



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (5-17)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person ONEOK / Kris Nielsen	Street Address 14468 Commerce Park Blvd	City Williston	State and Zip Code ND 58801
Telephone and Cell Phone Number 701-339-3601	Email Address Kristopher.Nielsen@Oneok.com	Date 6/27/19	
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Carstensen / Brad Carstensen	Street Address	City	State and Zip Code
Telephone and Cell Phone Number 605-221-5777 / 507-820-1570 / 605-221-5888	Email Address Unknown		

PART C – ALLEGED VIOLATION

Operator failed to provide or update the information provided to the notification center on a timely basis

Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation

Excavator failed to provide required information in excavation or location notice

Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation

Notification center failed to inform the excavator of the names of operators of underground facilities in the area

Operator failed to locate and mark underground facility within 48 hours

Excavation started prior to underground facility locate

Operator failed to mark underground facility within 24 inches horizontally

Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period

Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities

Excavator failed to maintain the markings during excavation

Other (identify the specific section of NDCC Chapter 49-23) _____

Location of Violation: T155N-R99W-N-ENESEct13
Date and Time of Violation: 6/19/27 1 PM
Description (summarize the observations on which you rely to allege the violation) <i>if more space is required, please provide the description on a separate page.</i> On June 19,2019 I received a call from our third party locator. They stated that a contractor had bored under or over our line without hydrovac or a Oneok representative present. The third party locator located our line then called me to let Oneok know what was going on. When I arrived contractor was digging in there line from bore pipe to main line. Talking with the workers on site they had no idea our line was there until third party located it a couple hours earlier. Work was stopped. Contractor put a emergency one call in at 4:09 to cover work area. There were three locates for this area but none of the covered the area they were working in. One call tickets for the area are listed below in the (Other impact of event) section

PART D – DAMAGE

Fatalities No	Injuries No	In-patient Hospitalization NA
Underground facility type(s) and Operator(s) affected: 14" low pressure poly gas gathering pipeline		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ Not known at this time. hydrovac of the bore / pipeline is being scheduled to inspect		
Other impact of event: 19065563 – South of 58th street NW 1500 feet south and 700 feet west. 19065566 – on 123rd Ave NW From 58th St NW to 56th St NW on east side of road. 19065570 – on 123rd Ave NW From 58th st NW to 56th st NW 100 feet west of 123rd Ave NW. (Oneok line is about 400 feet west of 123rd Ave NW)		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint Kris Nielsen	Date 6/27/19
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Submit

If the "Submit" function is not working properly, please print the completed form and then either email to ndpsc@nd.gov, fax to 701-328-2410 or send to Public Service Commission, 600 E Boulevard Ave Dept 408, Bismarck ND 58505-0480.

Telephone: (701) 328-2400