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February 28, 2020

Mr. Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
600 East Blvd, Dept. 408
Bismarck, ND, 58505-0480

RE: Filing for new bundled service – North Dakota PSC No. 1 - Consolidated
Communications Enterprise Services, Inc.

Dear Mr. Nitschke:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. hereby submits the following revised tariff pages in North Dakota PSC No. 1 tariff with a proposed effective date of April 1, 2020.

- Title Page – First Revision Page No. 2
- Section 8, Original Page No. 3
- Section 8, Original Page No. 4
- Section 10, Original Page No. 1
- Section 10, Original Page No. 2

The purpose of this filing is to add a new bundled service called Essentials Voice I. This bundled service is a package that combines a dial tone access line, features, local usage, and IntraLATA and InterLATA toll usage for a single package rate. The bundle requires a subscription to a qualified Consolidated Communications broadband service. In addition to introducing a new package, we are offering a limited 90 day promotion for Essentials Voice I.

If you have any questions regarding this filing, please contact me at the number below.

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah A. Davis".

Sarah A. Davis
Sr. Director – Gov't Relations
Consolidated Communications
P: (207) 535-4188

GENERAL TARIFF AND PRICE LIST

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GENERAL TARIFF AND PRICE LIST

SECTION 8 – PACKAGED SERVICES

(N)

8.1.2 ESSENTIALS VOICE SERVICE PACKAGE

Essentials Voice Service package provides business customers with the option of subscribing to a service package that combines a dial tone access line, features, local usage, and IntraLATA and InterLATA toll usage for a single package rate. This package is offered on a two or three year term. Additionally, this package requires a subscription to broadband service¹.

Essentials Voice I: Business Access Line, Unlimited Domestic Long Distance calling¹, and calling features

Features: *Call Forwarding, Call Forward Busy / No Answer, Caller ID Name/Number, Call Waiting, Touchtone, Repeat Dialing, Call Return and Voicemail.*

Regulations:

- a. Essentials Voice package is only available to business customers.
- b. Essentials Voice package is not available in combination with other optional calling plans or private lines.
- c. Essentials Voice package is not available with services provided under special contract.
- d. Essentials Voice package is available only in areas specifically equipped to provide such service and is subject to the availability and technical limitations of facilities.
- e. Essentials Voice package is not available for seasonal suspend or vacation service.
- f. Other fees, taxes and surcharges may apply.
- g. Standard installation charges apply.
- h. Essentials Voice package is only available to customers who are presubscribed to the affiliated long distance provider, Consolidated Communications Enterprise Services, Inc. (CCES) as their primary interexchange carrier for both intraLATA and InterLATA calling.
- i. Unlimited Domestic Long distance calling¹ includes calling to anywhere within the United States, U.S. Virgin Islands and U.S. Territories (American Samoa, Guam, Puerto Rico, Saipan (Mariana Islands)).
- j. Essentials Voice package Early Termination Fees (ETF) charges apply for term commitments.
- k. Essentials Voice package customers are required to subscribe to qualified CCI broadband service¹ for the same term.

(N)

¹Denotes non-regulated service

GENERAL TARIFF AND PRICE LIST

SECTION 8 – PACKAGED SERVICES

(N)

8.1.2 ESSENTIALS VOICE SERVICE PACKAGE (cont'd)

Early Termination Liability

Essentials Voice I package is offered on a two or three year term agreement.

Early termination of the Essentials Voice I, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:

- **\$129 per line on the term agreement**

The early termination charge provision is an estimate of the damages to Consolidated in connection with your early termination and is not a penalty. The early termination charge shall be paid to Consolidated no later than the later of any due date identified on the invoice or thirty (30) days after the date Service is terminated. When you pay the charges set out above, you will have no further financial obligation under this Agreement. Notice of any Service termination must be submitted in writing to Consolidated.

Monthly Recurring Charges:

Essentials Voice Service Package	2 year Term	3 year Term
Essentials Voice Services I	\$30.00	\$25.00

***NOTE: Essentials Voice requires Broadband. Fees, taxes and surcharges may apply.
Rates do not include Broadband services*.*

¹*Denotes non-regulated service*

(N)

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SECTION 10 - PROMOTIONAL OFFERINGS

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates, one-time premiums and coupons for promotional, market research or rate experimentation purposes. Such offerings will be for a limited duration.

10.1 Essentials Voice I Package Bundle - Discount*

Essentials Voice I Package Bundle Promotion (-\$7.50 Discount)	
A.	During the period April 1, 2020 through June 29, 2020, business customers may be eligible to participate in the promotion below.
B.	Qualifying business customers must subscribe to Essentials Voice I on a term: <ul style="list-style-type: none"> • Essentials Voice I service package is available in 2 or 3 year terms; • Essentials Voice service package requires a subscription with an affiliated long distance company to provide unlimited long distance service*; • Essentials Voice service package requires a subscription to a qualified Consolidated Communications broadband service*.
C.	Qualifying business customers are: <ul style="list-style-type: none"> • New business customer who purchases the Essentials Voice service package and a qualified CCI broadband service*; • An existing customer who subscribes to the Essentials Voice service package and a qualified CCI broadband service*;
D.	The \$7.50 discount amount will apply for 24 months on a 2 year term, and 36 months for a 3 year term subscription of the Essentials Voice package.
E.	Customers are not permitted to seasonally suspend Essentials Voice service.
F.	Early termination liability applies for each line if the customer does not maintain the line for the duration of the 2 or 3 year term commitment subscribed by the customer.
G.	This promotional offering will be made under the terms and conditions of the Tariff and will not extend beyond June 29, 2020. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by Consolidated Communications.

*Denotes non-regulated service

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(N)