

Memorandum

To: Steve Kahl, Executive Secretary

From: Victor Schock, Public Utility Analyst Vg

Date: November 13, 2019

RE: Response to annual Lifeline customer list filings
Case Nos. PU-19-323 and PU-19-331

On September 16, 2019 Telrite Corporation (Telrite) submitted its annual list of customers receiving lifeline services. The list contained 129 unique customers.

On September 30, 2019 Boomerang Wireless, LLC (Boomerang) submitted its annual list of customers receiving lifeline services. The list contained 629 unique customers.

On October 15, 2019 Commission Staff (Staff) contacted the North Dakota Department of Human Services (ND DHS) by email, requesting confirmation of the required data format to confirm customer eligibility for lifeline assistance as has been done since 2015.

On October 16, 2019 the ND DHS replied by phone advising us that they are no longer able to perform the verifications as they have in the past. This is due to the new eligibility database utilized by the ND DHS being unable to perform the verification. This leaves staff with no way to perform the verifications on the annual list of subscribers.

Based on the inability to take action on the customer lists, Staff recommends that no further action be taken and the cases be closed.

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