

-Info-Public Service Commission

From: Schock, Victor F.
Sent: Tuesday, August 13, 2019 4:32 PM
To: -Info-Public Service Commission
Subject: FW: letter regarding ONE CALL
Attachments: PSC Letter 7-31-19.pdf

Please file as a response in case PU-19-286.

Thanks,

Victor Schock

From: KC Homiston <homiston@highlandseng.com>
Sent: Tuesday, August 13, 2019 4:25 PM
To: Schock, Victor F. <vschock@nd.gov>
Cc: Joshua Wilke <josh.wilke@highlandseng.com>; Dustin Pottorff <dustin.pottorff@highlandseng.com>
Subject: letter regarding ONE CALL

CAUTION: This email originated from an outside source. Do not click links or open attachments unless you know they are safe.

Victor,

I apologize for the delayed response. I have been on vacation for the last 10 days. I did receive your attached letter dated July 31, 2019 when I returned to work yesterday.

First and foremost we apologize for any inconvenience our One Call ticket requests caused Kristy Wishinsky with RTC. I met with two of my staff employees that manage our One Call locate requests. We will certainly make the adjustment of identifying our locate requests as "survey" instead of excavation purposes. We wanted to provide you with some feedback on our experience regarding locate requests from our company. We are typically under substantial time sensitive pressure working in the oil & gas industry. Often we are asked to perform our services on incredibly short notice and we are doing everything we can to accommodate the requests. Generally speaking we have a great relationship with all the pipeline and locating companies. They understand our needs and contact us directly with questions about the urgency of the locate requests.

One recent challenge that we have encountered over the last two years is staking centerholes for new wells to be drilled. Typically we are asked on very short notice to set a metal T-post that is driven 2 to 3 feet into the ground at proposed well locations to be drilled. The oil & gas companies are requiring us to submit ONE CALL ticket requests prior to that metal T-post being installed. We realize that we are not excavating but there is potential for that post to contact a utility at that depth. Our plan from this point forward would be to communicate with our clients that any staking requests will need to be done with at least one week notice to allow us time to submit a locate request for "survey" purposes. The locate companies will then have the additional time to locate any utilities.

Feel free to contact me anytime if needed, we will make the requested adjustments. Thank you for your time.

KC Homiston, PE/LS | President
Highlands Engineering & Surveying, PLLC

3 PU-19-286 Filed 08/13/2019 Pages: 2
Response to North Dakota One-Call Complaint
Highlands Engineering & Surveying, PLLC
KC Homiston, President

319 24th Street East
Dickinson, ND 58601
701-483-2444 (o)
701-260-2107 (c)
701-483-2610 (f)
homiston@highlandseng.com

This transmission, email and any files transmitted with it, may be: (1) subject to the Attorney-Client Privilege, (2) an attorney work product, or (3) strictly confidential under federal or state law. If you are not the intended recipient of this message, you may not use, disclose, print, copy or disseminate this information. If you have received this transmission in error, notify the sender (only) and delete the message. This message may also be subject to disclosure under the North Dakota Open Records Laws.