

STATE OF NORTH DAKOTA

PUBLIC SERVICE COMMISSION

Northern States Power Company
Customer Service Hours – Electric
Tariff

Case No. PU-17-356

Northern States Power Company
Customer Service Hours – Natural Gas
Tariff

Case No. PU-17-357

AFFIDAVIT OF SERVICE BY CERTIFIED AND ELECTRONIC MAIL

STATE OF NORTH DAKOTA
COUNTY OF BURLEIGH

Geralyn R. Schmaltz deposes and says that:

she is over the age of 18 years and not a party to this action and, on the **23rd day of October, 2017**, she deposited in the United States Mail, at Bismarck, North Dakota, **one** envelope with certified postage, return receipt requested, fully prepaid, securely sealed and containing photocopy of:

- **Notice of Opportunity for Consolidated Hearing**

The envelope was addressed as follows:

Dave Sederquist
Northern States Power Company
PO Box 2747
Fargo, ND 58108-2747
Cert. No. 7017 1070 0000 1507 6965

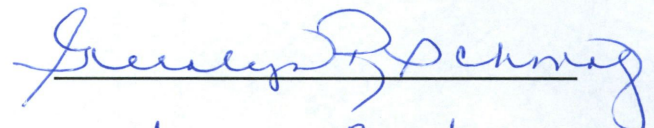
Geralyn R. Schmaltz further deposes and says that on the **23rd day of October, 2017**, she electronically mailed one copy of the same.

The electronic mail was addressed as follows:

regulatory.records@xcelenergy.com

The addresses shown are the respective addressee's last reasonably ascertainable mailing and electronic addresses.

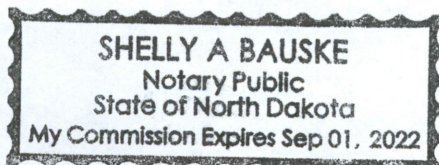
Subscribed and sworn to before me
this **23rd day of October, 2017**.



Shelly A Bauske

Notary Public

SEAL



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Affidavit of Service, Cert. & E-mail - Notice

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NOTICE OF OPPORTUNITY FOR CONSOLIDATED HEARING

October 18, 2017

On September 18, 2017, Northern States Power Company (NSP) filed requests for approval of tariff changes to its Electric and Natural Gas Tariffs. The tariff changes reflect NSP's proposal to change the hours customer service representatives will be available to take non-emergency/non-outage customer calls. Currently NSP's customer service representatives are available 24 hours a day for all services. Under the proposed change in hours for non-emergency/non-outage customer calls, representatives would be available from 7:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 5:00 p.m. Saturday. This change does not affect calls regarding emergencies or outages. Customers can still call 24 hours a day for these issues.

The issues to be considered in the matter are:

1. Are the proposed changes reasonable?
2. Is there other relevant information the Commission should consider?

Comments and requests for a hearing must be received by December 6, 2017. Persons desiring a hearing must file a written request identifying their interest in the proceeding and the reasons for requesting a hearing. If deemed appropriate, the Commission can determine the matter without a hearing.

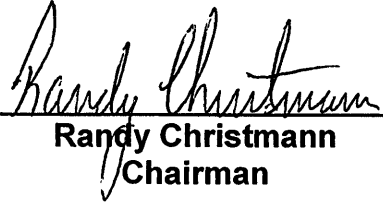
Believing that there will be no prejudice to the rights of the parties or the public interest, and finding the cases involve similar questions of law or fact, the Commission is consolidating these cases for purposes of hearing, under North Dakota Administrative Code section 69-02-04-04.

For more information contact the Public Service Commission, State Capitol, Bismarck, North Dakota 58505, 701-328-2400 or Relay North Dakota 1-800-366-6888 TTY. If you require any auxiliary aids or services, such as readers, signers, or Braille materials, please notify the Commission 24 hours in advance.

PUBLIC SERVICE COMMISSION



**Brian Kroshus
Commissioner**



**Randy Christmann
Chairman**



**Julie Fedorchak
Commissioner**