

Memorandum

To: Darrell Nitschke, Executive Secretary

From: Victor Schock, Advocacy Staff VS

Date: December 17, 2018

RE: Response to annual Lifeline customer list filings
Case Nos. PU-18-353, PU-18-365 and PU-18-376

On September 26, 2018 Telrite Corporation (Telrite) submitted its annual list of customers receiving lifeline services. The list contained 222 unique customers.

On October 1, 2018 Boomerang Wireless, LLC (Boomerang) submitted its annual list of customers receiving lifeline services. The list contained 694 unique customers.

On November 1, 2018 Midcontinent Communications (Midco) submitted its annual list of customers receiving lifeline services. The list contained 1070 unique customers.

On November 27, 2018 Commission Staff (Staff) submitted the lists for each of the three companies to the North Dakota Department of Human Services (ND DHS) for verification of customer eligibility for lifeline assistance.

On November 28, 2018 the ND DHS returned a list of 43 Boomerang customers and 27 Telrite customers who are no longer eligible for lifeline assistance under the Medicaid or Supplemental Nutrition Assistance Programs. Midco's list did not have any customers that are no longer eligible.

On November 30, 2018 Staff sent letters to Boomerang and Telrite directing them to de-enroll the customers specified in the lists from ND DHS.

On December 13, 2018 Telrite submitted a letter indicating they have disconnected 20 of the 27 customers, and the remaining 7 were found to be eligible under other programs.

On December 15, 2018 Boomerang submitted a letter indicating they have given all 43 customers notice that if they do not provide proof of eligibility under another program, they will be disconnected on January 14, 2019.

Based on the responses and actions of each company, Staff recommends that no further action be taken and the cases be closed.

2 **PU-18-376** Filed: 12/17/2018 Pages: 1
Memorandum

4 **PU-18-365** Filed: 12/17/2018 Pages: 1
Memorandum

3 **PU-18-353** Filed: 12/17/2018 Pages: 1
Memorandum