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Kent Blickensderfer  
State Legislative Affairs Director



July 26, 2016



Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

**Re: In the Matter of Qwest Corporation dba CenturyLink QC's PIDs and PAP Revision  
Case No. PU-16-3**

Dear Mr. Nitschke:

Enclosed for filing are the following regarding the modified North Dakota Performance Assurance Plan:

1. Performance Results Report for the months of June 2015 through June 2016; and
2. Payment Report for the month of May 2016.

Sincerely,

A handwritten signature in black ink, appearing to read "KA Blick", written in a cursive style.

Kent Blickensderfer  
State Legislative Affairs Director

KB/bardm

Enclosures

**CERTIFICATE OF SERVICE**

I hereby certify that on this 26th day of July, 2016, the foregoing Performance Results Report for the months of June 2015 through June 2016 and the Payment Report for the month of May 2016 were served upon the following party:

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, 12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

Kent P. Blickensderfer  
State Legislative Affairs Director  
CenturyLink  
220 North 5<sup>th</sup> Street  
Bismarck, ND 58501



Dianne Barthel



# **Qwest Corporation (Qwest or CTL-Q) Performance Results**

## **North Dakota June 2015 - June 2016**

*Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.*

July 9, 2016

CenturyLink QC Performance Results – Current 271 PID







Month	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z Score	Parity Score
May 2016	Pre-Ordering	PO-1-IMA GUI	ACCEPT	Diagnostic	NA	223.02	1.062	0.21							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (TN Reservation)	Diagnostic	NA	1.87	1.87	1.00							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (TN Reservation)	Diagnostic	NA	1216.66	1.87	1.37							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (TN Reservation)	Diagnostic	NA	2232.22	1.87	1.18							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Loop Quil Tools)	Diagnostic	NA	2231.46	3.381	0.66							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Loop Quil Tools)	Diagnostic	NA	49381.20	2.610	18.92							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Loop Quil Tools)	Diagnostic	NA	51612.66	3.381	15.27							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Address Validation XML)	Diagnostic	NA	6587.10	4.099	1.90							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Appt. Scheduler XML)	Diagnostic	NA	7620.48	4.538	3.88							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Appt. Scheduler XML)	Diagnostic	NA	28520.00	6.375	4.16							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Loop Quil Tools XML)	Diagnostic	NA	46503.52	3.512	13.21							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Loop Quil Tools XML)	Diagnostic	NA	3912.81	7.81	5.01							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Service Avail XML)	Diagnostic	NA	15612.25	4.825	3.17							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (TN Reservation XML)	Diagnostic	NA	3764.40	3.137	1.20							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (TN Reservation XML)	Diagnostic	NA	5883.12	1.881	3.32							
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Time (Connecting Pac. Assign XML)	Diagnostic	NA	123	1.99	1.00							
May 2016	Pre-Ordering	PO-2A	Pre-Order Response W/O USE-P-COTS	Diagnostic	NA	86	117	73.50%							
May 2016	Pre-Ordering	PO-2A	Unbounded Loop Aggregate	Diagnostic	NA	123	123	98.40%							
May 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Diagnostic	NA	123	123	98.40%							
May 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Diagnostic	NA	86	86	100.00%							
May 2016	Pre-Ordering	PO-3C	LSRs received via Isacama	Diagnostic	NA	1.45	1.45	1.45							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for Fully Electronic LSRs	Benchmark	95.00%	23.15	19	1.20							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for Fully Electronic LSRs	Benchmark	95.00%	74	74	100.00%							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	115	115	100.00%							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	38	38	100.00%							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	29	29	100.00%							
May 2016	Pre-Ordering	PO-3C	FOCs on Time for manual LSRs via Fusakishi	Benchmark	90.00%	1	1	100.00%							
May 2016	Pre-Ordering	PO-3D	FOCs provided for ASRs requesting LIS Trunks.	Benchmark	90.00%	2	2	100.00%							
May 2016	Pre-Ordering	PO-3D	Unbounded Loops	Benchmark	85.00%	2	2	100.00%							
May 2016	Billing	BI-1	All Incoming Calls within 10 Days	Parity by Design	NA	122	122	100.00%							
May 2016	Billing	BI-2	Bill Accuracy - Billing Errors	Diagnostic	NA	173.12	173.12	100.00%							
May 2016	Billing	BI-3B	Bill Accuracy - Adjustments for Errors	Diagnostic	NA	82	82	100.00%							
May 2016	Billing	BI-4A	Reciprocal Compensation (MCU)	Parity	NA	362	362	100.00%							
May 2016	Billing	BI-4B	Reciprocal Compensation	Diagnostic	NA	802	802	100.00%							
May 2016	Billing	CP-2C	Collocations with Intervals Longer than 120 Days	Diagnostic	NA	3,748,347	3,614,460	1.04							
May 2016	Database Updates	DB-1B	All	Diagnostic	NA	874.57	4.033	0.22							
May 2016	Database Updates	DB-1C-1	Gateway Availability - LSR	Diagnostic	NA	29,386	29,386	100.00%							
May 2016	Database Updates	GA-1	Gateway Availability - LSR	Diagnostic	NA	29,386	29,386	100.00%							
May 2016	Database Updates	GA-1	Gateway Availability - LSR	Diagnostic	NA	22,220	22,220	100.00%							
May 2016	Database Updates	GA-3	Gateway Availability - Repair	Diagnostic	NA	40,857	41,700	97.98%							
May 2016	Database Updates	GA-3	Gateway Availability - Repair	Diagnostic	NA	36,961	37,845	97.66%							
May 2016	Database Updates	GA-4	System Availability - ASR	Diagnostic	NA	21,600	21,600	100.00%							
May 2016	Database Updates	MR-5B	Timely Outage Resolution after Software Releases	Diagnostic	NA	2	2	100.00%							
May 2016	Database Updates	MR-5B	All Troubled Chained w/ 4 Hours-Zone 2	Parity	NA	2	2	100.00%							
May 2016	Database Updates	MR-5B	All Troubled Chained w/ 4 Hours-Zone 2	Parity	NA	5	5	100.00%							
May 2016	Database Updates	MR-5B	All Troubled Chained w/ 4 Hours-Zone 2	Parity	NA	5	5	100.00%							
May 2016	Database Updates	MR-5E	Mean Time to Restore Interval Zone 2	Parity	NA	1.33	1.33	0.32							
May 2016	Database Updates	MR-5E	Mean Time to Restore Interval Zone 2	Parity	NA	16.36	5.32	2.35							
May 2016	Database Updates	MR-5E	Mean Time to Restore Interval Zone 2	Parity	NA	8.50	5	1.46							
May 2016	Database Updates	MR-5E	Mean Time to Restore Interval Zone 2	Parity	NA	37,330	35	10.13							
May 2016	Database Updates	MR-5E	Mean Time to Restore Interval Zone 2	Parity	NA	0	2	0.00%							
May 2016	Database Updates	MR-5E	Repair Report Report Rate-Zone 2	Parity	NA	0	3	0.00%							
May 2016	Database Updates	MR-5E	Repair Report Report Rate-Zone 2	Parity	NA	0	1	0.00%							
May 2016	Database Updates	MR-5E	Repair Report Report Rate-Zone 2	Parity	NA	11	35	31.43%							
May 2016	Database Updates	MR-5E	Repair Report Report Rate-Zone 2	Parity	NA	0	72	0.00%							
May 2016	Database Updates	MR-8	Trouble Rate	Parity	NA	2	11,660	0.02%							
May 2016	Database Updates	MR-8	Trouble Rate	Parity	NA	2	0	0.00%							
May 2016	Database Updates	MR-8	Trouble Rate	Parity	NA	0	60	0.00%							





Month	PIP Category	PO	PIP Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Ratio	CLEC Standard Deviator	CT-Q Numerator	CT-Q Denominator	CT-Q Ratio	CT-Q Standard Deviator	Method 2 Score	Priority Score	
March 2016	Ordering and Provisioning	PO-3E	Internal Zone 2 Assets	Unbounded Loop - DS1 Canada	Benchmark	N/A	5	5	100.0%	0.0%	2	2	100.0%	0.0%			
March 2016	Ordering and Provisioning	PO-3E	Internal Zone 2 Assets	Unbounded Loop - DSL COMPATIBLE	Benchmark	6.00	31	1	3.00	0.0%							
March 2016	Ordering and Provisioning	PO-4E	Internal Zone 2 Assets	Unbounded Loop - DSL C-Upgrade	Benchmark	5.50	21	1	4.20	0.0%							
March 2016	Ordering and Provisioning	PO-4E	Internal Zone 2 Assets	Unbounded Loop - DSL COMPATIBLE	Benchmark	6.00	25	5	5.00	0.0%							
March 2016	Ordering and Provisioning	PO-5A	New Service Installation Orderly	Unbounded Loop - DSL COMPATIBLE	Priority	N/A	10	10	100.0%	0.0%	2	2	100.0%	0.0%			
March 2016	Ordering and Provisioning	PO-5A	New Service Installation Orderly	Unbounded Loop - DSL COMPATIBLE	Priority	N/A	7	7	100.0%	0.0%	2	2	100.0%	0.0%			
March 2016	Ordering and Provisioning	PO-5C	Number Portability - Transition to Non-Coord	LHP	Benchmark	55.00%	325	325	100.0%	0.0%	14	14	100.0%	0.0%			
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Address Validation)	REQUEST	Benchmark	N/A	6571.18	18.327	0.34	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Benchmark	N/A	15505.20	12.251	1.20	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	N/A	22076.38	19.327	1.14	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Appt. Schedule)	REQUEST	Benchmark	N/A	3126.78	4.286	0.73	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Appt. Schedule)	RESPONSE	Benchmark	N/A	3012.28	4.286	0.82	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Appt. Schedule)	TOTAL	Benchmark	N/A	6139.06	8.572	1.55	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Assignment)	REQUEST	Benchmark	N/A	1344.80	1.215	1.08	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Assignment)	RESPONSE	Benchmark	N/A	2071.54	1.278	1.17	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Assignment)	TOTAL	Benchmark	N/A	3416.34	2.493	2.25	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Check)	REQUEST	Benchmark	N/A	8163.70	3.786	0.89	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Check)	RESPONSE	Benchmark	N/A	8163.70	3.887	2.10	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Family Check)	TOTAL	Benchmark	N/A	11553.24	3.786	3.05	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Get CSR)	REQUEST	Benchmark	N/A	8010.45	7.629	1.05	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Benchmark	N/A	6175.65	5.719	1.15	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	N/A	14186.10	13.348	2.20	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Inquiry)	REQUEST	Benchmark	N/A	2920.20	1.049	2.25	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Inquiry)	RESPONSE	Benchmark	N/A	655.60	1.192	0.55	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Inquiry)	TOTAL	Benchmark	N/A	3015.85	1.549	2.88	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Service Availability)	REQUEST	Benchmark	N/A	3014.22	6.893	0.34	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Benchmark	N/A	7203.52	13.042	0.56	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	N/A	10917.74	6.693	1.63	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (TV Reservation)	ACCEPT	Benchmark	N/A	230.24	1.047	0.22	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (TV Reservation)	REQUEST	Benchmark	N/A	107.86	1.852	1.23	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (TV Reservation)	RESPONSE	Benchmark	N/A	1097.86	1.852	1.07	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (TV Reservation)	TOTAL	Benchmark	N/A	2047.10	1.522	1.07	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Qual Tool)	REQUEST	Benchmark	N/A	2260.28	3.471	0.88	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Qual Tool)	RESPONSE	Benchmark	N/A	4866.27	2.373	1.89	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Qual Tool)	TOTAL	Benchmark	N/A	5127.55	3.471	1.76	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Address Validation XLA)	XLA Request/Response	Benchmark	N/A	8997.20	4.325	1.90	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Appt. Schedule XLA)	XLA Request/Response	Benchmark	N/A	7770.95	4.318	1.32	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Appt. Schedule XLA)	XLA Request/Response	Benchmark	N/A	6770.95	6.525	3.20	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Get CSR XLA)	XLA Request/Response	Benchmark	N/A	25163.00	6.156	4.25	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Qual Tool XLA)	XLA Request/Response	Benchmark	N/A	46934.31	3.379	13.89	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Loop Qual Tool XLA)	XLA Request/Response	Benchmark	N/A	3774.44	7.43	5.88	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Service Avail XLA)	XLA Request/Response	Benchmark	N/A	15412.95	4.693	3.15	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (TV Reservation XLA)	XLA Request/Response	Benchmark	N/A	2031.20	3.276	1.20	0.0%							
March 2016	Ordering and Provisioning	PO-1-1M-GUI	Pre-Order Response Times (Connecting Fr. Assign XLA)	XLA Request/Response	Benchmark	N/A	5201.12	1.595	3.32	0.0%							
March 2016	Ordering and Provisioning	PO-2A	All Electronic SRs	LHP	Benchmark	N/A	299	307	96.89%	0.0%							
March 2016	Ordering and Provisioning	PO-2A	All Electronic SRs	Unbounded Loop Aggregate	Benchmark	N/A	66	66	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-2B	All Front-Through English SRs	LHP	Benchmark	N/A	288	299	96.67%	0.0%							
March 2016	Ordering and Provisioning	PO-2B	All Front-Through English SRs	Unbounded Loop Aggregate	Benchmark	N/A	2	2	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3X	All Front-Through English SRs	Unbounded Loop Aggregate	Benchmark	N/A	66	67	98.51%	0.0%							
March 2016	Ordering and Provisioning	PO-3X	All Front-Through English SRs	Product Aggregate	Benchmark	55.00%	20.35	12	1.43	0.0%							
March 2016	Ordering and Provisioning	PO-3A-01	FOCs on Time for Fully Electronic SRs	Unbounded Loop AGG-ELEA	Benchmark	50.00%	2	2	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3A-01	FOCs on Time for Fully Electronic SRs	Unbounded Loop AGG-ELEA	Benchmark	50.00%	580	580	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3A-01	FOCs on Time for Fully Electronic SRs	Unbounded Loop AGG-ELEA	Benchmark	50.00%	26	26	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3B-01	FOCs on Time for Electronic/Manual SRs	Unbounded Loop AGG-ELEA	Benchmark	50.00%	4	4	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3B-01	FOCs on Time for Electronic/Manual SRs	Unbounded Loop AGG-ELEA	Benchmark	50.00%	24	24	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3D	FOCs provided for ASNs requesting US Trunk	LHP	Benchmark	50.00%	42	42	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3D	FOCs provided for ASNs requesting US Trunk	Unbounded Loops	Benchmark	65.00%	4	4	100.0%	0.0%							
March 2016	Ordering and Provisioning	PO-3D	Unbounded Loops	Unbounded Loops and Number Portability	Benchmark	N/A	2	3	66.67%	27.14%	0	10	0.0%	0.0%	-1.35839	0.0%	



Month	PDP Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviator	Modified Z Score	Purity Score
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Ready Check)	TOTAL	Diagnostic	N/A	1137348	3125	3.03							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Get CSR)	REQUEST	Diagnostic	N/A	802473	7791	1.03							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Get CSR)	RESPONSE	Diagnostic	N/A	6721304	5794	1.18							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Get CSR)	TOTAL	Diagnostic	N/A	7523077	13785	0.54							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input)	REQUEST	Diagnostic	N/A	1474827	1791	0.84							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input)	RESPONSE	Diagnostic	N/A	83018	1167	0.22							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input)	TOTAL	Diagnostic	N/A	2899302	1502	1.02							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Service Availability)	REQUEST	Diagnostic	N/A	348972	6711	0.22							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Service Availability)	RESPONSE	Diagnostic	N/A	775740	12359	0.62							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Service Availability)	TOTAL	Diagnostic	N/A	1124712	6711	1.68							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (TN Reservation)	ACCEPT	Diagnostic	N/A	5020	1006	0.20							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (TN Reservation)	REQUEST	Diagnostic	N/A	111239	1789	0.22							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (TN Reservation)	RESPONSE	Diagnostic	N/A	111239	1789	1.2							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (TN Reservation)	TOTAL	Diagnostic	N/A	220088	3578	1.14							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Loop Qual Total)	REQUEST	Diagnostic	N/A	254730	3639	0.70							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Loop Qual Total)	RESPONSE	Diagnostic	N/A	5129124	2684	19.11							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Loop Qual Total)	TOTAL	Diagnostic	N/A	5398354	3639	14.79							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Address Validation XML)	REQUEST	Diagnostic	N/A	89451	4773	1.87							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Address Validation XML)	RESPONSE	Diagnostic	N/A	748220	4610	3.82							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Address Validation XML)	TOTAL	Diagnostic	N/A	837671	9283	1.13							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Spendable XML)	REQUEST	Diagnostic	N/A	528132	6273	4.19							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Spendable XML)	RESPONSE	Diagnostic	N/A	489322	3682	13.21							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Spendable XML)	TOTAL	Diagnostic	N/A	389125	775	5.15							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input XML)	REQUEST	Diagnostic	N/A	1568504	314	3.14							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input XML)	RESPONSE	Diagnostic	N/A	353210	2311	1.10							
February 2016	Pre-Ordering	PO-1-MAA-GUI	Pre-Order Response Time (Mail Point Input XML)	TOTAL	Diagnostic	N/A	559736	1587	3.48							
February 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LTP	Diagnostic	N/A	134	185	81.2%							
February 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	48	77	63.64%							
February 2016	Pre-Ordering	PO-2B	All Fiberoptic Eligible LSRs	LTP	Diagnostic	N/A	134	134	100.00%							
February 2016	Pre-Ordering	PO-2B	All Fiberoptic Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	48	48	100.00%							
February 2016	Pre-Ordering	PO-2B	All Fiberoptic Eligible LSRs	Product Aggregate	Diagnostic	N/A	4029	49	20.14							
February 2016	Pre-Ordering	PO-3C	LSRs received via Incentive	Product Aggregate	Diagnostic	N/A	3015	10	332							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Product Aggregate	Benchmark	95.00%	2	2	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop Aggregate	Benchmark	95.00%	2	2	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	95.00%	132	132	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	31	31	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	22	22	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	Unbundled Loop AGC-EELS	Benchmark	90.00%	1	1	100.00%							
February 2016	Pre-Ordering	PO-3C	Electronic LSRs Requested Manually	LTP	Benchmark	90.00%	1	1								

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
January 2016	Maintenance and Repair	MR-SE	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	NA	28.29	3.24	8	3.24	2.42	8	3.24	2.42		
January 2016	Maintenance and Repair	MR-SE	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	NA	130.44	7.16	19	7.16	11.51	19	7.16	11.51		
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	NA	0	0.00%	3	0.00%	0.00%	3	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wires Non-Loaded	Parity	NA	0	0.00%	5	0.00%	0.00%	5	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	8	0.00%	0.00%	8	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	18	0.00%	0.00%	18	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	0	0.00%	0.00%	0	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	11.540	0.00%	0	0.00%	0.00%	0	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	64	0.00%	0.00%	64	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	11	0.00%	0.00%	11	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3	0.35%	844	0.35%	5.85%	844	0.35%	5.85%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	5	1.88%	317	1.88%	12.46%	317	1.88%	12.46%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	8	0.95%	866	0.95%	9.57%	866	0.95%	9.57%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	18	0.32%	5699	0.32%	5.61%	5699	0.32%	5.61%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	0	0.00%	0.00%	0	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	888	0.00%	0.00%	888	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	1,392	0.00%	0.00%	1,392	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	0	0.00%	888	0.00%	0.00%	888	0.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	22	3.14	7	100.00%	5.37	7	100.00%	5.37		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	7	100.00%	7	100.00%	0.00%	7	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2	100.00%	2	100.00%	0.00%	2	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3	100.00%	3	100.00%	0.00%	3	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2	100.00%	2	100.00%	0.00%	2	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	6	3.00	2	100.00%	0.00%	2	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	75	4.17	18	100.00%	0.00%	18	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2	100.00%	2	100.00%	0.00%	2	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3	100.00%	3	100.00%	0.00%	3	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	21	100.00%	21	100.00%	0.00%	21	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	131	100.00%	131	100.00%	0.00%	131	100.00%	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	6445.96	0.33	19,332	0.33	0.00%	19,332	0.33	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	23302.81	1.14	18,332	1.14	0.00%	18,332	1.14	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3234.00	4.32	4,312	4.32	0.75	4,312	4.32	0.75		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3664.65	4.32	4,312	4.32	0.85	4,312	4.32	0.85		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	782.30	1.815	1,815	1.815	0.42	1,815	1.815	0.42		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	1322.94	1.297	1,297	1.297	1.02	1,297	1.297	1.02		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2082.54	1.815	1,815	1.815	1.15	1,815	1.815	1.15		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	7950.99	2.12	3,169	2.12	0.00%	3,169	2.12	0.00%		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	11095.74	3.813	3,813	3.813	2.91	3,813	3.813	2.91		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	8474.40	7.704	7,704	7.704	1.10	7,704	7.704	1.10		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	6486.00	5.640	5,640	5.640	1.15	5,640	5.640	1.15		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	14980.40	7.704	7,704	7.704	1.94	7,704	7.704	1.94		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2207.10	1.051	1,051	1.051	2.10	1,051	2.10	2.10		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	880.24	0.58	1,179	0.58	0.58	1,179	0.58	0.58		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	3441.46	6.748	6,748	6.748	0.51	6,748	6.748	0.51		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	11183.46	6.748	6,748	6.748	1.66	6,748	6.748	1.66		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	284.18	1.693	1,693	1.693	0.26	1,693	1.693	0.26		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	792.80	1.582	1,582	1.582	0.40	1,582	1.582	0.40		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	1287.20	990	990	1.28	1.28	990	1.28	1.28		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	2344.16	3.992	3,992	3.18	3.18	3,992	3.18	3.18		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	52518.85	2.768	2,768	18.01	18.01	2,768	18.01	18.01		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	55100.01	3.521	15,67	15,67	15,67	3,521	15,67	15,67		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	6005.44	4.498	4,498	1.78	1.78	4,498	1.78	1.78		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	7944.16	4.592	4,592	1.73	1.73	4,592	1.73	1.73		
January 2016	Maintenance and Repair	MR-8	Trunk Blockage to CTLO End of WTSR and	Unbundled Loop - DS1 Capable	Parity	NA	6880.35	6.791	6,791	9.85	9.85	6,791	9.85	9.85		



Month	PO Category	PO ID	PO Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTI-Q Numerator	CTI-Q Denominator	CTI-Q Result	CTI-Q Standard Deviation	Modified Z Score	Parity Score
December 2015	Network Performance	OP-15A	Trunk Blockage to CTI-Q End On with TCSR and	US Trunk	Diagnostic	NA	0	0	0.00%	0.00	0.00	0.00	0.00%	234.33	-0.415823	-1.28928
December 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed (First Due Date	Unbundled Loop Analog	Parity	NA	77	1	100.00%	77.00	1	1	100.00%	40.00%	3.719616	1.261001
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop Analog	Benchmark	90.00%	5	5	100.00%	90.00%	5	5	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	1	9	11.11%	11.11%	9	9	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	8	8	100.00%	100.00%	8	8	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	24	8	3.00	3.00	8	8	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	39	5	4.88	4.88	5	5	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	9	9	100.00%	100.00%	9	9	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	1	8	12.50%	12.50%	8	8	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	7	188	8.00%	8.00%	188	188	100.00%	33.07%	0.445716	-0.726024
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	6656	10	0.15%	0.15%	10	10	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	1571.20	12.976	1.20	1.20	12.976	12.976	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	19.103	1.16	1.16	1.16	1.16	1.16	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3034.80	4.215	0.72	0.72	4.215	4.215	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3462.92	4.215	0.82	0.82	4.215	4.215	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	701.51	1.711	0.41	0.41	1.711	1.711	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	1367.30	1.210	1.13	1.13	1.210	1.210	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3255.51	3.711	0.21	0.21	3.711	3.711	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	7566.36	3.709	2.04	2.04	3.709	3.709	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	10755.89	3.891	2.77	2.77	3.891	3.891	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	6081.85	7.697	1.05	1.05	7.697	7.697	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	6883.64	5.892	1.17	1.17	5.892	5.892	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	14875.49	7.697	1.95	1.95	14875.49	14875.49	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	2301.60	1.095	2.10	2.10	1.095	1.095	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	2962.16	1.066	2.97	2.97	1.066	1.066	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3975.10	6.682	0.55	0.55	6.682	6.682	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	7465.18	12.871	0.58	0.58	12.871	12.871	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	11140.26	6.682	1.67	1.67	6.682	6.682	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	232.18	1.058	0.21	0.21	1.058	1.058	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	795.48	1.894	0.42	0.42	1.894	1.894	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	214.12	1.906	1.27	1.27	1.906	1.906	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	223.93	3.379	0.67	0.67	3.379	3.379	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	49147.99	2.999	18.91	18.91	2.999	2.999	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	51411.02	3.379	15.21	15.21	3.379	3.379	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	8857.49	4.451	1.99	1.99	4.451	4.451	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	67834.80	6.682	9.90	9.90	6.682	6.682	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	44113.46	3.377	13.54	13.54	3.377	3.377	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3668.20	7.64	5.05	5.05	7.64	7.64	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	15190.72	4.855	3.12	3.12	4.855	4.855	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	3411.52	3.046	1.12	1.12	3.046	3.046	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	5611.98	1.546	3.63	3.63	1.546	1.546	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	193	239	80.75%	80.75%	239	239	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	4	10	40.00%	40.00%	10	10	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	193	2	2.00%	2.00%	2	2	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	4	4	100.00%	100.00%	4	4	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	139	139	100.00%	100.00%	139	139	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	93.66	3	3.102	3.102	3	3	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	57.26	19	3.01	3.01	19	19	100.00%	0.00%	0.00%	0.00%
December 2015	Ordering and Provisioning	OP-3E	Unbundled Loop - 2 Wires Non-Loaded	Unbundled Loop - 2 Wires Non-Loaded	Benchmark	90.00%	4	4	100.00%	100.00%	4	4	100.00%	0.00%	0.00%	0.00%





Month	Prod Category	Prod Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Ratio	CLEC Standard Deviator	CT-Q Numerator	CT-Q Denominator	CT-Q Ratio	CT-Q Standard Deviator	Model 7 Score	Paq Score
October 2015	Billing	BI-4	IME and Results Aggregate	Diagnostic	N/A	96	96	100.00%	0.0%	5166	5219	99.00%	7.93%	-1.49979	-1.90031
October 2015	Database Updates	DB-18	IME and Results Aggregate	Diagnostic	N/A	4880.00	4870.22	1.05	0.0%	2	2	50.00%	48.50%	0	-1.29836
October 2015	Electronic Gateway Availability	EG-1	IME and Results Aggregate	Diagnostic	N/A	1414.63	1414.63	100.00%	0.18	28.860	28.860	100.00%	0.30	0.64066	-0.10746
October 2015	Electronic Gateway Availability	EG-1	IME and Results Aggregate	Diagnostic	N/A	30.420	30.420	100.00%	0.00%	741	741	100.00%	106.39	-3.48214	-3.12310
October 2015	Electronic Gateway Availability	EG-3	IME and Results Aggregate	Diagnostic	N/A	28.580	28.580	100.00%	0.00%	3291822	3291822	100.00%	28.74%	-0.28925	-1.175897
October 2015	Electronic Gateway Availability	EG-4	IME and Results Aggregate	Diagnostic	N/A	41.252	41.252	100.00%	0.00%	289	289	100.00%	0.00%	-0.18984	-1.385913
October 2015	Electronic Gateway Availability	EG-7	IME and Results Aggregate	Diagnostic	N/A	22.500	22.500	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-59	IME and Results Aggregate	Diagnostic	N/A	0	0	0.00%	50.00%	32	64	50.00%	48.50%	-0.34833	2.03331
October 2015	Maintenance and Repair	MR-59	IME and Results Aggregate	Diagnostic	N/A	0	0	0.00%	0.00%	2413331	2413331	100.00%	96.55%	0.228282	0.228282
October 2015	Maintenance and Repair	MR-55	IME and Results Aggregate	Diagnostic	N/A	39.45	39.45	100.00%	0.00%	249	249	100.00%	0.30	0.64066	-0.10746
October 2015	Maintenance and Repair	MR-55	IME and Results Aggregate	Diagnostic	N/A	52.46	52.46	100.00%	0.32	374	374	100.00%	106.39	-3.48214	-3.12310
October 2015	Maintenance and Repair	MR-56	IME and Results Aggregate	Diagnostic	N/A	28.23	28.23	100.00%	0.00%	289	289	100.00%	28.74%	-0.28925	-1.175897
October 2015	Maintenance and Repair	MR-7A	IME and Results Aggregate	Diagnostic	N/A	0	0	0.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-7E	IME and Results Aggregate	Diagnostic	N/A	2	2	100.00%	0.00%	32	32	100.00%	48.50%	-0.34833	2.03331
October 2015	Maintenance and Repair	MR-6	IME and Results Aggregate	Diagnostic	N/A	0	0	0.00%	50.00%	303	20145	1.50%	12.11%	-4.33921	-1.206593
October 2015	Maintenance and Repair	MR-6	IME and Results Aggregate	Diagnostic	N/A	11444	11444	100.00%	0.00%	13344	13344	100.00%	8.20%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	66	66	100.00%	0.00%	30	30	100.00%	12.11%	-4.33921	-1.206593
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	916	916	100.00%	0.11%	64	64	100.00%	8.20%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	300	300	100.00%	0.00%	229	229	100.00%	12.11%	-4.33921	-1.206593
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	908	908	100.00%	0.00%	225	225	100.00%	8.20%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	26	26	100.00%	0.00%	34	34	100.00%	8.20%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	5343	5343	100.00%	0.00%	170	170	100.00%	47.47%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	1392	1392	100.00%	0.14%	250	250	100.00%	62.95%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	889	889	100.00%	0.14%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	1	1	100.00%	0.19%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	889	889	100.00%	0.19%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	1	1	100.00%	0.19%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	108	108	100.00%	0.16%	15838	13	0.08%	561.02	-0.698622	-1.424732
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	2	2	100.00%	0.00%	73	47	64.38%	44.73%	3.719018	1.261001
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	4	4	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	90795	90795	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	8	8	100.00%	0.00%	22	211	95.73%	20.21%	-0.94215	-1.572787
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	17	17	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	23	23	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	3	3	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	74	74	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	84	84	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	4	4	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	18	18	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	18	18	100.00%	0.00%	202	211	95.73%	20.21%	-0.94215	-1.572787
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	22	22	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	258	258	100.00%	0.00%	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	62671.44	62671.44	100.00%	0.34	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	15497.68	15497.68	100.00%	1.21	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	21759.12	21759.12	100.00%	1.18	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	2724.48	2724.48	100.00%	0.89	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	3392	3392	100.00%	0.59	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	372.84	372.84	100.00%	0.26	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	1381.88	1381.88	100.00%	1.16	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	2015.46	2015.46	100.00%	1.24	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	3242.40	3242.40	100.00%	0.84	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	7728.21	7728.21	100.00%	2.01	0	0	0.00%	0.00%	0.17182	-1.07062
October 2015	Maintenance and Repair	MR-8	IME and Results Aggregate	Diagnostic	N/A	10250.61	10250.61	100.00%	2.73	0	0	0.00%	0.00%	0.17182	-1.07062









Month	PID Category	PID	Product Category	RESPONSE	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTI-Q Numerator	CTI-Q Denominator	CTI-Q Result	Modified Z Score	Parity Score
April 2015	Pre-Ordering	PO-1-AM GUI	Pre-Order Response Time (Loop Dial Tools)	TOTAL	Diagnostic	NA	44042.53	2183	18.45						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Address Validation XML)	XML Request/Response	Diagnostic	NA	11593.96	6167	1.88						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Address Validation XML)	XML Request/Response	Diagnostic	NA	9014.39	3.553	2.53						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Facility Check XML)	XML Request/Response	Diagnostic	NA	48133.79	5.071	9.49						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Get CSR XML)	XML Request/Response	Diagnostic	NA	2542.16	5.448	4.67						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Loop Dial Tools XML)	XML Request/Response	Diagnostic	NA	29744.86	1.828	5.37						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Loop Dial Tools XML)	XML Request/Response	Diagnostic	NA	12744.56	1.828	5.37						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Loop Dial Tools XML)	XML Request/Response	Diagnostic	NA	12711.15	5.643	3.05						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (TV Reservation XML)	XML Request/Response	Diagnostic	NA	27720.80	2.864	0.95						
April 2015	Pre-Ordering	PO-1-XM GUI	Pre-Order Response Time (Connecting For Assign XML)	XML Request/Response	Diagnostic	NA	5473.36	1.342	4.08						
April 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POIS	Diagnostic	NA	196	233	84.12%						
April 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POIS	Diagnostic	NA	2	21	9.52%						
April 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	NA	108	141	76.60%						
April 2015	Pre-Ordering	PO-2B	All Phenomorph Eligible LSRs	LNP	Diagnostic	NA	19	17	94.74%						
April 2015	Pre-Ordering	PO-2B	All Phenomorph Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	NA	108	110	100.93%						
April 2015	Pre-Ordering	PO-3X	Electronic LSRs Requested Manually	Product Aggregate	Diagnostic	NA	32.30	14	219						
April 2015	Pre-Ordering	PO-3A-1A)	FQCA on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	2	2	100.00%						
April 2015	Pre-Ordering	PO-3A-1B)	FQCA on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	99	99	100.00%						
April 2015	Pre-Ordering	PO-3A-1C)	FQCA on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	187	187	100.00%						
April 2015	Pre-Ordering	PO-3B-1A)	FQCA on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	11	11	100.00%						
April 2015	Pre-Ordering	PO-3B-1B)	FQCA on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	34	34	100.00%						
April 2015	Pre-Ordering	PO-3B-1C)	FQCA on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	33	34	97.06%						
April 2015	Pre-Ordering	PO-3D	FQCA provided for ASRs requesting US Trunks.	US Trunk	Benchmark	85.00%	3	3	100.00%						
April 2015	Pre-Ordering	PO-3E	Unbundled Loops and Number Portability	Unbundled Loops and Number Portability	Parity	NA	0	22	0.00%						
July 2015	Billing	BI-2	Invoiced Delivered within 10 Days	All	Parity by Design	NA	156	157	99.36%						
July 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	NA	199.043	199.043	100.00%						
July 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Residential Computation	Diagnostic	NA	936	936	100.00%						
July 2015	Billing	BI-4A	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	NA	317	318	99.39%						
July 2015	Billing	BI-4B	UNE and Resale Aggregate	Residential Computation	Parity	NA	317	318	99.39%						
July 2015	Billing	BI-4C	UNE and Resale Aggregate	Residential Computation	Parity	NA	317	318	99.39%						
July 2015	Database Updates	DB-1C-1	All	LDR	Diagnostic	NA	4,437,204	4,278,477	1.05						
July 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	NA	1668.87	4.628	0.35						
July 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	NA	30,600	30,600	100.00%						
July 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	NA	30,600	30,600	100.00%						
July 2015	Electronic Gateway Availability	GA-3	Gateway Availability - LSR	SIA	Diagnostic	NA	30,600	30,600	100.00%						
July 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	ETA	Diagnostic	NA	43,200	43,200	100.00%						
July 2015	Electronic Gateway Availability	GA-7	Trunk/Outage Resolution after Software Releases	Repair/CTI	Diagnostic	NA	22,660	22,660	100.00%						
July 2015	Maintenance and Repair	MR-5B	All Trouble Chased within 4 Hours Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	NA	0	0	0.00%						
July 2015	Maintenance and Repair	MR-5B	All Trouble Chased within 4 Hours Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	NA	1	6	16.67%						
July 2015	Maintenance and Repair	MR-5B	All Trouble Chased within 4 Hours Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	NA	0	1	0.00%						
July 2015	Maintenance and Repair	MR-5C	Out of Service cleaned within 24 hours	Unbundled Loop - DS1 Capable	Parity	NA	8	13	61.54%						
July 2015	Maintenance and Repair	MR-5E	Mean Time to Restore Interval Zone 2	Business	Parity	NA	66.0	1	0.00%						
July 2015	Maintenance and Repair	MR-5E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 COMPATIBLE	Parity	NA	10.13	10.13	100.00%						
July 2015	Maintenance and Repair	MR-5E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	NA	38.42	6	6.07						
July 2015	Maintenance and Repair	MR-5E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	NA	9.30	1	9.30						
July 2015	Maintenance and Repair	MR-5E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	NA	51.43	13	3.59						
July 2015	Maintenance and Repair	MR-7A	Repair Report Rate-Zone 2	Unbundled Loop Analog	Parity	NA	745.14	59	17.09						
July 2015	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	NA	0	1	0.00%						
July 2015	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	NA	0	6	0.00%						
July 2015	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	NA	0	1	0.00%						
July 2015	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	NA	1	13	7.69%						
July 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	NA	1	9	12.5%						
July 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	NA	1	78	1.28%						
July 2015	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	NA	0	11,540	0.00%						
July 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	NA	1	68	1.47%						

Month	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Ratio	CLEC Standard Deviator	CTI-Q Numerator	CTI-Q Denominator	CTI-Q Ratio	CTI-Q Standard Deviator	Modified Z Score	Parity Score
July 2015	MK-3	Maintenance and Repair	UNBUNDLED LOOP - AOSL COMPATIBLE	Parity	NA	0	11	0.00%	0.00	4	240	1.67%	12.00%	-0.4222	-1.26692
July 2015	MK-4	Maintenance and Repair	UNBUNDLED LOOP - AOSL COMPATIBLE	Parity	NA	6	85	0.00%	0.00	0	65	0.00%	12.00%	-0.44874	-1.27411
July 2015	MK-5	Maintenance and Repair	UNBUNDLED LOOP - AOSL COMPATIBLE	Parity	NA	1	34	0.00%	0.00	0	65	0.00%	12.00%	-0.98889	-1.60728
July 2015	MK-6	Maintenance and Repair	UNBUNDLED LOOP - DSI Capable	Parity	NA	1	64	0.00%	0.00	0	26	0.00%	13.45%	-0.98889	-1.60728
July 2015	MK-7	Maintenance and Repair	UNBUNDLED LOOP - DSI Capable	Parity	NA	13	170	0.00%	0.00	0	26	0.00%	13.45%	-0.98889	-1.60728
July 2015	MK-8	Maintenance and Repair	UNBUNDLED LOOP - DSI Capable	Parity	NA	5	670	0.00%	0.00	615	33,361	1.84%	47.28%	-0.416105	-2.64108
July 2015	MK-9A	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	0	1,032	0.00%	0.00	248	374	66.31%	47.28%	-0.416105	-2.64108
July 2015	MK-9B	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	1	1,032	0.11%	0.13%						
July 2015	MK-10	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	1	888	0.12%	0.13%						
July 2015	MK-11	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	1	888	0.12%	0.13%						
July 2015	MK-12	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	1	888	0.12%	0.13%						
July 2015	MK-13	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	19	888	0.00%	0.00	14,021	52	268.63	53.16	-0.69385	-1.30181
July 2015	MK-14	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	1	0.00%	0.00%	0.00	13	52	25.00%	43.30%	-3.719016	-1.281001
July 2015	MK-15	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	0	1	100.00%	0.00%	106	125	84.80%	35.00%	-0.42109	-1.263389
July 2015	MK-16	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	1	100.00%	0.00%	3	3	100.00%	0.00%		
July 2015	MK-17	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	6	100.00%	0.00%	8	8	100.00%	0.00%		
July 2015	MK-18	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	3	4	100.00%	0.00%	8	8	100.00%	0.00%		
July 2015	MK-19	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	3	3,87	0.00%	0.00	633	104	61.9	4.50	0.337155	-0.795254
July 2015	MK-20	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	0	19	4.84	0.00%	4	4	100.00%	0.00%		
July 2015	MK-21	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	4	100.00%	0.00%	4	4	100.00%	0.00%		
July 2015	MK-22	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	4	100.00%	0.00%	172	188	91.0%	28.38%	-0.38435	-1.172985
July 2015	MK-23	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	6	8	100.00%	0.00%	8	8	100.00%	0.00%		
July 2015	MK-24	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	4	100.00%	0.00%	8	8	100.00%	0.00%		
July 2015	MK-25	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4	4	100.00%	0.00%	181	191	94.76%	22.27%	-1.262774	-1.167172
July 2015	MK-26	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	34	191	100.00%	0.00%						
July 2015	MK-27	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	54,00%	191	100.00%	0.00%						
July 2015	MK-28	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	207,12	17,206	0.12	0.00%						
July 2015	MK-29	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	631,2	13,025	0.05	0.00%						
July 2015	MK-30	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	183,12	13,025	0.05	0.00%						
July 2015	MK-31	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	911,8	3,889	0.26	0.00%						
July 2015	MK-32	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	121,145	3,889	0.33	0.00%						
July 2015	MK-33	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	360,80	1,734	0.20	0.00%						
July 2015	MK-34	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	514,08	1,734	0.29	0.00%						
July 2015	MK-35	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	549,60	1,238	0.44	0.00%						
July 2015	MK-36	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	549,60	1,734	0.31	0.00%						
July 2015	MK-37	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	224,95	3,423	0.06	0.00%						
July 2015	MK-38	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	160,24	3,295	0.05	0.00%						
July 2015	MK-39	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	202,50	3,295	0.06	0.00%						
July 2015	MK-40	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	202,50	6,420	0.03	0.00%						
July 2015	MK-41	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	515,50	6,420	0.08	0.00%						
July 2015	MK-42	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	522,50	4,738	0.11	0.00%						
July 2015	MK-43	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	843,00	6,420	0.13	0.00%						
July 2015	MK-44	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	108,62	1,378	0.08	0.00%						
July 2015	MK-45	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	138,0	863	0.16	0.00%						
July 2015	MK-46	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	243,42	1,378	0.17	0.00%						
July 2015	MK-47	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	418,42	3,295	0.07	0.00%						
July 2015	MK-48	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	448,42	15,246	0.03	0.00%						
July 2015	MK-49	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	527,06	5,246	0.10	0.00%						
July 2015	MK-50	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	473,40	1,136	0.41	0.00%						
July 2015	MK-51	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	473,40	1,136	0.41	0.00%						
July 2015	MK-52	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	196,80	3,298	0.06	0.00%						
July 2015	MK-53	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	263,32	2,328	0.11	0.00%						
July 2015	MK-54	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	4,024	0.80	0.36	0.00%						
July 2015	MK-55	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	14,021	2,027	0.69	0.00%						
July 2015	MK-56	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	41,032	1,926	0.21	0.00%						
July 2015	MK-57	Network Performance	Radius Response Time (N) (Reservation)	Parity	NA	11,945	6,321	1.89	0.00%						



Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Ratio	Standard Deviation	CTI-Q Numerator	CTI-Q Denominator	CTI-Q Ratio	CTI-Q Standard Deviation	Modified Z Score	Parity Score
June 2015	Maintenance and Repair	MR-A	Repeat Appointments Made On or After	Residence	Pass/Fail	N/A	1	1.032	100.00%	0.00%	264	303	74.17%	43.4%	-0.207272	-1.28594
June 2015	Network Performance	NR-B	Turn Backlog to CTI-Q Ticker On or After	US Truck	Pass/Fail	N/A	0	888	0.00%	0.00%	0	0	0.00%	0.00%	0.00%	-3
June 2015	Network Performance	NR-C	Turn Backlog to CTI-Q Ticker On or After	US Truck	Diagnostic	N/A	0	1032	0.00%	0.00%	0	0	0.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	N/A	8	888	100.00%	0.00%	3	3	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	3	90.00%	100.00%	0.00%	3	3	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	18	3.00	84.74%	0.00%	18	19	94.74%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	5.50	13	4.33	100.00%	0.00%	13	15	5.00	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	2	2	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	3	3	100.00%	0.00%	3	3	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	18	19	100.00%	0.00%	18	19	94.74%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	372	372	100.00%	0.00%	372	372	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	78	78	100.00%	0.00%	78	78	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	6403	6403	100.00%	0.00%	6403	6403	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	101156	11760	0.82	0.00%	101156	11760	8.60	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	9452	322	0.32	0.00%	9452	322	29.35	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	1440	1200	0.12	0.00%	1440	1200	1.20	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	477600	1200	3.98	0.00%	477600	1200	398.00	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	170471	1200	14.19	0.00%	170471	1200	141.97	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	187742	3479	5.38	0.00%	187742	3479	53.99	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	2026173	3479	581.7	0.00%	2026173	3479	582.68	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	648600	5240	124.74	0.00%	648600	5240	123.78	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	898600	6340	141.73	0.00%	898600	6340	141.73	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	14151	1497	9.45	0.00%	14151	1497	9.45	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	242424	1036	234.24	0.00%	242424	1036	234.24	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	396815	1497	265.28	0.00%	396815	1497	265.28	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	110733	5273	0.21	0.00%	110733	5273	20.99	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	623480	10373	60.23	0.00%	623480	10373	60.23	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	135140	78	0.17	0.00%	135140	78	1732.56	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	27312	2206	0.12	0.00%	27312	2206	12.38	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	243944	136	1.84	0.00%	243944	136	1793.70	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	305436	131	2334.63	0.00%	305436	131	2334.63	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	142030	4058	35.25	0.00%	142030	4058	35.25	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	3770872	2203	1711.64	0.00%	3770872	2203	1711.64	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	397982	4058	98.07	0.00%	397982	4058	98.07	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	1146070	3479	329.70	0.00%	1146070	3479	329.70	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	5289128	5075	1042.81	0.00%	5289128	5075	1042.81	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	2350396	6871	342.07	0.00%	2350396	6871	342.07	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	517050	1268	408.47	0.00%	517050	1268	408.47	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	1880000	1246	1512.84	0.00%	1880000	1246	1512.84	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	187900	2280	82.41	0.00%	187900	2280	82.41	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	592184	370	1600.49	0.00%	592184	370	1600.49	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	184	11	17.09%	0.00%	184	11	17.09%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	184	184	100.00%	0.00%	184	184	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	6	6	100.00%	0.00%	6	6	100.00%	0.00%	0.00%	-3
June 2015	Outgoing and Provisioning	OR-E	Internal Zone 2 Aest	UNBUNDLED LOOP - ADSL COMPATIBLE	Pass/Fail	N/A	1331	82	16.23%	0.00%	1331	82	16.23%	0.00%	0.00%	-3

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviator	CTLO Numerator	CTLO Denominator	CTLO Result	CTLO Standard Deviator	Modified Z Score	Parity Score			
June 2015	Pre-Ordering	PO-34(A)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	85.00%	6	74	81.08%										
June 2015	Pre-Ordering	PO-34(B)	FOCs on Time for Fully Electronic LSRs	Unbonded Loop AGG-EELS	Benchmark	85.00%	74	74	100.00%										
June 2015	Pre-Ordering	PO-34(C)	FOCs on Time for Fully Electronic LSRs	Unbonded Loop AGG-EELS	Benchmark	85.00%	179	179	100.00%										
June 2015	Pre-Ordering	PO-34(D)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	80.00%	2	2	100.00%										
June 2015	Pre-Ordering	PO-34(E)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	80.00%	40	40	100.00%										
June 2015	Pre-Ordering	PO-34(F)	FOCs on Time for Electronic/Manual LSRs	Unbonded Loop AGG-EELS	Benchmark	80.00%	54	54	100.00%										
June 2015	Pre-Ordering	PO-34(G)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	80.00%	1	1	100.00%										
June 2015	Pre-Ordering	PO-34(H)	FOCs on Time for manual LSRs via Faxsimile	Resale Aggregate	Benchmark	80.00%	5	5	100.00%										
June 2015	Pre-Ordering	PO-3D	FOCs provided for ASRs requesting US Trunks.	US Trunk	Benchmark	80.00%	0	0	0.00%										
June 2015	Pre-Ordering	PO-3B	Unbonded Loops	Unbonded Loops and Number Portability	Parity	N/A	1	1	0.00%										
															19	5.28%	21.33%	-1.644854	-2

NORTH DAKOTA PAP SUMMARY - MAY 2016

State	Reporting Period	PID	PID Description	Product	Current Month Payment	Incremental Rerun Payment	Interest	Total Monthly Payment
ND								

NO DATA