



Public Service Commission
State of North Dakota

COMMISSIONERS

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Executive Secretary
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Bismarck, North Dakota 58505-0480
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Fax: 701-328-2410
TDD: 800-366-6888 or 711

August 20, 2018

Kent Blickensderfer
CenturyLink Communications, LLC
220 N 5th St
Bismarck, ND 58501

Re: ND One-Call Excavation Notice System: North Dakota Century Code Chapter 49-23

Dear Kent:

Enclosed is a copy of a ND One-Call Complaint, with attachments, against CenturyLink Communications, LLLC, received by the North Dakota Public Service Commission on August 17, 2018, from Darryl Heim, at Bob's Oil Field Service, of Belfield, ND, Case Number PU-18-308. The location of the incident identified in the complaint is approximately the intersection of 23rd St SW and 134th Ave SW, Billings County, ND.

I am sending you this information so that you are aware of the complaint and may respond with information concerning the complaint. **Please respond to Darrell Nitschke, Executive Secretary, North Dakota Public Service Commission, 600 East Boulevard Avenue, Dept 408, Bismarck, ND 58505-0480 by September 4, 2018**, with your written account of the event, including the applicable One Call locate ticket number for work performed at the address indicated.

Your response and the ND One-Call Complaint will be reviewed to determine whether there may be a violation of the One-Call Excavation Notice System law.

If I do not receive a response by the date noted, I will determine whether there was a violation, without your side of the story, based on the facts contained in this complaint. If I conclude a violation did occur I will file a formal complaint against CenturyLink Communications, LLC with the Commission, which may result in a penalty up to \$25,000 per violation as approved by the North Dakota Legislative Assembly in 2013 under North Dakota Century Code Section 49-07-01.1.

Please contact me at 701-328-3397 or at vschock@nd.gov with any questions regarding this correspondence.

Sincerely,

Victor Schock
Public Utilities Division
North Dakota Public Service Commission
600 E Boulevard Ave, Dept 408
Bismarck, ND 58505-0480

Enc: ND One-Call Complaint with attachments
c: Darryl Heim with attachments

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Letter enclosing North Dakota One-Call Complaint

Public Service Commission
Victor Schock



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A - WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person <i>BOBS OIL Darryl Heim</i>	Street Address <i>3767 Hwy 85 N</i>	City <i>Bellevue</i>	State and Zip Code <i>ND 58622</i>
Telephone and Cell Phone Number <i>701-575-4666</i>	Email Address <i>ddheim@bobsoilfield.com</i>		Date <i>8/17/18</i>
<input type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B - WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person <i>CENTRY LINK</i>	Street Address	City	State and Zip Code
Telephone and Cell Phone Number <i>1-800-283-4237</i>		Email Address	

PART C - ALLEGED VIOLATION

Operator failed to provide or update the information provided to the notification center on a timely basis

Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation

Excavator failed to provide required information in excavation or location notice

Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation

Notification center failed to inform the excavator of the names of operators of underground facilities in the area

Operator failed to locate and mark underground facility within 48 hours

Excavation started prior to underground facility locate

Operator failed to mark underground facility within 24 inches horizontally

Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period

Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities

Excavator failed to maintain the markings during excavation

Other (identify the specific section of NDCC Chapter 49-23) *Clearing off line when not clear*

Location of Violation:
Billings Co. T-141 N R-100 W Sec 2 NW/NE Sec. 1 NW

Date and Time of Violation:
8/19/18 16:21:24 AM / 8/19/18 7:00 PM

Description (summarize the observations on which you rely to allege the violation) *If more space is required, please provide the description on a separate page.*

PART D - DAMAGE

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$		Number of Customers Affected
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

PART I - SIGNATURE

Signature of Person Filing Complaint <i>Darryl Heim</i>	Date <i>08/17/18</i>
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Submit

If the "Submit" function is not working properly, please print the completed form and then either email to ndpsc@nd.gov, fax to 701-328-2410 or send to Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400

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North Dakota One-Call Complaint

Bob's Oil Field Service

Darryl Heim



PO Box 706, Belfield, ND 58622
P-701-575-4666, F-701-575-4616 bobsoil@bobsoilfield.com

08/17/18

Description:

On 08/09/2018 Bobs Oilfield Service placed a one call into the One Call center to install a gas a gas service line in Billings county T-141N R-100W Sec 2 NW –NE quarters also Sec 1 NE quarter.

Ticket # 18102672

Bobs Oilfield was cleared to start construction at 08/14/2018 at 12:01 am.

The crew arrived on location at 7:30 am on 08/14/18 to start building right-of-way by clearing the top soil. In accordance with the positive response sheet all the utilities were accounted for, or had verbal contact with Darryl either cleared or marked . Century Link responded Clear / No conflict on 08/09/2018 at 16:21:24. At the end on the day the crew finish up the right of way and on their way home, and met up with Summit Locator at 7:00 pm and he said he was here to locate Century Link telephone line. When the crew arrived on location the Century Link line was marked on the surveyed area where the gas line was to be installed. With Century link failing to locate and marking the underground facility within 48 hour period and clearing off the one call when it was not clear.

This could result in purchasing more right-of-way from the land owner, more disturbance than allowed and additional labor on extending the right-of-way which will delay on the starting of the project, and a new survey may need to be conducted.

In the event it could be costly and time consuming.

Darryl

North Dakota One Call

Ticket No: 18102672
LORQ ROUTINE
Original Call Date: 08/09/18 12:43 pm
Op: webusr6
Work to Begin Date: 08/14/18 12:01 am
Op: iacaroly

CALLER INFORMATION

Company Name: BOBS OIL FIELD SERVICE
Fax Phone: 701-575-4616
Contact Name: KARI MAAS
Phone: 701-575-4666
Alt Contact: DARRYL
Alt. Phone: 701-290-8198
Caller Address: P.O. BOX 706 BELFIELD, ND 58622
Email Address: bobsoil@bobsoilfield.com

DIG SITE INFORMATION

Type of Work: INSTALLING GAS SERVICE LINE
Work Being Done For: ONEOK
Depth: OVER 10FT
Explosives: N
Tunneling/Boring: Y
White Lining: PROJECT STAKING

DIG SITE LOCATION

County: BILLINGS
Place: NORTH BILLINGS UT
City Limits: N
Address:
Street: 134TH AVE SW
Intersecting Street: 23RD ST SW
Location of Work: FROM 23RD ST SW AND 134TH AVE SW GO SE ON 134TH AVE SW FOR APPROX 1.1 MILES TO STAKED ROUTE LOCATED ON THE SOUTH SIDE OF THE ROAD MARK 50FT EITHER SIDE OF THE STAKED ROUTE RUNNING SOUTH FOR APPROX 700 FT RUNNING EAST .8 MILE
Remarks: BEST INFORMATION AVAILABLE
Caller Twp: 141N
Rng: 100W
Sect-Qtr: 2-NW-NE, 1-NW
Map Twp: 141N
Rng: 100W
Sect-Otr: 2-NW-NE.1-NW

Date	Type	District	Company	Status	Notes
08/09/18 14:41:03	Ticket Check Response Added	TESORO02	TESORO HIGH PLAINS PIPELINE	Clear/No conflict	
08/09/18 16:21:24	Ticket Check Response Added	CTLND01	CTLQL- CENTURYLINK	Clear/No conflict	
08/13/18 08:08:16	Ticket Check Response Added	RRIDER02	ROUGH RIDER ELECTRIC COOP, INC.	Clear/No conflict	
08/13/18 15:28:05	Ticket Check Response Added	WHUNT01	PETRO HUNT - LITTLE	Clear/No conflict	
08/14/18 08:02:44	Ticket Check Response Added	SWPIPE01	SOUTHWEST PIPELINE PROJECT	Clear/No conflict	Clear Spoke with Kari JW
08/14/18 08:45:41	Ticket Check Response Added	BFP01	BELLE FOURCHE PIPELINE COMPANY	Marked	Called Darryl, this line will parallel our line approximately 20 to 30 feet to the south.
08/16/18 07:22:43	Ticket Check Response Added	WROG01	WHITE ROCK OIL & GAS	Clear/No conflict	

Copy of the Time, Line Call Concept, etc.







