



14450 Burnhaven Drive  
Burnsville, MN 55306



July 13, 2018

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, Dept. 408  
Bismarck, ND 58505-0480

Re: FCC Form 481 Annual Reports for 2017

Dear Mr. Nitschke:

Attached is the annual reports for Study Area Code (SAC) 361123 by Citizens Telecommunications Company of Minnesota, LLC (CTC MN), filed with the Federal Communications Commission (FCC) on July 11, 2018, in compliance with 47 CFR § 54.313 and 47 CFR § 54.422. Section 54.313 applies to an eligible telecommunications carrier (ETC) receiving high-cost federal USF support. Section 54.422 applies to ETCs receiving low-income support.

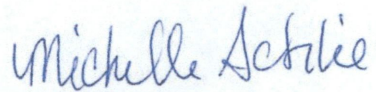
Annual ETC reporting requirements for recipients of federal high-cost support are contained in 47 C.F.R. § 54.313 of the FCC's rules. For the reporting of most of the data and certifications required by 47 C.F.R. §§ 54.313 and 54.422, the FCC has developed a reporting template, Form 481, to be utilized by ETCs.

Beginning with the filing due this year (which this year has been extended to July 16), the FCC made changes to the requirements. The FCC no longer requires that high-cost recipients file information regarding network outages; unfulfilled service requests; the number of complaints received by an ETC per 1,000 subscribers for voice and broadband services; and pricing for voice and broadband services. The FCC Form 481 also no longer includes certifications for high-cost recipients regarding service quality standards and consumer protection rules. Finally, the FCC centralized filing of the FCC Form 481 such that one filing is made with the Universal Service Administrative Company (USAC) and ETCs no longer file duplicate copies of FCC Form 481 with the FCC and with states, U.S. Territories, and/or Tribal governments.

SAC 361123 includes, among other Minnesota exchanges, CTC MN's Oslo, Minnesota exchange, which extends into North Dakota and serves 35 North Dakota residents.

If you have any questions, please contact Scott Bohler at 952-491-5534 or via e-mail at [Scott.Bohler@ftr.com](mailto:Scott.Bohler@ftr.com).

Respectfully submitted,

A handwritten signature in blue ink that reads "Michelle Schlie". The signature is written in a cursive, flowing style.

Michelle Schlie  
Sr. Analyst, Regulatory Affairs  
Attachments

cc: Scott Bohler, Frontier

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	<b>FCC Form 481</b> OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	361123
<015> Study Area Name	CITIZENS-FRONTIER-MN
<020> Program Year	2019
<030> Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness
<035> Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	cassandra.guinness@ftr.com
Form Type	54.313 and 54.422



(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinnee
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinnee@ftr.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

**[500] Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**FCC Form 483  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010> Study Area Code	361123
<015> Study Area Name	CITIZENS-FRONTIER-MN
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Caecandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext
<039> Contact Email Address - Email Address of person identified in data line <030>	caecandra.guinness@ctr.com

<515> Certify compliance with applicable minimum service standards

**(600) Functionality in Emergency Situations  
Data Collection Form**
**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018**

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	565774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	361123MN610.pdf

**(800) Operating Companies  
Data Collection Form**

**FCC Form 481  
OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2018**

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS-FRONTIER-MN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 585774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@ftr.com  
 <810> Reporting Carrier Citizens Telecommunications Company of Minnesota, LLC  
 <811> Holding Company Frontier Communications Corporation  
 <812> Operating Company Citizens Telecommunications Company of Minnesota, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation

-- See attached worksheet --

**(900) Tribal Lands Reporting  
Data Collection Form**

**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018**

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS - FRONTIER - MN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 585774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@ftr.com

Yes

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

Bois Forte Band of Chippewa  
 Mille Lacs Band of Ojibwe  
 Fond du Lac Band of Lake Superior Chippewa

36112308920.pdf

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2018

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

Code	Description	Yes	File Name	Name of Attached Document
<1000>	Voice services rate comparability certification	Yes		
<1010>	Attach detailed description for voice services rate comparability compliance		361123MN1010.pdf	
<1020>	Broadband comparability certification			
<1030>	Attach detailed description for broadband comparability compliance		361123MN1030.pdf	

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018**

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS - FRONTIER-NN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@tr.com

<1100>

Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130>

Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140>

Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

**(1200) Terms and Condition for Lifeline Customers  
Lifeline  
Data Collection Form**

**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018**

<010> Study Area Code 361123

<015> Study Area Name CITIZENS - FRONTIER - NN

<020> Program Year 2019

<030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness

<035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> casaandra.guinness@ftr.com

Name of Attached Document

HTTP [www.frontier.com/discountprograms/LifelineProgram](http://www.frontier.com/discountprograms/LifelineProgram)

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**(2005) Price Cap Carrier Additional Documentation**  
**Data Collection Form**  
*Including Rate-of Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481  
 OMB Control No. 3060-0066/OMB Control No. 3060-0819  
 July 2018

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS-FRONTIER-MN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5657774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@tr.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)   
 Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

**(3005) Rate Of Return Carrier Additional Documentation  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS - FRONTIER - MN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@ftr.com

CAF BLS Reporting

- (3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)
- (3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.
- (3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.
- (3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.
- (3008C) Please provide the percentage of deployment across the entire study area.

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**  
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}  (Yes)  (No)

(3014) If yes, does your company file the RUS annual report (Yes/No)  (Yes)  (No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)  (Yes)  (No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(2005) Rate of Return Carrier Additional Documentation (Continued)  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0066/OMB Control No. 3060-0813  
July 2008

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS- FRONTIER-WA
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ctr.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinnee
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinnee@ftr.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information



**Certification - Reporting Carrier  
Data Collection Form**
**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018**

<010> Study Area Code	361123
<015> Study Area Name	CITIZENS - FRONTIER - MN
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	CITIZENS - FRONTIER - MN
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 07/11/2018</span>
Printed name of Authorized Officer:	Allison Ellis
Title or position of Authorized Officer:	VP Regulatory
Telephone number of Authorized Officer:	2403534702 ext.
Study Area Code of Reporting Carrier:	361123 <span style="float: right;">Filing Due Date for this form: 07/02/2018</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	<b>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018</b>
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<010> Study Area Code	361123
<015> Study Area Name	CITIZENS-FRONTIER-MN
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

## Attachments

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Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See *Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, 28 FCC Rcd 17476 (2013); see also *Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements*, Public Notice, 29 FCC Rcd 13900 (2014). Frontier this year again filed its certification that it is meeting the FCC's substantial progress goals. Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010>	Study Area Code	361123
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<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Minnesota, LLC
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Citizens Telecommunications Company of Minnesota, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Frontier Comm. of the South, LLC	250306	Frontier Communications of the South, LLC
	Frontier Comm. of the South, LLC	250301	Frontier Communications of the South, LLC
	Frontier Comm. of the South, LLC	250318	Frontier Communications of the South, LLC
	CTC White Mountains	454426	Frontier Communications of the White Mountains
	Citizens Utilities Rural Company	452172	Frontier Citizens Utilities Rural
	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302	Frontier Communications of the Southwest Inc.
	Navajo Comm - Arizona	454449	Frontier Navajo Communications / Frontier Navajo Communications Company
	CTC California	542308	Frontier Communications of California
	CTC California (Golden St)	543402	Frontier Communications of California
	CTC California (Tuolumne)	544342	Frontier Communications of California
	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863	Frontier Communications of the Southwest Inc.
	CTC California (West Coast)	542344	Frontier Communications of California
	CTC-California (Global Valley)	542315	Frontier Communications of California
	Frontier of the South - Florida	210318	Frontier Communications of the South, LLC
	Frontier Comm. of Georgia, LLC	220362	Frontier Communications of Georgia LLC
	Frontier Comm. of Georgia, LLC	220387	Frontier Communications of Georgia LLC
	Frontier Comm. of Iowa, Inc.	351127	Frontier Communications of Iowa, LLC
	CTC Idaho	474427	Frontier Communications of Idaho
	Frontier Comm. Northwest, Inc (ID-GTE)	472416	Frontier Communications Northwest Inc.
	CTC Illinois	341183	Frontier Citizens Communications of Illinois
	Frontier Comm. - Schuyler, Inc.	341079	Frontier Communications - Schuyler, Inc.
	Frontier Comm. - Midland, Inc.	341055	Frontier Communications - Midland, Inc.
	Frontier Comm. of Illinois, Inc.	341038	Frontier Communications of Illinois, Inc.

**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS-FRONTIER-WN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@tr.com

<810> Reporting Carrier Citizens Telecommunications Company of Minnesota, LLC  
 <811> Holding Company Frontier Communications Corporation  
 <812> Operating Company Citizens Telecommunications Company of Minnesota, LLC

<813>	<81>	<82>	<83>
Affiliates	SAC	Doing Business As Company or Brand Designation	
Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.	
Frontier Comm. of Mt. Pulaski	341061	Frontier Communications of Mt. Pulaski, Inc.	
Frontier Comm. of Orion, Inc.	341067	Frontier Communications of Orion, Inc.	
Frontier Comm. of Prairie, Inc.	341073	Frontier Communications - Prairie, Inc.	
Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035	Frontier Communications of the Carolinas LLC	
Frontier Comm.-DePue, Inc.	340998	Frontier Communications of DePue, Inc.	
Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.	
Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.	
Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC	
Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC	
Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.	
Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.	
Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.	
Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.	
Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.	
Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.	
CTC Minnesota-Lakes	361123	Frontier Citizens Communications of Minnesota	
CTC Minnesota-South	367123	Frontier Citizens Communications of Minnesota	
Frontier Comm. of Minnesota, Inc.	361367	Frontier Communications of Minnesota, Inc.	
Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC	
CTC Montana	484322	Frontier Communications of Montana	
Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509	Frontier Communications of the Carolinas LLC	
Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479	Frontier Communications of the Carolinas LLC	

**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010>	Study Area Code	361123
<015>	Study Area Name	CITIZENS-FRONTIER-MN
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra_Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Minnesota, LLC
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Citizens Telecommunications Company of Minnesota, LLC

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
CTC Nebraska	371128	Frontier Communications of Nebraska
Navajo Comm - New Mexico	494449	Frontier Navajo Communications / Frontier Navajo Communications Company
CTC of Nevada - North	554431	Frontier Communications of Nevada
CTC of Nevada - South	554432	Frontier Communications of Nevada
Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
CTC of NY - Red Hook	154533	Frontier Communications of New York
CTC of NY - Upstate	154532	Frontier Communications of New York
CTC of NY - Western Counties	154534	Frontier Communications of New York
CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
Frontier Comm.-Ausable Valley	150072	Frontier Communications of Ausable Valley, Inc.
Frontier Comm.-Seneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
Frontier of Michigan, Inc. - Ohio	300682	Frontier Communications of Michigan, Inc.
CTC Oregon	533401	Frontier Communications of Oregon
Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC

**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-9986/OMB Control No. 3060-0819  
July 2018

<010> Study Area Code 361123  
 <015> Study Area Name CITIZENS-FRONTIER-MN  
 <020> Program Year 2019  
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@ftr.com

<810> Reporting Carrier Citizens Telecommunications Company of Minnesota, LLC  
 <811> Holding Company Frontier Communications Corporation  
 <812> Operating Company Citizens Telecommunications Company of Minnesota, LLC

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Frontier Comm. of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC
Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479	Frontier Communications of the Carolinas LLC
Citizens Telecommunications Co. of Tennessee, LLC	294336	Frontier Communications of Tennessee
Citizens Telecommunications Co. of Tennessee, LLC	290580	Frontier Communications of Tennessee
CTC Utah	504429	Frontier Communications of Utah
Navajo Comm - Utah	504449	Frontier Navajo Communications / Frontier Navajo Communications Company
Frontier Comm. Northwest, Inc (WA-Contel)	522449	Frontier Communications Northwest Inc.
Frontier Comm. Northwest, Inc (WA-GTE)	522416	Frontier Communications Northwest Inc.
Frontier Comm of Wisconsin, LLC	330944	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330912	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330967	Frontier Communications of Wisconsin LLC
Frontier Comm. of Wisconsin, LLC	330964	Frontier Communications of Wisconsin LLC
Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.
Frontier Comm of Wisconsin, LLC	330870	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330891	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330940	Frontier Communications of Wisconsin LLC
CTC West Virginia - Bluefield	330941	Frontier Communications of Wisconsin LLC
CTC West Virginia - Mountain St.	204339	Frontier Communications of West Virginia
CTC West Virginia - St. Marys	200271	Frontier Communications of West Virginia
Frontier West Virginia, Inc	204338	Frontier Communications of West Virginia
The Southern New England Telephone Company	205050	Frontier West Virginia Inc.
	135200	Frontier Communications of Connecticut



During the months of August and September 2017, the company contacted the respective tribal leader for each Tribal Land identified on line 910 by mailing via, U.S. Postal Service, Certified Mail an Annual Tribal Government Engagement letter, an example of which is included as Attachment "A". As explained therein, Frontier representatives are available to meet with Tribal leaders to discuss their ongoing communication goals, needs and priorities concerning the deployment and improvement of communications services on Tribal lands.

### **Line 1010 - Voice Services Rate Comparability Compliance**

The price of Frontier's fixed voice service for each exchange included within this Frontier study area is below the FCC's reasonable comparability benchmark for voice services of \$45.38 based on the results of the 2018 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on November 8, 2017 (WC Docket No. 10-90).

### **Line 1030 – Broadband Services Rate Comparability Compliance**

The price of Frontier's fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service's download and upload bandwidths and usage allowance, is below the FCC's reasonable comparability benchmarks for fixed broadband services, based on the supported service's download and upload bandwidths and usage allowance, as reflected in the results of the 2018 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on November 8, 2017 (WC Docket No. 10-90).

**Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)**

Number	Name	Street Address	State	Zip
1	Voyageurs Nat. Park Crane Lake Ranger Station	7577 Gold Coast Road, Crane Lake	MIN	55725
2	McGregor Volunteer Fire Dept. Station 2	49954 Lake Ave, McGregor	MIN	55760
3	Sandy Lake Visitor Center	22205 531st Lane, McGregor	MIN	55760
4	Voyageurs Nat. Park Namakan Dist. Ranger Station	9970 Cedar Lane, Kabetogama	MIN	56669
5	Palisade Instructional Materials Center	P.O. Box 45, Palisade	MIN	56469
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2378 Wilshire Blvd.  
Mound, MN 55364

August 15, 2017

Melanie Benjamin, Chief Executive  
Mille Lacs Band of Ojibwe  
Mille Lacs Band Government Center  
43408 Oodena Drive  
Onamia, MN 56359

Dear Ms. Benjamin:

Frontier Communications is honored to be the telecommunications service provider on your Tribal lands.

We know that priorities and plans of individual Tribal governments are unique; therefore, I would like to extend an invitation to meet at your convenience in order to discuss any matters you would like to discuss such as: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

Please reach out to us at any time if you want to schedule a meeting by contacting me at (952) 491-5534 or by email at [Scott.Bohler@fr.com](mailto:Scott.Bohler@fr.com).

In addition, we wanted to be sure that Tribal leadership and members are aware of a government assistance program known as Tribal Lifeline or Native American Lifeline. The enhanced Tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Frontier Communications. Through this Lifeline supported offering, local service is available to qualified individuals for as low as \$1.00 per month. In addition, under the Tribal Link Up program, a qualified resident receives a 100 percent reduction, up to \$100, of the customary charge to install a single local telephone service connection at the customer's principal place of residence.

Only eligible consumers may enroll in the program. In order to qualify for Tribal Lifeline benefits, an individual must be a resident of a federally recognized tribal land and show proof that you participate in certain government assistance programs. The Lifeline program is limited to one discount per household and is nontransferable. Customers are required to certify and agree that no other member of the household is receiving wireline or wireless Lifeline service from Frontier or another communications provider.

To order Tribal Lifeline in your area, please call Frontier at (800) 794-4741. To find out more information, you may also call the Universal Service Administration Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at [www.LifelineSupport.org](http://www.LifelineSupport.org).

We look forward to a meaningful and on-going dialogue with your Tribal leaders and community.

Sincerely,

A handwritten signature in black ink that reads "Scott Bohler".

Scott Bohler  
Manager, Government & External Affairs

**Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)**

Number	Name	Street Address	State	Zip
1	Voyageurs Nat. Park Crane Lake Ranger Station	7577 Gold Coast Road, Crane Lake	MN	55725
2	McGregor Volunteer Fire Dept. Station 2	49954 Lake Ave, McGregor	MN	55760
3	Sandy Lake Visitor Center	22205 531st Lane, McGregor	MN	55760
4	Voyageurs Nat. Park Namakan Dist. Ranger Station	9970 Cedar Lane, Kabetogama	MN	56669
5	Palisade Instructional Materials Center	P.O. Box 45, Palisade	MN	56469
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