



Jason D. Topp
Assistant General Counsel
(651) 312-5364

November 30, 2021

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

Re: Public Service Commission v. Qwest Corporation
Case No. PU-20-442

Dear Mr. Kahl:

Pursuant to the Commission's Findings of Fact, Conclusions of Law and Order dated August 4, 2021, enclosed please find a spreadsheet documenting our efforts to provide service. Service has been installed for two of the three customers. CenturyLink is working with a local contractor chosen by the customers to provide service to Mr. Henders.

Please reach out to us with any questions.

Very truly yours,

A handwritten signature in black ink, appearing to read "Jason D. Topp", written in a cursive style.

Jason D. Topp

JDT/bardm

Enclosure

cc: Service List

CERTIFICATE OF SERVICE

I hereby certify that on this 30th day of November, 2021, the foregoing CenturyLink's Timeline of Communications and an Application Requesting Trade Secret Protection of Confidential Information were served upon the following party:

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

Jason Topp
Assistant General Counsel
CenturyLink
200 South 5th Street
Minneapolis, MN 55402
Jason.topp@lumen.com

Paul Sanderson
Evenson Sanderson, PC
1100 College Drive, Suite 5
Bismarck, ND 58501
psanderson@esattorneys.com

Sharon Gerbig
5215 E River Road
Amidon, ND 58620
SkG12151@yahoo.com



Dianne Barthel

CENTURYLINK'S TIMELINE OF COMMUNICATIONS
10/27/2021 - 11/29/2021

Date	Details
10/27/2021	Emailed Miles. Advised I got quote from Dennis that included [REDACTED] [REDACTED] [REDACTED]
10/28/2021	Was the last email to Sharon (see October report). I asked how it went on the 28th.
11/2/2021	I emailed Dennis Kohler again asked if he'd made it over to Sharon's.
11/2/2021	I emailed Miles to ask if Dennis Kohler made it over to his house.
11/2/2021	Miles returned my email. Advised he has H-N already, but not the voice part, but he has the part, but has not hooked it up yet. Would let me know when he does.
11/2/2021	Different email from Miles. Said cell phone information looked correct to him.
11/5/2021	I emailed Dennis Kohler again, asked for an update.
11/5/2021	I emailed Sharon again and asked [REDACTED]
11/7/2021	Sharon responded to my email. [REDACTED] [REDACTED] [REDACTED] [REDACTED]
11/8/2021	Email from Dennis Kohler advising Sharon's system was put in on the 4th. [REDACTED] [REDACTED] Advised he would send a final report Wednesday or Thursday.
11/9/2021	Email to Dennis Kohler, advised I was not aware of the date he would install Miles. Advised I would get a check out ASAP and asked if the bill he sent me was correct.
11/15/2021	Called and talked with Dennis Kohler. [REDACTED] [REDACTED] [REDACTED] I advised I would get a check to Miles asap so he can pay Dennis. The job is not done yet, he will go out and finish.
	Continued call with Dennis Kohler. [REDACTED] [REDACTED] [REDACTED] [REDACTED] He said he probably won't get a signal inside, but he will try and let me know.
11/15/2021	Email to Miles' advising a check will be sent to cover: [REDACTED] Advised Kohler aware the check will come from miles for installation.
11/15/2021	Sent email to Miles advising check on the way.
11/16/2021	Email from Miles saying he got the check.
11/29/2021	Email to Dennis Kohler asking for an update on all 3 customers. [REDACTED] [REDACTED] [REDACTED]
11/29/2021	LVMM for Dorm, asked if Dennis made it out again and I want to get a cell phone to him, but I need his help.

Date	Details
11/29/2021	Responded to Sharon's email. [REDACTED] [REDACTED] [REDACTED] Advised I'd been out of the office.
11/29/2021	Sent an email to Tyrone Johnson regarding the [REDACTED]