



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person <i>BOBS Oil Darryl Heim</i>	Street Address <i>3364 Hwy 85 N</i>	City <i>BelField</i>	State and Zip Code <i>ND 58622</i>
Telephone and Cell Phone Number <i>701-575-4666</i>	Email Address <i>ddheim@bobsoilfield.com</i>		Date <i>8/17/18</i>
<input type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person <i>Century Link</i>	Street Address	City	State and Zip Code
Telephone and Cell Phone Number <i>1-800-283-4237</i>		Email Address	

## PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input checked="" type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) <i>Clearing off line when not clear</i>	
Location of Violation: <i>Billings Co. T-141 N R-100 W Sec 2 NW/NE Sec. 1 NW</i>	
Date and Time of Violation: <i>8/9/18 16:21:24 AM / 8/14/18 7:00pm</i>	
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i>	

## PART D – DAMAGE

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$		Number of Customers Affected
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint <i>Darryl Heim</i>	Date <i>08/17/18</i>
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**Submit**

If the "Submit" function is not working properly, please print the completed form and then either email to ndpsc@nd.gov, fax to 701-328-2410 or send to Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400

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North Dakota One-Call Complaint

Bob's Oil Field Service

Darryl Heim



PO Box 706, Belfield, ND 58622

P-701-575-4666, F-701-575-4616 [bobsoil@bobsoilfield.com](mailto:bobsoil@bobsoilfield.com)

08/17/18

Description:

On 08/09/2018 Bobs Oilfield Service placed a one call into the One Call center to install a gas a gas service line in Billings county T-141N R-100W Sec 2 NW –NE quarters also Sec 1 NE quarter.

Ticket # 18102672

Bobs Oilfield was cleared to start construction at 08/14/2018 at 12:01 am.

The crew arrived on location at 7:30 am on 08/14/18 to start building right-of-way by clearing the top soil. In accordance with the positive response sheet all the utilities were accounted for, or had verbal contact with Darryl either cleared or marked . Century Link responded Clear / No conflict on 08/09/2018 at 16:21:24. At the end on the day the crew finish up the right of way and on their way home, and met up with Summit Locator at 7:00 pm and he said he was here to locate Century Link telephone line. When the crew arrived on location the Century Link line was marked on the surveyed area where the gas line was to be installed. With Century link failing to locate and marking the underground facility within 48 hour period and clearing off the one call when it was not clear.

This could result in purchasing more right-of-way from the land owner, more disturbance than allowed and additional labor on extending the right-of-way which will delay on the starting of the project, and a new survey may need to be conducted.

In the event it could be costly and time consuming.

Darryl

# North Dakota One Call

**Ticket No:** 18102672  
**Original Call Date:** 08/09/18 12:43 pm  
**Op:** webusr6  
**Work to Begin Date:** 08/14/18 12:01 am  
**Op:** iacaroly

### CALLER INFORMATION

**Company Name:** BOBS OIL FIELD SERVICE  
**Fax Phone:** 701-575-4616  
**Contact Name:** KARI MAAS  
**Phone:** 701-575-4666  
**Alt Contact:** DARRYL  
**Alt. Phone:** 701-290-8198  
**Caller Address:** P.O. BOX 706 BELFIELD, ND 58622  
**Email Address:** bobsoil@bobsoilfield.com

### DIG SITE INFORMATION

**Type of Work:** INSTALLING GAS SERVICE LINE  
**Work Being Done For:** ONEOK  
**Depth:** OVER 10FT  
**Explosives:** N  
**Tunneling/Boring:** Y  
**White Lining:** PROJECT STAKING

### DIG SITE LOCATION

**County:** BILLINGS  
**Place:** NORTH BILLINGS UT  
**City Limits:** N  
**Address:**  
**Street:** 134TH AVE SW  
**Intersecting Street:** 23RD ST SW  
**Location of Work:** FROM 23RD ST SW AND 134TH AVE SW GO SE ON 134TH AVE SW FOR APPROX 1.1 MILES TO STAKED ROUTE LOCATED ON THE SOUTH SIDE OF THE ROAD MARK 50FT EITHER SIDE OF THE STAKED ROUTE RUNNING SOUTH FOR APPROX 700 FT RUNNING EAST .8 MILE  
**Remarks:** BEST INFORMATION AVAILABLE  
**Caller Twp:** 141N  
**Rng:** 100W  
**Sect-Qtr:** 2-NW-NE, 1-NW  
**Map Twp:** 141N  
**Rng:** 100W  
**Sect-Otr:** 2-NW-NE,1-NW

Date	Type	District	Company	Status	Notes
08/09/18 14:41:03	Ticket Check Response Added	TESORO02	TESORO HIGH PLAINS PIPELINE	Clear/No conflict	
08/09/18 16:21:24	Ticket Check Response Added	CTLND01	CTLQL- CENTURYLINK	Clear/No conflict	
08/13/18 08:08:16	Ticket Check Response Added	RRIDER02	ROUGH RIDER ELECTRIC COOP, INC.	Clear/No conflict	
08/13/18 15:28:05	Ticket Check Response Added	WHUNT01	PETRO HUNT - LITTLE	Clear/No conflict	
08/14/18 08:02:44	Ticket Check Response Added	SWPIPE01	SOUTHWEST PIPELINE PROJECT	Clear/No conflict	Clear Spoke with Kari JW
08/14/18 08:45:41	Ticket Check Response Added	BFP01	BELLE FOURCHE PIPELINE COMPANY	Marked	Called Darryl, this line will parallel our line approximately 20 to 30 feet to the south.
08/16/18 07:22:43	Ticket Check Response Added	WROG01	WHITE ROCK OIL & GAS	Clear/No conflict	







