



Missouri Valley

Communications, INC.

TOTAL TELECOMMUNICATIONS

June 26, 2017

Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, North Dakota 58505-0480



Re: Missouri Valley Communications, Inc. FCC Form 481 – Carrier Annual Reporting Data Collection Form, in Compliance with 47 C.F.R. §§ 54.313 and 54.422 – SAC 382247

Dear Mr. Nitschke:

On behalf of Missouri Valley Communications, Inc. (MVC), attached is our FCC Form 481 – Carrier Annual Reporting Data Collection Form, in compliance with 47 C.F.R. §§ 54.313 and 54.422, for Study Area Code 382247.

Redacted financial information is included as an attachment to the FCC Form 481.

A copy of the non-redacted confidential financial information that has been filed with the Federal Communications Commission (FCC) subject to a Protective Order, issued by the FCC on November 16, 2012, and the FCC's confidentiality rules, is also being submitted in a sealed envelope labeled "Trade Secret – Private," as confidential information that is exempt from disclosure under the North Dakota Administrative Code, Chapter 69-02-09. The information is proprietary in nature and is not generally available to the public through regulatory disclosure or other means, and would give an advantage to a competitor if made public.

Our application to protect information is also enclosed.

If you have any questions or need additional information, please contact me at 406-449-3214 or via e-mail at barrowsconsulting@gmail.com.

Sincerely,

Sandra Barrows

Sandra Barrows
Regulatory Consultant for
Missouri Valley Communications, Inc.

Enclosures

6 PU-17-31 Filed 06/26/2017 Pages: 41
Copy of FCC 47 CFR Sections 54.313 & 54.422 Local Rate Floor Data & Collection – redacted
Missouri Valley Communications, Inc.
Sandra Barrows, Reg. Consultant



MOSSADAMS

REDACTED – FOR PUBLIC INSPECTION

VIA ECFS

June 23, 2017

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

RE: **Nemont Telephone Cooperative – ND d/b/a Missouri Valley
Communications, Inc., SAC 382247
Submission of FCC Form 481 Annual Report
WC Docket No. 14-58 – ETC Annual Reports and Certifications**

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Nemont Telephone Cooperative – ND d/b/a Missouri Valley Communications, Inc. (“the Company”), Study Area Code 382247, hereby files its FCC Form 481 – Carrier Annual Reporting Data Collection Form. *The version of the Company’s FCC Form 481 submitted via the FCC’s Electronic Comment Filing System (ECFS) is a redacted version of the filing that contains no confidential information.*

Section 3005 of FCC Form 481 requires privately-held rate-of-return carriers receiving high cost support to attach a full and complete annual report of the company’s financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). Missouri Valley Communications, Inc., by its authorized representative, hereby seeks confidential treatment of its financial annual report pursuant to the March 22, 2016 *Protective Order* in WC Docket Nos. 10-90 and 14-58.¹ The *Protective Order* specifically covers the information required by 47 C.F.R. §54.313(f)(2).

T (972) 387-4300
F (972) 960-2810

8750 N. Central Expressway
Suite 300
Dallas, TX 75231

© 2017 Moss Adams LLP
8750 North Central Expressway, Suite 300
Dallas, Texas 75231
www.mossadams.com

¹ *Connect America Fund, ETC Annual Reports and Certifications*, WC Docket Nos. 10-90 and 14-58, *Protective Order*, 31 FCC Rcd 2089 (2016).

Missouri Valley Communications, Inc. is providing to the Office of the Secretary, under seal, this cover letter and the FCC Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the Company's financial annual report and the financial summary page on the FCC Form 481 bear the legend, "CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as attachments to the FCC Form 481.

In the filing submitted via the ECFS, all pages containing confidential information bear the legend "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

The FCC Form 481 has also been filed with the Universal Service Administrative Company and with the relevant state commissions and Tribal governments, as appropriate.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stuart Polikoff". The signature is written in a cursive style with a large, prominent initial 'S'.

Stuart Polikoff
Authorized Representative for
Missouri Valley Communications, Inc.

SP/ag

cc: Remi Sun, Missouri Valley Communications, Inc.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Remi Sun
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	remi.sun@nemont.coop
	Form Type	54.313 and 54.422

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 382247

<015> Study Area Name NEMONT TEL COOP - ND

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Remi Sun

<035> Contact Telephone Number - Number of person identified in data line <030> 4067832358 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> remi.sun@nemont.coop

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

_____ Name of Attached Document _____

<320> Unfulfilled service request (broadband)

382247nd330.pdf

<330> Detail on attempts (broadband)

_____ Name of Attached Document _____

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247	
<015>	Study Area Name	NEMONT TEL COOP - RD	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi.sun@nemont.coop	
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0.0	
<420>	Complaints per 1000 customers for mobile voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0.0	
<450>	Complaints per 1000 customers for mobile broadband		

**(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - NJ
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Roni Suta
<035>	Contact Telephone Number - Number of person identified in data line <030>	4057832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roni_suta@nemont.coop
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		382247nd510.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEHEMT TEL COOP - RJ
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Roni Suu
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roni.suu@nehemot.coop
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	382247nd610.pdf

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 382247
 <015> Study Area Name NEMONT TEL COOP - ND
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Remi Sun
 <035> Contact Telephone Number - Number of person identified in data line <030> 4067832358 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> remi_sun@nemont.coop

Yes

<900> Does the filing entity offer tribal land services? (Y/N)

Turtle Mountain Tribe

382247nd920.pdf

Name of Attached Document

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select Yes or No or Not Applicable
No
No
No
No
No
No
No
No
No

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi_sun@nemont.coop

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	382247nd1010.pdf
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	382247nd1030.pdf

Name of Attached Document

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun
<035>	Contact Telephone Number - Number of person identified in data line <030>	406782358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi_sun@nemont_coop

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 382247
 <015> Study Area Name NEMONT TEL COOP - ND
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Remi Sun
 <035> Contact Telephone Number - Number of person identified in data line <030> 4067832358 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> remi_sun@nemont_coop

382247nd1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**(2005) Price Cap Carrier Additional Documentation
Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi_sun@nemont.coop

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.

<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

<2025A> Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

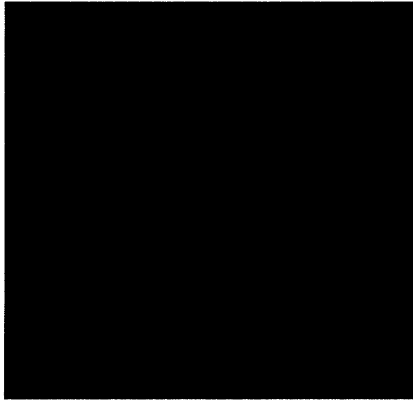
(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 382247
<015> Study Area Name NEMONT TEL COOP - ND
<020> Program Year 2018
<030> Contact Name - Person USAC should contact regarding this data Remi Sun
<035> Contact Telephone Number - Number of person identified in data line <030> 4067832358 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> xemi_sun@nemont.coop

Financial Data Summary

- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends



<010>	Study Area Code	392247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi_sun@nemont.coop

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	382247
<015>	Study Area Name	NEMONT TEL COOP - ND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Remi Sun
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	remi.sun@nemont.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	382247
<015> Study Area Name	NEMONT TEL COOP - ND
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Remi Sun
<035> Contact Telephone Number - Number of person identified in data line <030>	4067832358 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	remi.sun@nemont.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Moss Adams, LLP</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Moss Adams, LLP
Name of Reporting Carrier:	NEMONT TEL COOP - ND
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/20/2017
Printed name of Authorized Officer:	Remi Sun
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	4067832358 ext.
Study Area Code of Reporting Carrier:	382247 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	NEMONT TEL COOP - ND
Name of Authorized Agent Firm:	Moss Adams, LLP
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/20/2017
Name of Authorized Agent Employee:	Moss Adams, LLP
Title or position of Authorized Agent or Employee of Agent:	Staff Consultant
Telephone number of Authorized Agent or Employee of Agent:	5097770231 ext.
Study Area Code of Reporting Carrier:	382247 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

Missouri Valley Communications (“the Company”) complies with applicable service quality standards and consumer protection rules for its voice and broadband services.

The rates, terms, and conditions under which the Company operates are outlined in its local exchange services tariff, which is approved by the North Dakota Public Service Commission (“North Dakota PSC”). The tariff contains provisions regarding the Company’s customer service and protection practices.

Service quality standards for voice service are established by the North Dakota PSC. The Company consistently meets or exceeds those standards and provides reports to the North Dakota PSC, in accordance with the North Dakota PSC’s rules.

With regard to broadband service, the Company provisions its network and equipment to ensure that its customers can enjoy the speeds to which they subscribe. However, Internet speeds generally result from a “best effort” service and are dependent upon a number of variables, many of which are outside the control of the Company. The Company also complies with the FCC’s Open Internet rules, 47 C.F.R. §§8.3-8.11. These rules prohibit blocking, throttling, and paid prioritization, and also require the Company to publicly disclose information regarding its network management practices, performance, and the commercial terms of its broadband services.

The Company complies with any and all consumer protection obligations under state law.

The Company also complies with the following consumer best practices: (1) the Company discloses its rates and terms of service to customers; (2) the Company provides specific disclosures in its advertising; (3) the Company separately identifies carrier charges from taxes on its billing statements; (4) the Company provides ready access to customer service; (5) the Company promptly responds to consumer inquiries and complaints received from government agencies; and (6) the Company abides by policies for protection of consumer privacy.

In particular, the Company has a policy and established operating procedures that comply with the FCC’s Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011).

An explanation of the Company’s CPNI practices and FAQ’s, as well as other consumer protection information can be found at <https://www.nemont.com/customer-center/consumer-information/>.

LINE 610 - FUNCTIONALITY IN EMERGENCY SITUATIONS

Missouri Valley Telephone Company, Inc. ("the Company") is able to remain functional in emergency situations for both voice and broadband service. The Company has a reasonable amount of backup power to ensure functionality without an external power source. Buildings and central offices are equipped with uninterruptible power supply ("UPS") using battery backup and standalone generators. Access nodes are equipped with eight hours of battery backup and plug-ins for portable generators.

The Company is able to reroute voice, Internet and cellular traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. The Company is fully protected for all voice, Internet and cellular traffic which will transfer over to the redundant path in case of an emergency or maintenance. All network transport is designed and installed in a redundant, geo diverse, ring architecture that will automatically transfer over in case of a disruption in service. This includes redundant routing / switching hardware to facilitate a seamless transfer of traffic.

LINE 920 – TRIBAL GOVERNMENT ENGAGEMENT OBLIGATION

Missouri Valley Telephone Company, Inc (“the Company”) serves on tribal lands of the Turtle Mountain Indian Reservation (“the Reservation”). In prior years, the Company has sought to engage with the Reservation, requesting meetings to discuss the topics set forth in 47 C.F.R. §54.313(a)(9), but has never received a response from any tribal government official associated with the Reservation. In 2016, the Company inadvertently failed to contact the Reservation to offer to meet with them. Nevertheless, the Company provides the same high-quality voice and broadband service on the tribal lands contained within its service area as it does throughout the rest of its territory. Also, on July 1, 2016, the Company sent the tribal government copies of its 2016 Form 481 and rate floor certification, pursuant to 47 C.F.R §54.313(i).

The Company commits to making the necessary attempts to engage with the Reservation in 2017 and in subsequent years.

LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's 2017 reasonable comparability benchmark for voice services is \$49.51, which includes the federal subscriber line charge ("SLC").¹

In the exchanges served by Missouri Valley Communications ("the Company"), the highest single line residential local rate in effect as of January 1, 2017 was \$21.00. When the federal SLC (\$6.50) is included, the rate was \$27.50. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$49.51.

¹ *Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, Posting of Survey Data and Explanatory Notes, and Required Minimum Usage Allowance for ETCs Subject to Broadband Public Interest Obligations*, Public Notice, WC Docket No. 10-90, 32 FCC Rcd 1358 (2017).

LINE 1030 – BROADBAND SERVICES RATE COMPARABILITY

As of January 1, 2017, Missouri Valley Communications was charging a residential rate of \$45.00 for broadband providing 10 Mbps download, 1 Mbps upload, and an unlimited usage allowance. This rate is lower than \$77.98, which is the 2017 reasonable comparability benchmark for the same offering established by the Wireline Competition Bureau.¹

¹ *Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, Posting of Survey Data and Explanatory Notes, and Required Minimum Usage Allowance for ETCs Subject to Broadband Public Interest Obligations*, Public Notice, WC Docket No. 10-90, 32 FCC Rcd 1358 (2017).

LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

Residential customers of Missouri Valley Communications, Inc. (“the Company”) residing on non-Tribal lands who qualify for the Lifeline Program receive a federal discount of \$9.25 on local voice telephony service. Residential Lifeline customers of the Company residing on Tribal lands receive a discount of up to \$27.50 on local voice telephony service (\$9.25 federal discount + up to an additional \$18.25 federal discount). The Tribal Lifeline credit cannot exceed the total of the subscriber residential local exchange rate, including the federal SLC.

In the non-Tribal areas of the Ambrose and Fortuna exchanges, the Lifeline single-line residential rate, including the federal subscriber line charge (“SLC”), is \$15.25 (\$24.50 standard rate - \$9.25 discount). In the non-Tribal areas of the East Westby exchange, the Lifeline single-line residential rate, including the federal SLC, is \$18.25 (\$27.50 standard rate - \$9.25 discount). In the non-Tribal areas of the Williston exchange, the Lifeline single-line residential rate, including the federal SLC, is \$16.64 (\$25.89 standard rate - \$9.25 discount). The Lifeline single-line residential rate, including the federal SLC, for customers residing on Tribal lands in all exchanges is \$0.

All single-line residential customers, including Lifeline customers, have an unlimited number of minutes for calls made within their local calling area.

For calls outside of the local calling area, Lifeline customers may subscribe to long distance service offered by the Company at a non-discounted rate of \$.10/minute. Lifeline customer may also choose another long distance carrier. Customers may elect to subscribe to toll blocking at no charge.

The Company does not disconnect the service of Lifeline subscribers for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills.

Lifeline Program reductions do not apply to additional services such as custom calling features. Lifeline customers may subscribe to these services, where available, at the same rates offered to other customers.

Lifeline customers may subscribe to any residential voice telephony service package that is generally available to the public and will receive the applicable Lifeline discount off the regular price of the package.

The Company provides additional information regarding the Lifeline program at:
<https://www.nemont.com/customer-center/telephone-assistance-lifeline/>.

LINE 3010 – CERTIFICATION OF PUBLIC INTEREST OBLIGATIONS

Missouri Valley Communications (“the Company”) hereby certifies that the Company has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas, and that requests for such service were met within a reasonable amount of time.



INDEPENDENT AUDITORS' REPORT

Board of Directors
 Missouri Valley Communications, Inc.
 Scobey, Montana

Report on the Financial Statements

We have audited the accompanying financial statements of Missouri Valley Communications, Inc., which comprise the balance sheet as of December 31, 2016 and 2015, and the related statements of comprehensive income, stockholder's equity and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Missouri Valley Communications, Inc. as of December 31, 2016 and 2015, and the results of its operations and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

Olsen Thielen & Co., LTD

Roseville, Minnesota
 March 15, 2017

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BALANCE SHEET FOR DEC 2016

	Last Year	This Year	Variance
ASSETS			
Current Assets			
1. Cash and Equivalents			
2. Cash-RUS Construction Fund			
3. Affiliates:			
a. Telecom, Accounts Receivable			
b. Other Accounts Receivable			
c. Notes Receivable			
4. Non-Affiliates:			
a. Telecom, Accounts Receivable			
b. Other Accounts Receivable			
c. Notes Receivable			
5. Interest and Dividends Receivable			
6. Material-Regulated			
7. Material-Nonregulated			
8. Prepayments			
9. Other Current Assets			
10. Total Current Assets (1 thru 9)			
Noncurrent Assets			
11. Investments in Affiliated Companies			
a. Rural Development			
b. Nonrural Development			
12. Other Investments			
a. Rural Development			
b. Nonrural Development			
13. Nonregulated Investments			
14. Other Noncurrent Assets			
15. Deferred Charges			
16. Jurisdictional Differences			
17. Total Noncurrent Assets (11 thru 16)			
Plant, Property, and Equipment			
18. Telecom, Plant-in-Service			
19. Property Held for Future Use			
20. Plant Under Construction			
21. Plant Adj., Nonop. Plant & Goodwill			

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BALANCE SHEET FOR DEC 2016

- 22. Less Accumulated Depreciation
- 23. Net Plant (18 thru 21 less 22)
- 24. Total Assets (10 + 17 + 23)

LIABILITIES AND STOCKHOLDERS' EQUITY

Current Liabilities

- 25. Accounts Payable
- 26. Notes Payable
- 27. Advance Billings and Payments
- 28. Customer Deposits
- 29. Current Mat. L/T Debt
- 30. Current Mat. L/T Debt - Rur. Dev.
- 31. Current Mat. - Capital Leases
- 32. Income Taxes Accrued
- 33. Other Taxes Accrued
- 34. Other Current Liabilities
- 35. Total Current Liabilities (25 thru 34)

Long-Term Debt

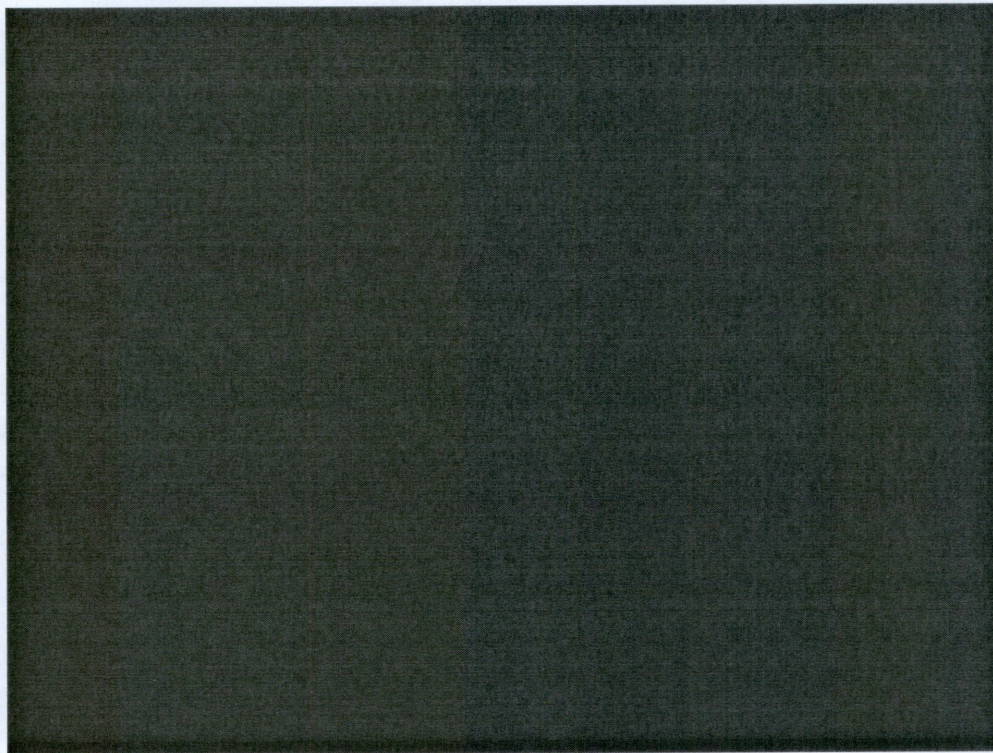
- 36. Funded Debt - RUS Notes
- 37. Funded Debt - RTB Notes
- 38. Funded Debt - FFB Notes
- 39. Funded Debt - Other
- 40. Funded Debt - Rural Develop. Loan
- 41. Premium (Discount) on L/T Debt
- 42. Reacquired Debt
- 43. Obligations Under Capital Lease
- 44. Adv. From Affiliated Companies
- 45. Other Long-Term Debt
- 46. Total Long-Term Debt (36 thru 45)

Other Liability and Deferred Credits

- 47. Other Long-Term Liabilities
- 48. Other Deferred Credits
- 49. Other Jurisdictional Differences
- 50. Total Other Liab. and Def. Credits (47 thru 49)

Equity

	Last Year	This Year	Variance



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BALANCE SHEET FOR DEC 2016

	Last Year	This Year	Variance
51. Cap. Stock Outstand. & Subscribed			
52. Additional Paid-in Capital			
53. Treasury Stock			
54. Membership and Cap. Certificates			
55. Other Capital			
56. Patronage Capital Credits			
57. Retained Earnings or Margins			
58. Total Equity (51 thru 57)			
59. Total Liabilities and Equity (35 + 46 + 50 + 58)			

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INCOME STATEMENT FOR DEC 2016

Item	Year - To - Date		Period - To - Date	
	Last Year	This Year	Current	Budget
1. Local Network Services Revenue				
2. Network Access Services Revenue				
3. Long Distance Network Services Revenues				
4. Carrier Billing and Collection Revenues				
5. Miscellaneous Revenues				
6. Uncollectible Revenues				
7. Net Operating Revenues (1 thru 5 less 6)				
8. Plant Specific Operations Expense				
9. Plant Nonspecific Operations Expense				
10. Depreciation Expense				
11. Amortization Expense				
12. Customer Operations Expense				
13. Corporate Operations Expense				
14. Total Operating Expenses (8 thru 13)				
15. Operating Income or Margins (7 less 14)				
16. Other Operating Income and Expenses				
17. State and Local Taxes				
18. Federal Income Taxes				
19. Other Taxes				
20. Total Operating Taxes (17 + 18 + 19)				
21. Net Operating Income or Margins (15 + 16 - 20)				
22. Interest on Funded Debt				
23. Interest Expense - Capital Leases				
24. Other Interest Expense				
25. Allowance For Funds Used During Construction				
26. Total Fixed Charges (22 + 23 + 24 - 25)				
27. Nonoperating Net Income				
28. Extraordinary Items				
29. Jurisdictional Differences				
30. Nonregulated Net Income				
31. Total Net Income or Margins (21+27+28+29+30-26)				

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INCOME STATEMENT FOR DEC 2016

Item	Year - To - Date		Period - To - Date	
	Last Year	This Year	Budget	Current
32. Total Taxes Based on Income				
33. Retained Earnings or Margins Beginning-of-Year				
34. Miscellaneous Credits Year-to-Date				
35. Dividends Declared (Common)				
36. Dividends Declared (Preferred)				
37. Other Debits Year-to-Date				
38. Transfers to Patronage Capital				
39. Ret. Earnings/Margins [(31+33+34)-(35+36+37+38)]				
40. Patronage Capital Beginning-of-Year				
41. Transfers to Patronage Capital				
42. Patronage Capital Credits Retired				
43. Patronage Capital End-of-Year (40+41+42)				
44. Annual Debt Service Payments				
45. Cash Ratio[(14+20-10-11)/7]				
46. Operating Accrual Ratio [(14+20+26)/7]				
47. TIER [(31+26)/26]				
48. DSCR [(31+26+10+11)/44]				

MISSOURI VALLEY COMMUNICATIONS, INC.

**STATEMENT OF CASH FLOWS
YEARS ENDED DECEMBER 31, 2016 AND 2015**

	<u>2016</u>	<u>2015</u>
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net Income		
Adjustments to Reconcile Net Income to Net Cash Provided By Operating Activities:		
Depreciation		
Change in Patronage Sources		
Changes in Assets and Liabilities:		
Telecommunications Accounts Receivable, Net		
Other Accounts Receivable		
Prepaid Expenses		
Accounts Payable		
Advanced Billings and Customer Deposits		
Other Accrued Taxes		
Other Accrued Liabilities		
Deferred Income Tax		
Net Cash Provided By Operating Activities		
CASH FLOWS FROM INVESTING ACTIVITIES:		
Additions to Property, Plant and Equipment		
Salvage, Net of Cost of Plant Removal		
Decrease in Materials and Supplies		
Net Cash Used In Investing Activities		
CASH FLOWS FROM FINANCING ACTIVITIES:		
Principal Payments of Long-Term Debt		
Net Cash Used In Financing Activities		
NET CHANGE IN CASH		
CASH POSITION AT BEGINNING OF YEAR		
CASH POSITION AT END OF YEAR		
CONTRIBUTION FROM CONSOLIDATED CASH ACCOUNT		
BALANCE SHEET CASH AT END OF YEAR		
SUPPLEMENTAL CASH FLOW INFORMATION:		
Cash Paid for Interest		

The accompanying notes are an integral part of the financial statements.