



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person Verendrye Electric Coop Inc./Bruce Carlson	Street Address 615 Hwy 52W	City Velva	State and Zip Code ND 58790
Telephone and Cell Phone Number 701-338-2855	Email Address brucerc@verendrye.com		Date 12/9/2015
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Wagner construction Company Inc./Kevin Hesse	Street Address 3151 Highway 53 Ste 1	City International Falls	State and Zip Code Mn, 56649-8969
Telephone and Cell Phone Number 1-218-283-3700/1-218-244-3361	Email Address kevin@wagnerconstructioninc.com		

## PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____
Location of Violation: Intersection of 30th Ave NE and County Rd 19 Minot ND
Date and Time of Violation: 12/7/2015 1707
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i>  Verendrye was contacted by Summit Utilities (Jim Torok) about the dig in. Summit was contacted by crew foreman for Wagner construction. Jim was informed that Wagner had hit VEC cable. Stated that the locates were correct and that they had Hydro Vaced exposing the cable and still hit the single phase primary underground cable.

## PART D – DAMAGE

Fatalities none	Injuries none	In-patient Hospitalization none
Underground facility type(s) and Operator(s) affected: Single phase primary cable/Verendrye Electric Coop Inc		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ \$985.46	Number of Customers Affected 10 consumer (6 residential & 4 businesses)	
Other impact of event: Inconvenience to Residential consumers as well as Business consumers. Duration of outage was 3 hours		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint <i>Bruce Carlson, VEC General Manager</i>	Date <i>1/18/2016</i>
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Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400



615 Highway 52 West  
 Velva, ND 58790-7417  
 Phone: 701-338-2855  
 800-472-2141

**INVOICE: 59720**

Invoice Date: 12/08/2015  
 Terms: DUE 30 DAYS  
 Due Date: 01/07/2016  
 Amount Due: \$ 985.46

WAGNER CONSTRUCTION CO  
 3151 HIGHWAY 53 STE 1  
 INTERNATIONAL FALL MN 56649-8969

Account: 52428  
 Description: REPAIRED PRIMARY CABLE DAMAGED BY CONTRACTOR AT INTERSECTION OF 27TH ST NE AND 30TH AVE NE MINOT. LOCATES WERE ON

DESCRIPTION	QUANTITY	UOM	UNIT PRICE	AMOUNT	TAX
LABOR CHARGES	8.500	EA	107.1612	910.87	
VEHICLE & EQUIPMENT MILES	16.000	EA	0.9500	15.20	
CATALOG ITEM: 14020 GRD&TIE WIRE #4 COPPER STRAND	1.000	LB	5.3000	5.30	
CATALOG ITEM: 23010 SPLICE 1/0 175MIL 15KV	1.000	EA	54.0900	54.09	

**MESSAGES**

THIS INVOICE IS A SEPARATE BILLING AND NOT INCLUDED IN YOUR MONTHLY ELECTRIC BILL. IF NOT PAID WITHIN 30 DAYS A PENALTY OF 1.5% OF THE BALANCE WILL BE ASSESSED.

THIS COOPERATIVE IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER.

Subtotal: \$ 985.46  
 Tax: \$ 0.00  
 Total: \$ 985.46  
 Amount Paid: \$ 0.00  
 Amount Due: \$ 985.46

**RETURN BOTTOM PORTION WITH PAYMENT**



615 Highway 52 West  
 Velva, ND 58790-7417  
 Phone: 701-338-2855  
 800-472-2141

Account: 52428  
 Invoice: 59720  
 Due Date: 01/07/2016  
 Amount Due: \$ 985.46  
 Amount Of Payment: \_\_\_\_\_

WAGNER CONSTRUCTION CO  
 3151 HIGHWAY 53 STE 1  
 INTERNATIONAL FALL MN 56649-8969

Remit To:  
 VERENDRYE ELECTRIC COOPERATIVE  
 615 HIGHWAY 52 WEST  
 VELVA ND 58790

**CUSTOMER BILLING - SERVICE CALL**

SERVICE CALL/LABOR/EQUIPMENT/MATERIALS

DATE: 12/7/2015

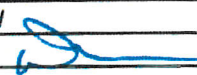
NAME:	Wagner Construction Co,	JOB DESCRIPTION:	
ADDRESS:	3151 Highway 53 Ste 1	Repaired primary cable damaged by contractor at intersection	
CITY,ST,ZIP	International Falls, MN 56649	of 27th St NE and 30th Ave NE. Locates were on.	
LOCATION:	MEMBER:		

LABOR	NAME	HRS R.T.	RATE	HRS O.T.	RATE	HRS D.T.	RATE	TOTAL
	Joe H			3	\$ 60.78			\$ 182.34
	Lance W			3	\$ 65.28			\$ 195.84
	Dan K			2 5	\$ 75.03			\$ 187.58
								\$ -
								\$ -
								\$ -
								\$ -
OVERHEAD CHARGES						RATE @	61%	\$ 345.11
<b>TOTAL</b>								\$ 910.87

EQUIPMENT	UNIT	DESCRIPTION	HRS	RATE	MILES	RATE	TOTAL
	136	Service truck			16	\$ 0.95	\$ 15.20
							\$ -
							\$ -
							\$ -
	<b>TOTAL</b>						

MATERIAL	VEC PART #	DESCRIPTION	QUANTITY	PRICE/UNIT	TAX	TOTAL
	14020	Grd & Tie Wire #4 Stranded Copper	1	\$ 5.02	5.5%	\$ 5.30
	23010	Splice 1/0 15 kv.	1	\$ 51.27	5.5%	\$ 54.09
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
	<b>TOTAL</b>					

**GRAND TOTAL** \$ 985.46

VEC EMPLOYEE	Lance W
DEPT HEAD	
TIMESHEET MATCH	
WAREHOUSE	Minot
W/O # OR ACCT #	587

CUSTOMER ACKNOWLEDGEMENT:

I hereby acknowledge that the above is a correct statement of service/materials I requested to be provided and agree to pay the charges upon receipt of a bill.

NOTES:

**NORTH DAKOTA ONE CALL**

Ticket No: 15198498      **LORQ ROUTINE**      **CANCELLED**  
 Update By: [15199973](#)  
 Transmit Date: 10/27/2015      Time: 13:17      Op: iatommy  
 Original Call Date: 10/26/2015      Time: 07:49      Op: webusr4  
 Work to Begin Date: 10/28/2015      Time: 08:00

**Caller Information**

Company: WAGNER CONSTRUCTION INC      Fax Number:  
 Contact Name: KEVIN      Contact Phone: (218) 283-3700      Ext:  
 Contact Email: kevin@wagnerconstructioninc.com  
 Alt. Contact Name: KEVIN      Alt. Contact Phone: (218) 324-3361

**Dig Site Information**

Type of Work: INSTALL SEWER MAIN  
 Work Being Done For: CITY OF MINOT  
 Explosives: N      Depth: OVER 10FT      Tunneling/Boring: N

**Dig Site Location**

State: ND      County: WARD      Place: MINOT  
 Address:  
 Street: 30TH AVE NE  
 Nearest Intersecting Street: CO RD 19

Extent of Work:  
 FROM THE ABOVE INTERSECTION GO NORTH 100 FEET THEN WEST 3000 FEET THEN SOUTH 200 FEET SQUARED THANKS CANCELED DUE TO UPDATE

Remarks:

**Attachment:**

Twp:      Rng:      Sect-Qtr:  
 Twp: 155N      Rng: 82W      Sect-Qtr: 8-NW,7-NW,7-NE,6-SW,6-SE,5-SW  
 ExCoord NW Lat: 48.2692293      Lon: -101.2655354      SE Lat: 48.2685723      Lon: -101.252811

**Members**

District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
MDU01	MONTANA DAKOTA UTILITIES CO	(406)728-9343		
MIDCON28	MIDCONTINENT CABLE	(605)271-0202		
NDP02	NORTH DAKOTA PIPELINE COMPANY	(701)340-2217		
NDXCEL01	XCEL ENERGY	(612)630-4366		
NPRW01	NORTH PRAIRIE WATER ASSOC.	(701)852-1886		
SOURIS01	SOURIS RIVER TELECOMMUNICATION	(406)480-9929		
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	(406)480-9929		

**NORTH DAKOTA ONE CALL**

Ticket No: 15199973      LORQ MODIFY      UPDATE  
 Update Of: [15198498](#)  
 Transmit Date: 10/27/2015      Time: 13:17      Update By: [15218797](#)  
 Original Call Date: 10/27/2015      Time: 13:02      Op: iatommy  
 Work to Begin Date: 10/29/2015      Time: 13:15      Op: webusr4

**Caller Information**

Company: WAGNER CONSTRUCTION INC      Fax Number:  
 Contact Name: KEVIN      Contact Phone: (218) 283-3700      Ext:  
 Contact Email: kevin@wagnerconstructioninc.com  
 Alt. Contact Name: KEVIN      Alt. Contact Phone: (218) 244-3361

**Dig Site Information**

Type of Work: INSTALL SEWER MAIN  
 Work Being Done For: CITY OF MINOT  
 Explosives: N      Depth: OVER 10FT      Tunneling/Boring: N

**Dig Site Location**

State: ND      County: WARD      Place: MINOT  
 Address:  
 Street: 30TH AVE NE  
 Nearest Intersecting Street: CO RD 19

Extent of Work:  
 FROM THE ABOVE INTERSECTION GO NORTH 100 FEET THEN WEST 3000 FEET THEN SOUTH 200 FEET SQUARED THANKS ALT CONTACT NUMBER WAS WRONG

Remarks:

**Attachment:**

Twp:      Rng:      Sect-Qtr:  
 Twp: 155N      Rng: 82W      Sect-Qtr: 8-NW,7-NW,7-NE,6-SW,6-SE,5-SW  
 ExCoord NW Lat: 48.2713601      Lon: -101.2655354      SE Lat: 48.2672443      Lon: -101.2496098

**Members**

District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
MDU01	MONTANA DAKOTA UTILITIES CO	(406)728-9343		
MIDCON26	MIDCONTINENT CABLE	(605)271-0202		
NDP02	NORTH DAKOTA PIPELINE COMPANY	(701)340-2217		
NDXCEL01	XCEL ENERGY	(612)630-4366		
NPRW01	NORTH PRAIRIE WATER ASSOC.	(701)852-1886		
SOURIS01	SOURIS RIVER TELECOMMUNICATION	(406)480-9929		
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	(406)480-9929		

**NORTH DAKOTA ONE CALL**

Ticket No: 15218797  
 Update Of: [15199973](#)  
 Transmit Date: 12/03/2015 Time: 07:51 Op: webusr4  
 Original Call Date: 12/03/2015 Time: 07:49 Op: webusr4  
 Work to Begin Date: 12/07/2015 Time: 08:00

**Caller Information**

Company: WAGNER CONSTRUCTION INC Fax Number:  
 Contact Name: KEVIN Contact Phone: (218) 283-3700 Ext:  
 Contact Email: kevin@wagnerconstructioninc.com  
 Alt. Contact Name: KEVIN Alt. Contact Phone: (218) 244-3361

**Dig Site Information**

Type of Work: INSTALL SEWER MAIN  
 Work Being Done For: CITY OF MINOT  
 Explosives: N Depth: OVER 10FT Tunneling/Boring: N

**Dig Site Location**

State: ND County: WARD Place: MINOT  
 Address:  
 Street: 30TH AVE NE  
 Nearest Intersecting Street: CO RD 19

Extent of Work:  
 FROM THE ABOVE INTERSECTION GO NORTH 100 FEET THEN WEST 3000 FEET THEN SOUTH 200 FEET SQUARED THANKS ALT CONTACT NUMBER WAS WRONG

Remarks:

**Attachment:**

Twp: Rng: Sect-Qtr:  
 Twp: 155N Rng: 82W Sect-Qtr: 8-NW,7-NW,7-NE,6-SW,6-SE,5-SW  
 ExCoord NW Lat: 48.2713601 Lon: -101.2655354 SE Lat: 48.2672443 Lon: -101.2496098

**Members**

District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
MDU01	MONTANA DAKOTA UTILITIES CO	(406)728-9343		
MIDCON26	MIDCONTINENT CABLE	(605)271-0202		
NDP02	NORTH DAKOTA PIPELINE COMPANY	(701)340-2217		
NDXCEL01	XCEL ENERGY	(612)630-4366		
NPRW01	NORTH PRAIRIE WATER ASSOC.	(701)852-1886		
SOURIS01	SOURIS RIVER TELECOMMUNICATION	(406)480-9929		
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	(406)480-9929		

Security Response Services  
1717 East Interstate Ave.  
Bismarck, ND 58501-0564  
Phone: (701) 557-5396  
Phone: (800) 259-2659  
FAX: (701) 557-5378

**DISPATCHED TICKET**

Date: 12/8/2015  
Time: 8:06 am  
All times are CST  
Page 1

For

**Verendrye Electric Co-op**

**From 12/7/2015 8:05 AM To 12/8/2015 8:05 AM**

**Substation:** NOM    **Circuit/Feeder:** 2    **Phase/Switch:** A    **Time Reported:** 12/7/2015 1713  
**Name:** LOCK HALLIE    **Account Number:** 2803000  
**Critical Handling:**    **Meter Number:** 27248299  
**City/State:** MINOT , ND    **Time Power Went Out:** 12/7/2015 1713  
**Home Phone:** (701)839-3748    **Call Back Phone:** (701)721-0302  
**Location:** 045-08-13-1955-0    **Cust OCR:** 1  
**911 Address:** 1800 27TH ST NE    **Section:**  
**Service Desc:** Main Meter  
**Mult-Meter Desc:**

**Power Status:** Power Out    **Breakers Checked:** No    **Neighbors Have Power:** No  
**Call Back Status:** Restored    **Callback Requested:**

**Person Contacted:** Dan//bg    **Contact Phone Nbr:** ( ) -  
**Crew Area:**    **Crew Members:**  
**Unit Numbers:**

<b>Crew Times</b>	<b>Contacted:</b> 12/7/2015 1716	<b>Out Time:</b> 12/7/2015 2011
	<b>Restored:</b> 12/7/2015 2011	<b>Back:</b> 12/7/2015 2012

**Cause:** Primary URD    **Equip:**    **Consumers:** 0

**Miscellaneous Information / Specifications / Remarks**

07 Dec 1713 Hallie called and the account was verified using name and address.//ml  
07 Dec 1715 Contacted Dan on Basin ext. - Dan will check this out.//bg  
07 Dec 1748 Dan called and stated that this outage was caused by a dig in. Crews are on site now.//bw  
2012 Callback status = Restored.//cw

**Taken By:** Mike Long

Security Response Services  
1717 East Interstate Ave.  
Bismarck, ND 58501-0564  
Phone: (701) 557-5396  
Phone: (800) 259-2659  
FAX: (701) 557-5378

## RELATED TICKET

Date: 12/8/15  
08:06:20  
All times are CST  
Page 1 of 1

For

Verendrye Electric Co-op

From 12/7/2015 8:05 AM To 12/8/2015 8:05 AM

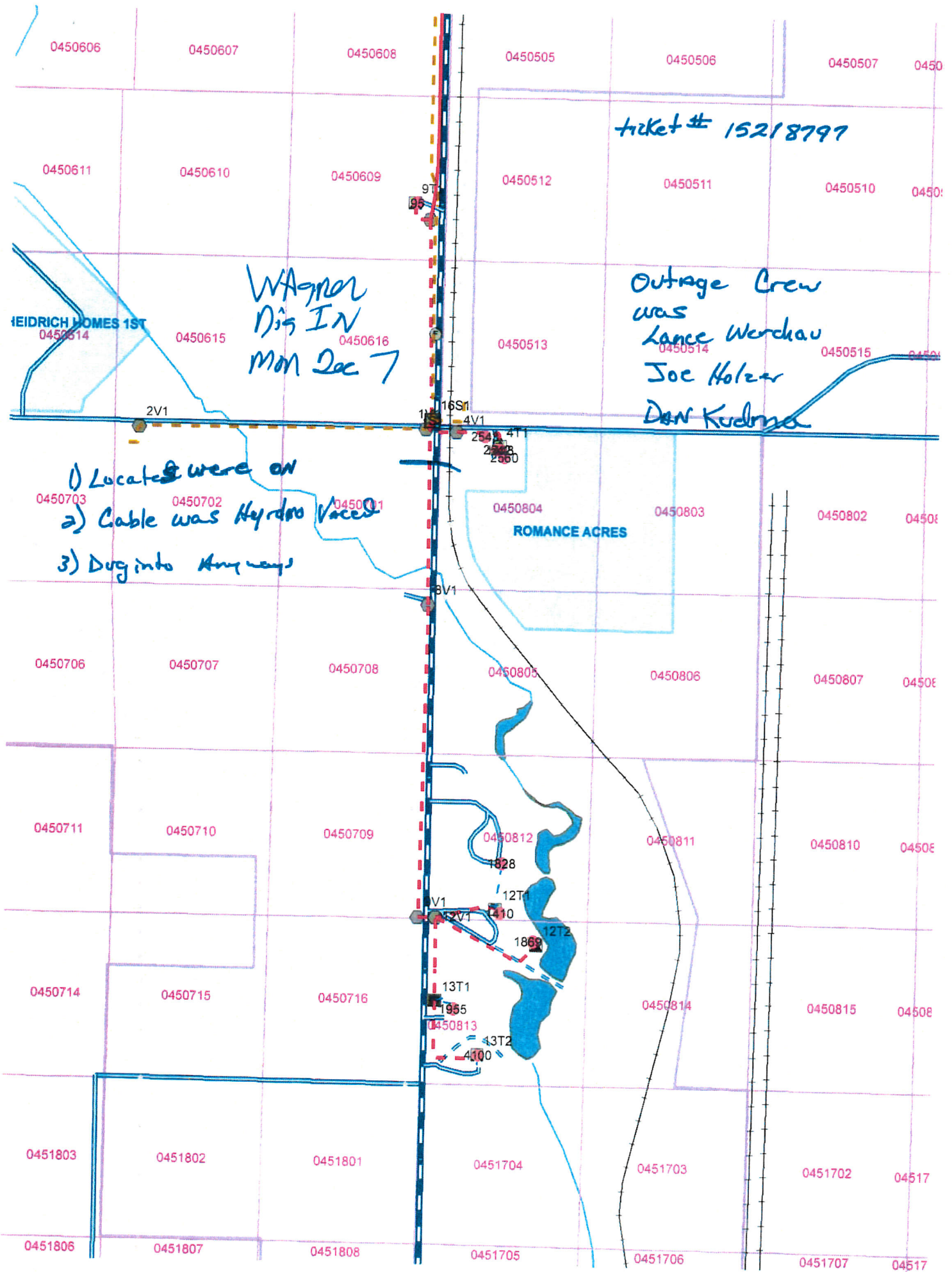
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**Substation:** NOM **Circuit/Feeder:** 2 **Phase/Switch:** A **Time Reported:** 12/7/2015 1718  
**Name:** SCHRIOCK TODD **Account Number:** 1798300  
**Critical Handling:** **Meter Nbr:** 32334317  
**City/State:** MINOT , ND **Location:** 045-08-12-1828-0  
**Home Phone:** ( 701 ) 852-0245 **Call Back Phone:** ( 701 ) 720-4249 **Section:** 0450601  
**Power Status:** Power Out **Crew Area:** **Cust OCR:** 1  
**Call Back Status:** Restored **Call Back Requested:**  
**Service Desc:** Main Meter  
**911 Address:** 2020 27TH ST NE  
**Multi-Meter Desc:**  
**Misc. Information**  
2012 Callback status = Restored //bw

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**Substation:** NOM **Circuit/Feeder:** 2 **Phase/Switch:** A **Time Reported:** 12/7/2015 1722  
**Name:** FOURNIER SHANE **Account Number:** 4844900  
**Critical Handling:** **Meter Nbr:** 113650321  
**City/State:** MINOT , ND **Location:** 045-08-13-4100-0  
**Home Phone:** ( 701 ) 240-1960 **Call Back Phone:** ( 701 ) 240-1960 **Section:**  
**Power Status:** Power Out **Crew Area:** **Cust OCR:** 1  
**Call Back Status:** Contacted **Call Back Requested:**  
**Service Desc:** HOUSE  
**911 Address:** 1820 27TH ST NE  
**Multi-Meter Desc:**  
**Misc. Information**  
07 Dec 1722 Shane called and the account was verified using name and address. He also said that before the power went out, his lights have been flickering a little bit all week.//bw  
07 Dec 1724 Contacted Dan on basin ext - he will take care of this.//bg  
Ticket status changed from Dispatched to Related at 1727.//bg  
07 Dec 1911 Consumer called back for an update, wants to know if he needs to get a generator lined up for the night.//rm  
07 Dec 1916 Called Dan - they are working on a dig in, he is estimating 30-45 minutes.//bg  
07 Dec 1919 Called shane - he picked up - line disconnected.//bg  
07 Dec 1920 Called Shane back - picked up - line disconnected.//bg  
Ticket status changed from Dispatched to Related at 2011.//bg  
2012 Callback status = Contacted.//bg





ticket # 15218797

Wagner  
Dig IN  
Mon Dec 7

Outage Crew  
was  
Lance Werdhau  
Joe Holzer  
Don Kudrna

HEIDRICH HOMES 1ST  
0450614

ROMANCE ACRES

- 1) Locates were on
- 2) Cable was Hydro Vaced
- 3) Dug into Arroyos

9T  
9B

16S

4V1

25A  
411  
25B  
250

3V1

12T1

12T2

13T1

13T2

1828

1869

1955

410

430

430

0303;

04505

0303213

0450504

13T1

4V3

4T1

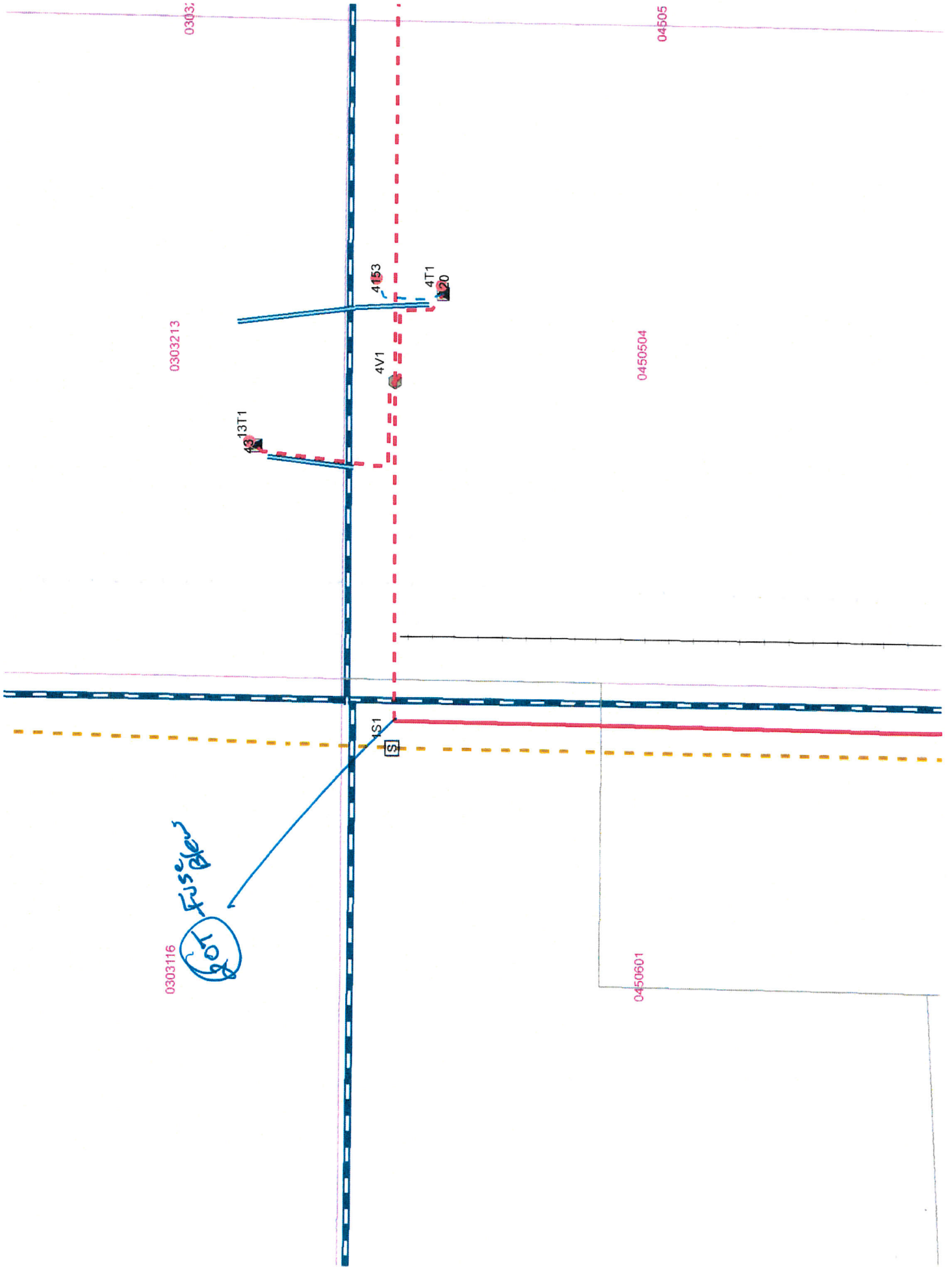
4V1

1S1

0303116

0450601

101  
Fusion



# Event Report

This report was created @verend\_a on Wed Dec 9 14:12:14 2015

Search Parameters:

From: Mon Dec 7 17:00:00 2015 To: Mon Dec 7 18:00:00 2015

Site Index: 0 Station: 19 Category: All

Point: All, Point Type: All, Priority: All

Alarm: All, Tag Type: All, Device: All

Time	Value S	C	St Desc Point	Attr	Pl Desc Priority	Reason	Tag ID	Seq. Order	Status Pair/limit	Message	Sub 1	Ckt 1	Sub 2
12/07/2015 17:07:27:775	19	R	NORTH MINOT #19	1	CKT #2 ABOVE MIN TRIP		0		DETECTED				
12/07/2015 17:07:27:875	19	R	CS	1	CKT #2 ABOVE MIN TRIP		1		DETECTED				
12/07/2015 17:07:27:875	19	R	NORTH MINOT #19	1	CKT #2 A-PHASE SEQ CORD		2		SEQUENCE CORD				
12/07/2015 17:07:27:875	19	R	CS	1	CKT #2 A-PHASE SEQ CORD		3		SEQUENCE CORD				
12/07/2015 17:07:27:905	19	R	NORTH MINOT #19	1	CKT #2 ABOVE MIN TRIP		4		DETECTED				
12/07/2015 17:07:29:265	19	R	CS	1	CKT #2 ABOVE MIN TRIP		5		SEQUENCE CORD				
12/07/2015 17:07:29:585	19	R	NORTH MINOT #19	1	CKT #2 A-PHASE SEQ CORD		6		DETECTED				
12/07/2015 17:07:29:585	19	R	CS	1	CKT #2 A-PHASE SEQ CORD		7		SEQUENCE CORD				
12/07/2015 17:07:29:615	19	R	NORTH MINOT #19	1	CKT #2 ABOVE MIN TRIP		8		DETECTED				
12/07/2015 17:07:30:795	19	R	CS	1	CKT #2 ABOVE MIN TRIP		9		SEQUENCE CORD				
12/07/2015 17:07:30:875	19	R	NORTH MINOT #19	1	CKT #2 ABOVE MIN TRIP		10		DETECTED				
12/07/2015 17:07:16	6.3	R	NORTH MINOT #19	1	CKT #2 FAULT DISTANCE				POS RATE/CHANGE	6.3			

SCADA Alarms for Wagner - Dig in - 45-7-1

- 1) No Pictures were taken due to lighting conditions
- 2) Lance says that is the reason that the line got dug into -
  - ↳ Dusk
  - ↳ Poor lighting on equipment - unable to see what they were doing.





