

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	389015
<015>	Study Area Name	AT&T Mobility LLC
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Alyson Peacock
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8174026655 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	ap1285@att.com
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<110>	Has your company received its ETC certification from the FCC?	(yes / no)	☐ ☒
<111>	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / no)	☐ ☐

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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<210> For the prior calendar year, were there any reportable voice service outages? Yes

-- See attached worksheet --

**(300) Unfulfilled Service Request
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<300> Unfulfilled service request (voice)

1

389015ND310.pdf

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	389015
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<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only mobile voice	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice 0.117	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

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<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes

389015ND510 - 2015 CTIA Consumer Compliance.pdf

<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance
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(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ap1285@att.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	389015ND610 . pdf

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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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**(800) Operating Companies
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	ap1285@att.com
<810>	Reporting Carrier	New Cingular Wireless PCS, LLC
<811>	Holding Company	AT&T Mobility II LLC
<812>	Operating Company	AT&T Mobility Corporation

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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 <900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Three Affiliated Tribes of Fort Berthold (MHA Nation), Sisseton-wahpeton Oyate of the Lake Traverse Reservation, Spirit Lake Sioux Tribe, Standing Rock Sioux Tribe, Turtle Mountain Band of Chippewa Indians

<920> Tribal Government Engagement Obligation

389015ND920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<1000> Voice services rate comparability certification Not Applicable

<1010> Attach detailed description for voice services rate
comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband
comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

 FCC Form 481
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.wireless.att.com/learn/articles-resources/community-support/lifeline-link-up.jsp>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	389015
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) ☐ ☐
(3014)	If yes, does your company file the RUS annual report	(Yes/No) ☐ ☐
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	☐
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	☐
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) ☐ ☐
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	☐
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	☐
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	☐
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	☐
(3023)	Underlying information subjected to a review by an independent certified public accountant	☐
(3024)	Underlying information subjected to an officer certification.	☐
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: AT&T Mobility LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/22/2016
Printed name of Authorized Officer: Scott Mair	
Title or position of Authorized Officer: Senior Vice President	
Telephone number of Authorized Officer: 2147571510 ext.	
Study Area Code of Reporting Carrier: 389015	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(200) Service Outage Reporting (Voice)**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

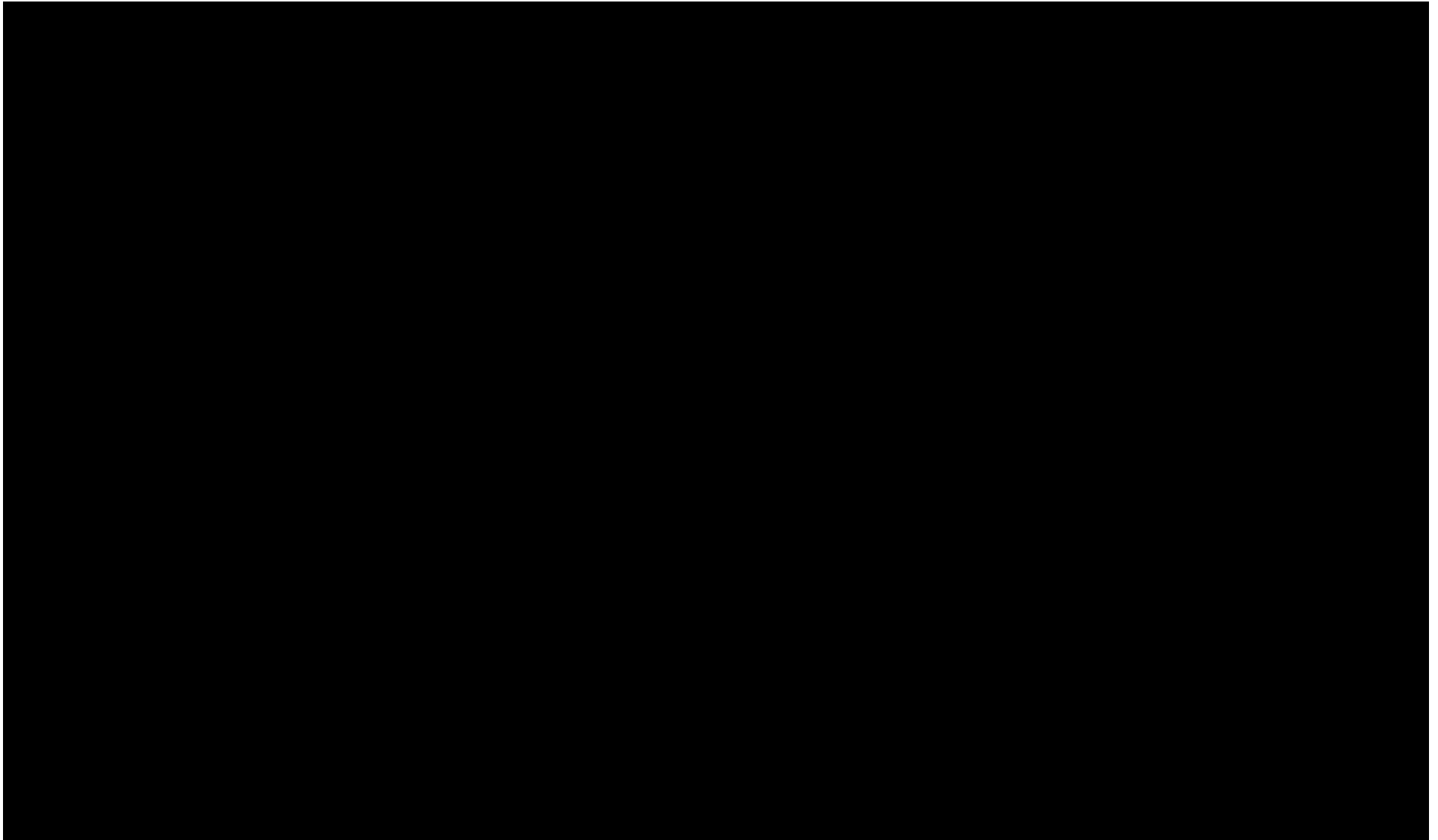
July 2013

<010>	Study Area Code	389015
<015>	Study Area Name	AT&T Mobility LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alyson Peacock
<035>	Contact Telephone Number - Number of person identified in data line <030>	8174026655 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ap1285@att.com

<210> For the prior calendar year, were there any reportable voice service outages?

Yes

<220>



(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	389015
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<015>	Study Area Name	AT&T Mobility LLC
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<020>	Program Year	2017
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<030>	Contact Name - Person USAC should contact regarding this data	Alyson Peacock
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8174026655 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	ap1285@att.com
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<701> Residential Local Service Charge Effective Date	1/1/2016
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<703>

[illegible]

(800) Operating Companies**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	389015
<015>	Study Area Name	AT&T Mobility LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alyson Peacock
<035>	Contact Telephone Number - Number of person identified in data line <030>	8174026655 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ap1285@att.com
<810>	Reporting Carrier	New Cingular Wireless PCS, LLC
<811>	Holding Company	AT&T Mobility II LLC
<812>	Operating Company	AT&T Mobility Corporation

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
	AT&T MOBILITY LLC	259908	AT&T Mobility
	AT&T MOBILITY LLC	399015	AT&T Mobility
	AT&T MOBILITY LLC	529910	AT&T Mobility
	AT&T MOBILITY LLC	539010	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
	INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

[illegible]

Exhibit 389015ND310

AT&T MOBILITY'S REPORT OF UNFULFILLED REQUESTS FOR SERVICE FOR THE 2015 CALENDAR YEAR

Number of Unfulfilled Requests for Service	Description of How Service Was Attempted
1	Section 54.313(a)(3) of the Commission's rules requires an ETC to report the number of requests for service from potential customers within the ETC's designated service area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers. In response to a request for service, AT&T Mobility takes the following steps: 1) AT&T Mobility will provide service on a timely basis to requesting customers within AT&T Mobility's service area where AT&T Mobility's network already passes the potential customer's premises; 2) If a customer cannot be served by AT&T Mobility's existing facilities, AT&T Mobility will provide service within a reasonable period of time, if service can be provided at reasonable cost by: a) Modifying or replacing the requesting customer's equipment; b) Deploying a roof-mounted antenna or other equipment; c) Adjusting the nearest cell tower; d) Adjusting network or customer facilities e) Reselling services from another carrier's facilities to provide service; or f) Employing, leasing or constructing an additional cell site, cell extender, repeater, or other similar equipment. If, after these steps, the customer cannot be served, AT&T Mobility will notify the customer and provide the Commission with an annual report of how many requests for service could not be filled.



The Wireless Association®

Exhibit 389015ND510 - CTIA Seal

Expanding the Wireless Frontier

Meredith Attwell Baker
President/CEO

July 31, 2015

Mr. Glenn Lurie
President & Chief Executive Officer
AT&T Mobility
1025 Lenox Park Boulevard
Suite B667
Atlanta, GA 30319

Dear Glenn:

Congratulations! This letter is to notify you that AT&T Mobility ("AT&T") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2015 – December 31, 2015, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, AT&T is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of AT&T review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for AT&T's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Thomas Power, CTIA's Senior Vice President & General Counsel, at (202) 736-3669 or tpower@ctia.org.

CTIA commends AT&T for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with AT&T on this important industry initiative.

Sincerely,

Meredith Baker

cc: Martin Grambow, SVP & Assistant General Counsel

Attachment





The Wireless Association®

Exhibit 389015ND510 - CTIA Seal

Expanding the Wireless Frontier

SEAL OF WIRELESS QUALITY/CONSUMER INFORMATION

LICENSE AGREEMENT

Company is hereby granted a non-exclusive, world-wide, royalty-free license to use CTIA's Seal of Wireless Quality/Consumer Information ("Seal") to represent that Company voluntarily adopts and follows the *CTIA Consumer Code for Wireless Service* and has certified such to CTIA.

CTIA permits the use of appropriate references to CTIA and the Seal solely in connection with the *CTIA Consumer Code for Wireless Service* Program. References to the Seal shall not be misleading as to the extent of Company's voluntary support and participation in the CTIA Voluntary Code for Consumer Information program. The Seal may appear in Company's advertising, promotional material or other literature to indicate its voluntary and consistent application of the *CTIA Consumer Code for Wireless Service*.

Upon CTIA's acknowledgement of Company's certification, CTIA shall supply Company with a specimen of the Seal. Company shall not modify or alter the Seal without prior written permission from CTIA, and such permission shall not be unreasonably withheld. Company agrees to amend or discontinue the use of the Seal upon written request of CTIA. Company shall immediately cease use of the seal upon receipt of CTIA's written notice to do so.

Company assumes full and complete responsibility for its use of the Seal, and agrees that its use of the Seal constitutes a declaration that Company voluntarily adopts and follows the principles set forth in the *CTIA Consumer Code for Wireless Service*.

Use of the Seal for other purposes than those stated in this License Agreement is an unauthorized use of the Seal and is strictly prohibited.

This license may be renewed annually subject to Company's successful completion of the certification process.

Use of the Seal constitutes acceptance of these legal terms and conditions.



Exhibit 389015ND610 - Emergency Preparedness

Functionality in Emergency Situations Certification

Section 54.313(a)(6) requires an ETC to certify it is able to function in emergency situations as set forth in C.F.R. Section 54.202(a)(2). The standards set forth in Section 54.202(a)(2) include a reasonable amount of back-up power to ensure functionality without an external power source, an ability to reroute traffic around damaged facilities, and a capability to manage traffic spikes resulting from emergency situations. AT&T Mobility LLC, dba AT&T Mobility, has in place emergency operation procedures so that it can function in an emergency. Backup power is provided at switch locations and cell sites through a combination of batteries and portable and/or permanent generators. AT&T Mobility LLC, dba AT&T Mobility, also has portable COWs (Cells on Wheels), COLTs (Cells on Light Trucks), Satellite COLTs, and Transport & Access Trailers that it can deploy in the event of an emergency.

Based on the foregoing, AT&T Mobility LLC, dba AT&T Mobility, certifies it is able to function in emergency situations as forth in C.F.R. Section 54.202(a)(2).

Exhibit 389015ND610 - Emergency Preparedness



The Wireless Association®

Expanding the Wireless Frontier

Meredith Attwell Baker
President/CEO

October 13, 2015

Mr. Glenn Lurie
President and Chief Executive Officer
AT&T Mobility
1025 Lenox Park Boulevard, Suite C667
Atlanta, GA 30319

Dear Glenn:

Congratulations! This letter is to notify you that AT&T Mobility has completed the recertification process for the CTIA Business Continuity/Disaster Recovery Program ("Program") for the period July 1, 2015– June 30, 2016. CTIA deems AT&T Mobility is compliant with the principles and objectives of the Program and confirms AT&T Mobility has recertified that it has implemented and maintained the requirements set forth in the Program.

Please ensure that the relevant employees of AT&T Mobility are aware of your recertification status. If you should have any questions concerning the certification process, please contact Kathryn Dall'Asta, CTIA's Associate Counsel, at (202) 736-3677 or kdallasta@ctia.org.

CTIA commends AT&T Mobility for its ongoing leadership and participation in the CTIA Business Continuity/Disaster Recovery Program, and we look forward to continuing to work with AT&T Mobility on this important industry initiative.

Sincerely,

A handwritten signature in dark ink, appearing to read "Meredith", followed by a long horizontal flourish.

Meredith Baker

cc: Bruce Lundeen, MBCP, MBCI
BCP Standards & Practices
Business Continuity Planning



Exhibit 389015ND920 - Tribal Contacts

Tribal Government Engagement Obligation

Section 54.313(a)(9) of the Commission's rules requires an ETC that receives high-cost support to serve Tribal lands to engage in certain discussions with Tribal governments that includes:

- (i) A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- (ii) Feasibility and sustainability planning;
- (iii) Marketing services in a culturally sensitive manner;
- (iv) Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and
- (v) Compliance with Tribal business and licensing requirements.

This rule became effective August 5, 2013. Attached please find a copy of the most recent correspondence with the relevant Tribal government.

Beyond the customary and frequent business as usual contacts that AT&T Mobility has with consumer and business customers residing on and governmental authorities of Tribal lands, AT&T Mobility follows additional processes with respect to facilities on Tribal lands. These processes include voluntarily submitting notifications via the FCC's on-line Tower Construction Notification System (TCNS) system to notify federally recognized Native American Tribes, federally recognized Native Villages, and State Historic Preservation Officers (SHPOs) of proposed communications tower constructions. The TCNS also provides a means for Tribal governments and SHPOs to respond directly to AT&T Mobility as to whether they have questions regarding the proposed tower construction.

The elements included in the TCNS report include but are not limited to:

- IDENTIFICATION OF INDIAN TRIBES OR NHOS
- INITIAL CONTACT WITH INDIAN TRIBES AND NHOS
- FOLLOW-UP LETTERS WITH INDIAN TRIBES AND NHOS
- NOTIFICATION OF FINAL CONTACTS
- STATE HISTORIC PRESERVATION OFFICER RESPONSE LETTER

For both its owned sites and for sites where its equipment is co-located, AT&T Mobility also performs the required reviews and filings pursuant to the National Historic Preservation Act, P.L. 102-575, Section 101(d)(2) and Section 106 to the appropriate State and/or Tribal Historic Preservation Officers (SHPO or THPO), as applicable.

In addition, site construction complies with all applicable zoning and permitting laws including but not limited to Rights of Way, Land Use Permits, Facility Siting Rules, Environmental, Cultural Preservation, and Tribal Business and Licensing Requirements.



AT&T Services, Inc.
11425 West 146th Street
Olathe, Kansas 66062

T: 913-685-7581
F: 281-664-9722
C: 913-481-4119
wbrowne@att.com

April 15, 2016

Sisseton-Wahpeton Oyate of the Lake
Traverse Reservation
Robert Shepherd (Chairman)
PO Box 509
Agency Village, SD 57262-0509

Dear Chairman Shepherd:

AT&T Mobility LLC ("AT&T Mobility") has been designated as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal high-cost universal service support ("USF") in certain geographic locations in North Dakota, including all or part of the Sisseton-Wahpeton Oyate of the Lake Traverse Reservation lands. As an ETC, AT&T Mobility is subject to the rules and requirements of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.313(a)(9), which requires high-cost USF recipients that serve Tribal lands to have discussions with Tribal governments.¹ This rule became effective August 5, 2013.²

You are receiving this letter because in 2015 AT&T Mobility received federal high-cost support in North Dakota. AT&T is available for discussions with you and your colleagues about AT&T's service and the topics set forth in 47 C.F.R. § 54.313(a)(9), such as planning, sustainability, and land use issues.

I am available to talk with you at your earliest convenience about these and other issues.

Sincerely,

A handwritten signature in black ink, appearing to read "Wauneta Browne".

Wauneta Browne
Regional Vice President – External Affairs

¹ See *Connect America Fund*, WC Docket No. 10-90 et al., 26 FCC Rcd 17663 (2011) ("USF/ICC Transformation Order"); 47 C.F.R. § 54.313(a)(9). See also *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, DA 12-11665 (rel. July 19, 2012), available at https://apps.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

² See 78 Fed. Reg. 47211 (Aug. 5, 2013). This rule is the subject of numerous petitions for reconsideration, which, to date, the FCC has neglected to address. See *Petition for Reconsideration of USTelecom*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Rural Incumbent Local Exchange Carriers Serving Tribal Lands Petition for Reconsideration*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Petition for Reconsideration and Clarification of USTelecom*, WC Docket No. 10-90 et al., 4-16 (filed Aug. 20, 2012); *USTelecom's Petition for Reconsideration and Clarification and Comments in Response to Paperwork Reduction Act*, WC Docket No. 10-90 et al. (filed April 4, 2013).



AT&T Services, Inc.
11425 West 146th Street
Olathe, Kansas 66062

T: 913-685-7581
F: 281-664-9722
C: 913-481-4119
wbrowne@att.com

April 15, 2016

Spirit Lake Sioux Tribe
Myra Pearson
PO Box 359
Fort Totten, ND 58335-0359

Dear Ms. Pearson:

AT&T Mobility LLC ("AT&T Mobility") has been designated as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal high-cost universal service support ("USF") in certain geographic locations in North Dakota, including all or part of the Spirit Lake Sioux Tribe lands. As an ETC, AT&T Mobility is subject to the rules and requirements of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.313(a)(9), which requires high-cost USF recipients that serve Tribal lands to have discussions with Tribal governments.¹ This rule became effective August 5, 2013.²

You are receiving this letter because in 2015 AT&T Mobility received federal high-cost support in North Dakota. AT&T is available for discussions with you and your colleagues about AT&T's service and the topics set forth in 47 C.F.R. § 54.313(a)(9), such as planning, sustainability, and land use issues.

I am available to talk with you at your earliest convenience about these and other issues.

Sincerely,

A handwritten signature in black ink, appearing to read "Wauneta Browne", with a stylized flourish at the end.

Wauneta Browne
Regional Vice President – External Affairs

¹ See *Connect America Fund*, WC Docket No. 10-90 et al., 26 FCC Rcd 17663 (2011) ("USF/ICC Transformation Order"); 47 C.F.R. § 54.313(a)(9). See also *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, DA 12-11665 (rel. July 19, 2012), available at https://apps.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

² See 78 Fed. Reg. 47211 (Aug. 5, 2013). This rule is the subject of numerous petitions for reconsideration, which, to date, the FCC has neglected to address. See *Petition for Reconsideration of USTelecom*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Rural Incumbent Local Exchange Carriers Serving Tribal Lands Petition for Reconsideration*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Petition for Reconsideration and Clarification of USTelecom*, WC Docket No. 10-90 et al., 4-16 (filed Aug. 20, 2012); *USTelecom's Petition for Reconsideration and Clarification and Comments in Response to Paperwork Reduction Act*, WC Docket No. 10-90 et al. (filed April 4, 2013).



AT&T Services, Inc.
11425 West 146th Street
Olathe, Kansas 66062

T: 913-685-7581
F: 281-664-9722
C: 913-481-4119
wbrowne@att.com

April 15, 2016

Standing Rock Sioux Tribe
Dave Archambault, II (Chairman)
PO Box D
Fort Yates, ND 58538-0522

Dear Chairman Archambault, II:

AT&T Mobility LLC ("AT&T Mobility") has been designated as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal high-cost universal service support ("USF") in certain geographic locations in North Dakota, including all or part of the Standing Rock Sioux Tribe lands. As an ETC, AT&T Mobility is subject to the rules and requirements of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.313(a)(9), which requires high-cost USF recipients that serve Tribal lands to have discussions with Tribal governments.¹ This rule became effective August 5, 2013.²

You are receiving this letter because in 2015 AT&T Mobility received federal high-cost support in North Dakota. AT&T is available for discussions with you and your colleagues about AT&T's service and the topics set forth in 47 C.F.R. § 54.313(a)(9), such as planning, sustainability, and land use issues.

I am available to talk with you at your earliest convenience about these and other issues.

Sincerely,

A handwritten signature in black ink, appearing to read "Wauneta Browne".

Wauneta Browne
Regional Vice President – External Affairs

¹ See *Connect America Fund*, WC Docket No. 10-90 et al., 26 FCC Rcd 17663 (2011) ("USF/ICC Transformation Order"); 47 C.F.R. § 54.313(a)(9). See also *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, DA 12-11665 (rel. July 19, 2012), available at https://apps.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

² See 78 Fed. Reg. 47211 (Aug. 5, 2013). This rule is the subject of numerous petitions for reconsideration, which, to date, the FCC has neglected to address. See *Petition for Reconsideration of USTelecom*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Rural Incumbent Local Exchange Carriers Serving Tribal Lands Petition for Reconsideration*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Petition for Reconsideration and Clarification of USTelecom*, WC Docket No. 10-90 et al., 4-16 (filed Aug. 20, 2012); *USTelecom's Petition for Reconsideration and Clarification and Comments in Response to Paperwork Reduction Act*, WC Docket No. 10-90 et al. (filed April 4, 2013).



AT&T Services, Inc.
11425 West 146th Street
Olathe, Kansas 66062

T: 913-685-7581
F: 281-664-9722
C: 913-481-4119
wbrowne@att.com

April 15, 2016

Three Affiliated Tribes of Fort Berthold
(MHA Nation)
Mark Fox (Chairman)
404 Frontage Road
New Town, ND 58763

Dear Chairman Fox:

AT&T Mobility LLC ("AT&T Mobility") has been designated as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal high-cost universal service support ("USF") in certain geographic locations in North Dakota, including all or part of the Three Affiliated Tribes of Fort Berthold (MHA Nation) lands. As an ETC, AT&T Mobility is subject to the rules and requirements of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.313(a)(9), which requires high-cost USF recipients that serve Tribal lands to have discussions with Tribal governments.¹ This rule became effective August 5, 2013.²

You are receiving this letter because in 2015 AT&T Mobility received federal high-cost support in North Dakota. AT&T is available for discussions with you and your colleagues about AT&T's service and the topics set forth in 47 C.F.R. § 54.313(a)(9), such as planning, sustainability, and land use issues.

I am available to talk with you at your earliest convenience about these and other issues.

Sincerely,

A handwritten signature in black ink, appearing to read "Wauneta Browne", with a stylized flourish at the end.

Wauneta Browne
Regional Vice President – External Affairs

¹ See *Connect America Fund*, WC Docket No. 10-90 et al., 26 FCC Rcd 17663 (2011) ("USF/ICC Transformation Order"); 47 C.F.R. § 54.313(a)(9). See also *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, DA 12-11665 (rel. July 19, 2012), available at https://apps.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

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AT&T Services, Inc.
11425 West 146th Street
Olathe, Kansas 66062

T: 913-685-7581
F: 281-664-9722
C: 913-481-4119
wbrowne@att.com

April 15, 2016

Turtle Mountain Band of Chippewa Indians
Richard McCloud (Chairman)
PO Box 900
Belcourt, ND 58316-0900

Dear Chairman McCloud:

AT&T Mobility LLC ("AT&T Mobility") has been designated as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal high-cost universal service support ("USF") in certain geographic locations in North Dakota, including all or part of the Turtle Mountain Band of Chippewa Indians lands. As an ETC, AT&T Mobility is subject to the rules and requirements of the Federal Communications Commission ("FCC"), including 47 C.F.R. § 54.313(a)(9), which requires high-cost USF recipients that serve Tribal lands to have discussions with Tribal governments.¹ This rule became effective August 5, 2013.²

You are receiving this letter because in 2015 AT&T Mobility received federal high-cost support in North Dakota. AT&T is available for discussions with you and your colleagues about AT&T's service and the topics set forth in 47 C.F.R. § 54.313(a)(9), such as planning, sustainability, and land use issues.

I am available to talk with you at your earliest convenience about these and other issues.

Sincerely,

A handwritten signature in black ink, appearing to read "Wauneta Browne".

Wauneta Browne
Regional Vice President – External Affairs

¹ See *Connect America Fund*, WC Docket No. 10-90 et al., 26 FCC Rcd 17663 (2011) ("USF/ICC Transformation Order"); 47 C.F.R. § 54.313(a)(9). See also *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund*, Public Notice, DA 12-11665 (rel. July 19, 2012), available at https://apps.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

² See 78 Fed. Reg. 47211 (Aug. 5, 2013). This rule is the subject of numerous petitions for reconsideration, which, to date, the FCC has neglected to address. See *Petition for Reconsideration of USTelecom*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Rural Incumbent Local Exchange Carriers Serving Tribal Lands Petition for Reconsideration*, WC Docket No. 10-90 et al. (filed Dec. 29, 2011); *Petition for Reconsideration and Clarification of USTelecom*, WC Docket No. 10-90 et al., 4-16 (filed Aug. 20, 2012); *USTelecom's Petition for Reconsideration and Clarification and Comments in Response to Paperwork Reduction Act*, WC Docket No. 10-90 et al. (filed April 4, 2013).

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Total Postage and Fees \$3.77

Sent To Myra Pearson

Street and Apt. No. PO Box 359

City, State, ZIP+4® Fort Totten, ND 58335-0359

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions



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☐ Adult Signature Required \$0.00
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Postage \$0.47

Total Postage and Fees \$3.77

Sent To Standing Rock Sioux Tribe

Street and Apt. No., c Dave Archambault, II (Chairman)

City, State, ZIP+4® PO Box D
Fort Yates, ND 58538-0522

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions



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☐ Adult Signature Required \$0.00
☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.47

Total Postage and Fees \$3.77

Sent To Indians

Street and Apt. No. Richard McCloud (Chairman)

City, State, ZIP+4® PO Box 900
Belcourt ND 58316-0900

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions



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CERTIFIED MAIL® RECEIPT
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NEW TOWN, ND 58763

Certified Mail Fee \$3.30
\$2.70
Extra Services & Fees (check box, add fee as appropriate)
☐ Return Receipt (hardcopy) \$0.00
☐ Return Receipt (electronic) \$0.00
☐ Certified Mail Restricted Delivery \$0.00
☐ Adult Signature Required \$0.00
☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.47

Total Postage and Fees \$3.77

Sent To Three Affiliated Tribes of Fort Berthold

Street and Apt. No. (MHA Nation)

City, State, ZIP+4® Mark Fox (Chairman)

404 Frontage Road

New Town, ND 58763

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions



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PINE RIDGE, SD 57770

OFFICIAL USE

Postage	\$3.30	0114
	\$2.70	11
Certified Fee	\$0.00	
Return Receipt Fee (Endorsement Required)	\$0.00	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
	\$0.47	
Total Postage & Fees	\$6.47	

Sent To
Oglala Sioux Tribe - Pine Ridge - John Yellow Bird Street
Street & Apt. No.,
or PO Box No. PO Box 2070
City, State, ZIP+4 Pine Ridge, SD 57770-2070

PS Form 3800, July 2014

See Reverse for Instructions

U.S. Postal Service™
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SISSETON, SD 57262

OFFICIAL USE

Certified Mail Fee	\$3.30	0114
	\$2.70	11
Extra Services & Fees (check box, add fee as appropriate)		
☐ Return Receipt (hardcopy)	\$0.00	
☐ Return Receipt (electronic)	\$0.00	
☐ Certified Mail Restricted Delivery	\$0.00	
☐ Adult Signature Required	\$0.00	
☐ Adult Signature Restricted Delivery	\$0.00	
Postage	\$0.47	
Total Postage and Fees	\$6.47	

Sent To
Sisseton-Wahpeton Oyate of the Lake
Traverse Reservation
Robert Shepherd (Chairman)
PO Box 509
City, State, ZIP+4 Agency Village, SD 57262-0509

PS Form 3800,

Agency Village, SD 57262-0509