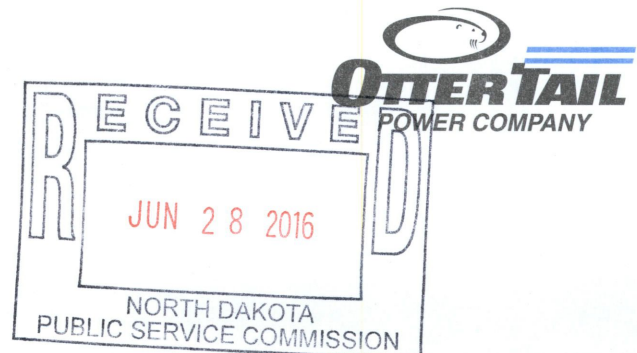


315 Second Street Southeast  
PO Box 2220  
Jamestown, North Dakota 58402-2220  
701 252-0540  
800 257-4044  
www.otpco.com



June 28<sup>th</sup>, 2016

Public Service Commission  
Consumer Affairs-John Hamre  
600 E Blvd  
Bismarck ND 58505

Enclosed is our monthly disconnect report for May 2016. The total for the month is 54.

Sincerely,

A handwritten signature in blue ink that reads "Rachael Smaage". The signature is fluid and cursive.

Rachael Smaage  
Customer Service Representative

CC: Wendi Olson

5 **PU-16-6** Filed: 6/28/2016 Pages: 7  
May 2016 service disconnect report



OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

2

COMMERCIAL  
 DATE AND TIME OF DISCONNECT 05/31/2016 1030 \$821.62  
 DATE AND TIME OF RECONNECT 06/09/2016 1500

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/02/2016 1045 \$1123.95  
 DATE AND TIME OF RECONNECT 05/05/2016 0915

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/23/2016 1115 \$749.37  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/23/2016 1123 \$537.19  
 DATE AND TIME OF RECONNECT 05/23/2016 1327

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/23/2016 1130 \$648.28  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/02/2016 1145 \$754.74  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/03/2016 1059 \$638.41  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/23/2016 1050 \$566.23  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/11/2016 1027 \$737.82  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/18/2016 1050 \$805.53  
 DATE AND TIME OF RECONNECT 05/19/2016 1710

2

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/26/2016 1130 \$574.73



OTTER TAIL POWER COMPANY  
FERGUS FALLS, MN 56537  
ATTN: R.SMAAGE  
701-253-4744

DATE AND TIME OF RECONNECT 00/00/0000 0000

3

COMMERCIAL

DATE AND TIME OF DISCONNECT 05/10/2016 1130 \$1033.61  
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/31/2016 1030 \$719.15  
DATE AND TIME OF RECONNECT 06/01/2016 1530

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/09/2016 1000 \$2817.94  
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/23/2016 1144 \$806.80  
DATE AND TIME OF RECONNECT 05/24/2016 1550

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/31/2016 1058 \$916.90  
DATE AND TIME OF RECONNECT 05/31/2016 1203

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/31/2016 1033 \$614.54  
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/23/2016 1130 \$599.48  
DATE AND TIME OF RECONNECT 06/08/2016 1600

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/16/2016 1120 \$713.59  
DATE AND TIME OF RECONNECT 05/19/2016 1100

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/12/2016 1020 \$663.52  
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL

DATE AND TIME OF DISCONNECT 05/10/2016 1104 \$1096.76  
DATE AND TIME OF RECONNECT 05/11/2016 1655

3

RESIDENTIAL



OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

DATE AND TIME OF DISCONNECT	05/10/2016	1131	\$1010.28
DATE AND TIME OF RECONNECT	05/11/2016	1620	

5

FARM			
DATE AND TIME OF DISCONNECT	05/24/2016	1105	\$1194.34
DATE AND TIME OF RECONNECT	05/24/2016	1320	

5

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/16/2016	1030	\$590.97
DATE AND TIME OF RECONNECT	00/00/0000	0000	

5

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/04/2016	0920	\$655.78
DATE AND TIME OF RECONNECT	00/00/0000	0000	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/12/2016	0845	\$749.78
DATE AND TIME OF RECONNECT	05/12/2016	1300	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/04/2016	1115	\$610.58
DATE AND TIME OF RECONNECT	00/00/0000	0000	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/04/2016	1100	\$701.77
DATE AND TIME OF RECONNECT	05/05/2016	1545	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/16/2016	1002	\$601.68
DATE AND TIME OF RECONNECT	00/00/0000	0000	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/03/2016	0950	\$675.85
DATE AND TIME OF RECONNECT	05/03/2016	1725	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/09/2016	1120	\$585.28
DATE AND TIME OF RECONNECT	05/09/2016	1500	

6

RESIDENTIAL			
DATE AND TIME OF DISCONNECT	05/12/2016	0826	\$1030.76
DATE AND TIME OF RECONNECT	00/00/0000	0000	

7



OTTER TAIL POWER COMPANY  
FERGUS FALLS, MN 56537  
ATTN: R.SMAAGE  
701-253-4744

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/09/2016	1020		\$828.90
	DATE AND TIME OF RECONNECT	00/00/0000	0000		

7

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/18/2016	1125		\$1162.69
	DATE AND TIME OF RECONNECT	05/20/2016	1100		

7

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/03/2016	1011		\$1199.45
	DATE AND TIME OF RECONNECT	00/00/0000	0000		

7

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/04/2016	1110		\$839.02
	DATE AND TIME OF RECONNECT	00/00/0000	0000		

7

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/03/2016	1149		\$762.77
	DATE AND TIME OF RECONNECT	00/00/0000	0000		

7

	RESIDENTIAL				
	DATE AND TIME OF DISCONNECT	05/12/2016	1025		\$625.55
	DATE AND TIME OF RECONNECT	00/00/0000	0000		

DIVISION	1	0
DIVISION	2	11
DIVISION	3	11
DIVISION	4	0
DIVISION	5	3
DIVISION	6	7
DIVISION	7	6
DIVISION	8	0
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	0
DIVISION	14	0
TOTAL		38

\*\*\* END OF REPORT - CIS813 \*\*\* FOR R.SMAAGE \*\*\*



OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/04/2016 1010 \$642.05  
 DATE AND TIME OF RECONNECT 05/09/2016 1343

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/31/2016 1117 \$317.07  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/10/2016 0951 \$559.56  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/05/2016 1032 \$1170.07  
 DATE AND TIME OF RECONNECT 05/05/2016 1340

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/31/2016 1122 \$656.15  
 DATE AND TIME OF RECONNECT 05/31/2016 1508

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/18/2016 1149 \$500.82  
 DATE AND TIME OF RECONNECT 05/20/2016 1650

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/17/2016 0949 \$913.71  
 DATE AND TIME OF RECONNECT 05/19/2016 1145

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/02/2016 1047 \$653.40  
 DATE AND TIME OF RECONNECT 05/02/2016 1650

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/10/2016 1045 \$803.81  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/17/2016 1020 \$619.11  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

COMMERCIAL  
 DATE AND TIME OF DISCONNECT 05/03/2016 1145 \$759.88



OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

DATE AND TIME OF RECONNECT 05/09/2016 0920

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/31/2016 1137 \$210.90  
 DATE AND TIME OF RECONNECT 05/31/2016 1431

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/19/2016 1115 \$538.55  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/16/2016 0909 \$782.63  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/17/2016 1033 \$757.59  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 05/03/2016 1128 \$1104.87  
 DATE AND TIME OF RECONNECT 05/04/2016 1616

DIVISION	1	0
DIVISION	2	0
DIVISION	3	0
DIVISION	4	0
DIVISION	5	0
DIVISION	6	0
DIVISION	7	0
DIVISION	8	10
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	6
DIVISION	14	0
TOTAL		16

\*\*\* END OF REPORT - CIS813 \*\*\* FOR R.SMAAGE \*\*\*