



Mr. Nitschke,

We received your letter notifying us of the complaint from BEK Communications. Our response is as follows.

Our crews are instructed to dig out each cable by hand before excavation is done with machines, which was done in this location. While digging the cable up a laborer, who has since ended his employment with the company, damaged it with a shovel. Other communications companies have instructed us in the past to tape up any damage to the casing or sheath of the cable. The laborer made a judgement call, thinking it was the right decision to apply tape to the damaged cable casing. There was no malicious intent in our actions. We have contacted BEK field personal many times prior to the complaint and after with questions on flagging, and locations of old cables. BEK has a tremendous amount of old dead cable not marked that we damage when digging. We notify them on every one of these crossings. We also notify them before starting to dig in an area, so that they can check to make sure all flagging is done and done correctly, after the utility locates are done. Again, nothing was done with malicious intent. We have again spoken with all of our employees about following company protocol and do not expect a repeat in events.

Jay Peterson
Kamphuis Pipeline Co.

3 PU-17-293 Filed 07/31/2017 Pages: 3
Response to ND One-Call Complaint
Kamphuis Pipeline Co.
Jay Peterson

Front Desk

From: nd@occinc.com
Sent: Monday, June 26, 2017 8:24 AM
To: Front Desk
Subject: Ticket: 17069351

NORTH DAKOTA ONE-CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by [clicking on the TicketLINK](#). Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

The map is ONLY used to determine which facility operators may have facilities in your dig area. The Utilities do NOT receive a copy of this map. The precise excavation area and scope of work MUST be described in the extent of work field on the ticket.

The [TicketLINK](#) may also be used to view utility status, request a 'Relocate' or 'Cancel' a request. If you have any questions, call 563-884-7762.

Ticket Summary

Request #	17069351	LORQ MODIFY			
Update Of:	17069226				
Work to Begin Date :	6/28/17 7:30 AM CT	Original Call Date:	6/26/17 7:23 AM CT		
Type of Work:	INSTALLING WATER SERVICE				
County:	KIDDER	Place:	TAPPEN		
Address:	0 40TH AVE SE				
Nearest Intersection:	43RD ST SE				
Township:	138N	Rng:	71W	Sect-Qtr:	11-NW-SW-SE, 14-NE
Caller Lat:		Lon:		Zone:	Nad:
Depth:	8FT	Explosives:	N	Tunneling/Boring:	Y

Location of Work:

INSTALLING WATER SERVICE. PLEASE MARK 50 FEET BOTH SIDES OF A ROUTE STARTING ON THE SOUTH SIDE OF THE INTERSECTION OF 43RD ST SE AND 40TH AVE SE HEADING SOUTH 1500 FEET THEN SOUTHEAST 2500 FEET THEN SOUTH 1500 FEET THEN EAST 2700 FEET AND FINALLY SOUTH 1500 FEET TO THE R HASSE RESIDENCE.

Remarks:

Caller Information

Company:	KAMPHUIS PIPELINE	Fax:	(616)942-9208
Contact Name:	KATHRYN REGAN	Phone:	(616)942-9166
Address:	6115 28TH ST SE SUITE 201 GRAND RAPIDS, MI 49546		
Alt. Contact:	KATIE REGAN	Phone:	(616)551-6106
Contact Email:	frontdesk@kpc4.com		
Work Being Done For:	SCRWD		

Front Desk

From: nd@occinc.com
Sent: Monday, June 26, 2017 8:27 AM
To: Front Desk
Subject: Ticket: 17069350

NORTH DAKOTA ONE-CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by [clicking on the TicketLINK](#). Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

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Ticket Summary

Request #	17069350	LORQ MODIFY			
Update Of:	17069225				
Work to Begin Date :	6/28/17 7:30 AM CT	Original Call Date:	6/26/17 7:24 AM CT		
Type of Work:	INSTALLING WATER SERVICE				
County:	KIDDER	Place:	TAPPEN		
Address:	0 40TH AVE SE				
Nearest Intersection:	42ND ST SE				
Township:	138N	Rng:	71W	Sect-Qtr: 3-NE-SE, 10-NE, 11-NW, 2-SW	
Caller Lat:		Lon:		Zone:	Nad:
Depth:	8FT	Explosives:	N	Tunneling/Boring:	Y

Location of Work:

INSTALLING WATER SERVICE. PLEASE MARK 50 FEET BOTH SIDES OF A ROUTE STARTING ON THE SOUTH SIDE OF THE INTERSECTION OF 40TH AVE SE AND 42ND ST SE HEADING SOUTH JUST OVER ONE MILE THEN EAST 1600 FEET THEN NORTHEAST 1200 FEET TO THE P MITTLEIDER RESIDENCE.

Remarks:

Caller Information

Company:	KAMPHUIS PIPELINE	Fax:	(616)942-9208
Contact Name:	KATHRYN REGAN	Phone:	(616)942-9166
Address:	6115 28TH ST SE SUITE 201 GRAND RAPIDS, MI 49546		
Alt. Contact:	KATIE REGAN	Phone:	(616)551-6106
Contact Email:	frontdesk@kpc4.com		
Work Being Done For:	SCRWD		