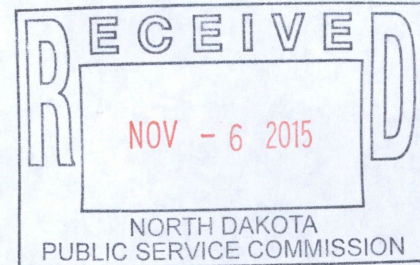




November 5, 2015  
Via Overnight Delivery

Mr. Darrell Nitschke, Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue  
Department 408  
Bismarck, ND 58505-0480



RE: Hypercube Telecom, LLC - Notification of Name Change

Dear Mr. Nitschke:

Enclosed please find an original and (1) copy of this filing. Hypercube Telecom, LLC (the "Company") hereby notifies the Commission that it has changed its name to West Telecom Services, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "West Telecom Services, LLC." The Company is authorized to provide access, local and long distance services in North Dakota.

The Company's online registration has been updated. A copy of the Company's name change filing with the North Dakota Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, West Corporation. The immediate parent company of the Company has also changed its name from Hypercube, LLC to West Telecom Services Holdings, LLC in connection with this brand marketing campaign by West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and it will not affect the services or rates provided to customers of the Company. Further, notice has been provided to each customer of the Company in a transmittal separate from the bill. The text of the customer notice is attached hereto as Exhibit B. Additionally, brief reminders will be placed as messages on the customer bills.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

1 **PU-15-734** Filed: 11/6/2015 Pages: 12  
**Notification of name change, Amended Certificate of Authority of Hypercube Telecom, LLC**

Hypercube Telecom, LLC

Connie Wightman

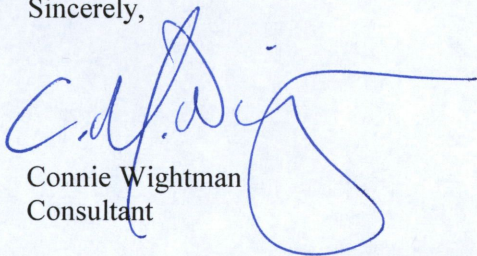
Mr. Darrell Nitschke, Executive Secretary  
North Dakota Public Service Commission  
November 5, 2015  
Page 2

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Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwightman@tminc.com](mailto:cwightman@tminc.com).

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman  
Consultant

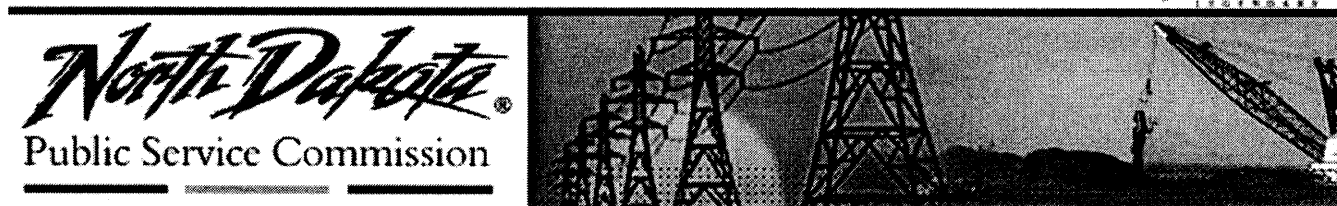
cc: Karen Turner, West Telecom Services, LLC, [ksturner@west.com](mailto:ksturner@west.com)  
file: Hypercube - North Dakota - Other  
tms: NDx1501

Enclosures  
CW/lw

North Dakota

nd.gov Official Portal for  
North Dakota State Government

North Dakota  
LEGISLATURE



## Thank You

Thank you. Your registration is confirmed.

For more information about the registration of telecommunications companies that are not incumbent telecommunications companies see [North Dakota Century Code Section 49-03.1-09](#) (12 kb pdf) (opens new window)

**Submitted Date/Time:** 11/4/2015 12:00:00 AM

**Entity Type:** Foreign Limited Liability Company

**Sec of State System ID:** 16699200

**Company Name:** West Telecom Services, LLC f/k/a Hypercube Telecom, LLC

**Mailing Address:** 3200 W. Pleasant Run Road, Suite 300  
Lancaster, TX 75146  
United States of America

**Street Address:** 3200 W. Pleasant Run Road, Suite 300  
Lancaster, TX 75146  
United States of America

**Telephone:** 469-727-1510

**Company Web Address:** [www.westtelecomservices.com](http://www.westtelecomservices.com)

**Names under which your company does business:**

NONE

## Contact Information

**Authorized representative to receive Public Service Commission contacts or correspondence:**

**Name:** Robert W. McCausland

**Title:** Vice President of Reg. & Gov't Affairs

**Mailing Address:** 3200 W. Pleasant Run Road, Suite 300  
Lancaster, TX 75146  
United States of America

**Telephone:** 469-727-1640

**Email:** [rwmccausland@west.com](mailto:rwmccausland@west.com)

**Company contact that consumers may use for complaints or inquiries:**

**Toll Free:** 866-905-1735

**Email:**

## **Company Services**

### **Services provided by your company:**

#### **Access Services**

Exchange: Belfield , Bismarck , Casselton , Comstock , Dickinson , Emerado , Fairview, MT , Fargo-West Fargo , Gardner , Grafton , Grand Forks , Hatton , Hillsboro , Jamestown , Kindred , Larimore , Leonard , Mayville , Minto , Mandan , Manvel , Northwood , Reynolds , Sabin, MN , Sidney, MT , Thompson , Valley City , Wahpeton

#### **Local Services**

Exchange: Belfield , Bismarck , Casselton , Comstock , Dickinson , Emerado , Fairview, MT , Fargo-West Fargo , Gardner , Grafton , Grand Forks , Hatton , Hillsboro , Jamestown , Kindred , Larimore , Leonard , Mayville , Minto , Mandan , Manvel , Northwood , Reynolds , Sabin, MN , Sidney, MT , Thompson , Valley City , Wahpeton

#### **Long Distance Services**

## **Prepayment Information and Bond Requirement**

**Does your company resell any service? YES**

**If yes, does your company require prepayment for any service it resells? NO**

**NOTE: a deposit requirement is prepayment requirement.**

**No Bond or Escrow is required**

## **Revocation**

**Has your company ever had its authority to provide telecommunications service revoked in any jurisdiction?**


**Has your company, or any of its owners, partners, shareholders, officers, or directors, ever been employed by,**

**or held any ownership or financial interest in, an entity whose authority to provide telecommunications service has been revoked in any jurisdiction? NO**

[Continue](#)

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[Accessibility](#) · [Disclaimer](#) · [Privacy Policy](#) · [Security Policy](#)      [W3C AA](#) · [W3C CSS](#) · [W3C XHTML](#)

 We use Secure Sockets Layer (SSL) encryption technology to ensure your information is secure and protected.

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Exhibit A

Amended Secretary of State Certificate

# *State of North Dakota*

## SECRETARY OF STATE



### AMENDED CERTIFICATE OF AUTHORITY OF

HYPERCUBE, LLC

The undersigned, as Secretary of State of the State of North Dakota,  
hereby certifies that an Application of

HYPERCUBE, LLC

for an Amended Certificate of Authority to transact business in this State,  
duly signed and executed as required by North Dakota statutes  
governing a FOREIGN LIMITED LIABILITY COMPANY, have been  
received in this office and are found to conform to law.

ACCORDINGLY the undersigned, as such Secretary of State, and by  
virtue of the authority vested in him by law, hereby issues this Amended  
Certificate of Authority to

WEST TELECOM SERVICES HOLDINGS, LLC  
under the name of  
WEST TELECOM SERVICES HOLDINGS, LLC

Issued: September 18, 2015

A handwritten signature in black ink, appearing to read "Alvin A. Jaeger".

Alvin A. Jaeger  
Secretary of State

RECEIVED

SEP 09 2015



AMENDED CERTIFICATE OF AUTHORITY  
FOREIGN LIMITED LIABILITY COMPANY  
APPLICATION  
SECRETARY OF STATE  
SFN 51734 (10-2012)



SEC. OF STATE

FOR OFFICE USE ONLY

System ID Number	34,898,800
WO Number	1324267
Filed	9-18-15
By	TW

SEE INSTRUCTIONS FOR FEES, FILING AND MAILING INFORMATION

1A. The application MUST be accompanied by ALL of the following:

- Filing fee of \$50
- If amending the name, a current Certificate of Fact verifying the name change certified by the government officer of the state or country where Articles of Organization are filed.

B. The following MAY be required:

- Signed Consent to Use Business Name and fee of \$10
- Trade Name Registration and fee of \$25

TYPE OR PRINT LEGIBLY

For reference, see North Dakota Century Code Section 10-32-140.

2. Type of Limited Liability Company Applying for Amended Certificate of Authority (check one)		3. Reason for Amended Certificate of Authority	
<input checked="" type="checkbox"/> Foreign Business <input type="checkbox"/> Foreign Professional		<input checked="" type="checkbox"/> Name Changed <input type="checkbox"/> Correction	
4. Name of Limited Liability Company EXACTLY as Currently Authorized by the North Dakota Secretary of State Hypercube, LLC		5. Federal ID Number 20-3685578	
6. Name of Limited Liability Company as Amended, EXACTLY as it Appears on Certificate of Fact from the State or Country of Origin West Telecom Services Holdings, LLC			
7. If applicable, provide the trade name and complete the Trade Name Registration form if selected trade name is not already registered in North Dakota. Only provide the trade name to this line if: a) The "new" limited liability company name is not in the form as required of limited liability companies in North Dakota. b) The Secretary of State has notified the limited liability company that its "new" name is the same or deceptively similar to a name already registered, and the limited liability company is unable to obtain Consent to Use Business Name from the previous filer or a certified copy of a final decree of a court of competent jurisdiction establishing prior right of this limited liability company to use of the name in North Dakota. c) The limited liability company does not wish to use or protect its "new" name in North Dakota and chooses to use a name other than its limited liability company name.			
8. Complete Address of Principal Executive Office (Street/RR, PO Box, City, State, ZIP+4) which may not be only a post office box 11808 Miracle Hills Drive, Omaha, NE 68154-4403		9. State or Country Where Organized Delaware	
10. Limited Liability Company Will Expire In State or Country of Origin (check one) <input checked="" type="checkbox"/> Perpetual <input type="checkbox"/> Expires - Specify Date (mm/dd/yyyy):		11. Telephone Number	12. Toll-free Telephone Number 800-542-1000
13A. Name of Commercial Registered Agent in North Dakota Corporation Service Company		13B. Name of Noncommercial Registered Agent in North Dakota OR	
13C. Address of Noncommercial Registered Agent in North Dakota (Street/RR, PO Box, City, State, ZIP+4) May not be only a post office box.			
14. Nature of Business or Activities the Limited Liability Company Conducts or Intends to Conduct in North Dakota Tandem interconnection service provider			
15. MANAGERS AND GOVERNORS OF THE LIMITED LIABILITY COMPANY			
MANAGERS		Check box if Manager also serves as Governor	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
MANAGING MEMBER Rubik Acquisition Company, LLC		11808 Miracle Hills Drive, Omaha, NE 68154	
MANAGING MEMBER Annex Holdings HC, LLC		11808 Miracle Hills Drive, Omaha, NE 68154	
If needed, attach sheet to add names of additional managers or governors.			

16. "The undersigned has read the foregoing application, knows the contents, and believes the statements to be true. I further authorize the Secretary of State to contact numbers 4, 8, 13A, 13B, and 13C if not correctly reflected. I understand that if I make a false statement in this document, I may be subject to criminal penalties."

Signature 		Date 9-1-2015	
17. Name of Person to Contact about this Document Tracy Manganelli		Email Address tracy.manganelli@cscglobal.com	
		Daytime Telephone Number and Extension, if any 800-927-9801	

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "HYPERCUBE, LLC", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "WEST TELECOM SERVICES HOLDINGS, LLC", THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 2:26 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID LIMITED LIABILITY COMPANY IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

4048988 8320

151254551

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2701850

DATE: 09-03-15

# Delaware

PAGE 1

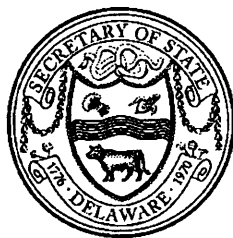
*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "HYPERCUBE TELECOM, LLC", CHANGING ITS NAME FROM "HYPERCUBE TELECOM, LLC" TO "WEST TELECOM SERVICES, LLC", FILED IN THIS OFFICE ON THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

3344825 8100

151239005

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2691442

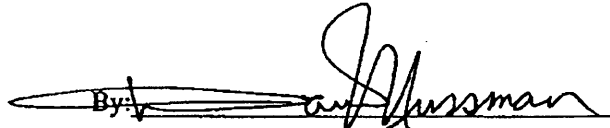
DATE: 08-31-15

**STATE OF DELAWARE  
CERTIFICATE OF AMENDMENT**

1. Name of Limited Liability Company: Hypercube Telecom, LLC
2. The Certificate of Formation of the limited liability company is hereby amended as follows:

I. The name of the LLC is being amended to West Telecom Services, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the 31st day of August, A.D. 2015.


By:   
Authorized Person(s)

Name: David C. Mussman

Print or Type

Exhibit B  
Customer Notice

# HyperCube

 Hypercube, LLC is a subsidiary  
of West Corporation

3200 W. Pleasant Run Rd.  
Suite 300  
Lancaster, TX 75146

September 7, 2015

RE: Important Notice from Hypercube Telecom, LLC ("HyperCube")

Dear Valued Customer:

Hypercube Telecom, LLC will soon be changing its name to **West Telecom Services**, LLC to better align with our parent company West Corporation under a unified brand. Our e-mail address will change to [telecom-billing@west.com](mailto:telecom-billing@west.com). All other aspects of your service and account remain the same. This is a name change only; no assignment or transfer of authority is taking place.

We will notify you at a later date when the name change becomes official. For your convenience, the payment address will remain the same:

PO Box 561429  
Denver CO 80256-1429

ACH payment and banking information also remains the same:

Routing Number: 104000029  
Account Number: 105701001171

If you have any questions, please contact our team by phone at (469)727-1593 or by email at [telecom-billing@west.com](mailto:telecom-billing@west.com). Thank you for your continued business. We look forward to serving you.

Sincerely,

Bob Vidakovic  
Director of Billing