

Crawford's Construction, Inc. had one call request ticket 18169795 in place on 11/29/18 and cleared. Crawford's Construction, Inc. called in to reactivate the one call assuming the one call was good to go upon the call to reactivate (and did not realize we had to wait the 48 hours to reactivate a prior one call for the same exact location). During this period, we were in constant communication with Christen, the Kinder Morgan representative. He was always aware of our activities on location and any work plans and time frames we had in place, and he never expressed to Crawford's Construction, Inc. any concerns about anything we were (or weren't doing). Now that we are aware, moving forward the 48 hour waiting period will be ensured by Crawford's Construction, Inc..