



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person Xcel Energy / Lisa Kallberg	Street Address 825 Rice St	City St. Paul	State and Zip Code MN 55372
Telephone and Cell Phone Number 651-229-2282	Email Address elisabeth.m.kallberg@xcelenergy.com		Date 11-30-15
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Bulldog Concrete	Street Address 1041 46th Ave W	City West Fargo	State and Zip Code ND, 58078
Telephone and Cell Phone Number 701-356-8600	Email Address		

PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input checked="" type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____
Location of Violation: 3652 Houkum Dr E West Fargo ND
Date and Time of Violation: July 19, 2015 8:41 pm
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i> Bulldog Concrete failed to provide notification to the Once Call Center prior to excavating. damaged natural gas service line with concrete form stake.

PART D – DAMAGE

Fatalities 0	Injuries 0	In-patient Hospitalization 0
Underground facility type(s) and Operator(s) affected: 5/8 inch natural gas service line		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ \$506	Number of Customers Affected 1	
Other impact of event: none		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint Lisa Kallberg	Date 11-30-15
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Send Completed, Original Complaint To:
 Public Service Commission
 600 E Boulevard Ave Dept 408
 Bismarck ND 58505-0480
 Telephone: (701) 328-2400

W.O.1223183303



Damage Investigation Form

Damage Date:	<u>7/29/2015</u>	Date Notified:	<u>7/29/2015</u>	Date Investigated:	<u>7/29/2015</u>
Address:	<u>3652 Houkum Dr. E.</u>	City:	<u>West Fargo</u>	Notified by:	<u>Xcel Energy</u>
Excavator:	<u>Bulldog Concrete</u>	Ticket #:	<u>None</u>	Damage Ticket:	<u></u>
Locator:	<u>N/A</u>	Locate Date:	<u>N/A</u>	Work Type:	<u>Installing Concrete Pad</u>
Facility Damaged:	<u>5/8 PI Gas Service</u>	Equipment Used:	<u>Concrete Pin/Stake</u>		

Description of site and facility indicators: Gas meter visible in in dig area.

Utility representative on-site? Y Y/N Excavator on-site? N Y/N
 Name of representative: Mark Excavator name: Bulldog Concrete

Cause of damage and circumstances:

Bulldog Concrete was working without a ticket and drove one of their concrete pins through the gas service.

Preventative Actions (Only fill out for at-fault damages)

What was the excavators determination on liability and why? Not on site

Recommendation of Liability: Bulldog Concrete

Investigator:	<u>Dakota Aanerud</u>	Date:	<u>7/29/2015</u>
Supervisor:	<u>Zach Myers</u>	Date:	<u>7/29/2015</u>
Managers Concurrence:	<u>Jason Ponciano</u>	Date:	<u>7/30/2015</u>

Specific Locate Information

Mark all that apply (X)

<input type="checkbox"/>	The line was marked accurately. <i>Within tolerance by Inches</i> _____	*End Of Questions
<input type="checkbox"/>	The damaged facility is abandoned. *End of Questions*	
<input checked="" type="checkbox"/>	Excavator did not have a valid ticket. Or outside of their "Dig Area". *End of Questions	
<input type="checkbox"/>	The line should have been marked, but was unmarked.	
<input type="checkbox"/>	The marks were destroyed by: Excavation _____ Weather _____ Other _____	
<input type="checkbox"/>	The line was unmarked but previously located.	
<input type="checkbox"/>	The excavation was out of the dig area.	
<input type="checkbox"/>	The dig area was established by a verbal exchange.	
<input type="checkbox"/>	If so, is the dig area well documented? Yes _____ No _____	
<input type="checkbox"/>	The unmarked facility was on provided maps? Yes _____ No _____	
<input type="checkbox"/>	The excavator knew there were unmarked lines.	
<input type="checkbox"/>	Did the excavator have any of the utilities exposed? Yes _____ No <input checked="" type="checkbox"/>	
<input type="checkbox"/>	The line should have been marked, but was mismarked.	
<input type="checkbox"/>	The damage occurred on a project.	
<input type="checkbox"/>	The cutting edge was within 24" of the damaged line.	
<input type="checkbox"/>	The cutting edge was within 18" of the damaged line. (For South Dakota use only)	
<input type="checkbox"/>	Was the tracer wire present with the facility? Yes _____ No _____	
<input checked="" type="checkbox"/>	Pictures of the damage were taken. _____	Locate Pictures or Sketch Available.
<input type="checkbox"/>	How deep was the damaged facility? _____	
<input type="checkbox"/>	There was a visual indicator of the facility from the dig area.	
<input type="checkbox"/>	Distance to visual indicator? _____	
<input type="checkbox"/>	How far was the closest remaining mark to the damage? _____	

Employee Signature: _____

Date: _____



