

MASTER

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Fargo, ND 58102
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F: 701-237-5027

Bismarck
4000 Fuller Ave.
Bismarck, ND 58501
P: 701-751-6380
F: 701-751-6381

Dickinson
836 38th Ave. E
Dickinson, ND 58601
P & F: 701-483-2818

Grand Forks
5624 1st Ave. N
Grand Forks, ND 58201
P: 701-566-3307
F: 701-757-4404



Darrell Nitschke
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58507-0788

Re: ND One-Call Excavation Notice System: North Dakota Century Code Chapter 49-23

Dear Mr. Nitschke:

Master Construction Co. Inc. strives to promote and ensure the safety of our employees as well as that of the general public. Safety is a top priority that stretches company wide. We do sincerely regret the incident that occurred on April 21, and we are fully aware that the outcome of this incident could have had a catastrophic effect.

The ticket number for the locate on this job was 16026457-16026446. Jay Christianson who was the Supervisor as well as the operator on site was plowing outside of the locate ticket call out.

Typically, when gas mains are marked out Master Construction is informed of the size of the lines that are in the ground. This did not occur as well as the following which are specifically stated on the ELM website:

- a) Ticket documentation consists of an accurate sketch with address labeled, street or intersections clearly labeled, and a North arrow indicating direction. The located facilities are labeled and offset and tie down measurements are also documented on the sketch sheet. The ticket is then signed and dated by the technician who completed work. Pictures are used in lieu of sketches in some states or with certain customers.
- b) After initial completion of the ticket, we will conduct stand-by and monitor on all critical/high profile cables, or as prescribed by the utility. This includes coordination of excavation time with contractor to insure our field technicians are at the site while excavation occurs and that all high profile lines are exposed by careful and prudent excavation methods up to and including mandatory hand digging.

On August 14, 2015 Master Construction terminated its contract with ELM due to the fact that there had been numerous tickets put in that were located incorrectly. Enclosed you will find several examples of locates that were incorrectly done by ELM. If in fact, ELM had followed the standards that were set by their organization this incident would not have occurred.

We feel that the responsibility for the results of the April 21st incident should not be placed solely on Master Construction Co. we would appreciate you taking this into consideration when reviewing this incident.

Sincerely,

A handwritten signature in black ink that reads "Jay Christianson".

Jay Christianson

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Response to North Dakota One Call Complaint

Master Construction Co., Inc.

Jay Christianson

MASTER CONSTRUCTION CO. INC.

UNDERGROUND CUT REPORT

Circle one: Cable Power Gas / Misc. Service

Locate Ticket # 15053099 Job # 15-05

Employee Name: Todd Crew: _____

Date of Incident: 5/20/15 Time: 5:00 p.m.

Address/Location: 26 Osborn

Town: Dickinson

Description of how the incident occurred: Hit with Drill

Name of Supervisor: Phil Schmidt

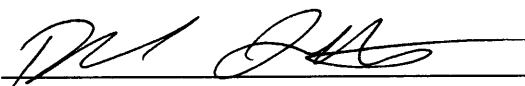
Corrective action taken: ELM + MDU called came back to location and fixed

NOTE: Filling out an Underground Cut Report is not an admission of guilt, but rather a proven method to identify future problems.

Were Locators called back to the site: Y or N N Locators Name: Cassie

Investigation on Site: Y or N Y N Pictures Taken: Y or N Y N

Results of Investigation: Not marked

Supervisor's Signature  Date: 5/21/15

Locator Signature _____ Date: / /

MASTER CONSTRUCTION CO. INC. UNDERGROUND CUT REPORT

Circle one: Cable / Power / Gas Misc. 702 fiber

Locate Ticket # _____ Job # 1506

Employee Name: Brock Crew: Brock

Date of Incident: May 22, 15 Time: 1:30

Address/Location: 32nd ave S, Sheyenne St

Town: West Fargo

Description of how the incident occurred: No locates

Name of Supervisor: Brock

Corrective action taken: Jason on Site called refresh, called Duane, multiple calls made May 12, 13 to locators about things not being located

NOTE: Filling out an Underground Cut Report is not an admission of guilt, but rather a proven method to identify future problems.

Were Locators called back to the site: Y or N Locators Name: _____

Investigation on Site: Y or N Pictures Taken: Y or N

Results of Investigation: _____

Supervisor's Signature [Signature] Date: 5, 22, 15

Locator Signature _____ Date: 1 / 1

MASTER CONSTRUCTION CO. INC. UNDERGROUND CUT REPORT

Circle one: Cable / Power / Gas / Misc. _____

Locate Ticket # 15103601 Job Number: #1501

Employee Name: AARON ELIASON Department: COMMUNICATIONS

Date of Incident: JULY 16TH 2015 Time: 2 PM

Location: 12TH AVE - 7TH ST. N FARGO

Description of how the incident occurred: WE BORED INTO A 900 PAIR CABLE THAT WE DID NOT KNOW WAS THERE BECAUSE IT WAS NOT LOCATED.

Name of Supervisor: AARON ELIASON

Corrective action taken: CALLED ELM TO COME BACK AND CHECK THERE LOCATES.

NOTE: Filling out an Underground Cut Report is not an admission of guilt, but rather a proven method to identify future problems.

Is Master Construction at fault: Y or N Pictures taken Y or N

Were Locators called back to the site: Y or N Locators Name: JERRY

Investigation on Site: Y or N

Results of Investigation: CABLE WAS NOT LOCATED

Supervisor's Signature [Signature] Date: JULY / 16TH / 2015

Locator Signature _____ Date: JULY / 16TH / 2015

Legend: White - Office Yellow - Stays in Book

MASTER CONSTRUCTION CO. INC.

UNDERGROUND CUT REPORT

Circle one: Cable / Power / Gas / Misc

Locate Ticket # _____ Job # 1506

Employee Name: Brock Crew: Brock

Date of Incident: May 27 Time: 1:30

Address/Location: Shoyenne St 32nd ave
Town: WF

Description of how the incident occurred: Multiple broken / unmarked
Fiber / Conduit in trench

Name of Supervisor: Brock

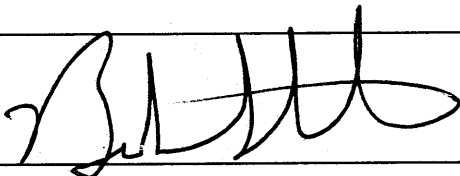
Corrective action taken: Called Duane

NOTE: Filling out an Underground Cut Report is not an admission of guilt, but rather a proven method to identify future problems.

Were Locators called back to the site: Y or N Locators Name: _____

Investigation on Site: Y or N Pictures Taken: Y or N

Results of Investigation: _____

Supervisor's Signature  Date: 5 / 28 / 15

Locator Signature _____ Date: / /