



# Public Service Commission

## State of North Dakota

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December 1, 2017

Emily Arnoldy  
Telecom Services Manager  
Midcontinent Communications  
3901 N. Louise Ave.  
Sioux Falls, SD 57107

Re: Midcontinent Communications  
Case No. PU-17-464

Dear Ms. Arnoldy:

The North Dakota Public Service Commission Staff has concluded its review of the Company's September 20, 2017 filing of its 2017 subscribers.

I have enclosed a list of subscribers (Attachment A) that are not eligible to participate in the Lifeline Program as they are currently not active in the State's Human Services database as eligible for Medical Assistance or SNAP. Please review your most current list of active subscribers and for any of the customers on the attached list that are still active subscribers, please begin immediate action to de-enroll these customers. Note that these subscribers do have a right to contact the Department of Human Services to reapply for these programs. If they are deemed eligible and provide proof to you that they are once again eligible, you can be reinstate them.

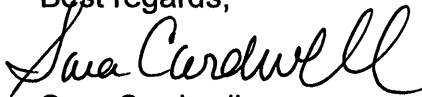
Please respond as to the action that the Company has taken in regards to de-enrolling the customers provided on Attachment A by January 26, 2018.

Please note that there are changes in when we need your 2018 report and its formatting requirements. We will need this report by November 1, 2018. Please chose the closing date for your twelve-month active customer list in order to meet the November filing date. In terms of filing your report, the Department of Human Services has been kind enough to convert your Excel file in the past to a text file format. The Department will no longer provide that assistance. Please submit your file in the attached format (Attachment B) beginning with your 2018 submittal to **include social security numbers for all subscribers**. Note that we also assume the NLAD system that can check for program eligibility will be complete in 2019. It this occurs, 2018 would be the last year that state reporting is necessary.

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Midcontinent Communications  
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If you have any questions please call me at 701-328-4153 or e-mail me at scardwell@nd.gov.

Best regards,

A handwritten signature in cursive script that reads "Sara Cardwell".

Sara Cardwell  
Public Utility Analyst

Enclosure

