



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

|  |  |                   |                                |
|--|--|-------------------|--------------------------------|
| Company/Person<br>Extreme Underground  | Street Address<br>1661 I-94 Business Loop East | City<br>Dickinson | State and Zip Code<br>ND 58601 |
| Telephone and Cell Phone Number<br>7012270601  | Email Address<br>danny@extremehdd.com          |                   | Date<br>06-14-18               |
| <input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing |  |                   |                                |

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

|   |                |               |                    |
|---|----------------|---------------|--------------------|
| Company/Person<br>Centurylink                   | Street Address | City          | State and Zip Code |
| Telephone and Cell Phone Number<br>800-283-4237 |                | Email Address |                    |

## PART C – ALLEGED VIOLATION

|  |
|--|
| <input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis<br><input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation<br><input type="checkbox"/> Excavator failed to provide required information in excavation or location notice<br><input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation<br><input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area<br><input checked="" type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours<br><input type="checkbox"/> Excavation started prior to underground facility locate<br><input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally<br><input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period<br><input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities<br><input type="checkbox"/> Excavator failed to maintain the markings during excavation<br><input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____ |
| Location of Violation:<br>Dickinson, ND - State Ave - Locate Ticket # 18058363   |
| Date and Time of Violation:<br>06-14-18 - 1:30 pm  |
| Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i><br>Centurylink failed to mark their utilities and even sent a positive response saying their utilities where marked. They started marking utilites around 1:30 pm (MT) on 6-14-18.   |

## PART D – DAMAGE

|   |          |                              |
|---|----------|------------------------------|
| Fatalities  | Injuries | In-patient Hospitalization   |
| Underground facility type(s) and Operator(s) affected:<br>Extreme Underground and MDU |          |                              |
| Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$            |          | Number of Customers Affected |
| Other impact of event:<br>No Damage   |          |                              |
| Please attach photos of Event Area or Damaged Facility                                |          |                              |

## PART I – SIGNATURE

|   |                  |
|---|------------------|
| Signature of Person Filing Complaint<br>Danny Haller - Extreme Underground HDD, LLC | Date<br>06-14-18 |
|---|------------------|

**Submit**

If the "Submit" function is not working properly, please print the completed form and then either **email to** ndpsc@nd.gov, **fax to** 701-328-2410 or **send to** Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400