



# ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

## PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person <b>Rhino Contracting Inc</b>	Street Address <b>1003 S 48th St</b>	City <b>Grand Forks</b>	State and Zip Code <b>ND 58201</b>
Telephone and Cell Phone Number <b>701-772-6935</b>	Email Address <b>Rhino@rhinocontracting.com</b>		Date <b>9/5/18</b>
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

## PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person <b>Summit Utility Services LLC</b>	Street Address <b>PO Box 18159</b>	City <b>Missoula</b>	State and Zip Code <b>MT 59808</b>
Telephone and Cell Phone Number <b>406-210-2600</b>	Email Address <b>steve.rotherham@summitutility.com</b>		

## PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input checked="" type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____
Location of Violation: <b>corner of University Ave + N 48th St</b>
Date and Time of Violation: <b>9/1/18 12:01 AM</b>
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i>  <b>See attached documents</b>

## PART D – DAMAGE **No damage**

Fatalities	Injuries	In-patient Hospitalization
Underground facility type(s) and Operator(s) affected:		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$	Number of Customers Affected	
Other impact of event:		
Please attach photos of Event Area or Damaged Facility		

## PART I – SIGNATURE

Signature of Person Filing Complaint <b>Krystal Jose</b>	Date <b>9/5/18</b>
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**Submit**

If the "Submit" function is not working properly, please print the completed form and then either **email to** ndpsc@nd.gov, **fax to** 701-328-2410 or **send to** Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400

On 8/29/18, ticket # 18117011 was called in to ND One Call with a clear date of 9/1/18 at 12:01 AM.

On 8/31/18 at 10:43 AM, we received a positive response from CenturyLink stating, "The described dig area of your locate request has been marked."

On 8/31/18 at 11:02 AM, we received a call from John with Summit regarding this ticket. He stated that the job is only partially marked, but he is leaving early to go home so he'll be leaving it to "the rest of them" to finish marking it.

After this call, I contacted Todd with Summit to inform him of this conversation and to make sure this job is marked before the ticket clears, so that our schedule will not be thrown off. Todd stated that he didn't know anything about this, as John had not informed him. He would, however, check into it and make sure he got it marked. He also stated that the locators are not supposed to submit a status on tickets until they are fully marked. I told him that it was John that had done it. He apologized and said he would personally make sure the ticket was finished so our work time would not be delayed. He and I agreed that it would be marked by Tuesday morning.

On 9/1/18 at 12:15 PM the positive response from ND One Call showed CenturyLink as being marked.

On 9/4/18 at 8:35 AM the positive response from ND One Call showed CenturyLink as being marked.

No communication had been received from Summit on 9/4/18 by 11:30 AM so I went out to check and see if marking had been completed. I saw two Summit vehicles parked at the intersection of University Ave and N 48<sup>th</sup> St at 11:35 AM. There were two locators walking among the white flags and other utility flags, and the CenturyLink ped was open. They appeared to be marking our jobsite. I returned to the office and at 11:45 AM we received another positive response from CenturyLink stating, "The described dig area of your locate request has been marked."

On 9/4/18 at 12:23 PM we received another positive response from CenturyLink stating, "The described dig area of your locate request has been marked."

On 9/4/18 at 12:25 PM we received another positive response from CenturyLink stating, "The described dig area of your locate request has been marked."

We also have a second ticket for this job, ticket 18116996, which we had the same situation but no communication from Summit directly. I got positive responses on this ticket on 8/31/18 at 10:45 AM, 9/1/18 at 12:15 AM, 9/4/18 at 8:33 AM and 9/4/18 at 12:36 PM stating CenturyLink was marked.

On 9/4/18 at 12:23 PM I received a call from Todd with Summit. He stated that he just finished marking tickets 18117011 & 18116996. He said that all John had marked was a small portion and only the smaller lines. He said he had to redo the whole thing, including the areas John marked. I told him that we were unaware that 18116996 wasn't completely marked, as we had never received a call from Summit, although we did receive a positive response stating it was marked on 8/31/18. He apologized but said that it's fully marked now. He made sure of it personally.

This particular situation has not impeded our work at this time, but we have had several past situations where it has. We are a company that strives for safety and we will not begin excavation until all utilities are marked or cleared off. We take great care to make sure that we dig safely. It has reached the point where we can not trust positive responses from CenturyLink as we have had many situations that we

have received positive responses stating a job is marked and when we arrive on site to begin working we find that there are no CenturyLink marks.

This practice of sending out positive responses before the utilities are marked causes a great many problems when it comes time to excavate, especially the times when we receive no communication from Summit, in most cases, letting us know something is not marked. When they do communicate with us to let us know it is not finished, they do not contact us when it is finished, leaving us to guess as to whether the positive response is accurate or not. We do not find this out until we arrive on site, which ends up throwing off our schedule when we find out that the job is, in fact, still not marked.

We would like to note that Todd, the supervisor for Summit in Grand Forks, has done a wonderful job trying to make sure everything gets marked in a timely manner. When we call him with an issue he takes care of it personally. He has stated to me that the people under him are told not to respond to a ticket until it is marked. The majority of issues that we have with Summit have been from Non Grand Forks based locators that come in to "help". John is a locator out of Bismarck, and we have had multiple problems with him clearing off on tickets before being marked.

**From:** nd@occinc.com  
**Sent:** Wednesday, August 29, 2018 3:44 PM  
**To:** Krystal Jose  
**Subject:** Ticket: 18117011

### NORTH DAKOTA ONE CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by clicking on the TicketLINK. Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

The map is ONLY used to determine which facility operators may have facilities in your dig area. The Utilities do NOT receive a copy of this map. The precise excavation area and scope of work MUST be described in the extent of work field on the ticket.

The TicketLINK may also be used to view utility status, request a 'Relocate' or 'Cancel' a request. If you have any questions, call 563-884-7762.

#### Ticket Summary

<b>NOTICE OF INTENT TO EXCAVATE</b>		<b>LORQ ROUTINE</b>	
<b>Request #:</b>	18117011		
<b>Original Call Date:</b>	08/29/18	<b>Time:</b>	3:33 PM CT
<b>Work to Begin Date :</b>	09/01/18	<b>Time:</b>	12:01 AM CT
<b>Work to Begin Date :</b>	09/01/18	<b>Time:</b>	12:01 AM CT
		<b>Type:</b>	WEB

#### Work Information

<b>Location: County:</b>	GRAND FORKS	<b>Cjty:</b>	GRAND FORKS	<b>City Limits:</b>	Y
<b>Address / Street:</b>	0 N 48TH ST				
<b>Near Intersection:</b>	UNIVERSITY AVE				
<b>Map Twp:</b>	151N	<b>Rng:</b>	50W	<b>Sect-Qtr:</b>	6-SW-SE

<b>Excavation Type:</b>	<b>Depth:</b>	OVER 10FT	<b>Explosives:</b>	N	<b>Tunneling/Boring:</b>	Y
<b>White Lining:</b>	WHITE MARKING					
<b>Type of Work:</b>	INSTALLING FIBER, DUCT, NODE PEDS					

**Extent of Work:**

ROUTE SHOULD BE WHITE FLAGGED. PLEASE SEE ATTACHED MAP FOR REFERENCE AS WELL. PLEASE MARK A 20 FT RADIUS OF PED LOCATED IN THE NE CORNER OF ABOVE INTERSECTION WHERE WHITE FLAGGED ROUTE BEGINS, THEN CONTINUE MARKING THE E ROAD R-O-W AND E UTILITY EASEMENT OF N 48TH ST GOING N TO THE N SIDE OF BURDICK CT WHERE ROUTE TURNS E, THEN CONTINUE MARKING THE N ROAD R-O-W AND N UTILITY EASEMENT OF BURDICK CT GOING E APPROX 480 FT TO THE W SIDE OF SIDEWALK ON THE E SIDE OF 431 BURDICK CT WHERE ROUTE TURNS N, THEN CONTINUE MARKING A 50 FT WIDE PATH GOING N APPROX 130 FT TO THE PED WHERE WHITE FLAGGED ROUTE ENDS, MARK A 20 FT RADIUS OF THE PED. RC04353 RC04353

GO TO LINK TO OBTAIN ADDITIONAL INFORMATION THAT WAS PROVIDED BY THE EXCAVATOR REGARDING THIS LOCATION.

**Remarks:**

CALLER REQUESTS AREA BE MARKED WITH PAINT AND FLAGS

#### Caller Information

<b>Company:</b>	RHINO CONTRACTING INC	<b>Call Back:</b>
<b>Address:</b>	P.O. BOX 14898; GRAND FORKS, ND 58208	

**Contact Email:** krystal@rhinocontracting.com  
**Work For:** MIDCO  
**Contact Name:** KRYSTAL JOSE **Phone:** 701-772-6935  
**Type:** CONTRACTOR **Fax:** 701-772-6945  
**Alt. Contact:** KRYSTAL (AFTER 5PM) **Phone:** 701-610-9157

**Members Notified:**

Code	COMPANY NAME	Phone	Code	COMPANY NAME	Phone
CTLND01	- CTLQL-CENTURYLINK	(800)283-4237	GRNDFK01	- CITY OF GRAND FORK	(701)746-2595
GRNDFK02	- CITY OF GRAND FORK	(701)738-8773	NDXCEL03	- XCEL ENERGY	(612)630-4366
TCIND01	- MIDCONTINENT COMMU	(605)271-0202	UNDETEL01	- UND TELECOMMUNICAT	(701)777-4111

**Location Information**

**Number of Excavation Locations: 1**

Below are the farthest NW and SE coordinates of the Excavation Polygon(s).  
Please use "Link to Tkt" to access all points.

**Poly 1: NW Lat:** 47.9237928 **Lon:** -97.0990729 **SE Lat:** 47.9222676 **Lon:** -97.0966482

**Excavator Responsibilities**

- \* If there are any private underground facility operators in the excavation area, you should notify them directly.
- Per North Dakota Century Code, it is the responsibility of the ticket holder to remove all tangible marking material (ex - pin flags) upon completion of the excavation. Failure to comply is subject to penalties and fines up to \$25,000.

Krystal Jose

Ticket # 1

1st positive response

**From:** cl\_irth\_comm@irth.com  
**Sent:** Friday, August 31, 2018 10:43 AM  
**To:** Krystal Jose  
**Subject:** Ticket 18117011 - Message from CenturyLink

=====  
To: RHINO CONTRACTING INC      Attn: KRYSTAL JOSE  
Voice: 7017726935      Fax: 7017726945  
Re: Message from CenturyLink

Message from CenturyLink

=====  
Ticket: 18117011  
County: GRAND FORKS      Place: GRAND FORKS  
Address: 0 N 48TH ST

CTLND01:  
The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink  
=====

This message was generated by an automated system. Please do not reply to this email.

**Krystal Jose**

*ticket #1 positive response from ND area*

**From:** nd@occinc.com  
**Sent:** Saturday, September 01, 2018 12:15 AM  
**To:** Krystal Jose  
**Subject:** Ticket Check Status for ND Ticket 18117011

Ticket Number: **18117011**

Location: N 48TH ST GRAND FORKS, ND

As of **9/01/18 0:15 CDT**, participating facility owners have responded to Ticket Check as follows:

<b>District Code</b>	<b>Status</b>
CTLQL-CENTURYLINK	Marked
CITY OF GRAND FORKS	Not yet responded
CITY OF GRAND FORKS WATER MAIN	Marked
XCEL ENERGY	Marked
MIDCONTINENT COMMUNICATIONS	Marked
UND TELECOMMUNICATIONS	Marked

To review this ticket in its entirety, visit Search and Status ® on [www.managetickets.com](http://www.managetickets.com).

**Krystal Jose**

*ticket #1*

*2nd positive response from  
ND one call*

**From:** nd@occinc.com  
**Sent:** Tuesday, September 04, 2018 8:35 AM  
**To:** Krystal Jose  
**Subject:** Ticket Check Status for ND Ticket 18117011

Ticket Number: **18117011**

Location: N 48TH ST GRAND FORKS, ND

As of **9/04/18 8:35 CDT**, participating facility owners have responded to Ticket Check as follows:

<b>District Code</b>	<b>Status</b>
CTLQL-CENTURYLINK	Marked
CITY OF GRAND FORKS	Marked
CITY OF GRAND FORKS WATER MAIN	Marked
XCEL ENERGY	Marked
MIDCONTINENT COMMUNICATIONS	Marked
UND TELECOMMUNICATIONS	Marked

To review this ticket in its entirety, visit Search and Status ® on [www.managetickets.com](http://www.managetickets.com).

**Krystal Jose**

*ticket #1*

*2nd positive response*

---

**From:** cl\_irth\_comm@irth.com  
**Sent:** Tuesday, September 04, 2018 11:45 AM  
**To:** Krystal Jose  
**Subject:** Ticket 18117011 - Message from CenturyLink

=====  
To: RHINO CONTRACTING INC      Attn: KRYSTAL JOSE  
Voice: 7017726935      Fax: 7017726945  
Re: Message from CenturyLink

Message from CenturyLink

=====  
Ticket: 18117011  
County: GRAND FORKS      Place: GRAND FORKS  
Address: 0 N 48TH ST

CTLND01:  
The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink

=====  
This message was generated by an automated system. Please do not reply to this email.

**Krystal Jose**

*ticket # 1 3rd positive response*

**From:** cl\_irth\_comm@irth.com  
**Sent:** Tuesday, September 04, 2018 12:23 PM  
**To:** Krystal Jose  
**Subject:** Ticket 18117011 - Message from CenturyLink

=====  
**To:** RHINO CONTRACTING INC      **Attn:** KRYSTAL JOSE  
**Voice:** 7017726935      **Fax:** 7017726945  
**Re:** Message from CenturyLink

Message from CenturyLink

=====  
**Ticket:** 18117011  
**County:** GRAND FORKS      **Place:** GRAND FORKS  
**Address:** 0 N 48TH ST

**CTLND01:**  
The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink

=====  
This message was generated by an automated system. Please do not reply to this email.

**Krystal Jose**

*ticket #1*

*4<sup>th</sup> positive response*

**From:** cl\_irth\_comm@irth.com  
**Sent:** Tuesday, September 04, 2018 12:25 PM  
**To:** Krystal Jose  
**Subject:** Ticket 18117011 - Message from CenturyLink

=====  
To: RHINO CONTRACTING INC      Attn: KRYSTAL JOSE  
Voice: 7017726935              Fax: 7017726945  
Re: Message from CenturyLink

Message from CenturyLink

=====  
Ticket: 18117011  
County: GRAND FORKS      Place: GRAND FORKS  
Address: 0 N 48TH ST

CTLND01:  
The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink

=====  
This message was generated by an automated system. Please do not reply to this email.

From: nd@occinc.com
Sent: Wednesday, August 29, 2018 3:34 PM
To: Krystal Jose
Subject: Ticket: 18116996

NORTH DAKOTA ONE CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by clicking on the TicketLINK. Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

The map is ONLY used to determine which facility operators may have facilities in your dig area. The Utilities do NOT receive a copy of this map. The precise excavation area and scope of work MUST be described in the extent of work field on the ticket.

The TicketLINK may also be used to view utility status, request a 'Relocate' or 'Cancel' a request. If you have any questions, call 563-884-7762.

Ticket Summary

NOTICE OF INTENT TO EXCAVATE LORQ ROUTINE
Request #: 18116996
Original Call Date: 08/29/18 Time: 3:14 PM CT Type: WEB
Work to Begin Date : 09/01/18 Time: 12:01 AM CT
Work to Begin Date : 09/01/18 Time: 12:01 AM CT

Work Information

Location: County: GRAND FORKS City: GRAND FORKS City Limits: Y
Address / Street: 0 UNIVERSITY AVE
Near Intersection: W LANARK DR
Map Twp: 151N Rng: 50W Sect-Qtr: 6-SW

Excavation Type: Depth: OVER 10FT Explosives: N Tunneling/Boring: Y
White Lining: WHITE MARKING
Type of Work: INSTALLING FIBER, DUCT, NODE PEDS

Extent of Work:

ROUTE SHOULD BE WHITE FLAGGED. PLEASE SEE ATTACHED MAP FOR REFERENCE AS WELL. PLEASE MARK A 20 FT RADIUS OF VAULT LOCATED IN THE SE CORNER OF ABOVE INTERSECTION WHERE WHITE FLAGGED ROUTE BEGINS, THEN CONTINUE MARKING THE S ROAD R-O-W AND S UTILITY EASEMENT OF UNIVERSITY AVE GOING E APPROX 425 FT TO WHERE ROUTE TURNS N, THEN CONTINUE MARKING A 60 FT WIDE PATH GOING N APPROX 100 FT TO THE SW CORNER OF 305 N 49TH ST, THEN CONTINUE MARKING THE ENTIRE REAR UTILITY EASEMENT GOING N APPROX 280 FT TO THE NW CORNER OF 315 N 49TH ST, THEN CONTINUE MARKING A 60 FT WIDE PATH GOING N ACROSS N 50TH/N49TH ST APPROX 330 FT TO THE NODE PED LOCATED IN THE SW CORNER OF 4823 4TH AVE N, MARK A 20 FT RADIUS OF PED. RC04353

GO TO LINK TO OBTAIN ADDITIONAL INFORMATION THAT WAS PROVIDED BY THE EXCAVATOR REGARDING THIS LOCATION.

Remarks:

CALLER REQUESTS AREA BE MARKED WITH PAINT AND FLAGS

Caller Information

Company: RHINO CONTRACTING INC Call Back:

**Address:** P.O. BOX 14898; GRAND FORKS, ND 58208  
**Contact Email:** krystal@rhinocontracting.com  
**Work For:** MIDCO  
**Contact Name:** KRYSTAL JOSE **Phone:** 701-772-6935  
**Type:** CONTRACTOR **Fax:** 701-772-6945  
**Alt. Contact:** KRYSTAL (AFTER 5PM) **Phone:** 701-610-9157

**Members Notified:**

Code	COMPANY NAME	Phone	Code	COMPANY NAME	Phone
CTLND01	- CTLQL-CENTURYLINK	(800)283-4237	GRNDFK01	- CITY OF GRAND FORK	(701)746-2595
GRNDFK02	- CITY OF GRAND FORK	(701)738-8773	NDXCEL03	- XCEL ENERGY	(612)630-4366
TCIND01	- MIDCONTINENT COMMU	(605)271-0202	UNDTTEL01	- UND TELECOMMUNICAT	(701)777-4111

**Location Information**

**Number of Excavation Locations: 1**

Below are the farthest NW and SE coordinates of the Excavation Polygon(s).  
Please use "Link to Tkt" to access all points.

**Poly 1: NW Lat:** 47.9243439 **Lon:** -97.1028953 **SE Lat:** 47.9220935 **Lon:** -97.1005672

**Excavator Responsibilities**

- \* If there are any private underground facility operators in the excavation area, you should notify them directly.
- Per North Dakota Century Code, it is the responsibility of the ticket holder to remove all tangible marking material (ex - pin flags) upon completion of the excavation. Failure to comply is subject to penalties and fines up to \$25,000.

**Krystal Jose**

*ticket #2 1st positive response*

**From:** cl\_irth\_comm@irth.com  
**Sent:** Friday, August 31, 2018 10:45 AM  
**To:** Krystal Jose  
**Subject:** Ticket 18116996 - Message from CenturyLink

=====  
To: RHINO CONTRACTING INC      Attn: KRYSTAL JOSE  
Voice: 7017726935      Fax: 7017726945  
Re: Message from CenturyLink

Message from CenturyLink

=====  
Ticket: 18116996  
County: GRAND FORKS      Place: GRAND FORKS  
Address: 0 UNIVERSITY AVE

CTLND01:  
The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink

=====  
This message was generated by an automated system. Please do not reply to this email.

**Krystal Jose**

*ticket # 2 positive response from ND OneCall*

**From:** nd@occinc.com  
**Sent:** Saturday, September 01, 2018 12:15 AM  
**To:** Krystal Jose  
**Subject:** Ticket Check Status for ND Ticket 18116996

Ticket Number: **18116996**

Location: UNIVERSITY AVE GRAND FORKS, ND

As of **9/01/18 0:15 CDT**, participating facility owners have responded to Ticket Check as follows:

District Code	Status
CTLQL-CENTURYLINK	Marked
CITY OF GRAND FORKS	Not yet responded
CITY OF GRAND FORKS WATER MAIN	Marked
XCEL ENERGY	Marked
MIDCONTINENT COMMUNICATIONS	Not Complete/In Progress: Locator has spoken with the excavator and made arrangements.
UND TELECOMMUNICATIONS	Marked

To review this ticket in its entirety, visit Search and Status ® on [www.managetickets.com](http://www.managetickets.com).

**Krystal Jose**

*ticket #2 2nd positive response from*

*ND one  
Call*

**From:** nd@occinc.com  
**Sent:** Tuesday, September 04, 2018 8:33 AM  
**To:** Krystal Jose  
**Subject:** Ticket Check Status for ND Ticket 18116996

Ticket Number: **18116996**

Location: UNIVERSITY AVE GRAND FORKS, ND

As of **9/04/18 8:33 CDT**, participating facility owners have responded to Ticket Check as follows:

District Code	Status
CTLQL-CENTURYLINK	Marked
CITY OF GRAND FORKS	Marked
CITY OF GRAND FORKS WATER MAIN	Marked
XCEL ENERGY	Marked
MIDCONTINENT COMMUNICATIONS	Not Complete/In Progress: Locator has spoken with the excavator and made arrangements.
UND TELECOMMUNICATIONS	Marked

To review this ticket in its entirety, visit Search and Status ® on [www.managetickets.com](http://www.managetickets.com).

**Krystal Jose**

*ticket #2 2nd positive response*

**From:** cl\_irth\_comm@irth.com  
**Sent:** Tuesday, September 04, 2018 12:36 PM  
**To:** Krystal Jose  
**Subject:** Ticket 18116996 - Message from CenturyLink

=====  
To: RHINO CONTRACTING INC           Attn: KRYSTAL JOSE  
Voice: 7017726935                   Fax: 7017726945  
Re: Message from CenturyLink

Message from CenturyLink

=====  
Ticket: 18116996  
County: GRAND FORKS    Place: GRAND FORKS  
Address: 0 UNIVERSITY AVE

CTLND01:

The described dig area of your locate request has been marked. CenturyLink Local Network facilities are present in the dig area. If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

=====  
Message from CenturyLink

=====  
This message was generated by an automated system. Please do not reply to this email.