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July 6, 2020

Steve Kahl
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

RE: Otter Tail Power Company intent to Reinstate Late Payment Fee Provision of the Company's General Rules and Regulations Tariff Section 4.10 and End the Suspension of Disconnect Notices and Disconnection Actions

ND Case No. PU-20-170

Dear Mr. Kahl:

Otter Tail Power Company (Otter Tail) hereby advises the North Dakota Public Service Commission (Commission) that Otter Tail will reinstate late payment charges as outlined in our General Rules and Regulations Tariff Section 4.10 and will end the suspension of disconnect notices and disconnection actions.

The vast majority of North Dakota's economy remained open through this crisis. Through the efforts led by the State Health Officer and the Commissioner of the Department of Commerce, ND Smart Restart plan was developed to assist business and industries to operate in a manner to prevent the spread of coronavirus. Governor Doug Burgum's Executive Order issued on May 22, 2020 strongly encourages the adoption of this plan. With the economic uncertainty being reduced and the better than expected economic news, Otter Tail believes it appropriate to reinstate these actions which will reinforce the importance of customers continuing to make timely payments on their accounts to avoid further arrears that would cause hardship in the future.

On March 17, 2020 Otter Tail suspended our disconnection process; on March 20, 2020 late payment charges were suspended; and on April 17, 2020 Otter Tail replaced our disconnect notices with an informative letter. This letter kept the customers informed their account was past due, encouraged them to contact us, and informed them that we had temporarily suspended disconnects and late payment charges.

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Starting July 13, 2020, we will begin sending disconnection notices and disconnection actions will follow for accounts with outstanding balances as of August 4, 2020. For late payment fees, we are allowing customers time to adjust, and these fees will be reinstated as of August 12, 2020.

Notification will be sent to all residential and small commercial customers on or before July 13, 2020 to inform them of the transition back to our normal practices.

Otter Tail appreciates the Commission working together with utilities as we make our way through this challenging and uncertain time.

An electronic copy is being sent to ndpsc@nd.gov and an original and seven (7) copies of this filing have been sent by U.S. mail. Please contact me at (218) 739-8657, or molsen@otpc.com, should you have any questions.

Sincerely,

/s/ MATTHEW J. OLSEN

Matthew J. Olsen
Manager, Regulatory Proceedings & Compliance

cjh
By electronic filing
c: Service List