



December 11, 2019

Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Ave
Department 408
Bismark, ND 58505-0480

**RE: TDS Metrocom, LLC; ND P.U.C. Tariff No. 3
Revise Terms and Conditions for Termination of Service**

To Whom It May Concern:

Enclosed are the original and one copy of the following tariff page(s) for TDS Metrocom, LLC.:

Section 2 First Revised Sheets 20 & 22

The purpose of this filing is to modify the terms and conditions surrounding Termination of Service by the Customer.

The proposed effective date for this filing is December 16, 2019.

Please return a date stamped copy of the tariff filing in the self addressed envelope enclosed. If you have any questions or concerns regarding this filing, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Ladwig
Senior Administrator-Tariffs
TDS Telecom
525 Junction Rd
Madison, WI 53717
rachelle.ladwig@tdstelecom.com

Enclosures

1 **PU-19-381** Filed: 12/11/2019 Pages: 3
Revisions to Tariff No. 3

TDS Metrocom, LLC

Rachelle Ladwig, Sr. Administrator

525 JUNCTION RD, MADISON, WI 53717

LOCAL EXCHANGE TARIFF

TDS Metrocom, LLC
North Dakota

ND P.U.C. Tariff No. 3
Section 2
First Revised Sheet 20
Cancels Original Sheet 20

REGULATIONS

2.5 PAYMENT ARRANGEMENTS

2.5.1 Nondiscriminatory Service

The company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this price list in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service except as permitted by law.
- (C) A customer terminating service must notify the Company prior to the termination date. If the customer cancels service before the end of their billing period, full month charges will apply.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

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LOCAL EXCHANGE TARIFF

TDS Metrocom, LLC
North Dakota

ND P.U.C. Tariff No. 3
Section 2
First Revised Sheet 22
Cancels Original Sheet 22

REGULATIONS

2.5 PAYMENT ARRANGEMENTS (Continued)

2.5.3 Billing and Collection of Charges (Continued)

- (D) Charges for a fractional part of a month are prorated and computed on the basis of a 30 day month. (T)
- (E) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored restoration of service will be subject to all applicable restoration and installation charges. (T)
- (F) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.

Issued: December 12, 2019

TDS Metrocom, LLC
525 Junction Road
Madison, WI 53717

Effective: December 16, 2019