



# Information Technology Department

4201 Normandy Street North • Bismarck, ND 58503-1201 • (701) 328-3190

May 14, 2020 (revised)

Brian Kroshus, Chairman  
Public Service Commission  
600 East Boulevard  
Bismarck, ND 58505

RE: TELECOMMUNICATIONS RELAY SERVICE

The Information Technology Department (ITD) is submitting the following budget for the telecommunications relay service as required by NDCC 54-44.8-08. This budget information will assist the Public Service Commission in determining the amount of surcharge for the time period July 1, 2020 to June 30, 2021.

**FISCAL YEAR '20-'21**

**REVENUE:**

Estimated Balance June 30, 2020	\$ 256,973	
658,237 Access Lines/Numbers x 3 cents x 12 months x 95%	<u>\$ 225,117</u>	
<b>TOTAL REVENUE</b>		<b>\$ 482,090</b>

**EXPENSES:**

Relay Service Contract	\$ 139,015	
Department of Human Services (Equipment Distribution)	\$ 125,000	
ITD Administrative Expense	<u>\$ 5,000</u>	
<b>TOTAL EXPENSES</b>		<b><u>\$ 269,015</u></b>
<b>ESTIMATED BALANCE JUNE 30, 2021</b>		<b>\$ 213,075</b>

The local exchange companies and radio communications service providers are allowed to keep 5% of the surcharge collected from their customers. Quarterly payments are made to ITD in the month following each quarter. We currently are collecting the surcharge from 658,237 telephone access lines and radio communications access numbers. Attached is a detail list by access provider.

2 PU-20-204 Filed: 5/14/2020 Pages: 4  
Revised letter re Telecommunications Relay Service  
July 1, 2020 to June 30, 2021

ND Information Technology Department  
Greg Hoffman, Director of Admin.Services

**Brian Kroshus**  
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**May 14, 2020**

Following are the amounts charged to ND on March, 2020 provided by Sprint:

Total Minutes of Service Compensation	4,145
Number of Calls into Relay Service	2,671
Length of Call for Session Minutes	1.80

The Department of Human Services (DHS) is responsible for the equipment distribution program. The amount requested from ITD for the upcoming fiscal year will be \$125,000.

We recommend keeping the rate at 3 cents per access line. We try to stabilize the relay service rate from period to period, so the local exchange companies and radio communications service providers will not be forced to change their billing from year to year. This has been a request from the providers in the past.

Please let me know if you approve our recommendation. If you have any questions, please give me a call at 328-4006.

Sincerely,



Greg Hoffman, Director of Administrative Services  
Information Technology Department

GAH/jg

attachment:






# Annual PSC Letter\_20

Final Audit Report

2020-05-14

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TRF		
FED TAX ID	ACCESS LINE PROVIDER	DEC'19
38-3483729	ACN COMMUNICATION	6
95-4862910	AIRESPRING, INC.	13
22-3697583	ALLIANT TECHNOLOGIES	1
04-3520968	ANPI BUSINESS, LLC	107
13-4924710	AT&T CORP	871
84-1118724	BADLANDS CELLULAR OF ND LP LP ND 4	22,674
56-2242657	BANDWIDTH.COM INC	496
22-3293327	BCN TELECOM, INC	238
45-0236554	BEK COMMUNICATIONS	7,842
58-2233012	BIRCH COMMUNICATIONS	397
84-1228865	BISMARCK MSA LP	50,619
81-0499119	BLACKFOOT COMMUNICATIONS	3
16-1401082	BROADVIEW NETWORKS, INC	2
35-3532242	BULLSEYE TELECOM	102
38-2356585	CCI SYSTEMS, INC	5
04-6141739	CENTURYLINK COMMUNICA	1,105
02-0636464	CONSOLIDATED COMM.	6,136
45-0274821	CONSOLIDATED TELCOM	13,027
93-1178435	CONSUMER CELLULAR	6,682
06-1554080	CTC OF MINNESOTA	32
27-0369194	CREXENDO BUSINESS SOLUTIONS	20
26-3584632	CYTRACOM LLC	7
45-0237471	DAKOTA CENTRAL TELECOM COOP	1,363
45-0440740	DAKOTA CENTRAL TEL I	1,880
45-0457235	DAKTEL COMMUNICATIONS	3,724
27-4944127	DIALPAD	42
45-0230868	DICKEY RURAL TEL	7,530
02-0670399	ELECTRIC LIGHTWAVE LLC	2,400
34-1870807	FIRST COMMUNICATIONS, LLC	25
45-2090193	FLASH WIRELESS	52
41-2128385	FONALITY, INC.	8
77-0461529	FUSION CLOUD COMPANY	1,934
86-0850417	GODADDY.COM, LLC	2
46-3261020	GOOGLE NORTH AMERICA	551
20-3699496	GOOGLE VOICE, INC.	47
04-3643290	GRANITE TELECOMMUNICATIONS	1,085
20-2955204	GREATCALL, INC. dba Jitterbug	2,203
20-5905506	GREENFLY NETWORKS, INC	615
41-0295070	HALSTAD TEL	697
11-335091	HIGHES NETWORKS SYS	789
87-0528557	INCONTACT	601
45-0454396	INTER-COMMUNITY TEL	1,387
72-1310576	INTERFACE SECURITY SYST	47
20-5685978	IP NETWORKED SERVICES	14
47-5474486	INREACH, INC.	7
46-0233062	JAMES VALLEY COOP TELE CO	4
47-0807040	LEVEL 3 COMMUNICATION	3,678
46-0427192	LINGO COMMUNICATIONS	137
41-0445130	LORETEL SYSTEMS	22
81-1101638	MAGIC JACK SMB, INC	24
38-3732252	MASERGY CLOUD COMMUN.	10
75-2332193	MATRIX TELECOM, INC.	14
52-2102063	MCI METRO ACCESS TRANSMISSION SERVICES	773
42-1407242	McLEOD USA	190
20-2509038	METROPCS MICHIGAN	1,492
13-4142448	METROPOLITAN TELECOMMUNICATIONS OF ND, INC.	275
41-1957148	MIDCO	36,594
81-0239277	MID-RIVERS TELEPHONE	43
45-6012995	MIDSTATE TEL	2,031
45-0442556	MIDSTATE COMM	827
45-0456716	MIDWEST MGT	29
33-1015308	MISSOURI VALLEY COMM	6,981
76-0311713	MITEL CLOUD SERVICES	982
84-1118723	NORTH CENTRAL RSA 2 ND	13,965
84-1121999	ND 5 KIDDER LP	13,495
91-1469956	NORTH DAKOTA RSA #3 LP	31,006
41-0902524	NORTH DAKOTA TELEPHONE	10,890
81-0243437	NEMONT TELEPHONE	317
20-8820926	NEXTIVA, INC.	532
22-3330080	NEW CINGULAR WIRELESS	110,778
45-0235053	NORTHWEST COMM	4,720
84-1118722	NORTHWEST DAKOTA CELLULAR	57,313
38-3506814	ONSTAR CORPORATION	5,172
45-0236904	POLAR COMM	8,470
45-0454247	POLAR TELECOM INC.	128
84-0273800	QWEST WIRELESS, LLC	13,943
26-1827824	READY WIRELESS, LLC	67
45-0233514	RESERVATION TEL	8,852
46-182710	RC TECHNOLOGIES	104
47-3759293	REPUBLIC WIRELESS	246
41-1693295	RURAL CELLULAR CORP	1,015
46-1521990	SAGE TELECOM COMM.	1,015
61-1752222	SANGOMA US, INC	5
46-2547095	SKYPE COMMUNICATIONS	1,000
45-0418249	SRT COMMUNICATIONS, INC	19,039
22-3721842	SPECTROTEL, INC.	53
48-1165245	SPRINT SPECTRUM, L.P.	14,059
45-0567465	STANDING ROCK TELECOMMUNICATIONS	1,414
39-1651844	TDS METROCOM	75
20-3479949	TELIA, INC	21
99-0367110	TING, INC.	224
91-1973799	T-MOBILE CENTRAL LLC	6,346
45-4829750	UVNV, INC.	143
20-3677651	VELOCITY THE GREATEST	108
46-0238017	VENTURE COMMUNICATIONS	12
94-3336704	VERIZON WIRELESS	130,776
94-3410099	VIRGIN MOBILE USA, LLC	641
26-1360206	VOYANT COMMUNICATIONS	101
45-0236082	WEST RIVER TELECOMMUN	10,236
46-0256147	WEST RIVER COOP	118
41-0618830	WOLVERTON TEL	281
94-2987585	WORKING ASSETS	63
	TOTAL	658,237