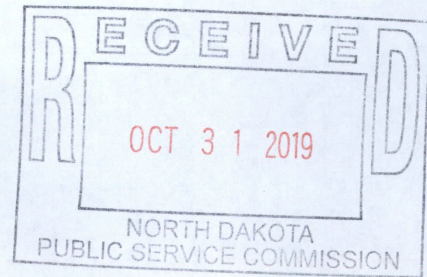




BURLINGTON ELECTRIC

3301 101 ST NW
Burlington ND 58722
(701)852-4967
be1@minot.com

Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue
Dept 408
Bismarck, ND 58505-0480



Case # PU-19-341

The work we were doing at 8181 Hwy 2/52 W, Burlington, ND on October 15, 2019 was for the Ward County Historical Society's new site. The owner told us it was a virgin piece of land and we weren't digging in any areas within 200 feet of the roadways or ditches where utilities are normally located and didn't want us to wait to for locates since the other excavator on site had called in locates previously and there was nothing on the site. Even though we shouldn't have we went along with him and did not call in a locate request.

After trenching approximately 200 feet we hit an MDU gas line which had an automatic safety shut off valve on it. The owner then told us that they had put in a request with MDU a couple of weeks earlier and didn't realize that they had been on site and had brought a new gas line behind one of the buildings.

We immediately called MDU and reported the incident and they sent someone out to look at the damage. We were able to help dig out the area around the damaged gas line and some MDU field workers repaired the pipe/conduit.

I'm deeply sorry that we didn't call for locates on this project, and it is normally our policy to tell customers that we can't dig until we are able to have the underground utilities located. We will from here on out make it a priority on all of our projects to put in an 811 One-Call.

Sincerely,

Josh Boling, VP
Burlington Electric Inc.
(701)509-7363
Jaag6115@gmail.com

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Response to North Dakota One-Call Complaint

Burlington Electric, Inc.
Josh Boling, VP