

Pearce Durick PLLC

ATTORNEYS AT LAW

314 East Thayer Avenue ■ P.O. Box 400 ■ Bismarck, North Dakota 58502
T 701.223.2890 ■ F 701.223.7865 ■ www.pearce-durick.com

ZACHARY E. PELHAM

zep@pearce-durick.com

June 27, 2019

Hand Delivered

Steven Kahl
Interim Executive Director
ND Public Service Commission
Capitol
600 E. Boulevard, Twelfth Floor
Bismarck, ND 58505

RE: Midcontinent Communications Annual ETC Certification Filing and Submittal
Pursuant to N.D.A.C. §69-09-05-12.1/FCC Form 481 – Carrier Annual Reporting

Dear Mr. Kahl:

Enclosed for filing please find an original and seven copies of the following:

1. Midcontinent's Annual ETC Certification Filing and Submittal Pursuant to N.D.A.C. §69-09-05-12.1;
2. Exhibit D – Lifeline ad;
3. Exhibit E – Affidavit.

By separate cover letter, and separately bound and placed in a sealed envelope labeled "PROTECTED INFORMATION – PRIVATE," is one copy of the Confidential Exhibits A, B and C referenced in the document.

Expedited review has also been requested.

Thank you.

Sincerely,

PEARCE DURICK, PLLC



ZACHARY E. PELHAM

Counsel to Midcontinent Communications

ZEP/ak
Enclosures

IN THE MATTER OF THE REQUEST OF)	
MIDCONTINENT COMMUNICATIONS FOR)	ANNUAL ETC CERTIFICATION
CERTIFICATION REGARDING ITS USE OF)	FILING AND SUBMITTAL
FEDERAL UNIVERSAL SERVICE SUPPORT.)	PURSUANT TO N.D.A.C. § 69-09-05-12.1

Midcontinent Communications ("Midcontinent"), by and through its attorney, makes this filing to seek certification from the Federal Communications Commission (the "FCC") as is required under 47 CFR 54.313 and to comply with the Commission's rules pertaining to ETCs. As part of this filing, Midcontinent offers the following:

1. Pursuant to 47 C.F.R. § 54.314, each carrier that has been designated as an eligible telecommunications carrier ("ETC") that is eligible to receive future federal universal service support must file an annual certification with the FCC and the Universal Service Administrative Company ("USAC") stating that federal high-cost support provided to the carrier will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. This certification requirement applies to various categories of federal universal service support, including support provided pursuant to 47 C.F.R. §§ 54.301, 54.305, and/or 54.307, and/or 47 C.F.R Part 36, Subpart F (high-cost loop support, local switching support, safety net additive support and safety valve support). Support provided under these FCC rule provisions will only in the future be made available if the State Commission files the requisite certification pursuant to 46 C.F.R. § 54.314.

2. The certification required to receive federal universal service support for all four quarters during calendar year 2020 is currently due to be filed with the FCC and USAC on or before October 1, 2019. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

3. Midcontinent is a competitive local exchange telephone company that has previously been designated by this Commission as a Competitive ETC (CETC). Midcontinent provides local exchange telephone services, including all of the essential services that are included in federal definition of universal service within its established service area in South Dakota, North Dakota, Kansas and Minnesota.

4. As required by the provisions of §54.313(a)(3), Midcontinent is committed to providing service throughout its existing service areas to all customers making a reasonable request for service. Midcontinent has, since 2005, served as a competitive eligible telecommunications carrier within its established service areas. Midcontinent already has extended wireline local exchange network facilities throughout its service area as necessary to make all essential local exchange services that are support by federal universal service available to end-user customers within its service area. Consistent with its past practice, Midcontinent hereby certifies that it will provide service on a timely basis to all requesting customers within its designated ETC service area. In certain cases, the provisioning of this service may require a customer in a new location to first meet the requirements of Midcontinent's line extension policies. These line extension policies are, however, consistent with the requirement under both federal and state law to meet all reasonable requests for service. In those areas Midcontinent cannot provide service on its own facilities there are agreements with the ILEC to lease or resell services. In 2018, Midcontinent fulfilled all requests for telephone service in its service area. Midcontinent certifies that it is complying with applicable service standards and consumer protection rules. Midcontinent also certifies that in those exchanges where service is being offered, it offers local usage plans comparable to the incumbent local exchange provider.

5. Midcontinent certifies that it has the ability to remain functional in emergency situations as required by the provisions of §54.313(a)(6). Midcontinent is currently in compliance with this Commission's "auxiliary and battery power requirements" set forth in §54.202(a)(2).

6. In accordance with §54.314, Midcontinent certifies that all federal high-cost support received during 2018 and 2019 was and will be used for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

7. Midcontinent certifies that it does provide equal access to long distance carriers.

8. In addition to the information included in CONFIDENTIAL Exhibit A, the following information is provided to meet the Commission's "Certification requirements" set forth in ND Administrative Code §69-09-05.12.1:

- Midcontinent's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout its service area. As a competitive local exchange carrier, Midcontinent upgrades and replaces facilities and equipment as necessary. In furtherance of its service quality improvement plan, Midcontinent will use any high-cost universal service amounts received by it to offset expenditures incurred as it continues to upgrade and replace facilities and equipment. Midcontinent's Actual Capital Expenditures for 2018 and Estimated 2020 Capital Expenditures are attached as CONFIDENTIAL Exhibit B.

- During calendar year 2018, Midcontinent did not experience any unplanned service outage affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes.
- Midcontinent was able to provide service to all potential customers that requested service during 2018, and as of December 31, 2018, Midcontinent had no unfulfilled requests for service.
- During 2018, one complaint was received by Midcontinent Communications as outlined in Exhibit C.

9. An eligible telecommunications carrier, under ND Administrative Code § 69-09-05-12.1, is also required to demonstrate annually of its Lifeline and Link-up assistance program outreach. Midcontinent's Lifeline outreach program includes information and application form on its website, www.midco.com.

Midcontinent's telephone service brochures and the handbooks, Exhibit E, provided to new telephone customers provide information on the availability of Lifeline assistance. Also, at least annually Midcontinent advises customers of the program through its statement message, during 2018 messages ran in September. Midcontinent also ran commercial spots on cable TV periodically during 2018; print copy of ad is in Exhibit D.

As required by the FCC, Midcontinent did conduct a recertification of all its lifeline customers with results filed with USAC and the FCC on January 31, 2019. Attached is an Affidavit, Exhibit E, containing certification, including those required under the provisions of 60-09-05-12.1 (5), (6), (7), (8) and 47 CFR 54.313.

10. Based on all of the forgoing information including the information provided on Confidential Exhibits A, B, and C, Midcontinent requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Midcontinent Communications is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to Midcontinent in 2020. In order to ensure that certification is issued to the FCC prior to October 1, 2019, Midcontinent would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 27th day of June 2019.

Respectfully Submitted,

PEARCE DURICK PLLC

BY: 

ZACHARY E. PELHAM, ND#05904

zep@pearce-durick.com

PATRICK W. DURICK, ND#03141

pwd@pearce-durick.com

314 E. Thayer Avenue

P.O. Box 400

Bismarck, ND 58502-0400

(701) 223-2890

*Individually and as Members of the Firm
Attorneys for Midcontinent Communications*

Exhibits to Midcontinent's 2018 ETC Filing:

- Exhibit A- Operation Expenses (**CONFIDENTIAL – NOT FOR PUBLIC**)
- Exhibit B - Two Year Capital Expenditures (**CONFIDENTIAL – NOT FOR PUBLIC**)
- Exhibit C - Outages and Customer Complaints (**CONFIDENTIAL – NOT FOR PUBLIC**)
- Exhibit D - Lifeline
- Exhibit E - Affidavit

MIDCONTINENT COMMUNICATIONS

Exhibit D - Lifeline

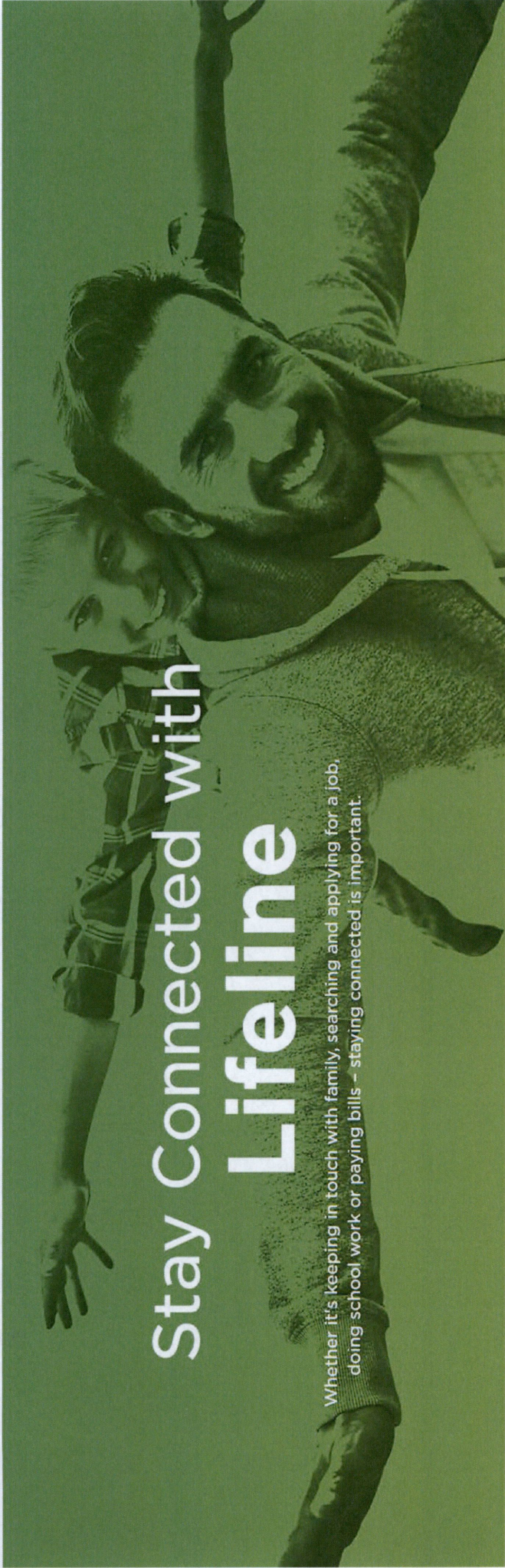
Terms & Conditions of Lifeline Plans

Lifeline provides discounts on Midco residential service plans that include voice service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal Lifeline discount plus state discounts, if available.

Midco's flat-rated residential voice service plans provide unlimited local calling. Lifeline discounts may be applied to bundled service packages that include voice services, internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning Midco's Lifeline program can be found on our Lifeline web page at www.midco.com/lifeline/



Stay Connected with Lifeline

Whether it's keeping in touch with family, searching and applying for a job, doing school work or paying bills – staying connected is important.

Lifeline is a federal program intended to put home phone and internet service within the reach of qualifying families – giving low-income households affordable home phone or internet access.

This isn't a promotion or special offer. If you reside in a state where Midco is an eligible telecommunications carrier (ETC) and Midco services are available at your home address, you may be eligible for this program if you meet the program qualifications.

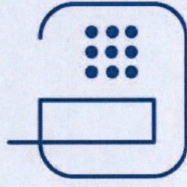
Broadband Assistance



Enjoy cost-effective connectivity, with no installation fee and rent-free modems.¹

- Up to 25 Mbps downloads & 3 Mbps uploads

Home Phone Assistance



Get reliable, digital home phone service at a reduced monthly rate.² There's no installation fee, and it includes free long-distance blocking and selective call rejection.

Eligibility

Lifeline Assistance is available to qualifying new and current customers who meet income guidelines. Some of the other eligibility requirements include:

- Only one Lifeline credit is allowed per household.
- Only one Lifeline credit is allowed per individual.
- Midco service must be in the eligible participant's name or they must certify that the program participant is a member of the household.
- You may be required to recertify household eligibility at any time. Failure to recertify may result in termination of the Lifeline benefit.
- Lifeline assistance cannot be transferred to another person.

How to Apply

ND & SD Customers

- Visit CheckLifeline.org to apply and check your eligibility for this federal program. If you need help, call the Lifeline Support Center at 1.877.524.1325.
- Download the [PDF Lifeline application](#) and mail it **with your proof of eligibility document(s)** to USAC, Lifeline Support Center, PO Box 7081, London, KY 40742.
- Contact us at 1.800.888.1300. We'll mail you a form to fill out and send to USAC **with your proof of eligibility document(s)**.

[APPLY ONLINE](#)

[DOWNLOAD APPLICATION](#)

MN & KS Customers

- Contact us at 1.800.888.1300. We'll mail you a form to fill out and send back to us **with your proof of eligibility document(s)**.
- [Apply online](#). Fill out our online form and **upload your proof of eligibility document(s)**.
- Download the [PDF Lifeline Assistance application](#). After filling out and signing the application, mail it **with your proof of eligibility document(s)** to Midco, Attn: Telecom Services, 3901 N. Louise Ave., Sioux Falls, SD 57107.

[APPLY ONLINE](#)

[DOWNLOAD APPLICATION](#)

FAQ

What qualifications must I meet to be eligible? >

I am currently a Midco customer. Can I switch to a Lifeline plan? >

I am not currently a Midco customer. Do I need to have active Midco service before I can apply for Lifeline? >



What steps do I take to renew my contract? >

What other things should I be aware of before I begin my application? >

Questions or Complaints

For unresolved questions or complaints, you may contact the state utilities commission in your state:

Kansas

Kansas Corporation Commission,
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road, Topeka, KS 66604
Toll-Free: 1.800.662.0027, or in Topeka: 785.271.3140
Hearing or speech impaired TCC Kansas Relay Center:
1.800.766.3777

Minnesota

Minnesota Public Utilities Commission, Consumer Affairs
Office
121 7th Place E, Ste 350, Saint Paul, MN 55101
Toll-Free: 1.800.657.3782 or 651.296.0406
[Minnesota PUC Website](#)

North Dakota

North Dakota Public Service Commission
600 E Boulevard, Bismarck, ND 58505
Toll-Free: 1.877.245.6685 or in Bismarck: 701.328.2400

South Dakota

South Dakota Public Utilities Commission, Consumer Affairs
Capitol Building, 500 E Capitol Ave, Pierre, SD 57501
Phone: 605.773.3201

Services may not be available in all areas, and some restrictions may apply.

¹ Actual speeds may vary depending on your computer or mobile device's capacity, the number of devices accessing the internet at one time and web traffic. Speeds may also be impacted by third-party equipment (such as your computer or router). If you enroll in Lifeline internet, download speeds are up to 25 Mbps. These speeds are not compatible with our Tivo® service, which requires a minimum of 50 Mbps downloads.

² When qualifying under the Federal Telephone Lifeline Program, if you live in Minnesota or Kansas, you will also qualify for additional state assistance under the Minnesota Telephone Assistance Program (TAP) or the Kansas State Lifeline program.

Taxes and other federal fees will increase the cost on phone services. FCC regulations state that broadband Lifeline recipients must remain with the same internet service provider (in this case, Midco) for at least 12 months after first qualifying for the Lifeline discount. After that, you are free to switch your internet and quality for a Lifeline benefit with a different company. The FCC allows a one-time transfer of your Lifeline benefit to a different state or area where your provider (Midco) doesn't offer service. If that's the case, please contact us so we can help you transfer your Broadband Lifeline benefit to your new internet provider.



Services

Internet
Cable TV
Home Phone
Home Security
Bundles

Support

Account & Billing
Internet
Cable TV
Home Security
Phone
Email

My Account

Pay Bill
Register My Account
Vacation Plan
Movie Promo Code
Directory Assistance
New Customer
Moving

About Midco

News and Events
Service Areas
Midco Foundation
Community Involvement
Broadband Development
Diversity
Careers

Connect With Us



Online Ordering

SHOP ONLINE

1.800.888.1300

Contact

Live Chat
Customer Experience Centers
1.800.888.1300



Cross Channel- Broadband Lifeline:30 (brand refresh)

Video	AUDIO
<p data-bbox="175 800 574 867"><i>Currently says "Apply for Midco Lifeline Assistance Program"</i></p> <p data-bbox="175 978 483 1045"><i>Midco logo with contact information.</i></p>	<p data-bbox="656 365 1409 464">At Midco, we believe being connected is important. You use your internet and phone to pay bills, complete homework and stay in touch with family and friends.</p> <p data-bbox="656 558 1349 625">But we know for some people, a home phone or internet connection is just not affordable.</p> <p data-bbox="656 684 1435 716">We're here to change that with the Lifeline assistance program.</p> <p data-bbox="656 816 1451 879">Qualifying households can get home phone service at a reduced monthly rate and broadband internet for less than \$10 a month.</p> <p data-bbox="656 978 1284 1041">To find out if you qualify for Lifeline assistance, call 1.800.888.1300 or visit Midco.com/Lifeline.</p>



Contact Us: Midco.com or 1.800.888.1300

NEW CUSTOMER
123 SUNSHINE WAY
ANYTOWN, USA 51000



Total Amount Due \$00.00
Pay By 07/04/18
Account Number 0123456789

News from Midco!

Welcome to Midco!

We know that you'll enjoy our reliable phone service. By subscribing to the service, you agree to the terms and conditions described in the enclosed agreement and at Midco.com/Legal.

Assistance: Low-income telephone subscribers may qualify for Lifeline Assistance Programs. Visit Midco.com/Lifeline or call 1.800.888.1300 for details.

Alert: Caller identification is susceptible to fraud known as Caller ID Spoofing. Fraudulent parties can deliberately falsify a number relayed to your caller ID to try to disguise their identity and where the call was originated. For more information visit www.fcc.gov/guides/caller-id-and-spoofing.

Your privacy is important at Midco. When requesting call record information, we follow strict verification procedures before releasing information.

Questions? Call 1.800.888.1300.

New Charges Summary	
Phone Services	00.00
Additional Phone Services	0.00
Taxes, Surcharges & Fees	00.00
Total New Charges	\$00.00
Current Billing Summary	
Previous Balance	0.00
Current Amount Before Savings	0.00
Total Monthly Savings	00.00
Total Amount Due	\$00.00

You Saved \$0.00 This Month

Phone Package Discount	-0.00
------------------------	-------

Detach and enclose the portion below with your payment. Please write your account number on your check. Do not send cash.



PO Box 5010, Sioux Falls, SD 57117-5010
9607 3 AB 0.408 011100//31786

NEW CUSTOMER
123 SUNSHINE WAY
ANYTOWN, SD 51000

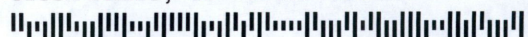
Total Amount Due Do Not Remit
Pay By 07/04/18
Account Number 0123456789

Statement Code 001

Name/Address Corrections Noted

Make checks payable to:

MIDCONTINENT COMMUNICATIONS
P.O. BOX 5010
SIOUX FALLS, SD 57117-5010



- Pay Online:** Visit Midco.com. Register for or sign in to My Account.
- Pay by EFT:** Currently enrolled in Automatic Payment
- Pay by Phone:** Call 1.800.888.1300 to make an automated payment.
- Pay by Mail:** Return this stub with payment. Do not send cash.

2 5 32 10042804903 00003491 10042804903 00003491 6



Contact Us: Midco.com or 1.800.888.1300

Total Amount Due \$0.00
 Pay By 07/04/18
 Account Number 0123456789

Phone Services \$00.00

Home Phone Package	06/15-07/14	00.00
	(Unpackaged Price \$00.00)	
Discounts:		
Phone Package Discount		-\$00.00

Get calling with a basic phone line ((701) 751-1569), 8 calling features, unlimited local & domestic long-distance calling, plus voicemail with eVOICE.

Additional Phone Services -\$0.00

For Telephone: (701) 751-1569		
Federal Lifeline Support	06/15-07/14	-0.00

Taxes, Surcharges & Fees \$0.00

Phone		
Federal Access		0.00
Federal Excise Tax		0.00
Universal Service Fee		0.00
Local Number Portability		0.00
County Govt 911 Emergency Surcharge		0.00
Federal TRS & Administration Fee		0.00
Access Recovery Charge		0.00
Telecom Relay Services		0.00
Gross Receipts Tax		0.00
Local Sales Tax		0.00
County Sales Tax		0.00
State Sales Tax		0.00

Frequently Asked Questions

What are Federal Access Charges?

These charges - proposed and authorized by the Federal Communications Commission (FCC) - provide for access to and maintenance of the local network.

What is the Federal Excise Tax?

The federal government mandates this tax, which is imposed on local and wireless phone services.

What is the Universal Service Fee?

In May 1997, the Federal Communications Commission adopted rules mandating all telecommunications carriers pay into a federal program called the Universal Service Fund (USF). The fund helps provide affordable telecommunications services for both low-income customers and customers in rural areas. It also provides discounts on internet access for eligible schools, libraries and rural healthcare providers.

What is the Local Number Portability Fee?

The Federal Communications Commission permits phone companies to add this charge to all phone lines as compensation for creating systems that allow residential and business phone customers to retain their existing local phone numbers (at the same location) when switching from one local phone service to another.

What is the County Government 911 Emergency Surcharge?

Local governments mandate this surcharge to help pay for emergency services such as fire and rescue.



Closed Captioning Inquiry: If you need assistance with closed captioning, you may contact us via email at closed_caption@midco.net, call us at 1.800.888.1300 or send a fax to 605.271.1986. For written inquiries, please contact Scott Anderson, Chief Legal Officer, 3901 N Louise Avenue, Sioux Falls, SD 57107.



Contact Us: Midco.com or 1.800.888.1300

Total Amount Due
Pay By
Account Number

\$34.91
07/04/18
0123456789

What is the Federal Telecom Relay Service (TRS) and Administration Fee?

All carriers providing interstate telecommunications must support TRS, which enables phone conversations between people with speech/hearing impairments and those without. The Federal TRS surcharge is assessed as a percentage of interstate toll charges.

What is the Access Recovery Charge (ARC) Fee?

The Access Recovery Charge (ARC) is a fee related to changes in FCC rules. This monthly fee is a way to recover the costs of providing access to the phone network.

What is the Telecom Relay Service Charge?

This state service charge helps to pay for the state relay center, which transmits and translates calls for hearing-impaired people.

What is the Gross Receipts Tax? This tax is on gross receipts derived from the furnishing of phone services. The service provider collects the tax and reports the collections annually to the Department of Revenue.

What are State and Local Taxes?

State, local and municipal governments mandate these taxes on goods and services.

What is Midco's policy on refunds for credit card transactions?

When a customer pays money on an account by credit or debit card, and there needs to be a partial or full refund to that card because of the customer's transaction, it is Midco's policy to issue a credit to the customer's account as long as it is within 30 days of the credit transaction. If there was an error in the amount charged to card by Midco, we may issue a credit to the customer's credit card with a manager's approval.

What is Midco's policy for returned payments?

If any payment is returned unpaid, Midco will apply a fee to your next monthly statement. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

For customers who have authorized recurring payments: You authorize Midco to make a one-time electronic funds transfer (EFT) from your account to collect a fee. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

If you plan on moving, please call 1.800.888.1300 or visit **Midco.com/Move** at least two weeks prior to your move to ensure a smooth transition of services. Then complete a change of address form with the U.S. Postal Service at **USPS.com** to make sure your mail always reaches you.

Call Before You Dig There may be underground wires located in your yard. Digging into an underground wire could result in serious personal injury, service interruptions or property damage. If utility lines are cut, you may be liable for charges. Please call 811 or the appropriate number for your state to locate underground utility cables:

South Dakota 1.800.781.7474
North Dakota 1.800.795.0555
Minnesota 1.800.252.1166
Wisconsin 1.800.242.8511
Kansas 1.800.344.7322

Service and Pricing for ANYTOWN, USA

A LA CARTE RATES

Basic Cable	\$69.95	Whole Home Wi-Fi	\$7.95	Add/Activate Outlet	\$25.00
Essentials Cable	\$39.95	Modem Monthly Lease	\$3.00	Special Phone Feature Install	\$25.00
Limited Cable	\$19.95	Wireless Modem Monthly Lease	\$5.00	Home Service Call	\$50.00
Cinemax	\$16.00	Local Home Phone Line	\$20.00	Directory Listing Change Fee	\$6.00
HBO	\$16.00	Additional Home Phone Line	\$9.95	Modem Purchase DOCSIS 3.1	\$149.00
SHOWTIME	\$16.00	Caller ID	\$3.95	Wireless Modem Purchase DOCSIS 3.1	\$199.00
STARZ ENCORE	\$16.00	Voicemail	\$5.95	Midco SmartHOME Installation	\$100.00
The Movie Channel	\$16.00	Three-Way Calling	\$3.95	Reconnect Fee	\$75.00
Variety Package	\$3.50	Call Forwarding	\$3.95	CR123 Battery	\$5.00
Spanish Package	\$4.00	Call Waiting	\$3.95	CR2 Battery	\$5.00
Sports & Variety Package	\$9.00	Speed Call-30 Number	\$3.95	64GB SD Card	\$29.00
CableCARD Monthly Lease	\$4.00	Speed Call-8 Number	\$3.95	Motion Detector Beam	\$74.00
Digital Receiver Lease \$4/ea	\$4.00	Call Forward-Busy/Don't Answer	\$3.95	Door/Window Sensor	\$39.00
Digital Adapter Lease \$3/ea	\$3.00	International Long Distance Service	\$0.00	Deadbolt Door Lock - Nickel	\$229.00
DVR Lease \$16/ea	\$16.00	Non-Listed Directory Service	\$3.95	Deadbolt Door Lock - Bronze	\$229.00
HD Receiver Lease \$8/ea	\$8.00	Non-Published Service	\$3.95	Firefighter Wireless Audio Detector	\$74.00
HD/Digital Adapter Lease \$3/ea	\$3.00	Distinctive Ring	\$3.95	Glass Break Detector	\$119.00
TiVo Service Fee	\$4.00	Last Call Return	\$3.95	Garage Door Sensor	\$74.00
TiVo DVR	\$16.00	Continuous Redial	\$3.95	Motion Detector	\$89.00
TiVo Mini Lease	\$8.00	Call Waiting-Identification	\$3.95	Smart Bulb	\$24.00
TiVo Stream Lease	\$5.00	Additional Directory Listing	\$3.95	Indoor Camera	\$154.00
Midco Internet 50	\$49.95	Selective Call Rejection	\$3.95	Outdoor Camera	\$219.00
Midco Internet 100	\$59.95	Toll Denial Block	\$3.95	Outlet Control	\$59.00
Midco Internet 150	\$69.95	Terminating Call Manager	\$0.00	Smoke/CO Detector	\$149.00
Midco Internet 200	\$99.95	Unlimited Domestic Long Distance	\$10.95	Thermostat	\$129.00
Midco Gig Internet	\$99.95	Installation	\$50.00	Water Sensor	\$69.00

PACKAGES

ULTIMATE QUAD	\$215.80	ULTIMATE TRIO	\$185.85	THEATRE TRIO	\$168.85
Ultimate Theatre Suite Midco Internet 150 Home Phone Package Midco SmartHOME Four Service Discount		Ultimate Theatre Suite Midco Internet 150 Home Phone Package Three Service Discount		Theatre Suite Midco Internet 100 Home Phone Package Three Service Discount	
PREFERRED TRIO	\$152.85	MIDCO INTERNET & THEATRE SUITE	\$145.90	MIDCO INTERNET & PREFERRED CABLE	\$129.90
Preferred Cable Midco Internet 100 Home Phone Package Three Service Discount		Theatre Suite Midco Internet 100 Two Service Discount		Basic Cable Preferred Cable Midco Internet 100 Two Service Discount	
BASIC TRIO	\$129.90	ULTIMATE SUITE	\$127.95	MIDCO INTERNET & BASIC CABLE	\$119.90
Basic Cable Midco Internet 100 Local Home Phone Line Three Service Discount		Preferred Cable HBO Starz/Encore Cinemax Showtime The Movie Channel Sports & Variety Package		Basic Cable Midco Internet 100 Two Service Discount	
THEATRE SUITE & HOME PHONE PKG	\$118.90	THEATRE SUITE	\$95.95	MIDCO INTERNET & HOME PHONE PKG	\$82.90
Theatre Suite Home Phone Package Two Service Discount		Preferred Cable 1 Premium Movie Package		Midco Internet 100 Home Phone Package Two Service Discount	
PREFERRED CABLE	\$79.95	SMARTHOME BUNDLE	\$39.95	HOME PHONE PACKAGE	\$32.95
Basic Cable Preferred Cable		Midco SmartHOME Midco SmartHOME Touchscreen Monthly Lease		Local Home Phone Line Caller ID Optional Voicemail 3-Way Calling Call Forward Speed Call-30 Number Distinctive Ring Last Call Return Continuous Redial Call Waiting-Identification Unlimited Domestic Long Distance	

Service and Pricing for ANYTOWN, USA

LIMITED HBO SUITE Limited Cable HBO Digital Receiver Monthly Lease	\$26.95	TELEPHONE 8 FEATURE GROUP Caller ID Three-Way Calling Call Forwarding Speed Call-30 Number Distinctive Ring Last Call Return Continuous Redial Call Waiting-Identification	\$9.95	TELEPHONE 3 FEATURE GROUP 3 Features	\$7.95
--	----------------	---	---------------	--	---------------

CUSTOMER SERVICE

Call 1-800-888-1300

PO Box 5010
Sioux Falls, SD 57117-5010

Visit Our Website
midco.com



Statement Quick Guide

Review this quick guide to better understand your new Midco® statement. For more information, call 1.800.888.1300 or visit Midco.com/Contact.



AMOUNT DUE, PAY BY DATE, ACCOUNT NUMBER
Use your account number when inquiring about any customer service issues or when using online bill pay through Midco.com/MyAccount. To avoid a late fee, please pay the total amount due by date indicated.



ACCOUNT INFORMATION

This shows the name and address that receive Midco services (may or may not differ from billing address).

CUSTOMER NAME
ADDRESS LINE 1
CITY SD 57000-1111

Contact Us: Midco.com or 1.800.888.1300



Total Amount Due \$154.62
Pay By 11/04/15
Account Number 000000000

News from Midco®

Due to a recent Federal Communications Commission order, you'll notice an adjustment to the Universal Service Fee on your statement. You may also see slight increases in your federal access and federal TRS fees.

Starz Encore and HBO/Cinemax will offer Free Preview to our subscribers. The Free Preview will be November 26-28, and the HBO/Cinemax free preview will be November 26-29. The Free Preview may contain PG, PG-13, TV-14, TVMA, NC17 and R rated programs. If you do not want to see the preview, use the parental controls to block the programming. If you have questions on how to block programming, contact us at Midco.com/ContactUs.

New Channel, KFTV-Hi TV (Ch. 59D) has been added to the Midco internet channel lineup as of 9/1/15. MeTV showcases classic shows from the 50s through the 80s.

With NHL Center Ice, the game lives where you do. Call Midco today at 1.800.888.1300 to order NHL Center Ice at the special Early Bird price of \$15.56 or 4 payments of \$32.89.

Hi! Series, New Seasons. Don't miss the new seasons of *Sharknado*, *Orange Is the New Black*, *HomeLand* and *THE AFFAIR*. All new episodes on Sundays in October.

Thanks and enjoy the preview! Update with your payment. Please use your account number on your check. Do not send cash.



PO Box 5000, Sioux Falls, SD 57177-5000
N 9 0 00 0110067 / 0395

CUSTOMER NAME
ADDRESS LINE 1
CITY SD 57000-1111

Pay Online: Visit Midco.com. Register for or sign in to My Account.
Pay by EFT: Set up an automated payment. (See reverse side).
Pay by Phone: Call 1.800.888.1300 to make an automated payment.
Pay by Mail: Return this stub with payment. Do not send cash.

1 2 32 10147312401 00015462 10147312401 00015462 9

PAYMENT OPTIONS

For your convenience, there are several ways to pay for your Midco services.
For easy online bill pay, register at Midco.com/MyAccount today!

REMITTANCE FORM

Return this with payment in the enclosed envelope.
Be sure you can see the Midco address in the envelope window. No remittance is necessary if you have recurring payments through auto-pay or Midco online bill pay.

CURRENT BILLING SUMMARY

See balance, payments received, new charges and amount due.

New Charges Summary	
Basic Service	102.90
Additional Cable TV Services	28.00
Additional Internet Services	3.00
Additional Phone Services	6.88
Additional Discounts	-30.00
Taxes, Surcharges, & Fees	33.84
Total New Charges	\$154.62
Current Billing Summary	
Previous Balance	185.70
Payment Received	-185.70
Current Amount Before Savings	202.62
Total Monthly Savings	-48.00
Total Amount Due	\$154.62

You Saved \$48.00 This Month	
Offer Extension Through	10/14/16
Three Service Discount	-30.00
	-18.00

SUMMARY OF SAVINGS

See promotional and/or service discounts.

NEW CHARGES SUMMARY

View monthly charges billed in advance depending on services: Internet, cable TV and phone (includes leased equipment).



BUNDLED SERVICES
Current month's services and charges for any combination of packages or bundles for internet, cable TV and phone services



Contact Us: Midco.com or 1.800.888.1300

Bundled Services

Basic Tier	10/15-11/14	\$112.90
Three Service Discount	10/15-11/14	-\$18.00
Includes access to a variety of Basic Cable programming featuring genres including Action, Adventure, Comedy, Drama, Mystery, Western, and more.		
Internet and (605) 555-5555 Basic Phone Line	10/15-11/14	\$28.50
HD/Digital Adapter Lease \$2.00	10/15-11/14	8.00
HD/Dig Adapter Lease Waived	10/15-11/14	-8.00
11vo Digital Video Recorder	10/15-11/14	16.00
11vo Recorder	10/15-11/14	16.00
11vo Rec Lease	10/15-11/14	8.00

Additional Cable TV Services

Miscellaneous Modern Lease	10/15-11/14	3.00
Additional Phone Services		\$6.88
For Telephone (605) 555-5555		2.95
Long Distance Charges	10/15-11/14	3.93
Cellular ID		

Other Charges and Adjustments

Movie Title 1	4.00
Movie Title 2	-4.00

Page 2 of 3
Total Amount Due \$154.62
Pay By 11/04/15
Account Number 000000000

Additional Discounts

Other Extension (01/2015 - 10/2016)	-330.00
Taxes, Surcharges & Fees	\$33.84

Cable TV Fee	0.08
Local Broadcast Re-transmission Fee	5.92
Franchise Fee	4.75
Federal Access Charge	6.50
Universal Service Fee	0.97
Local Number Portability	1.90
County Govt 911 Emergency Surcharge	0.43
Federal TRS & Administration Fee	1.25
Telecom Relay Services	0.26
Telecom Relay Services	0.05
Gross Receipts Tax	1.49
Local Sales Tax	2.87
State Sales Tax	5.77

Telephone Detail

This is how your directory listing will appear in the local telephone directory. If you wish to make changes to your directory listing, please log in to Midco.com.

Customer Name	Address Line 1	City	State	Zip
605-555-5555 Long Distance Charges				
08/16	10/13 pm	10/15-10/16	118	0.02
08/17	10/13 pm	10/15-10/16	118	0.02

Customer Name: 605-555-5555
Address Line 1: 1000 S. 10th St., Suite 100
City: Rapid City, SD 57701
State: SD
Zip: 57701

Automatic Payment Authorization (EFT)

Customer Name: MIDCO
Account: 0000000000
Address Line 1: CITY SD 57000-0000

To pay online, visit Midco.com and register for My Account.

Please debit my:
 Checking Account
 Savings Account
 (enclose a voided deposit slip)

This authority is to remain in full force and effect until Midco has received written notification from me for either of us of its termination allowing Midco at least 45 days prior to next processing date. This may be amended or terminated by either party by providing written notice to the other party. This authorization is subject to the terms and conditions of the Midco.com website.

Signature: _____
Date: _____

AUTOMATIC PAYMENT AUTHORIZATION FORM

Electronic funds transfer (EFT) authorization form if you want your payments automatically debited from a bank account each month



Contact Us: Midco.com or 1.800.888.1300

605-555-5555 Long Distance Charges (01/01/14/15)

Date	Time	Number	Destination	Duration	Amount
10/17	6:07 pm	307-555-0001	WORTHINGTON, MN	0:06	0.02
10/17	7:11 pm	307-555-0001	WORTHINGTON, MN	0:12	0.02
Long Distance Charges for 605-555-5555					16.44

Frequently Asked Questions

Where can I find programming updates?
The majority of the television programming you enjoy is owned by media companies other than Midco. Communications. From time-to-time, we may receive programming updates from these companies. We will post these updates on our website to let you know when they are available. To learn more about our programming updates, visit Midco.com/Programming for the latest programming updates.

What is the Local Broadcast Re-transmission Fee?
This fee is used to support local broadcast stations so we may retransmit their signals to you.

What are Federal Access Charges?
These are charges proposed and authorized by the Federal Communications Commission (FCC), for providing access to, and maintenance of, the local network.

What is the Federal Excise Tax?
This tax is mandated by the federal government. They are imposed on local and wireless telephone services.

What is the Universal Service Fee?
In May of 1997, the Federal Communications Commission (FCC) adopted rules that mandated all telecommunications carriers pay into a federal program. This program is used to subsidize telecommunications services for low-income customers and customers in rural areas. It also provides discounts on internet access for eligible schools, libraries and rural healthcare providers.

What is the Local Number Portability Fee?
The Federal Communications Commission permits telephone companies to add this charge to all telephone lines as compensation for creating systems which allow residential and business telephone customers the ability to retain, at the same location, their existing local telephone numbers when switching from one local telephone service to another.

What is the County Government 911 Emergency Surcharge?
This surcharge is mandated by local governments to help pay for emergency services such as fire and rescue.

What is the Federal Telecom Relay Service (TRS) and Administration Fee?
All carriers providing interstate telecommunications must support TRS. This fee is used to support the TRS program. The Federal TRS surcharge is assessed as a percentage of interstate call charges.

Page 3 of 3
Total Amount Due \$154.62
Pay By 11/04/15
Account Number 000000000

What is the Access Recovery Charge (ARC) Fee?
The Access Recovery Charge (ARC) is a telephone fee related to changes in FCC rules. This monthly fee is a way to recover the costs of providing access to the telephone network.

What is the Telecom Relay Service Charge?
This state service charge helps to pay for the relay center which transmits and translates calls for hearing-impaired people.

What is the Gross Receipts Tax?
This tax is on gross receipts derived from the furnishing of telephone services. The service provider collects the tax and reports the collections annually to the Department of Revenue.

What are State and Local Taxes?
These taxes are mandated by state, local and municipal governments on goods and services.

If you plan on moving, please call Midco before you move to ensure that you experience no interruption of service.

Call Before You Dig
There may be underground wires located in your yard. Digging into an underground utility without proper precautions can result in serious personal injury or property damage. If utility lines are cut you may be liable for charges. Please call 811 or the appropriate number for your state to locate underground utility cables.

South Dakota 1.800.761.9274
North Dakota 1.800.761.9275
Minnesota 1.800.252.1146
Wisconsin 1.800.242.8311

FREQUENTLY ASKED QUESTIONS

Additional details about service charges, fees, taxes, surcharges and other Midco service information

MIDCONTINENT COMMUNICATIONS

Affidavit

Exhibit E

