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(701) 222-7900

September 4, 2020

Executive Secretary  
North Dakota Public Service Commission  
600 E. Boulevard Ave., Dept 408  
Bismarck, ND 58505-0480

Re: Non-Voluntary Disconnect Report August 2020

Great Plains Natural Gas Co., a Division of Montana-Dakota Utilities Co., herewith electronically submits the Non-Voluntary Disconnect Report for August 2020. There were no non-voluntary disconnects during August 2020.

In March 2020, Great Plains instituted certain measures to help protect employees from exposure to COVID-19 and to curb the potential spread of the virus in customer homes and facilities, including suspending customer disconnections of service for non-payment. Effective September 1, 2020 the credit process has been restarted in the Company's Customer Care and Billing System. Past due accounts are undergoing a credit review process at the time the account goes through the designated billing cycle. Accounts qualifying for disconnection will be subject to the credit process from that point forward.

Please contact me at (701) 222-7855 or [travis.jacobson@mdu.com](mailto:travis.jacobson@mdu.com) if you have questions regarding this filing.

Sincerely,

*/s/ Travis R. Jacobson*

Travis R. Jacobson  
Director of Regulatory Affairs