

June 18, 2020

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

Re: Qwest Corporation PIDs & PAP Revision
Case No. PU-20-087

Dear Mr. Kahl:

On June 10, 2020, the Commission met to discuss the above-referenced matter. During that meeting, the Commission requested information regarding the total payments made in 2019 for all PAP measurements. The total payments made by CenturyLink in 2019 were \$1,610.

The Commission also had questions related to a reference to OP-5B in Appendix 2 of CenturyLink's Petition. It was referring to a comment by a representative of Allstream regarding MR-11B (trouble reported after the port completed) for Local Number Portability (LNP) that was intended to include troubles reported to CenturyLink Repair, the Customer Service Inquiry and Escalation (CSIE), or the testers. CSIE, which was removed from the PID/PAP in 2014, was associated only with the negotiations and obligations under the OP-5B metric. The CSIE process was never negotiated, intended, nor implemented for MR-11B. CenturyLink shared that information with Allstream. Following this, Doug Denney's subsequent response to CenturyLink advised that Allstream had no intention to contest the filing and he thanked CenturyLink for the opportunity to review the changes.

Please let me know if you have any questions.

Sincerely,

/s/ Andrew R. Schriener

Andrew R. Schriener

ARS/bardm

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