

-Info-Public Service Commission

From: Schock, Victor F.
Sent: Monday, June 24, 2019 2:41 PM
To: -Info-Public Service Commission
Subject: FW: Complaints against Master Construction cases PU-18-422 through 429
Attachments: 531 Santa Cruz post locate 1.JPG; 531 Santa Cruz damage 1.JPG; 531 Santa Cruz damage 2.JPG; 531 Santa Cruz damage 3.JPG

Please file as additional response from complainant in PU-18-422 through 429.

Thanks,

Victor Schock

From: Kallberg, Elisabeth M <Elisabeth.M.Kallberg@xcelenergy.com>
Sent: Friday, June 21, 2019 11:25 AM
To: Schock, Victor F. <vschock@nd.gov>
Subject: RE: Complaints against Master Construction cases PU-18-422 through 429

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Victor,

1. PU-18-429 We followed our installation standards for the repaired service line on May 25, 2018. We install our pipe at required depths. Once installed any regrading of the surface may remove soil so the pipe is not at the original depth of burial. It is the excavators responsibility to expose the facility by hand before using power equipment.
2. PU-18-424 We'll need to further investigate what was meant when our employee gave Master "the go ahead to continue".
3. PU-18-423 We'll need to further investigate why crews are usually not able to lower our lines within the DOT and City of Fargo timelines. We install our pipe at required depths. Once installed any regrading of the surface may remove soil so the pipe is not at the original depth of burial. It is the excavators responsibility to expose the facility by hand before using power equipment.
4. PU-18-422 Please see attached post locate picture and additional damage pictures that we believe shows the accurately marked gas line.

Regards,

Lisa Kallberg
(w) 651-229-2282
(c) 651-788-0648

4 PU-18-427 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

4 PU-18-426 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

4 PU-18-428 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

4 PU-18-424 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

4 PU-18-423 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

From: Schock, Victor F. [<mailto:vschock@nd.gov>]

Sent: Monday, June 03, 2019 4:51 PM

4 PU-18-425 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

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4 PU-18-422 Filed 06/21/2019 Pages: 4
Additional response from complainant
Northern States Power Company
Lisa Kallberg

To: Kallberg, Elisabeth M

Subject: Complaints against Master Construction cases PU-18-422 through 429

**CAUTION EXTERNAL SENDER: Stop and consider before you click links or open attachments.
Report suspicious email using the 'Report Phishing/Spam' button in Outlook.**

Hi Lisa,

See response in the link below from Master Construction in reference to the complaints you submitted.
Please let me know your response to their claims.

<https://psc.nd.gov/database/documents/18-0422/003-010.pdf>

Let me know if you have problems with the link. The file was 53MB, so did not want to attach.

Thanks,

Victor Schock

Public Utility Analyst

North Dakota Public Service Commission

600 E Boulevard Ave, Dept 408

Bismarck, ND 58505-0408

(701)328-3397

vschock@nd.gov

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