

Richard Chaska
Oneok Rockies Midstream, LLC
896 25th St. SE
Sidney, MT 59270
October 1, 2018

Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0480

Dear Mr. Nitschke:

In defense of the (3) complaints filed by Loenbro, the following is Oneok's response for each.

PU-18-346

Loenbro states that Oneok responded within the time frame of the 48 hours and marked the Oneok line. 10 days later Loenbro contacted Oneok to schedule the crossing for 9/10/18. At some point between 9/8 and 9/10/18, Loenbro contacted Oneok stating that one of the Oneok lines had not been located and Oneok responded 9/10/18 to locate the second line. Oneok conducted an investigation on this near miss and concluded there was internal communication issues that led to this line not getting marked. Oneok claims that we did not miss the 48 hour deadline of closing the ticket, but due to internal communication issues, the second line was not marked within the 48 hours. Oneok was in continued communications with Loenbro on this ticket even after it was closed to assist with the crossing so it is Oneok's stance that at no time did we allow Loenbro to dig near our pipelines without them being located and a Oneok representative on site.

PU-18-347

Loenbro states that One Call #18124581 was not completed within the 48 hour timeframe. In our log notes posted at 6:43 am on 9/13/18 our locator contacted Loenbro and Loenbro stated that they were about a week out of needing the crossing located and that they were ok with us locating the line in the next 2 days. Our locator addressed more urgent locates prior to getting to Loenbro's request based on the conversation our locator had with Loenbro's representative. After getting Gary with Loenbro's approval, our locator changed the status form "Not Yet Responded" to "Not Complete/In progress" with what he believed was approval to get to this locate as he had time but before the additional week that Gary with Loenbro stated that was their timeframe for getting to this particular crossing. Oneok did not at any time allow Loenbro to dig within our pipeline ROW without a Oneok representative on location.

PU-18-349

Loenbro states that One Call #18098066 was not located within the 48 hour timeframe and that it was not marked correctly. In the remarks posted 8/07/18 at 10:50 am locator flagged

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[Recipient Name]

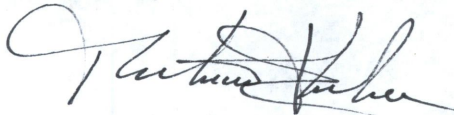
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all lines in the area of the request including the inactive line 25' east of the mainline. That indicates that the lines were indeed located within the 48 hour window. The second inactive line was missed by few feet but indicators were there showing there was a line in the vicinity. After additional attempts the inactive line was located. At no time did Oneok allow Loenbro to dig near our pipelines without a Oneok representative on site and Oneok was in constant contact with Loenbro until this ticket was fully completed.

In summary Oneok's stand on these complaints are that at no time were we in flagrant violation of the ND One Call Laws and that at all times Oneok was in contact with the requestor until the issues that had arisen were resolved. Therefore, Oneok believes we are operating in a safe and prudent manner and that the complaints filed against Oneok by Loenbro are not totally untrue, but are also not warranted. Oneok requests that the 3 complaints filed by Loenbro against Oneok be dismissed.

Sincerely,

A handwritten signature in black ink, appearing to read "Rich Chaska", written in a cursive style.

Rich Chaska