

Memorandum

To: Commissioners Kroshus, Fedorchak and Christmann

From: Victor Schock Public Utility Analyst

VS

Date: August 5, 2021

Re: ND One-Call Complaint
Case No. PU-20-421

On October 8, 2020, a ND One-Call Complaint was received from Kevin Satermo (Mr. Satermo) alleging that Knife River violated North Dakota Century Code Chapter 49-23 One-Call Excavation Notice System law by failing to remove the locate flags after completing its excavation.

Staff investigation found that on or about October 8, 2020 Mr. Satermo became concerned about locate flags that were not removed near the corner of Everson Drive and West Front Street in Williston, ND. Mr. Satermo had tried to contact Knife River about the flags since they had been working in the area recently under locate ticket 20106473. Staff informed Knife River of Mr. Satermo's complaint via a letter dated October 12, 2020. Knife River's June 11, 2021 response asserted that Knife River believes it removed all flags from their excavation area upon completion of its excavation. Knife River further asserted that there was excavation work being performed in the area both before and after its excavation and the flags could possibly from those excavations. Staff's research of the One-Call database showed three other locate tickets in the direct vicinity of this location in the same timeframe.

Staff sent a follow up to Mr. Satermo on June 16, 2021 requesting more specific information for where the flags were located. As of August 5, 2021, no response has been received from Mr. Satermo.

Based on its investigation staff does not intend to file a formal complaint, recommends that no further action be taken and the case be closed.