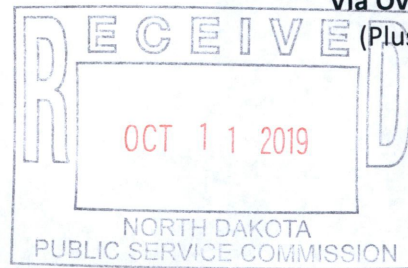


October 10, 2019

**Via Overnight Delivery**

(Plus E-Mailed Copy)

Mr. Steve Kahl, Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue  
Department 408  
Bismarck, ND 58505-0480



**RE: McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services  
Tariff North Dakota P.S.C. Local No. 2 - Tariff Revision**

Dear Mr. Kahl:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services ("Company"). This filing introduces a tiered Collection Fee Schedule, Convenience Fee and increases the restoral charge for business customers. The Company's customers have been notified of this change via the enclosed message. The Company respectfully requests an effective date for this filing of November 1, 2019.

The following tariff pages are included with this filing:

69 <sup>th</sup> Revised Sheet 2	Updates Check Sheet
2 <sup>nd</sup> Revised Sheet 34	Adds Collection Fee Schedule
2 <sup>nd</sup> Revised Sheet 35	Adds Convenience Fee
2 <sup>nd</sup> Revised Sheet 63	Increases business restoral fee

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink that reads "Sharon Thomas for".

Sharon Thomas  
Consultant

tms: NDI1902

Enclosures  
ST/gs

1 **PU-19-337** Filed: 10/11/2019 Pages: 6  
**Revisions to Tariff No. 2**

McLeodUSA Telecommunications Services, L.L.C.

Sharon Thomas, Consultant

## BILL MESSAGE

### BILL MESSAGE LANGUAGE

Effective with your next invoice, Windstream will be standardizing the Late Payment Collection Fee, which is applied to invoices with past due balances. This Late Payment Collection Fee will apply in addition to the current late payment fee. This Fee will help Windstream recover costs associated with the administration and collection of unpaid balances and is detailed below. Please note that there is no impact to customers who do not have an overdue balance. Should you have additional questions regarding this charge, please contact Customer Care at the number listed on the invoice.

Unpaid Balance	Collection Fee
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

Starting Nov. 1, a Convenience Fee will be assessed on credit/debit card transactions. A fee discount is offered on cash payments (ACH or check). To avoid the convenience fee, login to your online account to update payment information to your bank account or contact us at 877-235-8552.

**CHECK SHEET**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	4 <sup>th</sup> Revised	39	Original	68	Original
2	69 <sup>th</sup> Revised *	40	Original	69	9 <sup>th</sup> Revised
3	49 <sup>th</sup> Revised	41	Original	70	6 <sup>th</sup> Revised
4	Original	42	Original	71	Original
5	Original	43	Original	72	7 <sup>th</sup> Revised
6	Original	44	Original	73	Original
7	Original	45	1 <sup>st</sup> Revised	74	Original
8	4 <sup>th</sup> Revised	46	2 <sup>nd</sup> Revised	75	Original
9	8 <sup>th</sup> Revised	47	4 <sup>th</sup> Revised	76	8 <sup>th</sup> Revised
10	11 <sup>th</sup> Revised	47.1	1 <sup>st</sup> Revised	77	9 <sup>th</sup> Revised
10.1	2 <sup>nd</sup> Revised	47.2	2 <sup>nd</sup> Revised	78	10 <sup>th</sup> Revised
11	Original	48	5 <sup>th</sup> Revised	79	10 <sup>th</sup> Revised
12	Original	48.1	2 <sup>nd</sup> Revised	80	6 <sup>th</sup> Revised
13	Original	49	3 <sup>rd</sup> Revised	80.1	3 <sup>rd</sup> Revised
14	Original	50	Original	81	6 <sup>th</sup> Revised
15	Original	51	2 <sup>nd</sup> Revised	81.01	5 <sup>th</sup> Revised
16	Original	52	Original	81.1	3 <sup>rd</sup> Revised
17	4 <sup>th</sup> Revised	53	2 <sup>nd</sup> Revised	81.2	4 <sup>th</sup> Revised
18	2 <sup>nd</sup> Revised	54	2 <sup>nd</sup> Revised	81.3	8 <sup>th</sup> Revised
19	Original	55	Original	81.3.1	1 <sup>st</sup> Revised
20	Original	56	Original	81.4	3 <sup>rd</sup> Revised
21	Original	57	Original	81.5	2 <sup>nd</sup> Revised
22	1 <sup>st</sup> Revised	58	2 <sup>nd</sup> Revised	82	2 <sup>nd</sup> Revised
23	Original	58.1	1 <sup>st</sup> Revised	82.1	2 <sup>nd</sup> Revised
24	Original	59	9 <sup>th</sup> Revised	82.2	2 <sup>nd</sup> Revised
25	Original	59.01	4 <sup>th</sup> Revised	83	10 <sup>th</sup> Revised
26	Original	59.1	5 <sup>th</sup> Revised	83.01	3 <sup>rd</sup> Revised
27	Original	59.2	1 <sup>st</sup> Revised	83.1	5 <sup>th</sup> Revised
28	1 <sup>st</sup> Revised	60	3 <sup>rd</sup> Revised	83.2	3 <sup>rd</sup> Revised
29	Original	61	1 <sup>st</sup> Revised	83.3	3 <sup>rd</sup> Revised
30	Original	62	1 <sup>st</sup> Revised	84	2 <sup>nd</sup> Revised
31	3 <sup>rd</sup> Revised	63	2 <sup>nd</sup> Revised *	85	5 <sup>th</sup> Revised
32	Original	64	2 <sup>nd</sup> Revised	86	4 <sup>th</sup> Revised
33	3 <sup>rd</sup> Revised	64.1	4 <sup>th</sup> Revised	87	3 <sup>rd</sup> Revised
34	2 <sup>nd</sup> Revised *	64.2	3 <sup>rd</sup> Revised		
35	2 <sup>nd</sup> Revised *	65	8 <sup>th</sup> Revised		
36	1 <sup>st</sup> Revised	65.1	4 <sup>th</sup> Revised		
37	Original	66	8 <sup>th</sup> Revised		
38	Original	67	Original		

Issued: October 11, 2019

Effective: November 1, 2019

Issued By:

Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.9.1 Late Payment Charge

McLeodUSA may impose a one time late payment charge not to exceed 1.5% on any bill not paid by the due date listed on the invoice. Customers are obligated to drop off payment at a designated payment location or mail payment to the address contained on the invoice. Customers shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff. McLeodUSA will also charge a check service charge if a check tendered for payment is returned to McLeodUSA as non-sufficient funds (NSF) or is not in acceptable form.

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

(N)  
-----  
(N)

2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services.

2.9.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.



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4.0 Rates and Charges

4.1 Nonrecurring Charges

4.1.1 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of the contract (see Section 2.5) without cause, the Customer will be required to pay an early termination charge as set forth in the contract for service.

4.1.2 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by McLeodUSA (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

4.1.3 Reconnection/Restoral Fee

(T)

Business: \$100.00/line

(D)

Residential: \$27.50/line

This charge applies to reconnect service after service has been suspended and is due at the time services are restored.

4.1.4 Nonsufficient Funds Charge (NSF Checks)

The NSF check charge shall be \$25.00, or the highest amount permitted by law.

This charge applies when a check has been returned by the bank for non-payment.

4.1.5 PIC/LPIC Change Charge

Initial PIC/LPIC selections will be processed at a \$5.00 charge per line, which may be waived if the Customer chooses McLeodUSA as their long distance provider. A non-recurring \$5.00 charge shall be applicable to all subsequent PIC/LPIC changes. If a PIC/LPIC change is initiated by an IXC on behalf of the Customer, and the Customer denies having made a change, and the IXC is unable to produce documentation of the change with a letter of agency signed by the Customer; then the Customer will be reassigned to its previously selected PIC/LPIC and the charge will be assessed to the IXC.