



# Information Technology Department

4201 Normandy Street North • Bismarck, ND 58503-1201 • (701) 328-3190

April 22, 2019 (revised)

Brian Kroshus, Chairman  
Public Service Commission  
600 East Boulevard  
Bismarck, ND 58505

RE: TELECOMMUNICATIONS RELAY SERVICE

The Information Technology Department (ITD) is submitting the following budget for the telecommunications relay service as required by NDCC 54-44.8-08. This budget information will assist the Public Service Commission in determining the amount of surcharge for the time period July 1, 2019 to June 30, 2020.

**FISCAL YEAR '19-'20**

**REVENUE:**

Estimated Balance June 30, 2019	\$ 219,476	
766,865 Access Lines/Numbers x 3 cents x 12 months x 95%	\$ 262,268	
<b>TOTAL REVENUE</b>		<b>\$ 481,744</b>

**EXPENSES:**

Relay Service Contract	\$ 169,153	
Department of Human Services (Equipment Distribution)	\$ 125,000	
ITD Administrative Expense	\$ 5,000	
<b>TOTAL EXPENSES</b>		<b>\$ 299,153</b>
<b>ESTIMATED BALANCE JUNE 30, 2020</b>		<b>\$ 182,591</b>

The local exchange companies and radio communications service providers are allowed to keep 5% of the surcharge collected from their customers. Quarterly payments are made to ITD in the month following each quarter. We currently are collecting the surcharge from 766,865 telephone access lines and radio communications access numbers. Attached is a detail list by access provider.

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Following are the amounts charged to ND on March, 2019 provided by Sprint:

Total Minutes of Service Compensation	2,234
Number of Calls into Relay Service	2,095
Length of Call for Session Minutes	1.14

The Department of Human Services (DHS) is responsible for the equipment distribution program. The amount requested from ITD for the upcoming fiscal year will be \$125,000.

We recommend reducing the rate to 3 cents per access line.

Please let me know if you approve our recommendation. If you have any questions, please give me a call at 328-4006.

Sincerely,



Greg Hoffman, Director of Administrative Services  
Information Technology Department

GAH/jg

attachment:

FED TAX ID	ACCESS LINE PROVIDER	DEC18
45-0102245	ABSARAKA COOP TEL	35
56-1979983	ACCESS POINT INC	5
38-3483723	ACN COMMUNICATION	10
22-3697583	ALLIANT TECHNOLOGIES	1
04-3520968	ANPI BUSINESS LLC	47
13-4924710	AT&T CORP	892
84-1118724	BADLANDS CELLULAR OF ND	28,231
56-2242657	BANDWIDTH COM INC	520
22-3293327	BCN TELECOM INC	4
45-0236554	BEK COMMUNICATIONS	8,099
84-1228865	BISMARCK MSA LP	65,426
81-0499119	BLACKFOOT COMMUNICATION	3
16-1401082	BROADVIEW NETWORKS, INC	48
35-3532242	BULLSEYE TELECOM	124
38-2356585	CCI SYSTEMS, INC	5
04-6141739	CENTURYLINK COMMUNICA	1,137
02-0636464	CONSOLIDATED COMM	7,093
45-0274821	CONSOLIDATED TELCOM	13,583
93-1179435	CONSUMER CELLULAR	5,383
06-1554080	CTC OF MINNESOTA	33
27-0369194	CREXENDO BUSINESS SOLUTI	19
26-3584632	CYTRACOM LLC	26
45-0237471	DAKOTA CENTRAL TELECOM C	1,416
45-0440740	DAKOTA CENTRAL TEL I	1,969
45-0457235	DAKTEL COMMUNICATIONS	3,848
27-4944127	DIALPAD	46
45-0230868	DICKEY RURAL TEL	8,410
46-3527918	DIGLUM CLOUD SERVICES,LLC	2
72-1557371	DISHNET WIRELINE, LLC	111
02-0670399	ELECTRIC LIGHTWAVE LLC	3,098
45-2090193	FLASH WIRELESS	78
46-3261020	GOOGLE NORTH AMERICA	502
04-3643290	GRANITE TELECOMMUNICATIO	1,559
20-2955204	GREATCALL, INC dba Jitterbug	1,438
20-5905506	GREENFLY NETWORKS, INC	554
45-0141600	GRIGGS COUNTY TEL	2,477
41-0295070	HALSTAD TEL	728
48-3874852	ICOMMERCE SERVICES	1
87-0528557	INCONTACT	6
45-0454396	INTER-COMMUNITY TEL	1,441
72-1310576	INTERFACE SECURITY SYST	45
20-5685978	IP NETWORKED SERVICES	6
47-5474486	INREACH, INC	3
46-0233062	JAMES VALLEY COOP TELE CO	4
47-0807040	LEVEL 3 COMMUNICATION	5,505
41-0445130	LORETEL SYSTEMS	24
81-1101638	MAGIC JACK SMB, INC	23
38-3732252	MASERGY CLOUD COMMUN.	12
75-2332193	MATRIX TELECOM, INC	13
52-2102063	MCI METRO ACCESS TRANSMI	627
42-1407242	McLEOD USA	203
20-2509038	METROPCS MICHIGAN	556
13-4142448	METROPOLITAN TELECOMMUN	298
41-1957148	MIDCO	38,855
45-6012995	MIDSTATE TEL	2,091
45-0442556	MIDSTATE COMM	887
91-1832906	MID-STATES WIRELESS	75
45-0456716	MIDWEST MGT	29
33-1015308	MISSOURI VALLEY COMM	8,388
76-0311713	MITEL CLOUD SERVICES	448
84-1118723	NORTH CENTRAL RSA 2 ND	17,832
84-1121999	ND 5 KIDDER LP	17,341
91-1469956	NORTH DAKOTA RSA #3 LP	40,395
41-0902524	NORTH DAKOTA TELEPHONE	11,550
81-0243437	NEMONT TELEPHONE	313
20-8820926	NEXTIVA, INC	301
22-3330080	NEW CINGULAR WIRELESS	108,939
45-0235053	NORTHWEST COMM	5,498
84-1118722	NORTHWEST DAKOTA CELLUL	72,354
38-3506814	ONSTAR CORPORATION	7,217
34-1870807	ORVIN MOORE	40
45-0236904	POLAR COMM	7,590
45-0454247	POLAR TELECOM INC	14
84-0273800	QWEST WIRELESS, LLC	21,530
26-1827824	READY WIRELESS, LLC	63
45-0233514	RESERVATION TEL	9,490
46-182710	RC TECHNOLOGIES	106
47-3759293	REPUBLIC WIRELESS	294
41-1693295	RURAL CELLULAR CORP	1,199
61-1752222	SANGOMA US, INC	2
81-1585451	SIMPLE VOIP, LLC	56
46-2547095	SKYPE COMMUNICATIONS	258
45-0418249	SRT COMMUNICATIONS, INC	20,517
22-3721842	SPECTROTEL, INC	63
48-1165245	SPRINT SPECTRUM, L P	15,098
45-0567465	STANDING ROCK TELECOMMUN	1,446
45-2718779	STS MEDIA	415
47-1233778	TALK AMERICA SERVICES, LLC	23
39-1651844	TDS METROCOM	140
99-0367110	TING, INC	297
91-1973799	T-MOBILE CENTRAL LLC	2,703
45-0442529	TURTLE MTN COMM	5,171
45-0239389	UNITED COMMUNICATIONS	2,399
20-3677651	VELOCITY THE GREATEST	109
94-3336704	VERIZON WIRELESS	167,046
94-3410089	VIRGIN MOBILE USA, LLC	915
26-1360206	VOYANT COMMUNICATIONS	280
45-0236082	WEST RIVER TELECOMMUN	10,841
46-0256147	WEST RIVER COOP	120
41-0618830	WOLVERTON TEL	282
94-2987585	WORKING ASSETS	72
	TOTAL	766,865