



June 21, 2017

North Dakota Public Service Commission
12th Floor State Capitol
600 E. Boulevard Ave, Dept 408
Bismarck, ND 58505

WC DOCKET NO. 14-58

Attached is a copy of North Dakota Network Co's (NDNC) FCC Form 481 for Program Year 2018, and a Redacted copy of SRT Communications, Inc. (SRT) FCC Form 481 for Program Year 2018.

A handwritten signature in black ink, appearing to read "Julie Lizotte".

JULIE LIZOTTE – DIRECTOR OF REGULATORY AFFAIRS

Enclosures
FCC Form 481, Program Year 2018 – SRT and NDNC

2 PU-17-53 Filed 06/21/2017 Pages: 32
Copy of FCC 47 CFR Sections 54.313 & 54.422 Local Rate Floor Data & Collection
SRT Communications, Inc.
Julie Lizotte, Director, Reg. Affairs

Headquarters 3615 North Broadway • PO Box 2027 • Minot, ND 58702-2027
SRT Connections 1400 20th Ave. SW • PO Box 2027 • Minot, ND 58702-2027

(701) 858-1200
www.srt.com

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	383303
<015> Study Area Name	SRT COMMUNICATIONS
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Julie Lizotte
<035> Contact Telephone Number: Number of the person identified in data line <030>	7018585233 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	julieel@srttel.com
Form Type	54.313 and 54.422

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 383303

<015> Study Area Name SRT COMMUNICATIONS

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Julie Lizotte

<035> Contact Telephone Number - Number of person identified in data line <030> 7018565233 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> julie@srtel.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice) _____
Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband) _____
Name of Attached Document

Contact Name - Person USAC should contact regarding this data

Julie Lizotte

Contact Telephone Number - Number of person identified in data line

:030>

7018585233 ext.

Contact Email Address - Email Address of person identified in data line

:030>

julieel@srttel.com

Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed voice

Complaints per 1000 customers for fixed voice

0.0

Complaints per 1000 customers for mobile voice

Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed broadband

Complaints per 1000 customers for fixed broadband

0.0

Complaints per 1000 customers for mobile broadband

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	383303
<015> Study Area Name	SRT COMMUNICATIONS
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Julie Lizotte
<035> Contact Telephone Number - Number of person identified in data line <030>	7018595233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	julie1@srctel.com
<500> Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	383303nd510.pdf
<515> Certify compliance with applicable minimum service standards	

SRT COMMUNICATIONS, INC. (383303)

(510) COMPLIANCE WITH APPLICABLE SERVICE QUALITY AND CONSUMER PROTECTION STANDARDS

47 C.F.R. §54.313(a)(5)

FCC FORM 481, PROGRAM YEAR 2018

SRT Communications, Inc. ("SRT") shall comply with the service quality and consumer protection standards established below in providing the basic telecommunications service to its end-user customers.

1. Customer Care Service Answered and Attended - The duration from the time the address information required for setting up a call is received by the network to the time the SRI representative answers the call. Also, availability of adequate personnel to provide sufficient customer care.
 - (a) SRT's standard answer time is one to three rings.
 - (b) SRI has sufficient personnel to handle customer calls and/or customer visits for residential and business general customer service, billing and credit assistance. Also, SRT's Network Operations Center provides after hour customer care.

2. Availability of Service – The interval between the customer request for installation of voice grade service and the provision of the service by SRI.
 - (a) If the outside plant is dedicated to the customer premise, the standard installation time for voice grade service is within 24. If the outside plant is not dedicated, service is provisioned within 72 hours.

3. Customer and/or Non-Customer Reported Trouble – The duration from the time a customer notifies SRI of a trouble, or when a trouble is detected by SRI, to the time when the service has been restored to normal working order.
 - (a) SRI's policy is to repair service to normal working order within 24 hours for out of service reports, and 24 hours for service affecting reports.

4. End User Billing, Timing and Accuracy – The measure of the number of incorrect bills per 1,000 bills issued. An incorrect bill is one which has been determined by SRI to have been issued with a billing error.
 - (a) SRT's billing disputes are less than 1% on a monthly basis.
 - (b) Any billing dispute is resolved immediately. If credit is due to the customer, the credit will appear on the next billing statement.
 - (c) SRI bills on a monthly basis. Customers can elect to have paper statements mailed to their residence or business, or they can elect to receive their bill on-line.
 - (d) Customer's may use SRT's on-line bill pay, pay with a credit card by phone using SRT's automated bill pay method, or they can visit either of SRT's two locations to pay their bill in person.

SRT COMMUNICATIONS, INC. (383303)

**(510) COMPLIANCE WITH APPLICABLE SERVICE QUALITY AND CONSUMER PROTECTION STANDARDS
FCC FORM 481, PROGRAM YEAR 2018**

PAGE 2

5. Subscriber Loops – Transmission – All voice-grade trunk facilities shall conform to accepted transmission design factors and shall be maintained to meet the following objectives when measured from line terminals of the originating central office to the line terminals of the terminating central office.
 - (a) Loop resistance is 1500 ohms to 2600 ohms. CO line treatment is incorporated when loop resistance > 1500 ohms.
 - (b) Loop voltage is between 44 and 56 volts DC.
 - (c) Subscriber lines. All newly constructed and rebuilt subscriber lines shall be designed for a transmission loss of no more than eight decibels from the serving central office to the customer premises network interface. Subscriber lines shall in addition be constructed and maintained so that metallic noise does not exceed 20 decibels above reference noise level ("C" message weighting).
 - (d) PBX, key, and multiline trunk circuits. PBX, key, and multiline trunk circuits shall be designed and maintained so that transmission loss at the subscriber station does not exceed eight decibels. If the PBX or other terminating equipment is customer owned and if transmission loss exceeds eight decibels, SRT's responsibility shall be limited to providing trunk circuit with no more than five decibels loss from the central office to the point of connection with the customer facilities.

6. Customer Dialing and Call Completion Standards – Sufficient central office capacity and equipment shall be provided to meet the following requirements.
 - (a) Local dial service. Provide dial tone within three seconds on at least 98% of calls.
 - (b) Completion of 98% of intra-office calls (those originating and terminating within the same central office building) without encountering an equipment busy condition or equipment failure.
 - (c) Engineering and maintenance of the trunk and related switching components in the toll network shall permit 97% completion on properly dialed calls without encountering failure because of blockages or equipment failure.

7. Disconnection and Reconnection of Service – The period where SRT disconnects and reconnects service after overdue payment is received.
 - (a) SRT will work with the customer to set up payment arrangements. If agreed upon payment arrangements are not followed and new terms cannot be satisfactorily fulfilled, then the account can be disconnected for non-pay.
 - (b) Service disconnection for non pay will take place three months after customer has not paid for essential services.
 - (c) Reconnection will occur when essential service charges are paid in full, and service will be reconnected within one hour.

8. Consumer Protection – SRT has security measures in place to avoid call detail and customer account record information from being distributed to unauthorized parties.
 - (a) SRT complies with the FCC's Customer Proprietary Network Information ("CPNI") and Red Flag requirements. Also, SRT posts an On-line Privacy Policy on www.srt.com.

(600) Functionality in Emergency Situations Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	383303
<015> Study Area Name	SRT COMMUNICATIONS
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Julie Lisette
<035> Contact Telephone Number - Number of person identified in data line <030>	7018585233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	julie@earthtel.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	383303RD610 .pdf

SRT COMMUNICATIONS, INC.

(610) FUNCTIONALITY IN EMERGENCY SITUATIONS

47 C.F.R. § 54.313(a)(6)

47 C.F.R. §54.202(a)(2)

FCC FORM 481, PROGRAM YEAR 2018

SRT Communications, Inc. has battery back up in the Host Central Office and all Remote Central Offices that provide at least 8 hours battery back up in the event of a commercial power failure. In addition, the Host Central Office and many Remote Central Offices have diesel or natural gas electric generators to support the office in the case of an extended power outage. Those Remote Offices that do not have on site generators can be supported by portable generators via a generator plug and transfer switch.

All Remote Central Offices are connected to the Host Central Office via industry standard Synchronous Optical Network (SONET) technology that routes traffic in a redundant ring configuration. Traffic is automatically re-routed in the event of equipment or outside plant failure. Traffic is monitored monthly to ensure voice trunks are sufficient at each Remote Office during normal business and unexpected high traffic events.

Short term emergency situations are monitored by the Network Operations Center, 24 hours per day, 365 days per year. Extended, critical, or time-sensitive emergency situations involve the SRT Crisis Management Team which responds with all required resources up to the executive level.

**(700) Price Offerings Including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 383303
 <015> Study Area Name SRT COMMUNICATIONS
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Julie Lizotte
 <035> Contact Telephone Number - Number of person identified in data line <030> 7018585233 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> julieel@strtel.com

1/1/2017

<701> Residential Local Service Charge Effective Date
 <702> Single State-wide Residential Local Service Charge

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
ND	Donnybrook		FR	21.96	0.0	0.0	0.0	21.96
ND	Glenburn		FR	21.96	0.0	0.0	0.0	21.96
ND	Karlsruhe		FR	22.46	0.0	0.0	0.0	22.46
ND	Landa		FR	21.96	0.0	0.0	0.0	21.96
ND	Lansford		FR	21.96	0.0	0.0	0.0	21.96
ND	Martin		FR	22.46	0.0	0.0	0.0	22.46
ND	Maxbass		FR	21.96	0.0	0.0	0.0	21.96
ND	Metigoshe		FR	21.96	0.0	0.0	0.0	21.96
ND	Minot		FR	21.96	0.0	0.0	0.0	21.96
ND	Minot AFB		FR	23.46	0.0	0.0	0.0	23.46
ND	Mohall		FR	21.96	0.0	0.0	0.0	21.96
ND	Newburg		FR	21.96	0.0	0.0	0.0	21.96
ND	Sawyer		FR	21.96	0.0	0.0	0.0	21.96
ND	Sherwood		FR	21.96	0.0	0.0	0.0	21.96
ND	South Prairie		FR	21.96	0.0	0.0	0.0	21.96
ND	Tolley		FR	21.96	0.0	0.0	0.0	21.96
ND	Towner		FR	22.46	0.0	0.0	0.0	22.46
ND	Upham		FR	22.46	0.0	0.0	0.0	22.46
ND	Velva		FR	22.46	0.0	0.0	0.0	22.46
ND	Metigoshe		FR	22.46	0.0	0.0	0.0	22.46
ND	Westhope		FR	21.96	0.0	0.0	0.0	21.96

**(710) Broadband Price Offerings
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 383303
 <015> Study Area Name SRT COMMUNICATIONS
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Julie Lizotte
 <035> Contact Telephone Number - Number of person identified in data line <030> 7018958233 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> juliee1@arttel.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance	Usage Allowance Action Taken When Limit Reached (select)
ND	All	34.95	0.0	34.95	8.0	1.0	999999.0	Other, Usage not monitored	
ND	All	39.95	0.0	39.95	15.0	1.0	999999.0	Other, Usage not monitored	
ND	All	42.95	0.0	42.95	25.0	2.0	999999.0	Other, Usage not monitored	
ND	All	45.95	0.0	45.95	50.0	10.0	999999.0	Other, Usage not monitored	
ND	All	54.95	0.0	54.95	75.0	30.0	999999.0	Other, Usage not monitored	
ND	All	69.95	0.0	69.95	100.0	30.0	999999.0	Other, Usage not monitored	
ND	All	42.95	0.0	42.95	25.0	5.0	999999.0	Other, Usage not monitored	
ND	Sherwood Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Antler Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Mohall Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Westhope Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Lansford Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Newburg Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Deering Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Velva Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	So Prairie Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Berthold Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Glenburn Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Des Lacs Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Towner Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	
ND	Donnybrook Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored	

(710) Broadband Price Offerings
 Data Collection Form

<010> Study Area Code 363303
 <015> Study Area Name SFT COMMUNICATIONS
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Julie Lizotte
 <035> Contact Telephone Number - Number of person identified in data line <030> 7010565233 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> julieel@sttel.com

<a1>	<a2>	<b1>	<b2>	<c0>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ND	Karllsruhe Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored
ND	Upham Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored
ND	Sawyer Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored
ND	Butte Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored
ND	Metigoshe Rural	74.95	0.0	74.95	150.0	30.0	999999.0	Other, Usage not monitored
ND	Sherwood Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Antler Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Mohall Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Westhope Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Landa Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Lansford Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Newburg Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Deering Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Veiva Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	So Prairie Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Berthold Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Glenburn Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Des Lacs Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Towner Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Donnybrook Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored
ND	Karllsruhe Rural	114.95	0.0	114.95	300.0	30.0	999999.0	Other, Usage not monitored



November 10, 2016

Mr. Richard McCloud, Chairman
Turtle Mountain Band of Chippewa Indians
4180 Hwy. 281
Belcourt, ND 58316

Dear Mr. McCloud,

In accordance with the Federal Communications Commission's (FCC) release of the USF/ICC Transformation Order (Order), the FCC is working together with the Office of Native Affairs and Policy (ONAP) and the Wireless Telecommunications and Wireline Competitions Bureaus to provide guidance on the Tribal engagement obligations adopted in the Order. The goal is to create substantive dialogue between communication providers and Tribal Nations, and to focus on identifying commonalities, increasing efficiencies and building relationships.

Since SRT Communications, Inc. ("SRT"), and North Dakota Network Co. (dba SRT Wireless) serve Tribal lands in the Northeastern portion of Rolette County, we would like to encourage Tribal leaders to review the following: (1) a needs assessment and deployment planning with a focus on Tribal community anchor institutions; (2) feasible and sustainability planning; (3) marketing services in a culturally sensitive manner; (4) rights of way process, land use permitting, facilities siting, environmental and cultural preservation review processes; and (5) compliance with Tribal business and licensing requirements.

If you would like to engage in further conversation with SRT management, please let us know and we would be glad to arrange a visit. Hopefully SRT is doing its part to provide your community with the most reliable and updated services possible.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. D. Lysne', written over a horizontal line.

Steven D. Lysne
CEO, General Manager

*Mailed
11/10/16*

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	383303
<015>	Study Area Name	SRT COMMUNICATIONS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Julie Lizotte
<035>	Contact Telephone Number - Number of person identified in data line <030>	7018595233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	juliee1@srttel.com

<1000> Voice services rate comparability certification Yes

383303Benchmarks1010&1030.pdf

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

383303Benchmarks1010&1030.pdf

Name of Attached Document

383303Benchmarks (1010 & 1030)

FCC Form 481

Line 1010 Voice Services Rate Comparability Compliance

Line 1030 Broadband Comparability Compliance

Program Year 2018

SRT Communications, Inc. Monthly Fixed Local Line Charge for voice services ranges from \$21.96 to \$23.46 as indicated on the 383303ND700 document. SRT Communications, Inc. does not charge additional state fees, or Equal Access Service ("EAS") to any of our subscribers.

SRT Communications, Inc. broadband service offering for 15/1 is \$39.95, and 25/2 is \$42.95

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	383303
<015>	Study Area Name	SRT_COMMUNICATIONS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Julie Lizotte
<035>	Contact Telephone Number - Number of person identified in data line <030>	7018585233 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	julieel@srttel.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 383303
 <015> Study Area Name SRT COMMUNICATIONS
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Julie Lizotte
 <035> Contact Telephone Number - Number of person identified in data line <030> 7010585233 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> julieel@srttel.com



Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website HTTP <http://www.srt.com/onlinestore/do/content/lifeline>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
NON TRIBAL LANDS**

A. General

1. The Federal Communications Commission and the North Dakota Public Service Commission require that an Eligible Telecommunications Carrier must offer Lifeline assistance to non-Tribal Land customers, and Enhanced Lifeline and Link-up assistance for Tribal Land customers. Tribal Lands include any federally recognized Indian tribe's reservation, pueblo, or colony.
2. Lifeline service means qualifying low income subscribers pay reduced charges for residential local telecommunications service; either wireline voice, wireless voice, wireline (fixed) broadband or wireless broadband service. A subscriber can receive a Lifeline discount on only one service.
3. Lifeline assistance is not available when a subscriber is already receiving one or more Lifeline services concurrently, or one or more subscribers in a household are receiving Lifeline services concurrently.
4. Voice Lifeline service includes voice grade access to the public switched network, minutes of use for local service provided at no additional charge to end users, access to emergency 911 and enhanced 911 service to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems, and toll limitation at no charge to qualifying low-income consumers.
5. Fixed Broadband Lifeline will provide, at a minimum, usage allowance of 150 GB per month at 10/1 Mbps upload/download speeds for home internet plans. In those areas where 10/1 Mbps download/upload speeds are not offered, the highest performing speeds available will be offered, but no less than 4/1 Mbps.
6. A service deposit shall not be collected in order to initiate Lifeline service if the qualifying low income subscriber voluntarily elects toll blocking.
7. All Lifeline customers will be required to recertify on an annual basis.

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
NON TRIBAL LANDS**

B. Lifeline Benefit Port Freeze

1. Lifeline customers will be required to remain with their service provider for a minimum period before they can transfer their benefit to another provider.
 - a. Voice only customers must remain with their service provider for sixty (60) days before transferring their benefit to another provider.
 - b. Voice with broadband, where broadband does not meet the minimum service standards, must remain with their provider for sixty (60) days before transferring their benefit to another provider.
 - c. Broadband only customers must remain for twelve (12) months before transferring their benefit to another provider.
 - d. Broadband with voice, where voice does not meet the minimum service standards, must remain with their provider for twelve (12) months before transferring their benefit to another provider.
 - e. Bundle, where both voice and broadband meet the minimum service standards, must remain with their provider for twelve (12) months before transferring their benefit to another provider.
2. If a subscriber cancels service or is de-enrolled for non-usage during the benefit port freeze, the customer still cannot re-enroll in the program with another provider until the port freeze period ends.
3. Customers may transfer their Lifeline benefit to another service from the same provider at any time.

C. Lifeline Benefit Port Freeze Exemptions

1. In limited situations, which are listed below, customers may be exempt from their benefit port freeze period and transfer their Lifeline benefit to a different provider.
 - a. Customer moves (changes their residential address); or,
 - b. The service provider ceases operations, or otherwise fails to provide service; or,
 - c. The service provider has imposed late fees greater than or equal to the monthly end-user charge for the supported service; or,
 - d. The service provider is found to be in violation of Lifeline Program rules and the subscriber is impacted by the violation.

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
NON TRIBAL LANDS**

D. Program Based Eligibility

1. A subscriber can receive the Lifeline assistance by providing SRT their current or prior year's statement of benefits from a qualifying assistance program, a notice or letter of participation in a qualifying assistance program, program participation documents, or another official document demonstrating that the prospective subscriber, one or more of the prospective subscriber's dependents or the prospective subscriber's household receives benefits from a qualifying assistance program. Applicant must complete SRT's Lifeline Assistance Application. Eligible programs include:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8) (FPHA)
- Veterans Pension and Survivors Benefit Program
- HEAD Start

E. Income Based Eligibility

2. A qualifying low income subscriber is eligible to receive Lifeline assistance by certifying under the Income-Based method. The subscriber's household income must be at or below 135% of the Federal Poverty Guidelines. The Universal Service Administration Company (USAC) will be the point of reference to determine the Federal Poverty Guidelines. The subscriber must complete SRT's Assistance Application, provide SRT income documentation, and certify the number of household members. The income of all household members will be used to determine eligibility. Acceptable income documentation includes:

- Prior year's state, federal, or tribal tax return
- Current income statement from an employer
- Paycheck stub (must present three consecutive months)
- Social security statement of benefits
- Veterans administration statement of benefits
- Child Support
- Divorce Decree
- Other official document

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
NON TRIBAL LANDS**

F. Lifeline Support Amount

1. Monthly Federal Lifeline support for Fixed Voice-only and Fixed Broadband are as follows:

<u>Date</u>	<u>Fixed Voice Only</u>	<u>Fixed Broadband</u>
12/1/16	\$9.25	\$9.25
12/1/17	\$9.25	\$9.25
12/1/18	\$9.25	\$9.25
12/1/19	\$7.25	\$9.25
12/1/20	\$5.25	\$9.25
12/1/21	\$0.00	\$9.25

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
TRIBAL LANDS**

A. General

1. The Federal Communications Commission and the North Dakota Public Service Commission require that an Eligible Telecommunications Carrier must offer Lifeline assistance to non-Tribal Land customers, and Enhanced Lifeline and Link-up assistance for Tribal Land customers. Tribal Lands include any federally recognized Indian tribe's reservation, pueblo, or colony.
2. Lifeline service means qualifying low income subscribers pay reduced charges for residential local telecommunications service; either wireline voice, wireless voice, wireline (fixed) broadband or wireless broadband service. A subscriber can receive a Lifeline discount on only one service.
3. Lifeline assistance is not available when a subscriber is already receiving one or more Lifeline services concurrently, or one or more subscribers in a household are receiving Lifeline services concurrently.
4. Voice Lifeline service includes voice grade access to the public switched network, minutes of use for local service provided at no additional charge to end users, access to emergency 911 and enhanced 911 service to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems, and toll limitation at no charge to qualifying low-income consumers.
5. Fixed Broadband Lifeline will provide, at a minimum, usage allowance of 150 GB per month at 10/1 Mbps upload/download speeds for home internet plans. In those areas where 10/1 Mbps download/upload speeds are not offered, the highest performing speeds available will be offered, but no less than 4/1 Mbps.
6. A service deposit shall not be collected in order to initiate Lifeline service if the qualifying low income subscriber voluntarily elects toll blocking.
7. All Lifeline customers will be required to recertify on an annual basis.

**LOCAL SERVICE
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TRIBAL LANDS**

B. Lifeline Benefit Port Freeze

1. Lifeline customers will be required to remain with their service provider for a minimum period before they can transfer their benefit to another provider.
 - a. Voice only customers must remain with their service provider for sixty (60) days before transferring their benefit to another provider.
 - b. Voice with broadband, where broadband does not meet the minimum service standards, must remain with their provider for sixty (60) days before transferring their benefit to another provider.
 - c. Broadband only customers must remain for twelve (12) months before transferring their benefit to another provider.
 - d. Broadband with voice, where voice does not meet the minimum service standards, must remain with their provider for twelve (12) months before transferring their benefit to another provider.
 - e. Bundle, where both voice and broadband meet the minimum service standards, must remain with their provider for twelve (12) months before transferring their benefit to another provider.
2. If a subscriber cancels service or is de-enrolled for non-usage during the benefit port freeze, the customer still cannot re-enroll in the program with another provider until the port freeze period ends.
3. Customers may transfer their Lifeline benefit to another service from the same provider at any time.

C. Lifeline Benefit Port Freeze Exemptions

1. In limited situations, which are listed below, customers may be exempt from their benefit port freeze period and transfer their Lifeline benefit to a different provider.
 - a. Customer moves (changes their residential address); or,
 - b. The service provider ceases operations, or otherwise fails to provide service; or,
 - c. The service provider has imposed late fees greater than or equal to the monthly end-user charge for the supported service; or,
 - d. The service provider is found to be in violation of Lifeline Program rules and the subscriber is impacted by the violation.

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
TRIBAL LANDS**

D. Program Based Eligibility

1. A subscriber can receive the Lifeline assistance by providing SRT their current or prior year's statement of benefits from a qualifying assistance program, a notice or letter of participation in a qualifying assistance program, program participation documents, or another official document demonstrating that the prospective subscriber, one or more of the prospective subscriber's dependents or the prospective subscriber's household receives benefits from a qualifying assistance program. Applicant must complete SRT's Lifeline Assistance Application. Eligible programs include:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8) (FPHA)
- Veterans Pension and Survivors Benefit Program
- HEAD Start
- Tribally-administered Temporary Assistance for Needy Families
- Food Distribution on Indian Reservations (FDPIR)
- Bureau of Indian Affairs General Assistance

E. Income Based Eligibility

1. A qualifying low income subscriber is eligible to receive Lifeline assistance by certifying under the Income-Based method. The subscriber's household income must be at or below 135% of the Federal Poverty Guidelines. The Universal Service Administration Company (USAC) will be the point of reference to determine the Federal Poverty Guidelines. The subscriber must complete SRT's Assistance Application, provide SRT income documentation, and certify the number of household members. The income of all household members will be used to determine eligibility. Acceptable income documentation includes:

- Prior year's state, federal, or tribal tax return
- Current income statement from an employer
- Paycheck stub (must present three consecutive months)
- Social security statement of benefits
- Veterans administration statement of benefits
- Child Support
- Divorce Decree
- Other official document

**LOCAL SERVICE
LIFELINE SERVICE – FIXED VOICE AND FIXED BROADBAND
TRIBAL LANDS**

F. Enhanced Lifeline Support Amount

1. Monthly Federal Lifeline support for Fixed Voice-only and Fixed Broadband are as follows:

<u>Date</u>	<u>Fixed Voice Only</u>	<u>Fixed Broadband</u>
12/1/16	\$9.25	\$9.25
12/1/17	\$9.25	\$9.25
12/1/18	\$9.25	\$9.25
12/1/19	\$7.25	\$9.25
12/1/20	\$5.25	\$9.25
12/1/21	\$0.00	\$9.25

2. In addition to the Lifeline support indicated above, Enhanced Lifeline Assistance for residents of Tribal Lands are eligible to receive an additional \$25 in support. The total amount of Enhanced Lifeline support cannot exceed the amount of the Residential Local Line Charge.

G. Enhanced Linkup Support Amount

1. A resident of Tribal Lands who is eligible to receive Enhanced Lifeline is also eligible to receive Expanded Link Up.
2. A 100 percent reduction, up to \$100, of the customary charge for commencing telecommunications service for a single telecommunications connection.
3. An eligible resident of Tribal lands may receive the benefit of the Enhanced Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

SRT Communications, Inc.
Milestone Certification, Program Year 2018
3303NDMilestnecert3010

SRT Communications, Inc. certifies that throughout 2016 has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream/1 Mbps upstream, and is currently taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service with latency suitable for real-time applications, including Voice over Internet protocol, and usage capacity that is reasonably comparable to reasonable comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	383303
<015> Study Area Name	SRT COMMUNICATIONS
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Julie Lizotte
<035> Contact Telephone Number - Number of person identified in data line <030>	7018585233 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	juliee1@srttel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	SRT COMMUNICATIONS
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/21/2017
Printed name of Authorized Officer:	Steve Lysne
Title or position of Authorized Officer:	CEO
Telephone number of Authorized Officer:	7018585246 ext.
Study Area Code of Reporting Carrier:	383303 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	