

To whom it may concern,

Regarding ticket #15095000 – Case Number PU-15-406

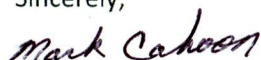
On June 24<sup>th</sup> I received a phone call from Crow River Construction about doing some hydro-excavation work for Enbridge Pipelines. The Crow River contact put me directly in contact with an Enbridge Pipelines representative. The Enbridge representative explained the project to me in detail and asked if we could do this as soon as possible. The contractor's had already began excavation work, and to protect the pipelines in this area, we called in the locate request immediately. When I made the call, I was asked whether this was regular work or an emergency. I was fairly new to the one call system and so I asked the operator if I could put it in as an emergency, due to the time frame and work being done. The operator told me she could not comment on this, and in my mind I thought that the sooner we could get this done, the sooner that safety between the Pipeline Company and contractor could be met; therefore I classified this as an Emergency Locate Request.

I started to receive phone calls from many different operators, and soon learned that I was at fault for creating this one call as an Emergency ticket. I stated to the ones that expressed concern that I could delete the ticket and resubmit it as regular. I also spoke with Charles Columbus from Hess, and stated to him my apologies and once again stated that I could delete the ticket and resubmit a regular ticket. It seemed as this was not necessary and that we could move forward. Once we had received calls from every company on the ticket, we began hydro-excavating Enbridge lines with their representative the next day.

Although I am guilty of a false Emergency locate, it was not intentional and I will assure that this does not happen again. I will make sure to better ready the state one call laws, as well as make sure all of my future employees are trained in this area.

Thank You for taking time to read this and I ask that you would consider my thoughts, apologies, and actions. I am striving to be a reliable and knowledgeable company, but as with anything there is a learning curve and I appreciate everyone within the North Dakota One Call and other utilities on better educating me in this area.

Sincerely,



Mark L. Cahoon

Cahoon Enterprises

7/7/15  
701-641-7072  
701-568-5503