

To Whom it May Concern:

6-24-15

Dear Sirs:

In response to complaint filed by  
Dave Voller (Other tail Rep).

Because the weather I jumped work  
ahead of the one call system -

I accept the responsibility for  
the error in judgement.

We will be more responsible to  
the one call system in the  
future.

Sincerely

Bruce Terpening

Terpening Const

*BT*

