



Jason D. Topp
Assistant General Counsel
(651) 312-5364

March 31, 2022

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

Re: Public Service Commission v. Qwest Corporation
Case No. PU-20-442

Dear Mr. Kahl:

Pursuant to the Commission's Findings of Fact, Conclusions of Law and Order dated August 4, 2021, enclosed please find a spreadsheet documenting our efforts to provide service during the month of March. Service has been installed for all three customers.

Please reach out to us with any questions.

Very truly yours,

A handwritten signature in black ink, appearing to read "Jason D. Topp", written in a cursive style.

Jason D. Topp

JDT/bardm

Enclosure

cc: Service List

CERTIFICATE OF SERVICE

I hereby certify that on this 31st day of March, 2022, the foregoing CenturyLink's Timeline of Communications and an Application Requesting Trade Secret Protection of Confidential Information were served upon the following party:

Mr. Steven Kahl
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, 12th Floor
Bismarck, ND 58505-0480

and copies sent electronically, addressed to the following:

Jason Topp
Assistant General Counsel
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SkG12151@yahoo.com



Dianne Barthel

CENTURYLINK'S TIMELINE OF COMMUNICATIONS
03/04/2022 - 03/30/2022

Date	Details
3/4/2022	Called Dennis with Kohler Communications. No answer, went to voicemail. Did not leave a message.
3/4/2022	No response had been received yet from Mrs. Gerbig requesting a copy of the [REDACTED] and not just a summary page.
3/18/2022	<p>Called Dennis with Kohler Communications. Miles has yet to pick up the [REDACTED] nor paid Dennis for his [REDACTED].</p> <p>Dennis did advise he saw Miles at a benefit the week prior and he said he would try and stop by the week of the 14th but hasn't.</p> <p>Dennis also mentioned it is calving season right now on the farms and he doesn't want to press the issue. He said in a couple of days he would call Miles again and try to at least get him to put the check in the mail.</p> <p>Dennis wanted me to call him back on 3/30 for an update and check-in on this matter.</p>
3/18/2022	No response had been received yet from Mrs. Gerbig requesting a copy of the [REDACTED] not just a summary page.
3/18/2022	<p>Email sent to Sharon Gerbig providing an update on the [REDACTED]. I advised her Dennis confirmed the [REDACTED] was in and that he had already contacted Miles and that Miles agreed to pick them all up and get them installed at her and Dorm's homes. No date was provided of when Miles would be picking them up but that he agreed to get them.</p> <p>I requested again for a copy of the invoice pages that contain the breakdown of [REDACTED] and associated charges with each line. The summary page she provided on 2/20/22 does not contain the needed information for the rate calculations.</p>
3/19/2022	<p>Sharon Gerbig provided copies of her entire [REDACTED] for the months of October thru March 2022.</p> <p>Kristy,</p> <p>Attached are the copies of the [REDACTED] since last October, 2021. I checked what the [REDACTED] are coming to be they are estimating them to be anywhere for 10 to 20 cents more each month. I do not know what the additional charge is for, or why the increase again. There are t [REDACTED].</p> <p>Mine, Gordon's and Dorm's.</p> <p>As you can see, additional charges on each [REDACTED] which I was told was not negotiable.</p> <p>Sharon Gerbig</p>
3/22/2022	<p>Received voicemail from Miles Gerbig. He stated he obtained my direct number from the ND PUC office as he could not get ahold of [REDACTED].</p> <p>Miles advised he received [REDACTED] and did not know what to do with it and wanted to discuss it with me. (Miles did not mention what [REDACTED] was or who it was from).</p>
3/22/2022	<p>I called Miles [REDACTED]. Miles did not answer. I left a voicemail.</p> <p>Voicemail I left advised I was unsure [REDACTED] he was referring to. I further mentioned the [REDACTED] I know of that was outstanding in association with his account and services was with Kohler Communications.</p> <p>I advised he could call me back to discuss the matter or he could also email me at the email alias I had emailed him prior in January from, which is the same one he used to communicate with [REDACTED].</p>

Date	Details
3/30/2022	<p>I called Dennis with Kohler Communications as he requested to call him back on 3/30/22.</p> <p>Dennis advised he had sent out an invoice to Miles for the balance owed for the [REDACTED]</p> <p>Miles has paid the balance owed to Kohler Communications. Check was received yesterday 3/29/22.</p> <p>Miles has yet to pick up the [REDACTED]</p> <p>Will check back with Dennis again at the end of next week for another status update.</p>