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Kent Blickensderfer  
State Legislative Affairs Director



March 23, 2016

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

**Re: In the Matter of Qwest Corporation dba CenturyLink QC's PIDs and PAP Revision  
Case No. PU-15-3**

Dear Mr. Nitschke:

Enclosed for filing are the following regarding the modified North Dakota Performance Assurance Plan:

1. Performance Results Report for the months of February 2015 through February 2016; and
2. Payment Report for the month of January 2016.

Sincerely,

A handwritten signature in black ink that reads "Kent Blickensderfer".

Kent Blickensderfer  
State Legislative Affairs Director

KB/bardm

Enclosures

**CERTIFICATE OF SERVICE**

I hereby certify that on this 23rd day of March, 2016, the original the foregoing Performance Results Report for the months of February 2015 through February 2016 and the Payment Report for the month of January 2016 were served upon the following party:

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

Kent P. Blickensderfer  
State Legislative Affairs Director  
CenturyLink  
220 North 5<sup>th</sup> Street  
Bismarck, ND 58501



Dianne Barthel

NORTH DAKOTA PAP SUMMARY - JANUARY 2016

State	Reporting Period	PID	PID Description	Product	Current Month Payment	Incremental Rerun Payment	Interest	Total Monthly Payment
ND								

NO DATA



# **Qwest Corporation (Qwest or CTL-Q) Performance Results**

## **North Dakota February 2015 - February 2016**

*Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on [CenturyLink's Wholesale Website](#) for details.*

March 9, 2016

CenturyLink QC Performance Results – Current 271 PID













Feb 2016 PAP Aggregate Performance Report ND.05

Month	PID Category	OF-SC	PID	PID Title	Product Category	Standard	Benchmark	95.00%	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z Score	Parity Score	
November 2015	Ordering and Provisioning	PO-1-IMA GUI	PO-1-IMA GUI	Number Portability Timeliness without Loop Coord	LWP	Benchmark	95.00%	349	19,902	349	100.00%								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A	688.64	13,302	688.64	1.18								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A	15,829.38	21,182.02	15,829.38	0.75								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Port Schedule)	REQUEST	Diagnostic	N/A	4,182	5,409.95	4,182	0.81								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Port Schedule)	TOTAL	Diagnostic	N/A	7,133.90	7,133.90	7,133.90	0.40								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A	1,284.02	1,178	1,284.02	1.09								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A	1,997.62	1,784	1,997.62	1.12								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A	3,014.01	3,271	3,014.01	0.81								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A	7,983.20	3,792	7,983.20	2.10								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	REQUEST	Diagnostic	N/A	1,677.21	1,771	1,677.21	1.09								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	RESPONSE	Diagnostic	N/A	6,180.16	5,518	6,180.16	1.12								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A	14,443.18	7,276	14,443.18	1.91								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A	2,907.92	1,081	2,907.92	2.32								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A	671.04	1,109	671.04	0.56								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A	3,128.96	1,081	3,128.96	2.89								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A	3,652.12	6,814	3,652.12	0.58								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A	3,244.12	6,814	3,244.12	0.47								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A	6,896.24	6,814	6,896.24	1.71								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A	204.20	1,021	204.20	0.20								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A	781.05	1,906	781.05	0.41								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A	1,188.36	892	1,188.36	1.33								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	TOTAL	Diagnostic	N/A	2,171.61	1,906	2,171.61	1.14								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	REQUEST	Diagnostic	N/A	2,433.88	3,428	2,433.88	0.71								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	RESPONSE	Diagnostic	N/A	4,502.22	2,672	4,502.22	1.85								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord)	TOTAL	Diagnostic	N/A	6,936.10	6,100	6,936.10	1.13								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	821.85	4,535	821.85	0.18								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A	7,655.30	4,595	7,655.30	1.70								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	6,623.36	6,864	6,623.36	9.32								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A	2,676.21	6,511	2,676.21	4.11								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord XML)	XML Request/Response	Diagnostic	N/A	4,183.68	2,984	4,183.68	14.02								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Loop Coord XML)	XML Request/Response	Diagnostic	N/A	3,779.04	732	3,779.04	5.02								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	1,818.00	4,980	1,818.00	3.25								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	1,818.00	4,980	1,818.00	3.25								
November 2015	Pre-Ordering	PO-1-IMA GUI	PO-1-IMA GUI	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A	6,038.36	1,862	6,038.36	3.18								
November 2015	Pre-Ordering	PO-2A	PO-2A	All Electronic LSRs	LWP	Diagnostic	N/A	295	350	295	84.29%								
November 2015	Pre-Ordering	PO-2A	PO-2A	All Electronic LSRs	Resave Aggregate W/O UNE-P-POTS	Diagnostic	N/A	6	16	6	37.50%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	295	109	295	72.48%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	6	295	6	86.68%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Diagnostic	N/A	79	80	79	98.75%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Diagnostic	N/A	13	6	13	83.33%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	95.00%	6	6	6	100.00%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	95.00%	6	6	6	100.00%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	95.00%	279	279	279	100.00%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	90.00%	3	3	3	100.00%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	90.00%	32	33	32	96.97%								
November 2015	Pre-Ordering	PO-2B	PO-2B	All Flow-through Eligible LSRs	Resave Aggregate	Benchmark	90.00%	50	50	50	100.00%								
October 2015	Billing	B-2	B-2	Invoiced Delivered within 10 Days	LWP	Parity by Design	N/A	181	181	181	100.00%								
October 2015	Billing	B-3	B-3	Billing Accuracy - Adjustments for Errors	Resave Aggregate	Diagnostic	N/A	181	181	181	100.00%								
October 2015	Billing	B-3R	B-3R	Billing Accuracy - Adjustments for Errors	Resave Aggregate	Diagnostic	N/A	906	906	906	100.00%								
October 2015	Billing	B-4	B-4	UNE and Resave Aggregate	Resave Aggregate	Parity	N/A	369	369	369	100.00%								
October 2015	Billing	B-4B	B-4B	UNE and Resave Aggregate	Resave Aggregate	Parity	N/A	906	906	906	100.00%								
October 2015	Database Updates	DB-1B	DB-1B	Reciprocal Compensation (MOU)	Resave Aggregate	Diagnostic	N/A	4,670,222	4,670,222	4,670,222	1.08								
October 2015	Database Updates	DB-1C-1	DB-1C-1	All	Resave Aggregate	Diagnostic	N/A	1414.63	7,879	1414.63	0.18								
October 2015	Electronic Gateway Availability	GA-1	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A	28,980	28,980	28,980	100.00%								
October 2015	Electronic Gateway Availability	GA-1	GA-1	Gateway Availability - LSR	SA	Diagnostic	N/A	39,420	39,420	39,420	100.00%								
October 2015	Electronic Gateway Availability	GA-1	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A	28,980	28,980	28,980	100.00%								



























Feb 2016 PAP Aggregate Performance Report ND.xls

Month	PID Category	PID Title	PID	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z Score	Parity Score
March 2015	Maintenace and Repair	Repair Report Rate (Rate)	MR-7E	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	4	25.00%	4.30%	0	2	0.00%	0.00%	-1.00384	-1.63487
March 2015	Maintenace and Repair	Repair Report Rate (Rate)	MR-7E	Unbundled Loop - DS1 Capable	Parity	N/A	0	11	0.00%	0.00%	34	290	11.72%	32.17%	-0.707786	-1.400309
March 2015	Maintenace and Repair	Repair Report Rate (Rate)	MR-7E	Enhanced Estimated Loop - DS1 Capable	Parity	N/A	0	35	0.00%	23.21%	0	257	0.78%	8.79%	0.76237	-0.32198
March 2015	Maintenace and Repair	Trouble Rate	MR-8	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	11,756	0.00%	14.89%	220	15,120	0.00%	0.99%	-0.290308	-1.198377
March 2015	Maintenace and Repair	Trouble Rate	MR-8	Unbundled Loop - DS1 Capable	Parity	N/A	0	1,062	0.37%	6.94%	0	71	0.00%	0.00%	-0.762128	-1.483341
March 2015	Maintenace and Repair	Trouble Rate	MR-8	Enhanced Estimated Loop - DS1 Capable	Parity	N/A	17	979	1.74%	13.08%	2	257	0.78%	8.79%	0.818588	-0.607107
March 2015	Maintenace and Repair	Trouble Rate	MR-8	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	35	6,572	0.53%	7.28%	290	34,907	0.82%	8.09%	-2.443382	-2.48517
March 2015	Maintenace and Repair	Trouble Rate	MR-8	Unbundled Loop - DS1 Capable	Parity	N/A	2	100.00%	0.00%	0.00%	44	55	78.57%	41.00%	-0.725704	-2.984419
March 2015	Network Performance	Repair Appointments Met-Over USA	NR-1A	Residence	Parity	N/A	2	1,032	0.00%	0.01%						
March 2015	Network Performance	Trunk Blockage to CTO-End Of w/ TGRS end	NR-1B	US Trunk	Parity	N/A	0	888	0.00%	0.00%						
March 2015	Network Performance	Trunk Blockage to CTO-End Of w/ TGRS end	NR-1C	US Trunk	Diagnostic	N/A	0	1,032	0.00%	0.00%						
March 2015	Network Performance	Trunk Blockage to CTO-End Of w/ TGRS end	NR-1D	US Trunk	Diagnostic	N/A	0	888	0.00%	0.00%						
March 2015	Ordering and Provisioning	Interval for Pending Orders Delayed Past Due Date	OP-15A	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	407	4	25.25%	0.00%	12,269	41	301.88	549.42	-0.976506	-1.83823
March 2015	Ordering and Provisioning	Pending Orders Delayed for Facilities	OP-15B-RD	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	8	0.00%	0.00%	0	0	0.00%	0.00%		
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2	4	50.00%	50.00%	14	41	34.15%	47.47%	1.16887	-0.306511
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2	4	50.00%	50.00%	2	2	100.00%	0.00%		
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13	13	100.00%	0.00%	7	7	100.00%	0.00%		
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	6	100.00%	0.00%						
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	9	3	100.00%	0.00%						
March 2015	Ordering and Provisioning	Interval Zone 2 Areas	OP-SE	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	5.50	5.50	3.50							
March 2015	Ordering and Provisioning	New Service Installation Quality	OP-AE	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	69	15	4.60							
March 2015	Ordering and Provisioning	New Service Installation Quality	OP-SA	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%	0.00%	2	2	100.00%	0.00%		
March 2015	Ordering and Provisioning	New Service Installation Quality	OP-SA	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13	13	100.00%	0.00%						
March 2015	Ordering and Provisioning	New Service Installation Quality	OP-SA	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	4	75.00%	43.30%	7	164	97.56%	15.43%	0.349756	-0.787872
March 2015	Ordering and Provisioning	New Service Installation Quality	OP-SA	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	16	4	100.00%	0.00%	180	164	97.56%	15.43%	-0.603892	-1.387018
March 2015	Pre-Ordering	Pre-Order Response Times (Address Validation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1568.36	16,403	100.00%	0.12						
March 2015	Pre-Ordering	Pre-Order Response Times (Address Validation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	7074.04	16,403	0.68							
March 2015	Pre-Ordering	Pre-Order Response Times (Address Validation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	9042.40	16,403	0.55							
March 2015	Pre-Ordering	Pre-Order Response Times (Appt. Scheduler)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	287.00	2,225	0.12							
March 2015	Pre-Ordering	Pre-Order Response Times (Appt. Scheduler)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	444.75	2,225	0.20							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Assignment)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	144.00	1,200	0.12							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Assignment)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	4776.00	1,200	3.98							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Assignment)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	2158.98	1,200	1.80							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Check)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3,478	3,478	0.00							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Check)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	6,972.38	1,979	3.52							
March 2015	Pre-Ordering	Pre-Order Response Times (Facility Check)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	8,533.36	3,479	2.45							
March 2015	Pre-Ordering	Pre-Order Response Times (Get CSR)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3498.80	5,640	0.62							
March 2015	Pre-Ordering	Pre-Order Response Times (Get CSR)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	4188.00	3,640	1.15							
March 2015	Pre-Ordering	Pre-Order Response Times (Get CSR)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	7882.80	5,640	1.36							
March 2015	Pre-Ordering	Pre-Order Response Times (Meet Point Inquiry)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	181.51	797	0.83							
March 2015	Pre-Ordering	Pre-Order Response Times (Meet Point Inquiry)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1,807.05	1,807	0.00							
March 2015	Pre-Ordering	Pre-Order Response Times (Meet Point Inquiry)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1,807.05	1,807	0.00							
March 2015	Pre-Ordering	Pre-Order Response Times (Service Availability)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1224.44	4,373	0.28							
March 2015	Pre-Ordering	Pre-Order Response Times (Service Availability)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	4,533.96	8,373	0.52							
March 2015	Pre-Ordering	Pre-Order Response Times (Service Availability)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	5,578.40	4,373	1.28							
March 2015	Pre-Ordering	Pre-Order Response Times (TN Reservation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	626	626	0.06							
March 2015	Pre-Ordering	Pre-Order Response Times (TN Reservation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	744.32	2,326	0.32							
March 2015	Pre-Ordering	Pre-Order Response Times (TN Reservation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1,512.42	728	1.87							
March 2015	Pre-Ordering	Pre-Order Response Times (TN Reservation)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3,023	3,023	0.12							
March 2015	Pre-Ordering	Pre-Order Response Times (Loop Qual Tools)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1,958.86	3,023	0.64							
March 2015	Pre-Ordering	Pre-Order Response Times (Loop Qual Tools)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3,708.72	2,023	18.64							
March 2015	Pre-Ordering	Pre-Order Response Times (Loop Qual Tools)	PO-1MA GUI	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3,878.38	3,023	12.89							





Feb 2016 PMP Aggregate Performance Report ND:XS

Month	PID	Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z Score	Party Score
February 2015	PO-2A	Pre-Ordering	AI Electronic LSRs	LMP	Diagnostic	N/A	253	291	86.94%							
February 2015	PO-2A	Pre-Ordering	AI Electronic LSRs	Retail Aggregate W/O UFE-P-QTIS	Diagnostic	N/A	2	6	33.33%							
February 2015	PO-2A	Pre-Ordering	AI Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	126	246	51.22%							
February 2015	PO-2B	Pre-Ordering	AI Peripherals Eligible LSRs	LMP	Diagnostic	N/A	253	297	84.85%							
February 2015	PO-2B	Pre-Ordering	AI Peripherals Eligible LSRs	Retail Aggregate W/O UFE-P-QTIS	Diagnostic	N/A	2	18	100.00%							
February 2015	PO-2B	Pre-Ordering	AI Peripherals Eligible LSRs	Product Aggregate	Diagnostic	N/A	134	148	100.00%							
February 2015	PO-2C	Pre-Ordering	LSRs received via faxmail	Product Aggregate	Diagnostic	N/A	104	1	1.04%							
February 2015	PO-3C	Pre-Ordering	Electronic LSRs Requested Manually	Product Aggregate	Diagnostic	N/A	4522	30	1.31%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	Retail Aggregate	Benchmark	85.00%	2	2	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-ELEA	Benchmark	85.00%	109	242	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	LMP	Benchmark	80.00%	4	4	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Electronic LSRs	Retail Aggregate	Benchmark	80.00%	13	13	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Electronic LSRs	LMP	Benchmark	80.00%	35	35	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for Electronic LSRs	LMP	Benchmark	80.00%	1	1	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs on Time for manual LSRs via Facsimile	LS Trunk	Benchmark	80.00%	5	5	100.00%							
February 2015	PO-4A	Pre-Ordering	FOCs provided for LSRs requesting LS Trunks	Unbundled Loops and Number Portability	Party	85.00%	0	4	0.00%							
February 2015	PO-8B	Pre-Ordering	Unbundled Loops													