725

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Locate requests filed for caller ID number 24330 filed between January 1 and March 31, 2014.	\$1.10	\$1.10
SUBTOTAL			\$1.10
TOTAL DUE			\$1.10

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.

## THANK YOU FOR YOUR BUSINESS!

This invoice is sent under the authority of the North Dakota Century Code Chapter 49-23 regarding one-call and damage prevention in North Dakota. The charges are due and payable per Section 49-23-03 which specifies that, "An excavator licensed under this chapter shall participate in and share in the costs of a statewide notification center on a per call basis."

PLEASE ENCLOSE THIS PORTION WITH YOUR REMITTANCE

Please remit payment to:



We are now accepting E-Checks and MasterCard / Discover payments.  
Please go to [www.occinc.com](http://www.occinc.com) for more information.

COMPANY: SEPTIC TECH

CALLER ID: 24330

INVOICE #: 4011154

TOTAL: \$1.10

North Dakota One Call  
c/o One Call Concepts, Inc.  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4022784  
DATE: July 11, 2014

SEPTIC TECH  
LARRY  
P.O. BOX 155  
CARPIO, ND 58725

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
3	Locate requests filed for caller ID number 24330 filed between April 1 and June 30, 2014.	\$1.10	\$3.30
SUBTOTAL			\$3.30
TOTAL DUE			\$3.30

Make all checks payable to: North Dakota One Call and remit to the address above.  
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Please remit payment to:

COMPANY: SEPTIC TECH

CALLER ID: 24330

**NEW**

We are now accepting E-Checks and MasterCard / Discover payments. Please go to [www.occinc.com](http://www.occinc.com) for more information.

INVOICE #: 4022784

TOTAL: \$3.30

**North Dakota One Call**  
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7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4032971  
DATE: October 15, 2014

SEPTIC TECH  
LARRY PATTERSON  
P.O. BOX 155  
CARPIO, ND 58725

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
2	Locate requests filed for caller ID number 24330 filed between July 1 and September 30, 2014.	\$1.10	\$2.20
SUBTOTAL			\$2.20
TOTAL DUE			\$2.20

**Make all checks payable to: North Dakota One Call and remit to the address above.**  
**If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.**

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Please remit payment to:

COMPANY: SEPTIC TECH

CALLER ID: 24330

INVOICE #: 4032971

TOTAL: \$2.20



*We are now accepting E-Checks and MasterCard / Discover payments.  
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**North Dakota One Call**  
**C/O One Call Concepts**  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076

**Statement**

ONE CALL CONCEPTS, INC.  
 7223 PARKWAY DR.  
 SUITE 210  
 HANOVER MD. 21076  
 (410) 712-0082

**Statement Date:** 4/24/2015

**Customer** 17-0018007

SEPTIC TECH  
 JEFF HESTER  
 411 3RD ST WEST  
 Carpio, ND 58725-9509

<b>Date</b>	<b>Reference</b>	<b>Description</b>	<b>Charge</b>	<b>Credit</b>	<b>Balance</b>
3/31/2014	4011155-IN		6.60		6.60
6/30/2014	4022783-IN		3.30		3.30
9/30/2014	4032970-IN		12.10		12.10
12/31/2014	4042234-IN		5.50		5.50

Total: 27.50

<b>Current</b>	<b>30 Days</b>	<b>60 Days</b>	<b>90 Days</b>	<b>120 Days</b>	<b>Balance Due</b>
0.00	0.00	0.00	5.50	22.00	27.50

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# North Dakota One Call

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7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4011155  
DATE: April 14, 2014

SEPTIC TECH  
ATTN: JEFF HESTER  
411 3RD ST WEST  
CARPIO ND 58725-9509

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
6	Locate requests filed for caller ID number 18007 filed between January 1 and March 31, 2014.	\$1.10	\$6.60
SUBTOTAL			\$6.60
TOTAL DUE			\$6.60

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*We are now accepting E-Checks and MasterCard / Discover payments.  
Please go to [www.occinc.com](http://www.occinc.com) for more information.*

COMPANY: SEPTIC TECH

CALLER ID: 18007

INVOICE #: 4011155  
TOTAL: \$6.60

**North Dakota One Call**  
c/o One Call Concepts, Inc.  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts  
7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4022783  
DATE: July 11, 2014

SEPTIC TECH  
JEFF HESTER  
411 3RD ST WEST  
CARPIO, ND 58725-9509

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
3	Locate requests filed for caller ID number 18007 filed between April 1 and June 30, 2014.	\$1.10	\$3.30
SUBTOTAL			\$3.30
TOTAL DUE			\$3.30

Make all checks payable to: North Dakota One Call and remit to the address above.  
If you have any questions concerning this invoice, call: Ryan Schmaltz, 701-751-1019.

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Please remit payment to:

COMPANY: SEPTIC TECH

CALLER ID: 18007

**NEW**

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INVOICE #: 4022783  
TOTAL: \$3.30

**North Dakota One Call**  
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7223 Parkway Dr, Ste 210  
Hanover, MD 21076

# North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210

Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4032970

DATE: October 15, 2014

SEPTIC TECH  
JEFF HESTER  
411 3RD ST WEST  
CARPIO, ND 58725-9509

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
11	Locate requests filed for caller ID number 18007 filed between July 1 and September 30, 2014.	\$1.10	\$12.10
SUBTOTAL			\$12.10
TOTAL DUE			\$12.10

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PLEASE ENCLOSE THIS PORTION WITH YOUR REMITTANCE

Please remit payment to:

COMPANY: SEPTIC TECH

CALLER ID: 18007

INVOICE #: 4032970

TOTAL: \$12.10



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**North Dakota One Call  
C/O One Call Concepts  
7223 Parkway Dr, Ste 210  
Hanover, MD 21076**

# North Dakota One Call

c/o One Call Concepts

7223 Parkway Drive, Suite 210  
Hanover, MD 21076

877-879-0711

# INVOICE

INVOICE NO: 4042234

DATE: January 5, 2015

SEPTIC TECH  
JEFF HESTER  
411 3RD ST WEST  
CARPIO, ND 58725-9509

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
5	Locate requests filed for caller ID number 18007 filed between October 1 and December 31, 2014.	\$1.10	\$5.50
SUBTOTAL			\$5.50
TOTAL DUE			\$5.50

**Make all checks payable to: North Dakota One Call and remit to the address above.  
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Please remit payment to:

COMPANY: SEPTIC TECH

CALLER ID: 18007

INVOICE #: 4042234

TOTAL: \$5.50



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