

315 Second Street Southeast  
PO Box 2220  
Jamestown, North Dakota 58402-2220  
701 252-0540  
800 257-4044  
www.otpc.com



December 10<sup>th</sup>, 2018

Public Service Commission  
Consumer Affairs-John Hamre  
600 E Blvd  
Bismarck, ND 58505

Enclosed is our monthly disconnect report for November 2018. The total for the month is 54.

Sincerely,

A handwritten signature in black ink that reads "Rachael Smaage". The signature is written in a cursive, flowing style.

Rachael Smaage  
Lead Customer Service Representative

CC: Wendi Olson

OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/27/2018 1150 \$215.18  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 1152 \$843.96  
 DATE AND TIME OF RECONNECT 11/09/2018 1612

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/29/2018 1053 \$984.26  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/27/2018 1113 \$1163.39  
 DATE AND TIME OF RECONNECT 11/27/2018 1553

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 1004 \$178.83  
 DATE AND TIME OF RECONNECT 11/14/2018 1618

2  
 COMMERCIAL  
 DATE AND TIME OF DISCONNECT 11/29/2018 1043 \$176.27  
 DATE AND TIME OF RECONNECT 12/07/2018 1418

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 1144 \$134.70  
 DATE AND TIME OF RECONNECT 11/07/2018 1635

2  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/27/2018 1109 \$266.44  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

3  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/20/2018 0957 \$1082.85  
 DATE AND TIME OF RECONNECT 11/20/2018 1730

3  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/20/2018 1148 \$369.99  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

3  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/14/2018 1130 \$725.74

OTTER TAIL POWER COMPANY  
FERGUS FALLS, MN 56537  
ATTN: R.SMAAGE  
701-253-4744

DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/15/2018 1030 \$892.41  
DATE AND TIME OF RECONNECT 11/15/2018 1517

5

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/20/2018 0930 \$337.65  
DATE AND TIME OF RECONNECT 11/20/2018 1346

5

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/19/2018 0827 \$171.02  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/29/2018 1158 \$826.80  
DATE AND TIME OF RECONNECT 11/29/2018 1535

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/19/2018 0911 \$341.86  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/20/2018 1146 \$474.13  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/27/2018 1020 \$786.00  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/20/2018 1142 \$222.33  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/21/2018 1153 \$112.57  
DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL  
DATE AND TIME OF DISCONNECT 11/20/2018 1136 \$268.02  
DATE AND TIME OF RECONNECT 11/21/2018 1700

6

RESIDENTIAL

OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744  
 \$793.31

DATE AND TIME OF DISCONNECT 11/19/2018 1037  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

7

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 0940 \$217.66  
 DATE AND TIME OF RECONNECT 11/07/2018 1146

7

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 0927 \$630.01  
 DATE AND TIME OF RECONNECT 11/07/2018 1139

7

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/07/2018 1028 \$457.86  
 DATE AND TIME OF RECONNECT 11/09/2018 1340

DIVISION	1	0
DIVISION	2	8
DIVISION	3	4
DIVISION	4	0
DIVISION	5	2
DIVISION	6	8
DIVISION	7	3
DIVISION	8	0
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	0
DIVISION	14	0
TOTAL		25

\*\*\* END OF REPORT - CIS813 \*\*\* FOR R.SMAAGE \*\*\*

OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/20/2018 1000 \$130.59  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/08/2018 1100 \$841.49  
 DATE AND TIME OF RECONNECT 11/13/2018 1147

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1140 \$624.18  
 DATE AND TIME OF RECONNECT 11/13/2018 1500

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1050 \$324.59  
 DATE AND TIME OF RECONNECT 11/13/2018 1230

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1105 \$1035.55  
 DATE AND TIME OF RECONNECT 11/13/2018 1705

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1110 \$694.19  
 DATE AND TIME OF RECONNECT 11/13/2018 1515

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1045 \$421.41  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/15/2018 1146 \$185.02  
 DATE AND TIME OF RECONNECT 11/21/2018 1330

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/28/2018 1030 \$513.72  
 DATE AND TIME OF RECONNECT 11/29/2018 1600

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/08/2018 0930 \$445.80  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8  
 RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/28/2018 1000 \$719.17

OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744

DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1105 \$454.89  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/07/2018 1130 \$405.19  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

8

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/28/2018 0944 \$588.77  
 DATE AND TIME OF RECONNECT 11/28/2018 1059

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 1025 \$175.81  
 DATE AND TIME OF RECONNECT 11/15/2018 0800

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 0800 \$359.39  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/07/2018 0935 \$257.30  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/05/2018 1143 \$632.60  
 DATE AND TIME OF RECONNECT 11/05/2018 1720

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/06/2018 1030 \$569.59  
 DATE AND TIME OF RECONNECT 11/07/2018 1135

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 0817 \$527.53  
 DATE AND TIME OF RECONNECT 11/13/2018 1612

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/28/2018 0925 \$635.38  
 DATE AND TIME OF RECONNECT 11/28/2018 1850

13

RESIDENTIAL

OTTER TAIL POWER COMPANY  
 FERGUS FALLS, MN 56537  
 ATTN: R.SMAAGE  
 701-253-4744  
 \$138.15

DATE AND TIME OF DISCONNECT 11/01/2018 0819  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/15/2018 1200 \$248.12  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/08/2018 0809 \$251.12  
 DATE AND TIME OF RECONNECT 11/08/2018 1640

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 0821 \$664.01  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 0809 \$197.49  
 DATE AND TIME OF RECONNECT 11/14/2018 1822

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/08/2018 0826 \$188.61  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/13/2018 0825 \$485.56  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL  
 DATE AND TIME OF DISCONNECT 11/28/2018 0916 \$346.27  
 DATE AND TIME OF RECONNECT 00/00/0000 0000

DIVISION	1	0
DIVISION	2	0
DIVISION	3	0
DIVISION	4	0
DIVISION	5	0
DIVISION	6	0
DIVISION	7	0
DIVISION	8	14
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	15
DIVISION	14	0
TOTAL		29