

September 12, 2018
Via Overnight Delivery
(Plus E-Mailed Copy)



Mr. Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue
Department 408
Bismarck, ND 58505-0480

**RE: McLeodUSA Telecommunications Services, L.L.C d/b/a PAETEC Business Services
Revision to North Dakota P.S.C. Tariff No. 2 (Local Exchange Services)**

Dear Mr. Nitschke:

Enclosed for filing please find the original of the above referenced tariff filing, submitted on behalf of McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services. This filing introduces an Administrative Services Fee ("ASF"). The Company respectfully requests an effective date for this filing of October 12, 2018.

The Company's Customers have been notified via the enclosed bill message.

The following tariff pages are included with this filing:

67 th Revised Sheet No. 2	Updates Check Sheet
1 st Revised Sheet No. 35	Introduces Administrative Services Fee
1 st Revised Sheet No. 36	Relocates text moved from page 35

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant

tms: NDI1801

Enclosures
ST/tr

1 **PU-18-341** Filed: 9/12/2018 Pages: 5
Revisions to Tariff No. 2

McLeodUSA Telecommunications Services, L.L.C.
Sharon Thomas, Consultant

Administrative Service Fee Notification

Windstream has adopted the ASF (Administrative Service Fee), to recover costs associated with tariff and price guide filings, collections, record maintenance, various state business licenses, various regulatory fees where applicable, general account servicing, and the administrative costs the Company incurs for local, state and federal governmental data gathering, record maintenance, and required reporting. Effective with your next and subsequent bills, a fee of 7% will be applied to Intrastate, Interstate and Internet Services for monthly recurring charges. At the time the ASF is applied, the existing RAS (Regulatory Assessment Surcharge) and DAF (Deregulated Administrative Fee) will be eliminated. Please contact Windstream Enterprise Customer Care at the number listed on this invoice if you have any questions.

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	3 rd Revised	40	Original	70	6 th Revised
2	67 th Revised *	41	Original	71	Original
3	48 th Revised	42	Original	72	7 th Revised
4	Original	43	Original	73	Original
5	Original	44	Original	74	Original
6	Original	45	1 st Revised	75	Original
7	Original	46	2 nd Revised	76	7 th Revised
8	4 th Revised	47	4 th Revised	77	8 th Revised
9	8 th Revised	47.1	1 st Revised	78	9 th Revised
10	11 th Revised	47.2	2 nd Revised	79	9 th Revised
10.1	2 nd Revised	48	5 th Revised	80	6 th Revised
11	Original	48.1	2 nd Revised	80.1	2 nd Revised
12	Original	49	3 rd Revised	81	6 th Revised
13	Original	50	Original	81.01	4 th Revised
14	Original	51	2 nd Revised	81.1	3 rd Revised
15	Original	52	Original	81.2	4 th Revised
16	Original	53	2 nd Revised	81.3	8 th Revised
17	4 th Revised	54	2 nd Revised	81.3.1	1 st Revised
18	2 nd Revised	55	Original	81.4	3 rd Revised
19	Original	56	Original	81.5	2 nd Revised
20	Original	57	Original	82	2 nd Revised
21	Original	58	2 nd Revised	82.1	2 nd Revised
22	1 st Revised	58.1	1 st Revised	82.2	2 nd Revised
23	Original	59	9 th Revised	83	10 th Revised
24	Original	59.01	4 th Revised	83.01	3 rd Revised
25	Original	59.1	5 th Revised	83.1	5 th Revised
26	Original	59.2	1 st Revised	83.2	3 rd Revised
27	Original	60	3 rd Revised	83.3	3 rd Revised
28	1 st Revised	61	1 st Revised	84	2 nd Revised
29	Original	62	1 st Revised	85	4 th Revised
30	Original	63	Original	86	4 th Revised
31	3 rd Revised	64	2 nd Revised	87	3 rd Revised
32	Original	64.1	4 th Revised		
33	3 rd Revised	64.2	3 rd Revised		
34	1 st Revised	65	8 th Revised		
35	1 st Revised *	65.1	4 th Revised		
36	1 st Revised *	66	8 th Revised		
37	Original	67	Original		
38	Original	68	Original		
39	Original	69	8 th Revised		

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Effective: October 12, 2018

Issued By:

Senior Regulatory Counsel
4001 Rodney Parham
Little Rock, AR 72212

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service (cont'd)

2.9.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.9.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeodUSA may be charged to Customers receiving McLeodUSA's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

LNP, PICC, USF, TRS, TTY/TDD surcharges will also be charged where applicable.

1) Administrative Services Fee ("ASF")

The Administrative Services Fee is a flat percentage monthly fee assessed to all monthly recurring charges (MRCs) to recover costs associated with tariff and price guide filings, collections, record maintenance, various state business licenses, various regulatory fees where applicable, general account servicing, and the administrative costs the Company incurs for local, state and federal governmental data gathering, record maintenance, and required reporting. This is not a tax or charge imposed by a governmental entity.

The applicable percentage rate may vary. For the most current rate in effect, please refer to PAETEC Communications FCC Tariff No. 3, Section 5.8, publicly posted at <http://www.tariffs.net/windstream/>.

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(N)(M)

Certain material previously found on this page has been relocated to page 36.

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2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints

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2.10.1 Disputed Bills

In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill. Service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of McLeodUSA by the North Dakota Public Service Commission in the event the Customer files a written complaint with the agency. Subject to regulatory requirements, McLeodUSA's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered.

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2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at One Martha's Way, P.O. Box 3177, Hiawatha, Iowa 52233. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions for at least thirty (30) days. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

North Dakota Public Service Commission
State Capitol, 12th Floor
600 East Boulevard
Bismarck, North Dakota 58505-0480

Certain material now found on this page was previously located on page 35.

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